

**PELAKSANAAN BONGKAR MUAT PETI KEMAS
DI DEPO PT. SALAM PACIFIC INDONESIA LINES CABANG
PEKANBARU**

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Abstrak

Tujuan penelitian tugas akhir ini adalah untuk mengetahui bagaimana pelaksanaan bongkar muat barang yang dilakukan di depo PT Salam Pacific Indonesia Lines Cabang Pekanbaru, dan untuk mengetahui hambatan yang dihadapi PT Salam Pacific Indonesia Lines Cabang Pekanbaru dalam melaksanakan bongkar muat. Metode penelitian yang digunakan adalah deskriptif kualitatif dengan menggunakan teknik pengumpulan data observasi, wawancara, dan dokumentasi. Penelitian ini dilaksanakan selama 2 bulan dari bulan Mei sampai Juli. Adapun hasil penelitian menunjukkan bahwa proses pelaksanaan bongkar muat peti kemas di depo PT Salam Pacific Indonesia Lines cabang Pekanbaru belum berjalan secara maksimal dikarenakan prosedur belum berjalan dengan baik, sehingga membutuhkan banyak waktu dan berpotensi menghasilkan kesalahan dalam pelaksanaan bongkar muat sehingga penulis bisa mengetahui proses pelaksanaan bongkar muat peti kemas di depo PT Salam Pacific Indonesia Lines Cabang Pekanbaru dilakukan, kendala atau hambatan dalam proses pelaksanaan bongkar muat peti kemas di depo PT Salam Pacific Indonesia Lines Cabang Pekanbaru

Kata kunci: Proses, Bongkar Muat, Peti Kemas.

**IMPLEMENTATION OF LOADING OF CONTAINERS
AT DEPO PT. GREETINGS PACIFIC INDONESIA LINES PEKANBARU
BRANCH**

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Abstract

The purpose of this research is to find out how the loading and unloading of goods is carried out at the depot of PT Salam Pacific Indonesia Lines Pekanbaru Branch, and to find out the obstacles faced by PT Salam Pacific Indonesia Lines Pekanbaru Branch in carrying out loading and unloading. The research method used is descriptive qualitative using data collection techniques of observation, interviews, and documentation. This research was conducted for 2 months from May to July. The results of the study indicate that the process of carrying out the loading and unloading of containers at the depot of PT Salam Pacific Indonesia Lines Pekanbaru branch has not run optimally because the procedures have not gone well, so it takes a lot of time and has the potential to produce errors in the implementation of loading and unloading so that the author can find out the process of carrying out the unloading loading of containers at the depot of PT Salam Pacific Indonesia Lines Pekanbaru Branch is carried out, constraints or obstacles in the process of loading and unloading containers at the depot of PT Salam Pacific Indonesia Lines Pekanbaru Branch

Keywords: Process, Loading and Unloading, Containers.