APPRENTICESHIP REPORT

IMMIGRATION OFFICE CLASS II BENGKALIS IMMIGRATION CHECKPOINT

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INTERNATIONAL BUSINESS ADMINISTRATION STUDY PROGRAM BUSINESS ADMINISTRATION DEPARTMENT STATE POLYTECHNIC OF BENGKALIS BENGKALIS – RIAU 2021

APPRENTICESHIP REPORT KANTOR IMIGRASI KELAS II TPI BENGKALIS

Written as one of the conditions for completing Apprenticeship

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Bengkalis, June 15th 2021

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PREFACE

Assalamualaikum Wr. Wb.

Praise for the blessings and grace of Almighty God, who has provided health and opportunities to the author so that he can complete practical work activities and have completed practical work reports that the authors do at Immigration Office Class II Bengkalis Immigration Checkpoint on time, namely from February 15th 2021 to June 15th 2021.

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8. Especially for my father Dedi Sumanto and my mother Junainah beloved who have provided a lot of support for prayer, time, energy and material to help and provide convenience during the lecture process and hopefully all of them will get a reward that is appropriate with Allah SWT.

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The author realizes that in the preparation of this apprenticeship report, it is still far from perfect, both in terms of preparation, language, and writing. Therefore, the authors really expect constructive criticism and suggestions to become a reference for writers in the future. Hopefully this apprenticeship report is useful for the writer and the reader.

Wassalamu'alaikum Wr. Wb

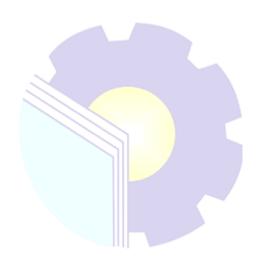
Bengkalis, August 2021

Indah Septya Merlis NIM. 5404171121

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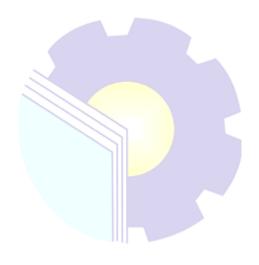
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CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

Practical work is an Intra-Curricular activity that is part of the Community Life Course group, in all majors at State Polytechnic of Bengkalis and is held according to a predetermined time. This activity must be carried out considering that education and knowledge are not absolutely only obtained by understanding, but also supported by experience in the real world of work.

Practical work can find out how the system works through internships, types of work and work regulations at Immigration Office Class II Bengkalis Immigration Checkpoint can also improve skills, abilities, loyalty, and high sensitivity to these skills and provide more business knowledge if it has to work well to develop the company.

This practical work is carried out after students complete 7 (seven) semesters and graduate fully. Practical work in 2021 is carried out for approximately four months in government and private agencies. Every student who has finished carrying out practical work is required to make a report and must be responsible for the results so that students are said to be successful and have insight into the world of work that is more focused in accordance with the field of study of each student. For this reason, the implementation of this practical work has been carried out at Immigration Office Class II Bengkalis Immigration Checkpoint.

Immigration Office Class II Bengkalis Immigration Checkpoint is an agency engaged in the manufacture of passport. Which is located at JL. Ahmad Yani, number 004 Bengkalis, especially in the service division, has been running effectively.

Immigration Office Class II Bengkalis Immigration Checkpoint provides easy services for people who want to take care of submitting a passport, now people can choose to submit an applicant to the Immigration Office Class II Bengkalis Immigration Checkpoint, can come directly to the Immigration Office or can download the online passport queue registration application (APAPO) on PlayStore. The application developed by the directorate general of immigration is to provide convenience for the public in obtaining passports with a time-free based queue. The online passport queue registration application (APAPO) has been running for the past year, the application developed by the Directorate General of Immigration has been implemented throughout Indonesia. The main goal is to make it easier for applicants to submit a time schedule to make it easier for the community, so that people can choose to come directly or use the application (APAPO) and wait for the time schedule to come according to the notification by the admin (APAPO).

The choice of a practical work place at Immigration Office Class II Bengkalis Immigration Checkpoint as a work place for practitioners because it is one of the agency companies in the field of making passports for citizens who want to go abroad. Where a passport is one of the documents used as a condition for entry and exit into a country. This is of course closely related to the International Business Administration study program that the author has studied in lectures. So that with the practical work the author has the opportunity to directly apply the knowledge that has been obtained during the lecture. In addition, the author can also learn work experience to complete the task properly and correctly and be responsible for what is done.

1.2 Purposes of the Apprenticeship

The objectives of the apprenticeship program conducted at Immigration
Office Class II Bengkalis Immigration Checkpoint are:

- To find out the work system applied at Immigration Office Class II
 Bengkalis Immigration Checkpoint.
- 2. To find out the place and time at Immigration Office Class II Bengkalis Immigration Checkpoint.

- To find out the system and procedures applied at Immigration Office Class
 II Bengkalis Immigration Checkpoint.
- 4. To find out the obstacles and solutions in the Immigration Office Class II Bengkalis Immigration Checkpoint.

1.3 Significances of the Apprenticeship

This practical work certainly has great benefits for students, universities and institutions, while the benefits of this practical work include:

1. Significance for Student

With the practical work program, it is hoped that it can be a good opportunity for Bengkalis State Polytechnic students to be able to apply the knowledge that can be obtained during lectures to be put into the world of work.

2. Significance for State Polytechnic of Bengkalis

With the practical work program, it is hoped that the State Polytechnic of Bengkalis can build good cooperation and relationships with various companies and government agencies within the country and abroad.

3. Significance for the Company

With the practical work program carried out by the Bengkalis State Polytechnic, the Immigration Office Class II Bengkalis Immigration Checkpoint can help students apply the knowledge they have gained during their lectures.

CHAPTER II

GENERAL DESCRIPTION OF THE COMPANY

2.1 Company Profile

The Ministry of Law and Human Rights of the Republic of Indonesia (Kemenkumham RI) is the ministry within the Indonesian Government in charge of legal and human rights affairs. Kemenkumham is under and responsible to the President. Kemenkumham is led by a Minister who since 27 October 2017 has been held by Yasonna H. Laoly. The Ministry of Law and Human Rights was first formed on 19 August 1945 under the name Department of Justice, which then continued to change its name according to its function, Ministry of Law and Legislation (1999), Ministry of Justice and Human Rights (2001), Department of Law and Rights Asasi Manusia (2004) and the Ministry of Law and Human Rights (2009).

The Regional Office (Kanwil) of the Ministry of Law and Human Rights is a vertical agency of the Ministry of Law and Human Rights which is domiciled in each province and is responsible to the Minister of Law and Human Rights. Kanwil consists of several divisions including the Immigration Division which oversees the Technical Implementation Unit (UPT) including the Immigration Office, and the Immigration Detention Center (Rudenim).

Immigration Office Class II Bengkalis is a Technical Implementation Unit under the Immigration Division of the Riau Ministry of Law and Human Rights Regional Office. Immigration Office Class II Bengkalis Immigration Checkpoint is one of the immigration offices that are quite old. Immigration Office Class II Bengkalis was formed in 1952 with a wide working area covering Dumai City, Rupat District, Bengkalis District, Siak Sri Indrapura City, Bukit Batu District, Sungai Apit District, Rangsang District and Tebing Tinggi District. Over time and the historical development of regional development and the expansion of the work area of the Immigration Office Class II Bengkalis was split with the establishment

of the Dumai Immigration Office, the Long Strait Immigration Office and the Siak Sri Indrapura Immigration Office.



Figure 2.1 Immigration Office Class II Bengkalis Immigration Checkpoint Source: Immigration Office Class II Bengkalis Immigration Checkpoint

Based on the Decree of the Minister of Law and Human Rights No. M.HH-03.OT.01.03 YEAR 2018, the work area of the Immigration Office is the entire area of Bengkalis Regency which consists of eight districts, namely:

- 1. Bengkalis District
- 2. Bantan District
- 3. Bukit Batu District
- 4. Siak Kecil District
- 5. Rupat District
- 6. Rupat Utara District
- 7. Mandau District
- 8. Pinggir District
- 9. Batin Solapan
- 10. Bandar Laksamana
- 11. Tualang Muandau

In late 2018, there was a change in nomenclature at immigration offices throughout Indonesia following the issuance of Permenkumham Number 19 of

2018 concerning the Organization and Work Procedure of the Immigration Office. So that the name of Immigration Office Class II Bengkalis changed to the Immigration Office Class II Bengkalis Immigration Checkpoint. There is the addition of the acronym Immigration Checkpoint which distinguishes between Kanim who have or do not have Immigration Checkpoint.

2.2 Vission and Mission

2.2.1 Vission

The company's vision that has always been firmly held and implemented is to become one of the Immigration Office Class II Bengkalis Immigration Checkpoint companies as a technical implementing unit for the Kemenkumham Regional office in Riau which is the same as the vertical agency. law".

