APPRENTICESHIP REPORT

PT. PELABUHAN INDONESIA (PERSERO) REGIONAL 1 BRANCH OF DUMAI

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APPLIED BACHELOR DEGREE OF INTERNATIONAL BUSINESS ADMINISTRATION STUDY PROGRAM BUSINESS ADMINISTRATION DEPARTMENT STATE POLYTECHNIC OF BENGKALIS 2024

APPROVAL SHEET

APPRENTICESHIP REPORT PT. PELABUHAN INDONESIA (PERSERO) REGIONAL 1 BRANCH OF DUMAI

Written as One of the Requirement For Completing of the Job Training

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Dumai, June 17th, 2024

MUHARROMA RIZKA SIREGAR NIM. 540420131

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CHAPTER I INTRODUCTION

1.1 Background of Apprenticeship

Higher education represents the pinnacle of formal learning, aimed at cultivating highly skilled professionals in human resources with advanced intellectual capabilities fit for the competitive landscape of the workplace. Both excellence and competency are indispensable. Consequently, educational institutions are tasked with grooming top-tier human resources to confront the ever-intensifying competition. In the contemporary era of globalization, the march of progress in technology and the passage of time are inevitable. This holds true for education as well, an arena in constant flux, where governments tirelessly endeavor to elevate standards. Every college attendee must be equipped to navigate the demands of professionalism within their chosen career path to thrive post-graduation. As scientific and technological advancements accelerate, the need for adept human resources capable of mastering these domains becomes paramount. It is envisaged that the march of scientific and technological progress can be matched by the mastery of these domains by skilled professionals.

The demand for competent and reliable expertise in specific fields is instrumental in securing roles that are increasingly dynamic in the pursuit of achieving desired objectives. Possessing adequate proficiency engenders human resources primed to leverage not only knowledge but also ethics, perspectives, and other requisite principles. The synergy between theory and practice in the realm of education is pivotal for validating and applying theoretical knowledge in realworld scenarios. It falls upon Bengkalis State Polytechnic to equip its students for success in the professional sphere, one aspect being the mandatory participation in Practical Work (KP) as a requisite component of completing the Applied Undergraduate Study Program in International Business Administration.

Practical Work (KP) embodies a learning journey wherein students directly immerse themselves in the workplace environment. Broadly speaking, the execution of Occupational Training aims at enhancing students' capacities and skills aligned with their respective fields, to be directly applied across various engagements in governmental bodies and private enterprises. Each student at Bengkalis State Polytechnic is obligated to undergo this practical training annually to translate their academic learnings into practical workplace applications. Practical Work comprises a series of activities encompassing the application of scientific theories/concepts relevant to the profession within the field of study. Through practical work, students acquire insights, knowledge, and skills, bridging the gap between theoretical knowledge and practical application.

As a student majoring in International Business Administration, the author chose Pelindo Dumai as an internship site because this port is a very strategic center of logistics and international trade activities in Indonesia. Pelindo Dumai, as part of Pelindo (Persero) Regional 1 branch Dumai, plays an important role in connecting the domestic market with the global market through intensive export and import activities. Through my internship here, I have the opportunity to be involved in various operational and administrative aspects that support international relations, such as office management, international trade document management, and global marketing strategies. This experience will give me a deep insight into how international business policies are applied in practice, as well as broaden my understanding of the challenges and opportunities in the trading environment.

This Practical Work is carried out after students have completed at least 7 (Seven) semesters and fully graduated. Practical Work is one of the activities that has been carried out every year and must be followed by every Bengkalis State Polytechnic student, which aims to implement the theories obtained in college into the world of work, such as secretarial knowledge which includes office management, handling correspondence, communication and filing procedures. Practical work has been carried out at PT Pelindo (Persero) Regional 1 branch of Dumai for 4 (four) months starting from February 01st to May 31st, 2024.

