

**PROSES PENGURUSAN IZIN PENYANDARAN KAPAL MV.
OSTINA OLEH PT. TOTALINDO LINTAS SAMUDERA
DIPELABUAN BATU AMPAR BATAM**

Nama : Sameska Primayardi Tarigan

NIT 8303201188

Dosen Pembimbing : Zulyani, M.M

ABSTRAK

Tugas akhir ini merupakan tahapan untuk melaksanakan penelitian yang bertujuan untuk mengetahui proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera, Untuk mengetahui bagaimana proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera dan Untuk mengetahui apa saja kendala- kendala dalam proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera, Adapun rumusan masalah bagaimana proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera dan apa saja kendala-kendala dalam proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera. Waktu dan Tempat Penelitian ini dilakukan di PT. Totalindo Lintas Samudera yang dilaksanakan dari bulan Februari hingga Juli 2023, Metode yang digunakan adalah metode kualitatif, dalam hal ini penulis mengumpulkan data menggunakan metode pengumpulan data antara lain observasi, wawancara, dan studi dokumentasi. Hasil dari penelitian ini, yang pertama tentang proses pengurusan izin penyandaran kapal MV. Ostina di PT. Totalindo Lintas Samudera, dimulai dari memberikan pengajuan kedatangan kapal ke instansi-instansi terkait, Kedua, kendala – kendala yang dialami pada saat pengurusan izin penyandaran kapal MV. Ostina, yang pertama mengalami gangguan pada sistem, pandu tunda sedang tidak berada diperairan batu ampar, dan penuhnya *jatty* didermaga.

Kata kunci: Proses, Penyandaran kapal, Izin Penyandaran.

PROCESS OF MANAGEMENT OF MV.OSTINA BY PT TOTALINDO CROSS OCEAN AT BATU AMPAR PORT BATAM

Cadet Name : Sameska Primayardi Tarigan

NIT 8303201188

Advisor : Zulyani, M.M

ABSTRACT

This final project is a stage to carry out research that aims to find out the process of obtaining an MV ship docking permit. Ostina at PT. Totalindo Lintas Samudera, To find out how the process for obtaining the MV ship docking permit is. Ostina at PT. Totalindo Lintas Samudera and To find out what are the obstacles in the process of obtaining the MV ship docking permit. Ostina at PT. Totalindo Cross Ocean. The formulation of the problem is how to process the MV ship docking permit. Ostina at PT. Totalindo Lintas Samudera and what are the obstacles in the process of obtaining the MV ship docking permit. Ostina at PT. Totalindo Cross Ocean. Place This research was conducted at PT. Totalindo Lintas Samudera which was held from February to August 2023. The method used is a qualitative method, in this case the authors collect data using data collection methods including observation, interviews, and documentation studies. The results of this research are the first regarding the process of obtaining the MV ship docking permit. Ostina at PT. Totalindo Lintas Samudera, starting from submitting requests for ship arrivals to the relevant agencies. Second, the constraints experienced during the processing of the MV ship docking permit. Ostina, who was the first to experience a disturbance to the system, the tugboat pilot was not in Batu Ampar waters, and the jetty was full at the wharf.

Keywords: Process, Ship awareness, Docking Permit