2.2.2 Mission

The company's mission in realizing the expected goals is "Protecting basic human rights with a moral system such as the public interest, integrity, responsiveness, accountability and professionalism".

2.3 Kind Of Business

The types of services provided by the Immigration Office Class II Bengkalis Immigration Checkpoint are as follows:

1. Residence Permit

For foreign nationals (foreigners) who want to live in Indonesia, of course, they must require permission from the government. There are several residence permit procedures that can be carried out, one of which is a visit residence permit. For foreign nationals living in Indonesia with a visit visa, there are several conditions that need to be fulfilled, namely:

- a. The new application for a residence permit from the Immigration Office
 Class II Bengkalis Immigration Checkpoint is divided into 2 parts,
 namely:
 - a) Applications for a visit stay permit for foreigners who enter the

- territory of Indonesia with a visit visa attach a Guarantee Letter from the guarantor at the time of applying for a valid and still valid visa and passport.
- b) Application for a visit stay permit for a child born in the territory of Indonesia from parents holding a visit stay permit is submitted by filling out the application form and attaching the requirements for the child's national passport from the representative of his country in Indonesia, a certificate of birth of the child from a hospital or a birth certificate from an authorized official authorized, a photocopy of the parent's national passport and a photocopy of the parent's visit residence permit.
- b. The application for an extension of the residence passport of the Immigration Office Class II Bengkalis Immigration Checkpoint is divided into 2 parts, namely:
 - a) General requirements include application form, request letter and guarantee from guarantor, original nationality passport and photocopy of which there is evidence of a valid and valid visit permit, second to fifth extension application attaching proof of foreigner registration from the head of the Immigration Office or appointed immigration official, not included in the list of deterrence and paying immigration duties in accordance with the provisions.
 - b) Special requirements include proof of guarantee in the form of a return ticket to return home or continue the journey to another country. After fulfilling the requirements, they will then follow several procedures such as bringing all the requirements to the Immigration Office to issue a permit.

2. Work Permit

Foreign workers (TKA) employed by the employer must meet the requirements, among others, namely having an education that is in accordance with the qualifications of the position to be occupied by the TKA and having a certificate of competence or having work experience of

at least 5 (five) years in accordance with the qualifications of the position. which will be occupied by foreign workers. In principle, if the foreign worker does not meet the requirements as stipulated in the legislation, then the foreign worker cannot be employed by the employer. Because to be able to employ foreign workers, companies or employers must have written permission from the Minister of Manpower or an appointed official. The permit in question is a permit to employ foreign workers in the form of ratification of the Plan for the Use of Foreign Workers (RPTKA).

3. Research Permit

Every foreign citizen who will conduct research in the jurisdiction of the Republic of Indonesia can apply for a research permit to the Minister of Research, Technology and Higher Education of the Republic of Indonesia through the Secretariat of the Coordination Team for the Granting of Foreign Research Permits (TKPIPA).

Each research permit application must be attached with the following documents:

- a. An official application letter addressed to the Director of Intellectual Property Management as the Secretary of TKPIPA, the Ministry of Research, Technology and Higher Education with a copy to the Head of the Indonesian Representative Office (KBRI or KJRI) in the country where the foreigner resides
- b. Research proposal that includes the title, purpose, methodology, location and duration of the research in Indonesia.
- c. Research Abstract/Summary, one page long containing the title, methodology and research objectives.
- d. Curriculum Vitae, including a list of publications if any, CV must state the applicant's position and affiliation with the institution.
- e. Curriculum Vitae of Indonesian Work Partners including a list of publications if any.
- f. Two letters of recommendation, one from the relevant foreign research professor or supervisor and the other from the official or head of the

- institution or university.
- g. A letter of willingness as a work partner from the head of an Indonesian institution or university who is competent in the field of science and technology which will be examined by the foreigner concerned. For long-term research, it is stronger if it is accompanied by an agreement or agreement document.
- h. Financial guarantee letter stating that the foreign researcher is able to finance the researcher and other living expenses while conducting research in Indonesia.
- i. Health certificate from a doctor stating that the foreign researcher is physically and mentally fit to conduct research in Indonesia.
- j. Color photocopy of the foreign researcher's passport (still valid for at least 18 months from the date of visa collection), a page containing the identity of the name, date of birth, citizen and passport validity period. If there is an amendment, then the amendment page is also included.
- k. Four recent passport photos measuring 4x6 cm.
- A letter of recommendation from an official of the Indonesian Representative abroad where the foreign researcher resides. This letter does not have to be sent by the applicant, but this letter is made and sent by the Indonesian Embassy/KJRI
- m. A list of research equipment that is accompanied by the price of goodsin US \$ to be brought to Indonesia.
- n. If a foreign researcher plans to bring his family with him, he is asked to submit a photocopy of a marriage certificate, a photocopy of a child's birth certificate, a photocopy of a family member's passport, a curriculum vitae for adult family members and a photo of each family member.
- 4. Regulations for the entry of foreigners

Article 3 of RI government regulation No. 31 of 2013 concerning implementing regulations of Law no. 6 of 2011 concerning immigration states that every foreigner who enters Indonesian territory must meet the

following requirements:

- a. Have a valid and valid visa, except for those who are exempt from the obligation to have a visa.
- b. Have a valid and valid travel document.
- c. Not included in the deterrence list.

2.4 Organization Structure

The organizational structure of Immigration Office Class II Bengkalis Immigration Checkpoint is as follows:

STRUKTUR ORGANISASI KANTOR IMIGRASI KELAS II TPI BENGKALIS TAHUN 2021

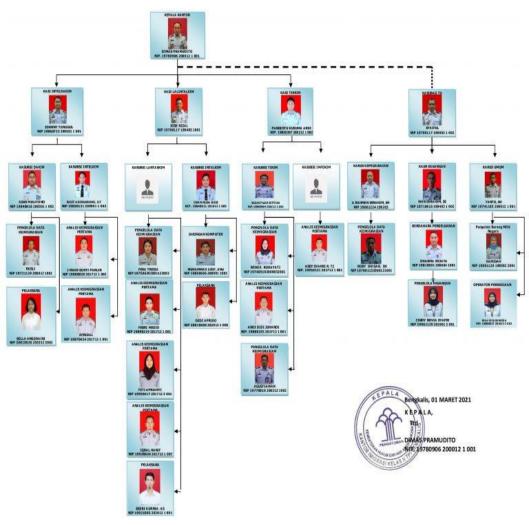


Figure 2.2 Organizational Structure of Immigration Office Class II Bengkalis Immigration Checkpoint

Source: Immigration Office Class II Bengkalis Immigration Checkpoint

Duties & Functions Immigration Office Class II Bengkalis Immigration Checkpoint:

1. Immigration Office Class II Bengkalis Immigration Checkpoint:

Carry out the Main Duties and Functions of the Ministry of Law and Human Rights in the Immigration field in the Immigration Office.

2. Sub Division of Administration:

Has the task of carrying out administrative and household affairs of the Immigration Office. To carry out these tasks, the Sub Division of Administration has the following functions:

a. Doing Civil Service Affairs:

Personnel Affairs have the task of carrying out personnel affairs within the Immigration Office in accordance with the policies stipulated by the Minister and based on applicable laws.

b. Doing Financial Affairs:

Financial Affairs has the task of carrying out financial affairs of the Immigration Office in accordance with the policies stipulated by the Minister and based on the applicable laws.

c. Doing General Affairs:

General Affairs has the task of carrying out correspondence, equipment and household affairs at Immigration Office Class II Bengkalis Immigration Checkpoint.

3. Traffic Section and Immigration Residence Permit:

Has the task of carrying out immigration activities in the Traffic and Immigration Status in the Immigration Office Class II Bengkalis Immigration Checkpoint based on the applicable laws and regulations. Traffic Section and Immigration Status consists of:

a. Immigration Traffic Sub-Section has the task:

Conducting trans-national cross-border licensing affairs through border areas, providing travel documents, departure permits, return permits and entry/exit permits in the context of regulating the entry and exit of people through Border Crossings and providing immigration facilities.

b. Immigration Stay Permit Sub-Section has the task:

Conducting preparations for the implementation of screening, researching applications for status transfer and immigration residence permits, examining the validity of evidence of one's citizenship and providing a certificate of foreigners for completeness of citizenship applications as well as conducting evaluations and compiling reports on its implementation.

4. Section of Immigration Information Systems and Technology:

Has the task of disseminating and utilizing information and managing immigration communication facilities within the Immigration Office Class II Bengkalis Immigration Checkpoint based on applicable laws and regulations. To carry out these tasks the Immigration Information and Communication Facilities section has the following duties:

a. The Immigration Information Technology Sub-Section has the following duties:

Disseminating and utilizing information about Indonesian citizens and foreigners in the framework of cooperation in exchanging information for technical security operations of Immigration.

b. The Immigration Communication Information Sub-Section has the following duties:

Maintain and secure immigration documents as well as use and utilize Communication Facilities.

