

# **CHAPTER I**

## **INTRODUCTION**

### **1.1 Background of Internship**

Polytechnic State of Bengkalis is one of the State Polytechnics located in Bengkalis, Riau, Indonesia. Polytechnic State of Bengkalis is the first Polytechnic in Riau which was established in 2000. Through the Gema Bahari Foundation, its name for the first time was "POLITEKNIK PELAYARAN BENGKALIS". On July 29, 2011, Bengkalis Polytechnic officially became a state-owned university with the name POLITEKNIK NEGERI BENGKALIS through the Regulation of the Minister of National Education (Permendiknas) No. 28 of 2011 concerning the Establishment of the Organization and Work procedures of the Polytechnic State of Bengkalis. On December 26, 2011, Polytechnic State of Bengkalis was inaugurated by the Minister of Education and Culture of the Republic of Indonesia.

Polytechnic State of Bengkalis has 18 (eighteen) Study Programs consisting of 10 (ten) D3 (diploma three) in the fields of Shipbuilding Engineering, Ship Engineering Architecture, Mechanical Engineering, Civil Engineering, Informatics Engineering, Electrical Engineering, Nautical, Commercial Shipping Management, Business English, and Business Administration, and 8 (eight) D4 (diploma four) Study Programs, including Production and Maintenance Mechanical Engineering, International Business Administration, Public Financial Accounting, Electrical Engineering, Road and Bridge Planning Engineering, Information Systems Security Engineering, English for Business and Professional Communication and Software Engineering.

Internship (PKL) or internship is one of the requirements that must be taken by every student. At this time, the smooth flow of information between the industrial world and education is very important in order to create harmony between the two. Therefore, internship is a good medium for students to interact directly with the industrial world.

The development of science allows everything to become more sophisticated. This encourages the world of work to get human resources who have superior abilities by meeting all the needs that exist in the world of work. The need to obtain reliable human resources also makes companies more effective in recruiting labor. This is a natural thing considering that companies should get workers who have the ability to build their companies. This triggers students to prepare themselves by improving hard skills and soft skills while in lectures to face competition in the world of work. Therefore, to empower human resources in Indonesia, Polytechnic State of Bengkalis as one of the state universities in Riau Province is expected to be able to produce quality graduates so that they can compete in the world of work.

To meet these expectations, the Polytechnic State of Bengkalis created a program that can help its graduates to become qualified graduates, namely the internship (KP) program. By participating in practical work, students will gain experience of direct assignments into the real world of work by practicing the theories that have been learned. Internship is a learning process by directly recognizing the scope of the real world of work. Student is required to go directly to the world of work which is their respective fields so that student is expected to be able to directly apply the knowledge that has been learned before into the world of work. In addition, with internship, students can increase their knowledge, skills, and experience in working which can later be applied in the real world of work.

English for Business and Professional Communication Study Program hopes that through internship, students can see directly how the real business world is, and can add insight to each student to be more skilled, responsive, and able to compete and be efficient in the future. Consequently, after completing the internship, every student is required to make a work report when carrying out practical work so that students can be accountable for her results obtained from the internship.

Based on the statement above, the author, as a student of the English for Business and Professional Communication Study Program, is required to carry out internship for a maximum of six months and a minimum of four months. The author has chosen PT IMBANG TATA ALAM as the place to carry out internship activities for four months. During the implementation of internship (KP), the author was placed in the Buyer

section.

The implementation of this practical work starts from September 1, 2023 to January 1, 2024. Through implementation of this internship, it is hoped that the writer will be able to broaden her insight into various tasks and be able to face the real world of work with the experience gained during internship.

## **1.2 Purpose of Internship**

The objectives of the implementation of Practical Work activities for Bengkalis State Polytechnic students are:

1. To find out the job descriptions carried out during practical work at PT IMBANG TATA ALAM.
2. Provide an opportunity for the author to above the place of practical work Practice carried out at PT. IMBANG TATA ALAM.
3. Provide an opportunity for the author to experience the work system and procedures at PT IMBANG TATA ALAM.

## **1.3 Significance of the Internship**

### **1.3.1 Significance for the Internship**

Through the Program, the implementation of this practical work can provide information to interns about job descriptions, work systems and procedures, places of practical work, obstacles and solutions when carrying out practical work at PT. IMBANG TATA ALAM, to improve skills and insights in hard skill and soft skill competencies alike.

### **1.3.2 Significance for State Polytechnic of Bengkalis**

Internship have an important role in improving the quality of work so that it is hoped that they can lead to a good working relationship between the Polytechnic State of Bengkalis and PT. Imbang Tata Alam.

### **1.3.3 Significance for the Company**

Through the practical work program, PT IMBANG TATA ALAM gets a qualified workforce, has experience, and can strengthen the company's reputation. So that in the end it can provide benefits for the development of the company.