#### CHAPTER 1

### INTRODUCTION

## 1.1 Background of the Apprenticeship

In line with the times, there are developments that continuously experience changes. These developments have an impact on changes in the increasingly advanced world of technology and information. This is what creates an attachment to human resources (HR), who are qualified and professional in all fields. In this case, the scope of higher education is used as a forum to support education for human resources (HR), to become skilled and talented in fields of interest. So, simulations are needed for students to practice skills and provide an overview of the world of work which can be called Field Work Practices (PKL).

Field work practice is formed as a form of implementation prepared in the education program on campus, where in this activity students can develop their potential and skills in the world of work. Indirectly, students are invited to get involved directly and contribute to the world of offices. This activity is a mandatory activity for all campus students and is one of the graduation requirements for each campus study program. The hope in this activity is that with each internship, students will gain sufficient experience, knowledge and skills to prepare them for the world of work. Apart from that, field work practice is one of the mandatory curricula that must be taken by students of the English Department for Business and Professional Communication, Bengkalis State Polytechnic with a load of 20 credits and carried out for a minimum of 122 working days.

The author had the opportunity to intern at PT. Indah Kiat Pulp and Paper, Tbk- Perawang. which will be held from 04<sup>th</sup> September 2023 to 04<sup>th</sup> January 2024 and is located on Raya minas street, Perawang KM 26, Pinang Sebatang village, Tualang District. Siak, Riau - Indonesia 28772. On this occasion the author was placed in the Op (Port Operational) in the Safety section.

# 1.2 Purpose of Apprenticeship

The objectives to be achieved in implementing the internship are:

- 1. To know working procedures during practical work in Op (Port Operation) at PT. Indah Kiat Pulp and Paper
- 2. To find out the job description during practical work
- 3. To find out obstacles and solution during practical work

## 1.3 Significance of Internship

## 1.3.1 Significance for the writer

Through this program, the writer can apply the knowledge to gained in the classroom to their specialized fields and obtained new skilss. Additionally, writer gain direct experience in the professional world, deepening practical skilss, and build a professional network, particulary in implementing the englis language in the business industry.

### 1.3.2 Significance for State Polytechnic of Bengkalis

- 1. There is good coorperation or relation between campus and companies where student do practical work.
- 2. State Polytechnic of Bengkalis can improve the quality of it's graduates through student practical work experience.
- 3. State Polytechnic of Bengkalis will be better to known in the industrial corporate world.
- 4. State Polytechnic of Bengkalis receives feedbacks from companies on tha abilities of students participating in practical work in the world of work.

### 1.3.3 Significance for the Companies

1. Able to contribute to the education sector by guiding and educating our work force candidates professionally and ensuring quality.

- 2. Encourage good cooperation between universities and companies in improving the quality of education related to the world of work.
- 3. As a means of evaluation for related agencies or companies, to get suggestions or input to improve the quality of education.