5. Intelligence and Immigration Action Section:

Has the task of carrying out immigration control and action against foreigners who are in the Immigration Office Class II Bengkalis Immigration Checkpoint environment based on the applicable laws and regulations. Immigration Control and Enforcement Section consists of:

a. The Sub-Section of Immigration Intelligence has the following duties:

- Supervise Immigration licensing violations and establish cooperation between agencies in the field of foreigner supervision.
- b. The Sub-Section of Immigration Enforcement has the following duties:

Conducting Investigation and Action, Prevention and Determination, Temporary shelter and treatment of foreigners who have not been able to be returned, Return and Expulsion of Immigration violations based on applicable laws.

2.5 The Working Process

The process flow for making a passport at Immigration Office Class II Bengkalis Immigration Checkpoint is as follows:



Figure 2.3 Passport process flow

Source: Immigration Office Class II Bengkalis Immigration Checkpoint

Applicants are expected to submit an application with the attached requirements and fill out a form. Then for passport applicants who want to make a passport using the online queue, please show proof of the online queue registration.

The counter must accept the applicant to make a passport then provide a perdim map (passport making form) to fill in personal data so that it is filled in the room provided. Then check all the requirements in accordance with the applicable procedures at Immigration Office Class II Bengkalis Immigration Checkpoint. After that, the counter clerk gave the photo queue number and interview to the applicant.

After the applicant's folder is submitted to the photo and interview section, the service officer directly enters the applicant's data into the DPRI application. Then the officer called the applicant using a loudspeaker to do a photo session, interview and fingerprint.

After everything is complete, the last stage is the officer providing the billing code or payment receipt so that the applicant can immediately make an admin payment for making a passport at the bank. After making payment at the applicant's bank, please wait for 3 (three) days during the work process. Passport is ready to be picked up 3 (three) working days after payment. At the time of taking the passport, the applicant is expected to bring the proof of transfer provided from the bank to avoid unwanted problems.

2.6 Document Used for Activity

During the internship at Immigration Office Class II Bengkalis Immigration Checkpoint the documents used for activities are:

1. Map

This folder is used to enter the form that has been filled in by the passport applicant.

Payment Receipt

Payment receipt is a billing code that will be submitted to the bank so that you can make passport payments.

3. Passport Form (Perdim)

In carrying out the work, the Perdim is used to fill in the data of the applicant who wants to make a passport.

4. Incoming and Outgoing Letter Agenda Book

The agenda book for incoming and outgoing letters is a book that is used to record letters which will later be disposed of and archived. This book contains the order number, sender's name, date, number and contents of the letter summary.

5. Disposition sheet

The disposition of the letter begins with an incoming letter addressed to the supervisor or leader, usually containing a task or activity that must be followed up immediately. This disposition sheet is filled in according to the incoming letter so that the superior can give instructions or information to his subordinates to carry it out. The disposition sheet contains the code, date/number, origin, summary contents and the date the letter was received.

CHAPTER III

SCOPE OF THE APPRENTICESHIP

3.1 Job Description

This chapter will explain the work activities in carrying out practical work at Immigration Office Class II Bengkalis Immigration Checkpoint which is carried out for approximately four months starting from February 15th to June 15th, 2021.

In conducting the apprenticeship report, there are main types of work during the apprenticeship as follows:

- 1. Check passport applicant data
- 2. Entry passport applicant data
- 3. Scan the passport applicant data
- 4. Fill in the disposition sheet
- 5. Schedule incoming and outgoing mail
- 6. Archive disposition sheet
- 7. Make a Business Travel Letter
- 8. Make a Business Travel Report

3.2 System and Procedure

The system used by the Immigration Office Class II Bengkalis Immigration Checkpoint is an online system. Every activity in doing work uses the Internet (Bengkalis Immigration Office website) which can be accessed by all employees and uses a manual system. Immigration Office Class II Bengkalis Immigration Checkpoint uses internet access to enter applicant data in a database that is directly connected to the head office. While the manual system is used to record disposition sheets, agenda for incoming and outgoing letters.

There are several work procedures that are performed as tasks and are described as follows:

1. Check passport applicant data

Re-examination of the data filled in by the applicant to ensure that the data filled in by the applicant is correct and in accordance with the procedure so that when entering data there are no more errors. If there is an error in filling out the biodata form and the attached requirements are incomplete, it must be returned to the counter clerk to be repaired and completed by the passport applicant. In checking the applicant's data, the author is given the task of being careful in checking the applicant's name, place and date of birth and the address must match the National Identity Card and Family Card.



Figure 3.1 Check passport applicant data Source: Processed Data 2021

2. Entry passport applicant data

Entering passport applicant data into the computer. The data in the passport applicant's document is typed and entered into the computer. So that the applicant's data is inputted to other computers in the photo and interview room and can immediately take photos and interviews. When entering the applicant's data, the author must be very careful in filling out the name, place and date of birth and address of the applicant so that the photo and interview officers do not need to change again if there is an error in the data and prevent the applicant's identity from being mistaken when the passport will be printed. .

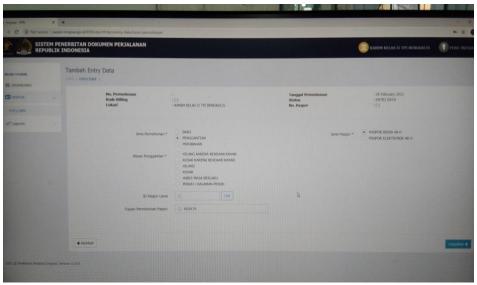


Figure 3.2 Entering data on the data entry form Source: Processed Data 2021

3. Scan the passport application requirements that have been entered

The data that has been inputted or entered into the computer is then scanned. So that the passport applicant's data is stored on the computer and as evidence that the applicant has fully attached the requirements. If there is a problem with the applicant abroad, the immigration party can find out the passport applicant's data on the computer.



Figure 3.3 Scan the passport applicant data Source: Processed Data 2021

4. Fill out the letter disposition sheet

After the author records the incoming letter in the agenda book, then the letter is filled in on the disposition sheet. The disposition sheet contains the code, date/number, origin, contents of the summary and the date the letter was received. The disposition sheet that has been filled in is forwarded to the head of the office to immediately provide disposition and follow-up notes. If the head has provided a follow-up note, the letter will be returned to the administrative staff to select a letter based on the disposition results and immediately distributed.

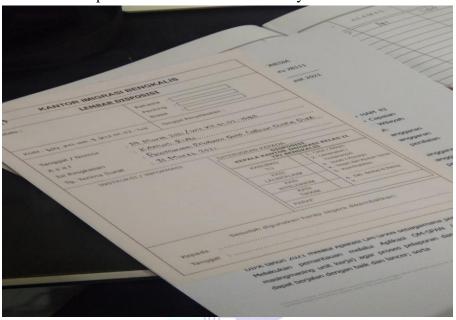


Figure 3.4 Filling out the disposition sheet Source: Processed Data 2021

5. Schedule Incoming and Outgoing Mail

Scheduling letters is the activity of recording incoming and outgoing letters into the agenda book. Its purpose is as evidence of incoming and outgoing letters, to find out the number of incoming and outgoing letters within a certain time, to find out the numbering of outgoing letters and to assist in searching for letters. The agenda book for recording incoming letters contains the sequence number, sender's name, date, number and summary of the contents of the letter. Meanwhile, to record outgoing mail, it contains the sequence number, date, intended address, summary of the contents of the letter and notes.

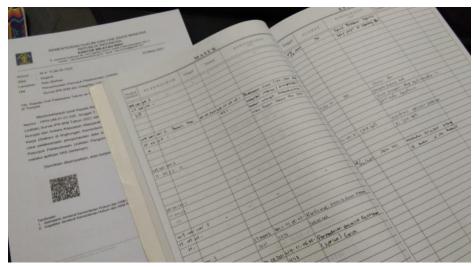


Figure 3.5 Schedule incoming and outgoing mail Source: Processed Data 2021

6. Archive Disposition Sheet

If the disposition sheet has been forwarded to each field that has been ordered by the superior, then the disposition sheet is then archived to a special order folder for the letter disposition archive. The purpose of filing the disposition of letters is to make it easier to find letters back so that when they are needed they can be found immediately.

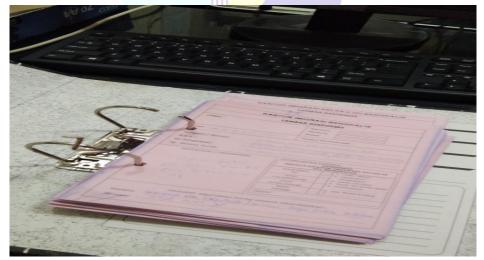


Figure 3.6 Archive Disposition Sheet Source: Processed Data 2021

7. Make a Business Travel Letter

Official travel letters are often used as evidence of the official travel process to serve outside the city for a predetermined period of time. Employees who give assignments must carry this letter with them wherever they are on duty

outside the city. The contents of the official letter are the name of the assignor, the name of the person assigned, the place and time of the official trip, and the purpose of the official trip.