1.2 Purpose of the Apprenticeship

To achieve the expected results, it is necessary to know the objectives of the practical work, which are as a follows:

- To find out descriptions of work activities at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai.
- To find out descriptions of work activities at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai.
- 3. To find out the documents used for activities when conducting apprenticeship program at Pelindo (Persero) Regional 1 Branch of Dumai.

1.3 Significant of Apprenticeship

The Apprenticeship carried out is very beneficial for several parties such as students, companies and Bengkalis State Polytechnic

- 1. For Students
 - a. There are several benefits from the implementation of the apprenticeship program that students get, namely as follows:
 - b. Get a certificate from the company if you have completed a apprenticeship program.
 - c. Students can develop working relationships and add experience to their resume. Students have the opportunity to apply theoretical/conceptual knowledge in the real world of work.
 - d. Students gain practical experience in applying theoretical/conceptual knowledge according to their study program.
 - e. Students have the opportunity to be able to analyze problems related to knowledge applied in the world of work according to their study program.

2. For Companies

The benefits of implementing apprenticeship programs are also obtained by companies/institutions that accept apprenticeship students, such as:

a. Companies will receive labor assistance from students who do apprenticeship so that the work becomes a little lighter and easier.

- b. The company will be recognized by academics and the world of education.
- 3. For Bengkalis State Polytechnic.

There are several benefits from the implementation of the apprenticeship program obtained by the Bengkalis State Polytechnic, namely as follows:

- a. There is good cooperation/relationship between campuses and companies where students do apprenticeship.
- b. Bengkalis State Polytechnic can improve the quality of its graduates through student apprenticeship experience.
- c. Bengkalis State Polytechnic will be better known in the industrial or corporate world.
- d. Bengkalis State Polytechnic receives feedback from organizations/companies on the abilities of students participating in apprenticeship in the world of work.
- e. Bengkalis Country receives feedback from the world of work for curriculum development and learning processes.

CHAPTER II GENERAL DESCRIPTION OF THE COMPANY

2.1 Company History

PT Pelabuhan Indonesia (Persero) Pelindo is an Indonesian state-owned enterprise engaged in logistics, especially port management and development. Pelindo is formed into 4 parts based on different regions. Pelindo I, for example, manages ports in the provinces of Nanggroe Aceh Darussalam, North Sumatra, Riau and Riau Islands. Pelindo II manages ports in 10 provinces, namely West Sumatra, Jambi, South Sumatra, Bengkulu, Lampung, Bangka Belitung, Banten, DKI Jakarta, West Java, and West Kalimantan. Pelindo III manages ports in 7 provinces, namely East Java, Central Java, South Kalimantan, Central Kalimantan, Bali, NTB and NTT. Pelindo IV manages ports in 11 provinces, namely East Kalimantan, North Kalimantan, South Sulawesi, Central Sulawesi, Southeast Sulawesi, Gorontalo, North Sulawesi, Maluku, North Maluku, Papua, and West Papua. Pelindo I, II, III, IV are non-listed state-owned companies whose shares are 100% owned by the Ministry of SOEs. Legally PT Pelabuhan Indonesia I (Persero), PT Pelabuhan Indonesia III (Persero) and PT Pelabuhan Indonesia IV (Persero) were merged into PT Pelabuhan Indonesia II (Persero) based on Government Regulation No. 101 of 2021. PT Pelabuhan Indonesia II (Persero) acts as the surviving entity. Then based on the Letter of the Minister of State-Owned Enterprises of the Republic of Indonesia No.S-756 / MBU / 10/2021 dated October 1, 2021 regarding Approval of Name Changes, Amendments to the Articles of Association and Company Logo, PT Pelabuhan Indonesia II (Persero) changed its name to "PT Pelabuhan Indonesia (Persero) or abbreviated as Pelindo".

