

# CHAPTER I

## INTRODUCTION

### 1.1 Background of Apprenticeship

Facing the ongoing globalization era, some people are forced to think and work hard to make ends meet. Competition to get a job today is very tight due to the large number of applicants and the small number of jobs that are contested by many people, especially for students who produce graduates every year by the thousands.

Seeing the phenomena that occur, every student must prepare himself well before being declared a graduate in finding a better job. Hard Skill is the main answer to get the job. But having Hard Skills alone is not enough, it must also be balanced with Soft Skills in facing various challenges while doing the job. Developing Hard Skills and Soft Skills in lectures is the key and the best way to achieve success and face competition in the world of work.

Bengkalis State Polytechnic is the only State Polytechnic in Riau Province. Bengkalis State Polytechnic is a tertiary institution that produces experts from State Universities in Bengkalis Regency with a Diploma 3 education level with an Associate Degree and Diploma 4 with an Applied Bachelor degree. The Bengkalis State Polytechnic has a Study Program consisting of two levels of education, namely Diploma 3 and Diploma 4, for the Diploma 3 Study Program consisting of Marine Engineering, Mechanical Engineering, Electronics Engineering, Civil Engineering, Informatics Engineering, Business English, Civil Engineering, Nauticals, and Management of Commercial Shipping. Meanwhile, the Diploma 4 Study Program consists of Production and Maintenance Mechanical Engineering, Industrial Electrical Engineering, Road and Bridge

Design Engineering, Software Engineering, International Business Administration, Digital Business, and Public Financial Accounting.

State Polytechnic of Bengkalis has responsibility for improving human resources, especially in achieving quality students. One of the efforts made is to require students to take part in practical work. Practical Work is a program that is beneficial for students to have work experience in an institution according to the background of the student's major. This program is a combination of classroom learning and job training to help students gain recognized skills and qualifications. Skills and Qualifications are provided for a wide range of careers with a range of Internship levels including entry, supervisor, and manager levels. Each level of Internship is trained by professionals and the time required depends on the skills and abilities of the Internship participants.

The author has chosen PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai as the place for implementing Field Work Practice activities, because at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai has port activities as has been studied, for example in the field of logistics. During the implementation of practical work the author gets a place in the Training section of the General Division. The implementation of this practical work starts from February 1 to May 31, 2023. The implementation of this practical work is expected to add to the author's insight about various good and correct implementation of tasks and can face the real world of work with the experience he has gained.

## **1.2 Purpose of the Apprenticeship**

To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

1. To find out descriptions of work activities at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai

2. To find out the time and place of practical work at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai
3. To find out the work system and general division work procedurs at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai
4. To find out the obstacles in the implementation of practical work and determine solutions to overcome obstacles in the implementation of practical work at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai

### **1.3 Benefit of Apprenticeship**

#### **1. Benefit for Student**

The benefits of practical work for students are as follows:

- a. Students get the opportunity to apply theoretical/ conceptual science real world of work.
- b. Students gain practical work experience in applying theoretical/conceptual according to their study program.
- c. Students have the opportunity to be able to anlyse problems related to scince which are applied in work according to their study program.

#### **2. Benefit for Company**

The benefits of practical work activities for company are as follows:

- a. The establishment of coopretion between the world of education and certain companies or agencies.
- b. The company received assistance from students who did practical work.

#### **3. Benefit for State Polythecnic of Bengkalis**

The benefit of practical work for State Polythecnic of Bengkalis are as follows:

- a. can strengthen cooperation and socialization between the State Polytechnic of Bengkalis and Government agencies or companies where the practical work is carried out.
- b. can improve the competence of State Polytechnic of Bengkalis graduates.