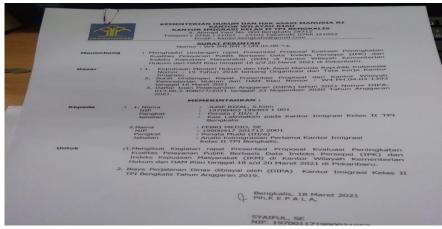


Figure 3.7 Make a Business Travel Letter Source: Processed Data 2021

8. Make a Business Trip Report

After the officers went on an official trip, the writer made a report on the official trip as a result of the activities that had been carried out and accounted for the tasks that had been given by the head of the office. The purpose of the official travel report is to provide an explanation of detailed matters related to activities during the official trip and the official travel report can be used as evidence that the official travel assignment has been completed.

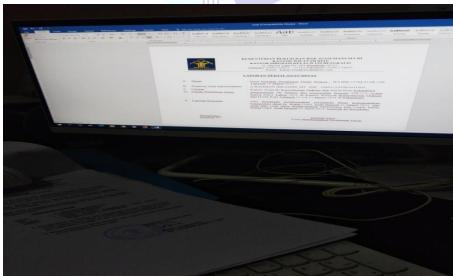


Figure 3.8 Make a business tirp report Source: Processed Data 2021

3.3 Place of Apprenticeship

This Job Training activity was carried out at Immigration Office Class II Bengkalis Immigration Checkpoint which is located at Jalan Ahmad Yani No. 004, Bengkalis City, Bengkalis District, Bengkalis Regency, Riau. During the Job Training activities the author is placed in the Traffic and Immigration Stay Permit (Lalintalkim) section, General Affairs and Personnel Affairs.

3.4 Kind and Description of the Activity

The implementation time of practical work is carried out for 4 (Four) months. Starting from February 15th, 2021 until June 15th, 2021. The practice work schedule is as follows:

No	Day	Time work	Ishoma
1.	Monday-Thursday	07:30 - 16:00	12:00 - 13:30
2.	Friday	07:30 - 16:30	11:30 - 13:30
3.	Saturday-Sunday	Weekend	Weekend

Table 3.1 First week activity starting from February 15th to February 19th 2021

No	Date	Job	Place
1.	Monday, February 15 th 2021	Self introduction Create attendance list using microsoft excel	Immigration Office
2.	Tuesday, February 16 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
3.	Wednesday, February 17 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
4.	Thursday, February 18 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
5.	Friday, February 19 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room

Source: Processed Data 2021

From table 3.1 above, it can be seen that the first week of the Traffic and Immigration Stay Permit section, starting from February 15th, 2021 to February 19th, 2021 from introduction, making absences using Microsoft Excel, checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. In the second week it can be seen in table 3.2.

Table 3.2 Second week activity starting from February 22nd to February 26th 2021

No	Date	Job	Place
1.	Monday, February 22 nd 2021	 Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
2.	Tuesday, February 23 rd 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
3.	Wednesday, February 24 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
4.	Thursday, February 25 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
5.	Friday, February 26 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents Briefing 	Photo and Interview Room

Source: Processed Data 2021

From table 3.2 above, it can be seen that the second week of the Traffic and Immigration Stay Permit section, starting from February 22nd, 2021 to February 26th, 2021 the author carried out the same activities as the first week from checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the third week it can be seen in table 3.3.

Tabel 3.3 Third week activity starting from March 01st to March 05th 2021

Tabel	iel 3.3 Third week activity starting from March 01 to March 05 2021			
No	Date	Job	Place	
1.	Monday, March 01st 2021	 Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room	
2.	Tuesday, March 02 nd 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room	
3.	Wednesday, March 03 rd 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room	
4.	Thursday, March 04 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room	
5.	Friday, March 05 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents Briefing 	Photo and Interview Room	

Source: Processed Data 2021

From table 3.3 above, it can be seen that the third week of the Traffic and Immigration Stay Permit section, starting from March 01st, 2021 to March 05th, 2021 the author carried out the same activities as the second week from checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the fourth week it can be seen in table 3.4.

Table 3.4 Fourth week activity starting from March 08th - March 12th 2021

Labic	Table 5.4 Fourth week activity starting from March 00 - March 12 2021			
No	Date	Job	Place	
1.	Monday, March 08 th	1. Briefing	Photo and Interview Room	
	2021	2. Check the passport		
		requirements document file		
		3. Passport applicant data entry		
		4. Scan of passport requirements		
		documents		
2.	Tuesday, March 09 th	Check the passport	Photo and Interview Room	
	2021	requirements document file		
		2. Passport applicant data entry		

		3. Scan of passport requirements documents	
3.	Wednesday, March 10 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
4.	Thursday, March 11 th 2021	ASCENSION OF THE PRO	PHET MUHAMMAD
5.	Friday, March 12 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents Briefing 	Photo and Interview Room

Source: Processed Data 2021

From table 3.4 above, it can be seen that the fourth week of the Traffic and Immigration Stay Permit section, starting from March 08^{th} , 2021 to March 12^{th} , 2021 the author carried out the same activities as the third week from checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the fifth week it can be seen in table 3.5.

Table 3.5 Fifth week activity starting from March 15th to March 19th 2021

No	Date	Job	Place
1.	Monday, March 15 th	1. Briefing	Photo and Interview Room
	2021	2. Check the passport	
		requirements document file	
		3. Passport applicant data entry	
		4. Scan of passport requirements	
		documents	
2.	Tuesday, March 16 th	1. Check the passport	Photo and Interview Room
	2021	requirements document file	
		2. Passport applicant data entry	
		3. Scan of passport requirements	
		documents	
3.	Wednesday, March	1. Check the passport	Photo and Interview Room
	17 th 2021	requirements document file	
		2. Passport applicant data entry	
		3. Scan of passport requirements	
		documents	
4.	Thursday, March 18 th	1. Check the passport	Photo and Interview Room
	2021	requirements document file	
		2. Passport applicant data entry	
		3. Scan of passport requirements	
		documents	
5.	Friday, March 19 th	1. Check the passport	Photo and Interview Room

2021	requirements document file	
	2. Passport applicant data entry	
	3. Scan of passport requirements	
	documents	
	4. Briefing	

Source: Processed Data 2021

From table 3.5 above, it can be seen that the fifth week of the Traffic and Immigration Stay Permit section, starting from March 15th, 2021 to March 19th, 2021 the author carried out the same activities as the fourth week from checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the sixth week it can be seen in table 3.6.

Table 3.6 Sixth week activity starting from March 22nd to March 26th 2021

No	Date	Job	Place
		3 3 7	
1.	Monday, March 22 nd		General Affairs
	2021	2. Schedule incoming and	\ .
		outgoing mail	
		3. Filling out the disposition	
		sheet	
	= 1 35 1 00rd	4. Archive disposition	
2.	Tuesday, March 23 rd	1. Schedule incoming and	General Affairs
	2021	outgoing mail	/
		2. Filling out the disposition	
		sheet	
	XX 1 1 3 1 1	3. Archive disposition	C 1 A CC :
3.	Wednesday, March	1. Schedule incoming and	General Affairs
	24 th 2021	outgoing mail	
		2. Filling out the disposition	
		sheet	
		3. Archive disposition	
		4. Create an organizational	
4.	Thursday March 25th	structure 1. Schedule incoming and	General Affairs
4.	Thursday, March 25 th 2021	Schedule incoming and outgoing mail	General Allans
	2021	2. Filling out the disposition	
		sheet	
		3. Archive disposition	
5.	Friday, March 26 th	1. Schedule incoming and	General Affairs
].	2021	outgoing mail	General Milans
	2021	2. Filling out the disposition	
		sheet	
		3. Archive disposition	
		4. Briefing	

Source: Processed Data 2021

From table 3.6 above, it can be seen that the sixth week of the General Affairs, starting from March 22nd, 2021 to March 26th, 2021 the author of practical work activities is schedule incoming and outgoing mail, filling out the disposition sheet and archive disposisiton sheet. This week, every Monday morning and Friday afternoon there is a briefing. In the seventh week it can be seen in table 3.7.