PT. Pelabuhan Indonesia I (Persero) originally during the Dutch colonial period was a company with the name "Haven Bedrijf". After the independence of the Republic of Indonesia, in the period 1945-1950, the company's status changed

to the Bureau of Ports. In 1969, the Port Bureau changed to become a StateOwned Enterprise (BUMN) with the status of a Port State Enterprise, abbreviated as PNP.

Period 1969-1983, PNP changed to the Port Entrepreneurs Association with the name Port Concession Agency abbreviated as BPP. In 1983, based on Government Regulation No. 11 of 1983 The Port Management Agency (BPP) was changed to Port Public Company 1, abbreviated as Perumpel I. Based on Government Regulation No. 56 YEAR 1991 Perumpel 1 changed to PT Pelabuhan Indonesia I (Persero).

Change of company name to PT Pelabuhan Indonesia I (Persero) based on Deed No. 1 dated December 1, 1992 from Imas Fatimah, S.H., Notary in Jakarta and has obtained approval from the Minister of Justice of the Republic of Indonesia based on Decree No. C2-8519.HT.01.01 of 1992 dated June 1, 1992 and has been announced in the State Gazette of the Republic of Indonesia No. 8612 dated 1 November 1994, Supplement No. 87.



Figure 2. 1 Logo PT. Pelindo (Persero) Regional 1 Branch of Dumai Sourced: PT. Pelindo (Persero) Regional 1 Branch of Dumai

The Company is domiciled and headquartered at Jalan Krakatau Ujung No. 100 Medan 20241, North Sumatra, Indonesia. 100 Medan 20241, North Sumatra, Indonesia. Based on Government Regulation No. 64 of 2001, the position, duties and authorities of the Minister of Finance as the Shareholder of the Persero/Limited Company are transferred to the Minister of State-Owned Enterprises of the Republic of Indonesia. Minister of State-Owned Enterprises of the Republic of Indonesia, while the Technical is in the hands of the Ministry of Transportation of the Republic of Indonesia and implemented by the Directorate General of Sea Transportation. PT Pelabuhan Indonesia (Persero) Regional 1 Dumai Branch is one of the companies engaged in services which include port services, container services, terminals and container depots, shipyard businesses, refueling, port consulting services and customs area exploitation. At PT Pelabuhan Indonesia (Persero) Regional 1 Branch dumai there are several subsidiary, like PT. Pelindo Marine Service, PT. Pelindo Multi Terminal, PT. Pelindo Logistic Solutions, PT. Container Terminal which is in Dumai.

2.1.1 PT. Pelindo Marine Services

PT Pelindo Jasa Maritim Subholding abbreviated as SPJM is one of four subholdings under PT Pelabuhan Indonesia (Persero) which was formed after the merger of 4 (four) State-Owned Enterprises, namely PT Pelabuhan Indonesia I-IV (Persero) on October 1, 2021. PT Pelindo Jasa Maritim manages five business clusters, namely marine services, port equipment services, shipyard services, dredging solutions, and port utility service providers. SPJM manages 8 subsidiaries namely PT Jasa Armada Indonesia Tbk, PT Pelindo Marine Service, PT Equiport Inti Indonesia, PT Jasa Peralatan Pelabuhan Indonesia, PT Energi Pelabuhan Indonesia, PT Pengerukan Indonesia, PT Berkah Industri Mesin Angkat, PT Lamong Energi Indonesia. It also operates 4 regions namely Region 1, 2, 3 and 4, as well as 3 grandchildren companies namely PT Alur Pelayaran Barat Surabaya, PT Berkah Multi Cargo, and PT Pelindo Energi Logistik. SPJM is headquartered in Makassar, while its subsidiaries are located in Jakarta, Surabaya and Makassar.

2.1.2 PT. Pelindo Multi Terminal

PT Pelindo Multi Terminal focuses its port services on managing non-gold terminals, such as liquid bulk terminals, dry bulk, multipurpose, to passenger terminals and vehicle terminals. Pelindo Multi Terminal (SPMT) starting January 1, 2022 has officially operated at the Dumai Port Terminal, Riau.

A year after the Integration of Indonesian Ports, PT Pelindo Multi Terminal has taken a number of corporate action steps throughout 2022 through the operation of 10 Branch Ports in Sumatra, Java, Kalimantan and Sulawesi, inbreng shares of subsidiaries PT Indonesia Kendaraan Terminal Tbk and PT Pelabuhan Tanjung Priok, as well as the implementation of the transformation process and digitization of operational services in all ports managed by SPMT. This step is expected to lead to improved port services and connectivity.

2.1.3 PT. Pelindo Logistics Solution

PT Pelindo Solusi Logistik is one of the four port SOE subholdings of PT Pelabuhan Indonesia (Persero), which was formed after the integration of Pelindo on October 1, 2021. SPSL is engaged in the Logistics & Hinterland Development business cluster which focuses on building capabilities and partnerships, expanding connectivity, and going beyond end-to-end integration to maximize value creation as an "Integrated Logistics Ecosystem Player".

SPSL currently operates logistics and hinterland development networks in more than 40 service areas spread across Indonesia and manages 6 Subsidiaries namely PT Multi Terminal Indonesia, PT Akses Pelabuhan Indonesia, PT Prima Indonesia Logistik, PT Nusantara Terminal Services, PT Menara Maritim Indonesia and PT Prima Kawasan Development which continue to provide end-toend services by expanding connectivity and creating partnership strategies.

2.1.4 PT. Pelindo Container Terminal

PT Pelindo Terminal Petikemas or commonly abbreviated as Pelindo TPK, is a subsidiary of Pelabuhan Indonesia engaged in container terminal management (TPK). As of August 2023, the company manages 29 TPKs spread across Indonesia. The company was appointed as Pelindo's internal subholding holding company engaged in container terminal management. In 2023, the company started managing Bagendang TPK and Bumiharjo TPK in Central Kalimantan.

2.2 Vission and Mission PT. Pelindo (Persero) Regional 1 Branch of Dumai

2.2.1 Vission PT. Pelindo Dumai

To become a leader in an integrated and world-class maritime ecosystem. This vission is a statement of the company' aspiration to become the main gateway to the global logistics network in Indonesia. This aspiration emerges based on geographical potensial, business opportunities to companies to realize the intended vission.

2.2.2 Mission of PT. Pelindo Dumai

- Realizing a national maritime ecosystem network through increasing network connectivity and service integration to support Indonesia's economic growth.
- Providing port and maritime services that are reliable and integrated with industrial estates and Industrial Estates to support the Indonesian and Global Logistics network by maximizing the economic benefits of the Malacca Straits.

To support the achievement of the Vision and Mission, PT Pelindo (Persero) Regional 1 Dumai Branch has a company value that is determined as follows:

- 1. Custumer Focus: Proactive in serving and building relationships with customers.
- 2. Integrity: Prioritizing commendable behavior in accordance with the company's values, principles and ethics.
- Professionalism: Mastery of work that includes knowledge skills and attitudes.
- 4. Teamwork: A sincere desire to cooperate with others.
- 5. Adaptive: The ability to continuously adapt to the times.

The prevailing values are expected to be able to lead the company to achieve its vision and carry out its mission, known as AKHLAK.



Figure 2. 2 Logo Akhlak Sourced: PT. Pelindo (Persero) Regional 1 Branch of Dumai

The company values are defined as follows:

- 1. Amanah: Upholding the trust given.
- 2. Competent: Continue to learn and develop capabilities.
- 3. Harmonious: Caring for each other and respecting differences.
- 4. Loyal: Dedicated and prioritize the interests of the nation and state.
- 5. Adaptive: Continue to innovate and be enthusiastic in driving or facing change.
- 6. Collaborative: build synergistic cooperation.