Table 3.7 Seventh week activity starting from March 29th to April 02nd 2021

No	Date	Job	Place
1.	Monday, March 29 th	1. Briefing	General Affairs
	2021	2. Schedule incoming and	
		outgoing mail	
		3. Filling out the disposition sheet	
		4. Archive disposition	
2.	Tuesday, March 30 th	1. Schedule incoming and	General Affairs
	2021	outgoing mail	
		2. Filling out the disposition sheet	
		3. Archive disposition	
3.	Wednesday, March 31 st	1. Schedule incoming and	General Affairs
	2021	outgoing mail	
	_	2. Filling out the disposition sheet	
		3. Archive disposition	
4.	Thursday, April 01st	1. Schedule incoming and	General Affairs
	2021	outg <mark>oing mail</mark>	
		2. Filling out the disposition sheet	
		3. Archive disposition	
5.	Friday, April 02 nd 2021	GOOD FRIDA	AY

Source: Processed Data 2021

From table 3.7 above, it can be seen that the seventh week of the General Affairs, starting from March 29th, 2021 to April 01st, 2021 the author carried out the same activities as the sixth week from schedule incoming and outgoing mail, filling out the disposition sheet and archive disposisiton sheet. This week, every Monday morning and Friday afternoon there is a briefing. In the eighth week it can be seen in table 3.7.

Table 3.8 Eighth week activity starting from April 05th to April 09th 2021

No	Date			Job	Place
1.	Monday, 2021	April	05 th	 Briefing Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs
2.	Tuesday, 2021	April	06 th	 Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs

3.	Wednesday, April 07 th 2021	1. Schedule incoming and General Affairs outgoing mail
		2. Filling out the disposition sheet
		3. Archive disposition
4.	Thursday, April 08 th 2021	1. Schedule incoming and General Affairs outgoing mail
		2. Filling out the disposition sheet
		3. Archive disposition
5.	Friday, April 09 th 2021	1. Schedule incoming and General Affairs outgoing mail
		2. Filling out the disposition sheet
		3. Archive disposition
		4. Briefing

Source: Processed Data 2021

From table 3.8 above, it can be seen that the eighth week of the General Affairs, starting from April 05th, 2021 to April 09th, 2021 the author carried out the same activities as the seventh week from schedule incoming and outgoing mail, filling out the disposition sheet and archive disposisiton sheet. This week, every Monday morning and Friday afternoon there is a briefing. In the ninth week it can be seen in table 3.9.

Table 3.9 Ninth week activity starting from April 12th to April 16th 2021

No	Date	Job	Place
1.	Monday, April 12 th 2021	 Briefing Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs
2.	Tuesday, April 13 th 2021	 Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs
3.	Wednesday, April 14 th 2021	 Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs
4.	Thursday, April 15 th 2021	 Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition 	General Affairs

5.	Friday, 2021	April	16 th	Schedule incoming and outgoing mail Filling out the disposition sheet Archive disposition
				4. Briefing

Source: Processed Data 2021

From table 3.9 above, it can be seen that the eighth week of the General Affairs, starting from April 12th, 2021 to April 16th, 2021 the author carried out the same activities as the seventh week from schedule incoming and outgoing mail, filling out the disposition sheet and archive disposisiton sheet. This week, every Monday morning and Friday afternoon there is a briefing. In the tenth week it can be seen in table 3.10.

Table 3.10 Tenth week activity starting from April 19th to April 23rd 2021

	•	Job	2021	Plac	10
No	Date		DI .		
1.	Monday, April 19 th 2021	 Briefing Check the passport requirements 	Photo Room	and	Interview
	2	document file			
		3. Passport applicant data entry			
		4. Scan of passport requirements documents			
2.	Tuesday, April 20 th	1. Check the passport requirements	Photo	and	Interview
	2021	document file	Room		
		2. Passport applicant data entry			
	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	3. Scan of passport requirements			
		documents			
3.	Wednesday, April 21 st	1. Check the passport requirements	Photo	and	Interview
	2021	document file	Room		
		2. Passport applicant data entry			
		3. Scan of passport requirements documents			
4.	Thursday, April 22 nd	1. Check the passport requirements	Photo	and	Interview
	2021	document file	Room		
		2. Passport applicant data entry			
		3. Scan of passport requirements			
	<u> </u>	documents			
5.	Friday, April 23 rd 2021	1. Check the passport requirements	Photo	and	Interview
		document file	Room		
		2. Passport applicant data entry			
		3. Scan of passport requirements			
		documents			
		4. Briefing			

Source: Processed Data 2021

From table 3.10 above, it can be seen that the tenth week of the Traffic and Immigration Stay Permit section, starting from April 19th, 2021 to April 23rd, 2021

the author of practical work activities is checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the eleventh week it can be seen in table 3.11.

Table 3.11 Eleventh week activity starting from April 26th to April 30th 2021

		ity starting from April 26 to April	
No	Date	Job	Place
1.	Monday, April 26 th 2021	 Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
2.	Tuesday, April 27 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
3.	Wednesday, April 28 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
4.	Thursday, April 29 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
5.	Friday, April 30 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents Briefing 	Photo and Interview Room

Source: Processed Data 2021

From table 3.11 above, it can be seen that the eleventh week of the Traffic and Immigration Stay Permit section, starting from April 26th, 2021 to April 30th, 2021 the author carried out the same activities as the tenth week from checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week,

every Monday morning and Friday afternoon there is a briefing. In the twelfth week it can be seen in table 3.12.

Table 3.12 Twelfth week activity starting from May 03rd to May 07th 2021

		ty starting from May 03° to May 07	
No	Date	Job	Place
1.	Monday, May 03 rd 2021	 Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
2.	Tuesday, May 04 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
3.	Wednesday, May 05 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
4.	Thursday, May 06 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
5.	Friday, May 07 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents Briefing 	Photo and Interview Room

Source: Processed Data 2021

From table 3.12 above, it can be seen that the twelfth week of the Traffic and Immigration Stay Permit section, starting from May 03rd, 2021 to May 07th, 2021 the author carried out the same activities as the eleventh week, namely checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the thirteenth week it can be seen in table 3.13.

Table 3.13 Thirteenth week activity starting from May 10th to May 14th 2021

No	Date	Job	Place
1.	Monday, May 10 th 2021	 Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
2.	Tuesday, May 11 th 2021	 Check the passport requirements document file Passport applicant data entry Scan of passport requirements documents 	Photo and Interview Room
3.	Wednesday, May 12 th 2021	Joint Holida	у
4.	Thursday, May 13 th 2021	Eid al-Fitr	
5.	Friday, May 14 th 2021	Eid al-Fitr	

Source: Processed Data 2021

From table 3.13 above, it can be seen that the thirteenth week of the Traffic and Immigration Stay Permit section, starting from May 10th, 2021 to May 11th, 2021 the author carried out the same activities as the twelfth week, namely checking passport requirements documents before entry, data entry for passport applicants, and scanned the passport requirements document that has been entered. This week, every Monday morning and Friday afternoon there is a briefing. In the fourteenth week it can be seen in table 3.14.

Table 3.14 Fourteenth week activity starting from May 17th to May 21st 2021

No	Date	Job	Place
1.	Monday, May 17 th 2021	Make absences for briefing Briefing Schedule incoming and outgoing mail	Personnel Affairs
2.	Tuesday, May 18 th 2021	Schedule incoming and outgoing mail Make a Business Travel Letter	Personnel Affairs
3.	Wednesday, May 19 th 2021	 Schedule incoming and outgoing mail Make a Business Travel Letter 	Personnel Affairs
4.	Thursday, May 20 th 2021	 Schedule incoming and outgoing mail Make a business trip report 	Personnel Affairs

5.	Friday, May 21st 2021	Schedule incoming and outgoing mail	Personnel Affairs
		 Make a Business Travel Letter Make a absences for briefing Briefing 	
		4. Brieffing	

Source: Processed Data 2021

From table 3.14 above, it can be seen that the fourteenth week of the Personnel affairs, starting from May 17th, 2021 to May 21st, 2021 the author of practical work activities is make absences for briefing, schedule incoming and outgoing mail, and make a business travel letter. This week, every Monday morning and Friday afternoon there is a briefing. In the fifteenth week it can be seen in table 3.15.

Table 3.15 Fifteenth week activity starting from May 24th to May 28th 2021

No	Date	Job	Place
1.	Monday, May 24 th	1. Make absences for briefing	Personnel Affairs
	2021	2. Briefing	
		3. Schedule incoming and	
	2	outgoing mail	
2.	Tuesday, May 25 th	1. Print out incoming mail	Personnel Affairs
	2021	2. Schedule incoming and	
		outgoing mail	
3.	Wednesday, May 26 th	VESAK DA	Y
	2021		-
4.	Thursday, May 27 th	 Make a Business Travel Letter 	Personnel Affairs
	2021	2. Schedule outgoing mail	
5.	Friday, May 28 th 2021	1. Schedule incoming mail s	Personnel Affairs
		2. Make absences for briefing	
		3. Briefing	

Source: Processed Data 2021

From table 3.15 above, it can be seen that the fifteenth week of the Personnel affairs, starting from May 24th, 2021 to May 28th, 2021 the author carried out the same activities as the fourteenth week. However, there are additional activities, namely make absences for briefing, print out incoming mail, schedule incoming and outgoing mail, and make a business travel letter. This week, every Monday morning and Friday afternoon there is a briefing. In the sixteenth week it can be seen in table 3.16.

Table 3.16 Sixteenth week activity starting from May 31st to June 04th 2021

No	Date			Job	Place
1.	Monday,	May	31^{st}	 Make absences for briefing 	Personnel Affairs
	2021			2. Briefing	
				3. Schedule incoming mail	

2.	Tuesday, June 01 st 2021	PANCASILA DAY		
3.	Wednesday, June 02 nd 2021	 Schedule incoming and outgoing mail Make a Business Travel Letter 	Personnel Affairs	
4.	Thursday, June 03 rd 2021	 Print out incoming mail Schedule incoming mail 	Personnel Affairs	
5.	Friday, June 04 th 2021	 Make a business trip report Make a absences for briefing Briefing 	Personnel Affairs	

Source: Processed Data 2021

From table 3.16 above, it can be seen that the sixteenth week of the Personnel affairs, starting from May 31st, 2021 to June 04th, 2021 the author carried out the same activities as the fifteenth week. However, there are additional activities, namely make absences for briefing, print out incoming mail, schedule incoming and outgoing mail, make a business travel letter and make a business trip report. This week, every Monday morning and Friday afternoon there is a briefing. In the seventeenth week it can be seen in table 3.17.

Table 3.17 Seventeenth week activity starting from June 07th to June 11th 2021

No	Date	Job	Place
1.	Monday, June 07 th	1. Make a absences for briefing	Personnel Affairs
	2021	2. Briefing	
		3. Schedule incoming mail	
2.	Tuesday, June 08 th	1. Schedule incoming and	Personnel Affairs
	2021	outgoing mail	
		2. Make a Business Travel Letter	
		3. Make a business trip report	
3.	Wednesday, June 09 th	Schedule incoming mail	Personnel Affairs
	2021	2. Schedule outgoing mail	
4.	Thursday, June 10 th	Schedule incoming and	Personnel Affairs
	2021	outgoing mail	
		2. Make a Business Travel Letter	
		3. Make a business trip report	
5.	Friday, June 11 th 2021	Schedule incoming and	Personnel Affairs
		outgoing mail	
		2. Make absences for briefing	
		3. Briefing	

Source: Processed Data 2021

From table 3.17 above, it can be seen that the seventeenth week of the Personnel affairs, starting from June 07th, 2021 to June 11th, 2021 the author carried out the same activities as the sixteenth week, namely make absences for briefing, schedule incoming and outgoing mail, make a business travel letter and

make a business trip report. This week, every Monday morning and Friday afternoon there is a briefing. In the eighteenth week it can be seen in table 3.18.

Table 3.18 Eighteenth week activity starting from June 14th to June 15th 2021

				27,10, 20010119 11 0111 0 01110 11 0 0 0 01110	
No	Γ	Date		Job	Place
1.	Monday, 2021	June	14 th	 Make absences for briefing Briefing Make a Business Travel Letter Make a business trip report 	Personnel Affairs
2.	Tuesday, 2021	June	15 th	 Schedule incoming and outgoing mail Make a business trip report 	Personnel Affairs

Source: Processed Data 2021

From table 3.18 above, it can be seen that the eighteenth week of the Personnel affairs, starting from June 14th, 2021 to June 15th, 2021 the author carried out the same activities as the sixteenth week, namely make absences for briefing, schedule incoming and outgoing mail, make a business travel letter and make a business trip report. This week, every Monday morning and Friday afternoon there is a briefing.

3.5 Obstacles and Solution

In the implementation of this practical work activity, the author must have found several obstacles that made it difficult for the author to carry out the task. With the obstacles, the author also tried to find a solution to these obstacles so that the author could complete the given task well and smoothly.

3.5.1 Obstacles

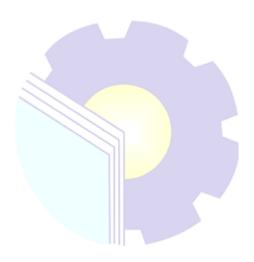
The obstacles faced during the process of practical work at Immigration Office Class II Bengkalis Immigration Checkpoint are as follows:

- 1. The author has diffculty when the network is interrupted to input applicant data, as a result it takes a long time to complate the work.
- 2. The author has diffculty entering passport applicant data because of the lack of clarity in the passport applicant's writing when filling out the form so that when entering the applicant's data it is difficult to read it.

3.5.2 Solution

Solutions that can be done to face obstacles during the practical work process include:

- 1. The solution is to try to create a wifi account so that not many use wifi and limited usage capacity so that office work is not hampered by the internet network.
- 2. Reread the data that is not clear and adjust it to the requirements that have been attached by the passport applicant.



CHAPTER IV

CONCLUSION AND SUGGESTION

4.1 Conclusion

In carrying out practical work at Immigration Office Class II Bengkalis Immigration Checkpoint can be concluded as follows:

- 1. The type of work carried out by the author during the practical work in the service section at Immigration Office Class II Bengkalis Immigration Checkpoint is checking passport applicant requirements, entering passport applicant data, scanning passport requirements, filling out disposition sheets, scheduling incoming and outgoing letters, archiving sheets disposition, making official travel letters, making official travel reports.
- 2. Immigration Office Class II Bengkalis Immigration Checkpoint is located at Jl. Ahmad Yani, Number 004 Bengkalis. This company is engaged in making passports for citizens who want to go abroad. Where a passport is one of the documents used as a condition for entry and exit into a country. During practical work the author is placed in the data entry service section, the general affairs section and personnel affairs. The practical work program is carried out for 4 (four) months starting from February 15th, 2021 to June 15th, 2021. Immigration Office Class II Bengkalis Immigration Checkpoint work schedule starts from Monday to Friday, from 07.30 WIB to 16.00 WIB.
- 3. When carrying out practical work, all work procedures carried out have been determined by the company. Every job done has its own system and procedure. This aims to distinguish the types of work and how to solve them so that there are no mistakes in the work process when people want to make passports.
- 4. During the practical work at Immigration Office Class II Bengkalis Immigration Checkpoint there were several obstacles that the author experienced, including the following:

- a. The author has diffculty when the network is interrupted to input applicant data, as a result it takes a long time to complate the work.
- b. The author has diffculty entering passport applicant data because of the lack of clarity in the passport applicant's writing when filling out the form so that when entering the applicant's data it is difficult to read it.

4.2 Suggestion

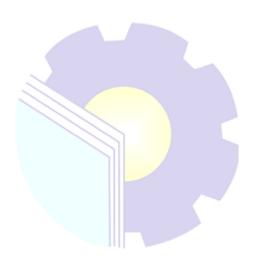
Suggestions that the author can convey after carrying out practical work at Immigration Office Class II Bengkalis Immigration Checkpoint are:

- 1. The counter officer needs to re-check the passport applicant's requirements and must be more careful so that the requirements attached by the applicant are complete.
- 2. Empathy or attention to the public regarding the provision of information about online passport services needs to be improved again in order to create quality services.
- 3. We recommend that employees and honorary Immigration Office Class II Bengkalis Immigration Checkpoint can be more assertive in the work rules for employees, so that they can work according to the rules of working hours that have been set and have a sense of responsibility for their duties.
- 4. The suggestion for the State Polytrechnic of Bengkalis campus is to hold This Aprenticeship can be used as an evaluation, and should be provided to students before carrying out the Aprenticeship in accordance with the field or course material in accordance with the Aprenticeship company.

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Passport process flow, https://bengkalis.imigrasi.go.id/layanan-wni/alur-proses-pembuatan-paspor/?lang=en. Accessed on July 17th, 2021.



APPENDICES

Appendix 1: Letter of Statemennt Apprenticeship



KEMENTERIAN HUKUM DAN HAK ASASI MANUSIA RI KANTOR WILAYAH RIAU

KANTOR IMIGRASI KELAS II TPI BENGKALIS

Jl. Ahmad Yani No. 004 Bengkalis 28712 Telepon (0766) 21021 - 23102 Faksimili(0766)21022 Email : kanim.bengkalis@gmail.com

SURAT KETERANGAN

Nomor: W4.IMI.IMI.3.UM.01.01-290

Bersama ini dengan hormat kami sampaikan bahwa nama-nama mahasiswa Politeknik Negeri Bengkalis dibawah ini telah melaksanakan Kerja Praktek (KP) di Kantor Imigrasi Kelas II TPI Bengkalis pada Bagian Fasilitatif dan Substantif terhitung mulai tanggal 15 Februari 2021 s/d 15 Juni 2021 sebagai berikut:

No	Nama	NIM	Prodi
1	Dewi Afriani	5404171106	D-4 Administrasi Bisnis Internasional
2	Dewi Ariani Sukasih	5404171071	D-4 Administrasi Bisnis Internasional
3	Indah Septya Merlis	5404171121	D-4 Administrasi Bisnis Internasional
4	Risa Suryani	5404171111	D-4 Administrasi Bisnis Internasional

Demikian Surat Keterangan ini dibuat dengan sesungguhnya, untuk dapat dipergunakan seperlunya.