2.3 Kind of Business

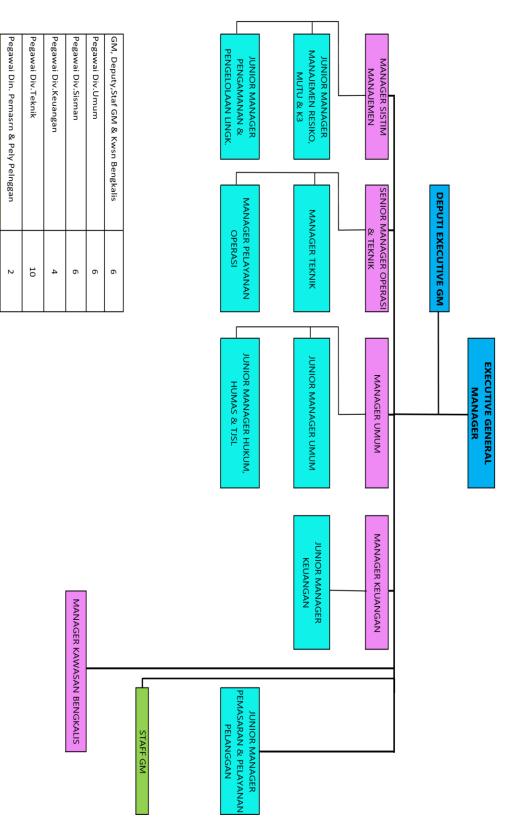
Business activities based on the Decree of the Minister of Transportation No. KP 133 of 2011 dated March 2, 2011 concerning the granting of a business license to PT Pelabuhan Indonesia (Persero) as a Port Business Entity carried out in providing port services and other businesses that support the port. carried out in providing port services and other businesses that support the achievement of the company's objectives include the provision or service of services, among others as achievement of the company's objectives includes the provision or service of services, among others, The following:

- 1. Provision or service of wharf services for mooring.
- 2. Provision or service of refueling oil and clean water services.
- 3. Provision or service of passenger and vehicle boarding and alighting facilities.
- 4. Provision or service of dock services for the implementation of loading and unloading activities, as well as port equipment.

- 5. Provision or service of warehouse services, places for storing goods, loading and unloading equipment, and port equipment.
- 6. Provision or service of container terminal services, liquid bulk, dry bulk, and Ro-Ro.
- 7. Provision or service of loading and unloading of goods.
- 8. Provision or service of distribution center and consolidation of goods.
- 9. Provision or service of ship delay services.

2.4 Organizational Structure

In carrying out its operational activities, every company needs an organizational structure to facilitate its work, namely by dividing responsibilities and authorities based on the section or division it manages. Thus, the organizational structure of PT Pelabuhan Indonesia (Persero) Regional 1 Dumai Branch can be seen in the following figure:



Total Jumlah Pegawai

34

Figure 2. 3 Structure PT. Pelindo (Persero) Regional 1 Branch of Dumai Source: PT. Pelindo (Persero) Regional 1 Branch of Dumai

The Organizational Structure of PT Pelindo (Persero) Regional 1 Dumai Branch is structured based on the provisions with the functions, obligations, and responsibilities of each part in the field. Each position has its own duties, authorities and responsibilities.

2.5 The Working Process

PT. Pelindo (Persero) Regional 1 branch of Dumai has each division which is explained below:

1. Executive General Manager

Leads several units in the field of work functions that oversee all functional managers. The General Manager is responsible for making decisions and is responsible for the achievement of company goals as well as controlling all tasks and functions in the company he leads.

2. Deputi Executive General Manager

The Deputy Executive General Manager has the main task of assisting the General Manager in planning, directing, coordinating and controlling the implementation of port activities at the Dumai Port Branch and performing other duties assigned by the General Manager.