Bengkalis, 15 Juni 2021

Kasubag TU.

NIP. 19700117199003 1 002

Appendix 2: Apprenticeship Sertificate



Appendix 3: List of Attendance

KEMENTERIAN HUKUM DAN HAK ASASI MANUSIA KANTOR WILAYAH RIAU KANTOR IMIGRASI KELAS II TPI BENGKALIS JI. Ahmad Yani No. 004 Bengkalis 28712

DAFTAR ABSEN MAHASISWA KERJA PRAKTEK PADA KANTOR IMIGRASI KELAS II TPI BENGKALIS BULAN FEBRUARI 2021

									Tar	nggal						
No	Nama	NIM	15	16	17	18	19	20	21	22	23	24	25	26	27	28
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3	Indah Septya Merlis	5404171121	Fut.	Shift	8 tout	84	81 bet			Stat	SHA	Stort	Stock	Obst		
4	Risa Suryani	5404171111	Sun	Sunl	Sund	Sand	Some			Jank	Samp	Sund	Sant	Sand		

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4	Risa Suryani	5404171111	XIII	Sund	Sun	- Auny	my		10 St. 18	Y-3	1.	200	-	1		

Keterangan:

= Sabtu dan Minggu

= Tanggal Merah



DAFTAR ABSEN MAHASISWA KERJA PRAKTEK PADA KANTOR IMIGRASI KELAS II TPI BENGKALIS BULAN MARET 2021

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Keterangan:

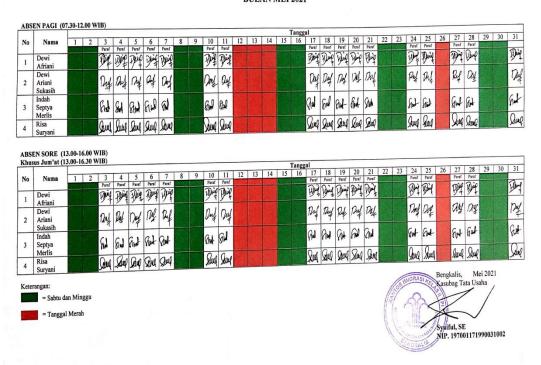
Sabtu dan Minggu

Tanggal Merah

DAFTAR ABSEN MAHASISWA KERJA PRAKTEK PADA KANTOR IMIGRASI KELAS II TPI BENGKALIS BULAN APRIL 2021

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DAFTAR ABSEN MAHASISWA KERJA PRAKTEK PADA KANTOR IMIGRASI KELAS II TPI BENGKALIS BULAN MEI 2021



DAFTAR ABSEN MAHASISWA KERJA PRAKTEK PADA KANTOR IMIGRASI KELAS II TPI BENGKALIS BULAN JUNI 2021

No									angga					-		
-	Nama	1	2 Paraf	3 Paraf	4 Paraf	5	6	7 Paraf	8 Paraf	9 Paraf	10 Paraf	11 Paraf	12	13	14 Paraf	15 Paraf
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3	Indah Septya Merlis		SI	Sul-	g.J			g.J	gj.	Shell	Olul	g _a			Sul	Aut
4	Risa Suryani		Daul	Jul	Sunf			Sunt	Dung	Iw.	Surf	Sul.			Mark	Sand
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2	Dewi Ariani Sukasih		Dy	Def	Ruf			Duf	み	Def	Ry	Dif			Duf	Thy
3	Indah Septya Merlis		GN	Suf	Gue			8H	Gal	Gut	Gal	GI			63	Shaf
	Risa		Quel	Que	aug			Sur	Que	Sun	Que	Say			Sun'	Sauf

Appendix 4 : Company Appraisal Sheet

EVALUATION RESULTS FROM JOB TRAINING COMPANY APPRAISAL.

IMMIGRATION OFFICE CLASS II BENGKALIS IMMIGRATION CHECKPOINT

Name : Indah Septya Merlis

Student's Identity No. : 5404171121
Study Program : D4—International Business Administration
College : State Polytechnic Of Bengkalis

No.	Assessment Aspect	Percentage	Scores
1.	Disciplin	20%	90
2.	Responsibility	25%	88
3.	Adjustment/Adaptation	10%	87
4.	Work Result	30%	86
5.	Behavior in General	15%	89
	Total (1+2+3+4+5)	100%	440

Explanation:	
Score	: Criteria
81 - 100	: Excelence
71 - 80	: Very Good
66 – 70	: Good
61 - 65	: Good Enough
56 – 60	: Enough
Notes:	

Head of Administration

Bengkalis, June 15nd 2021

NIP 19700117 199003 1 002

Appendix 5 : Daily Activities

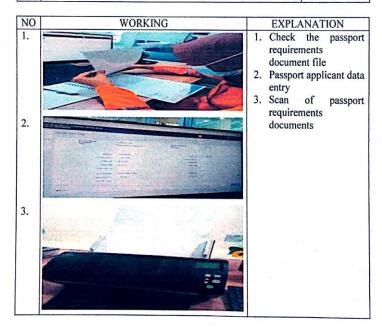
DAILY ACTIVITIES OF THE JOB TRAINING

Day

Date

: Monday-Friday : February 15-19th, 2021

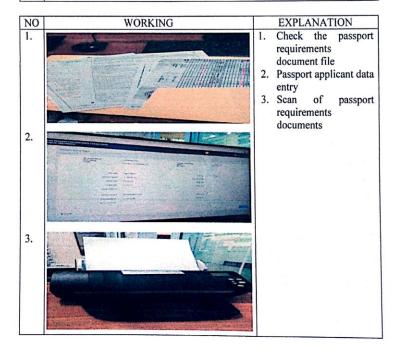
NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2. 3.	Self introduction Interview about immigration Check the passport requirements	Jose Rizal, S.Kom	3.
4. 5.	document file Passport applicant data entry Scan of passport requirements documents		



Day

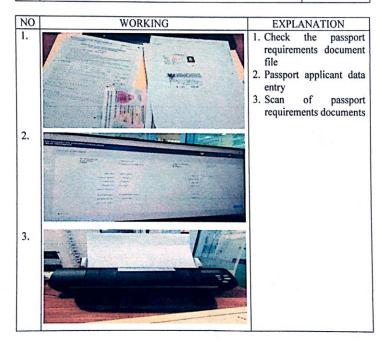
: Monday-Friday : February 22-26th, 2021 Date

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3mi
3. 4.	Passport applicant data entry Scan of passport requirements documents		<i></i> .



Day : Monday-Friday Date : March 01-05th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3mi
3. 4.	Passport applicant data entry Scan of passport requirements documents		7.

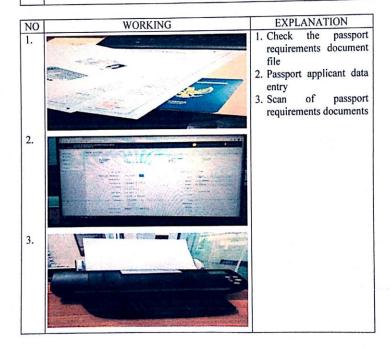


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Date

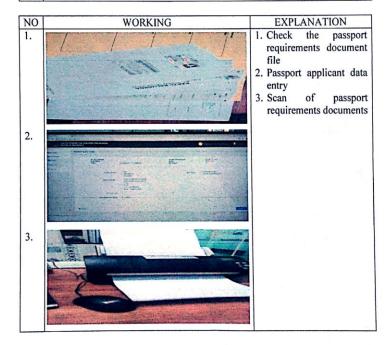
: Monday-Friday : March 08-12th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing Check the passport requirements document file Passport applicant data entry Scan of passport requirements	Jose Rizal, S.Kom	3m.
	documents		



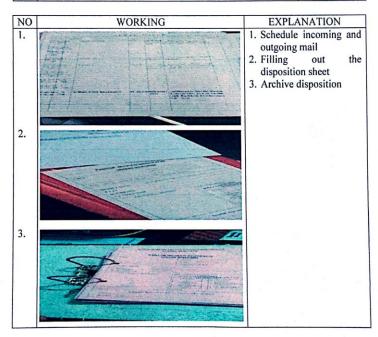
Day : Monday-Friday Date : March 15-19th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	Jose Rizal, S.Kom	
2.	Check the passport requirements document file		3mi
3.	Passport applicant data entry		/
4.	Scan of passport requirements documents		



Day : Monday-Friday Date : March 22-26th, 2021

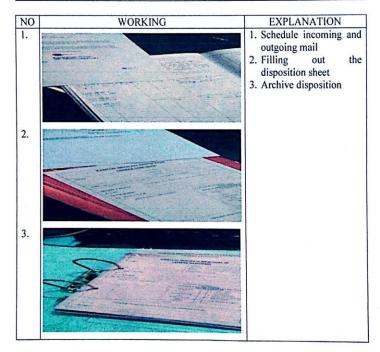
NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	Yanto, SH	
2.	Schedule incoming and outgoing mail		Hum
3.	Filling out the disposition sheet		1
4.	Archive disposition		,
5.	Create an organizational structure		



Day

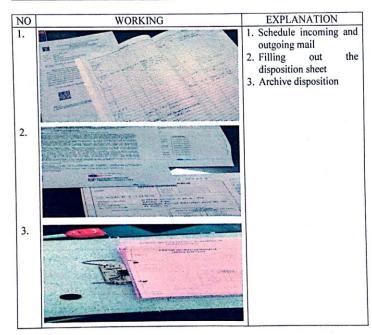
: Monday-Friday : March 29th – April 02th, 2021 Date

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	Yanto, SH	
2.	Schedule incoming and outgoing mail		Ym
3.	Filling out the disposition sheet		1
4.	Archive disposition		



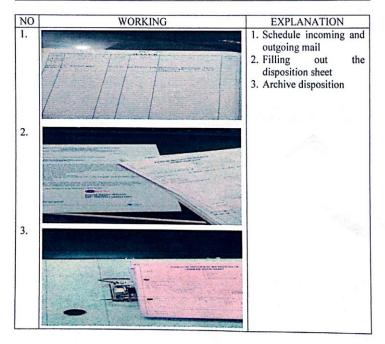
Day : Monday-Friday Date : April 05-09th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	Yanto, SH	
2.	Schedule incoming and outgoing mail		Ann
3.	Filling out the disposition sheet		1
4.	Archive disposition		



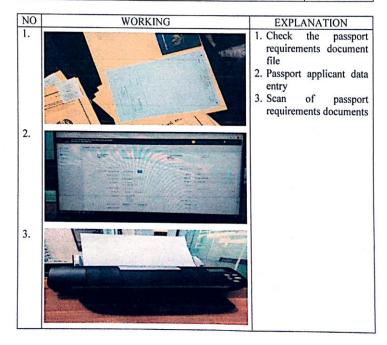
Day : Monday-Friday Date : April 12-16th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Schedule incoming and outgoing mail	Yanto, SH	Harris
3. 4.	Filling out the disposition sheet Archive disposition		1



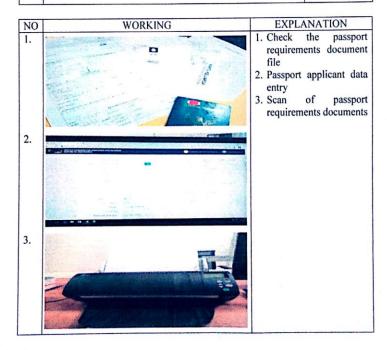
Day : Monday-Friday Date : April 19-23th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3,
3. 4.	Passport applicant data entry Scan of passport requirements documents		



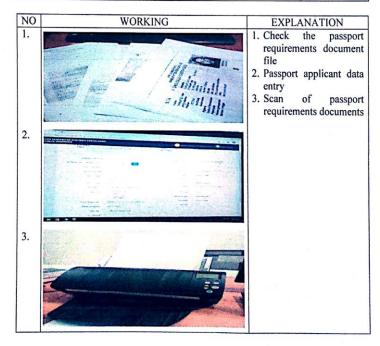
Day : Monday-Friday Date : April 26-30th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3,
3. 4.	Passport applicant data entry Scan of passport requirements documents		7



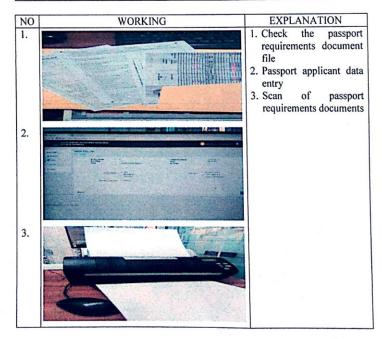
Day : Monday-Friday Date : May 03-07th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3. (
3. 4.	Passport applicant data entry Scan of passport requirements documents		-



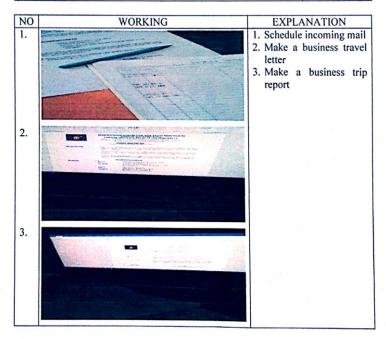
Day : Monday-Tuesday Date : May 10-11th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Check the passport requirements document file	Jose Rizal, S.Kom	3,
3. 4.	Passport applicant data entry Scan of passport requirements documents		7



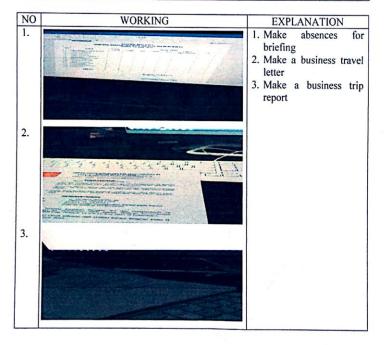
Day : Monday-Friday Date : May 17-21th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2.	Briefing Make absences for briefing	A.Rahman Ibrahim, SH	_
3.	Schedule incoming and outgoing	SH	Company of
4.	mail Make a Business Travel Letter		4
5.	Make a business trip report		



Day : Monday-Friday
Date : May 24-28th, 2021

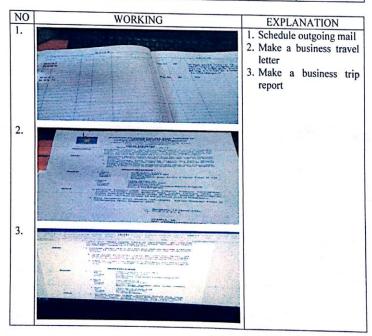
NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	A.Rahman Ibrahim,	_
2.	Make absences for briefing	SH	+ /
3.	Schedule incoming and outgoing mail	,	*AA. /
4.	Make a Business Travel Letter		
5.	Make a business trip report		



Day

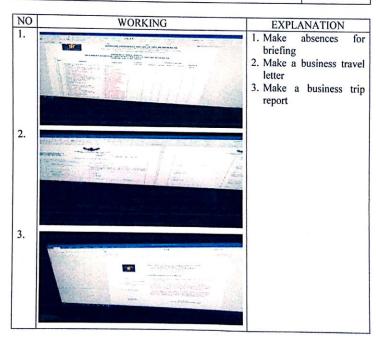
: Monday-Friday : May 31th – June 04th, 2021 Date

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
2. 3. 4.	Briefing Make absences for briefing Schedule incoming and outgoing mail Make a Business Travel Letter Make a business trip report	A.Rahman Ibrahim, SH	M



Day Date : Monday-Friday : June 07-11th, 2021

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1. 2. 3.	Briefing Make absences for briefing Schedule incoming and outgoing mail	A.Rahman Ibrahim, SH	· A
4. 5.	Make a Business Travel Letter Make a business trip report		

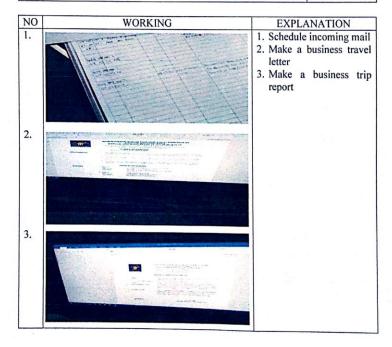


Day

: Monday-Tuesday : June 14-15th, 2021

Date

NO	DESCRIPTION OF ACTIVITIES	TASK ASSIGNOR	SIGNATURE
1.	Briefing	A.Rahman Ibrahim,	
2.	Make absences for briefing	SH	(2)
3.	Schedule incoming and outgoing mail		1 XXX
4.	Make a Business Travel Letter		
5.	Make a business trip report		



Appendix 6 : Revision List

LEMBAR KONSULTASI BIMBINGAN KERJA PRAKTEK MAHASISWA PROGRAM STUDI D-IV ADMINISTRASI BISNIS INTERNASIONAL

Nama

: Indah Septya Merlis

NIM

: 5404171121

Tempat Kerja Praktek

: Kantor Imigrasi Kelas II TPI Bengkalis

No.	TANGGAL	REVISI	TANDA TANGAN
1	21-07-2021	-Tata tulis -Tambahkan Suggestion	Z
2	23 - 07 - 2021	- Perhaiki Obstacles	1
3	25-07-7021	Ace semmar	L
4	18-08-2021	ACC DILIC	K
5			
6			
7			
8	A		

Bengkalis, July 2021 Dosen Pembimbing

Hutomo Atman Maulana, S.Pd., M.Si

NIP. 198908312018031001