3. Management System Division

The Management System Division has the main task of planning, coordinating, controlling, recommending and reporting the preparation of the quality management system work program. Risk management, occupational safety and health (OHS) management system, environmental management system (SML), International Ship Port Security Code (ISPS Code), port security, key performance indicators (KPIs) as a whole and ensure suitability and effectiveness in their implementation.

The Management System Division consists of:

a. Junior Manager Risk, Quality & K3

Has the main task of planning, supervising, coordinating, controlling, identifying and reporting the preparation of activity work programs on risk, quality and K3 for employees and workforce.

b. Junior Manager of Security & Environmental Management

Has the main task of securing, monitoring, supervising to ensure security and formulating, compiling and managing technical policies in the field of structuring and implementing preventive instruments in environmental management protection.

4. Operations and Engineering Division

The Operations and Engineering Division has the main task of planning, coordinating, controlling, recommending and reporting the preparation of work programs for investment activities and maintenance of loading and unloading equipment, technical recommendations related to Building Permits (IMB), monitoring port master plans and the environment, as well as public water services, ship water and electricity services and operations. The Operations & Engineering Division consists of:

a. Junior Manager Engineering

Has the main task of implementing, supervising and evaluating investment work activities, maintenance of port facilities, monitoring port master plans and implementing technical management information systems and technical administration as well as preparing technical recommendations for IMB enforcement.

b. Junior Manager of Operation Services

Has the main task of carrying out, supervising and evaluating investment work activities, maintenance of port equipment and installations, electricity services, ship and public water services and operation and maintenance of loading and unloading equipment.

5. General Division

The General Division has the main task of planning, coordinating, controlling, recommending and reporting the preparation of work programs for planning and developing Human Resources (HR), personnel administration, labor relations, administration and housekeeping as well as law and public relations (PR) and TJSL.

The general division consists of:

a. Junior General Manager

has the main task of implementing, supervising, and evaluating HR planning and development activities, personnel administration, labor relations.

b. Junior Manager Legal and Public Relations (PR) & TJSL

Has the main task of carrying out, supervising, and evaluating activities and reviewing legal issues, relations with agencies and the community, document storage, protection of company interests and organizing corporate image improvement.

TJSL Has the main task of carrying out, supervising and evaluating the financial administration activities of coaching funds, fostering small businesses and cooperatives, assessing and evaluating the feasibility of prospective foster partners and preparing financial reports on partnerships and environmental development in the Company PT Pelabuhan Indonesia (Persero) Regional 1 Dumai Branch.

6. Finance Division

The finance division has the main task of planning, coordinating, controlling, recommending and reporting on the preparation of work programs for budget control activities, accounting, treasury, monitoring and evaluating financial reports as well as recording asset utilization, verification of pranota and penotaan as well as partnership and environmental development (KBL) activities. The Finance Division consists of:

a. Junior Manager of Finance

Has the main task of carrying out, supervising and evaluating the activities of preparing and controlling the company's work plan and budget, accounting cycle, examining supporting evidence of transactions, administration and proposals for the elimination of fixed assets, administration and reporting of taxation and Non-Tax State Revenue (PNBP) as well as archiving evidence of bookkeeping and

preparation of financial reports and carrying out, supervising and evaluating financial traffic activities and bank statements, administration of accounts payable and receivable, advances, deposits, upers, receipts. Keeping securities and bank cash disbursements as well as verification of pranota and penotaan.

7. Marketing and Customer Service Office

Has the main task of planning, coordinating, controlling, recommending and reporting the preparation of work programs for planning and controlling operations, docking services, guiding, delays, mooring and fleet preparation, marketing, handling customer complaints, implementing Service Level Agreement (SLA)/Service Level Guarantee (SLG), and handling Customer Relationship Management (CRM) in customer service activities.

8. Bengkalis Area Manager

Has the main task of organizing, carrying out port services and business and other services efficiently and effectively in order to support the smooth flow of ships, loading and unloading of goods and passenger flow in accordance with company policy.

2.6 Document Used for Activity

In carrying out apprenticeship, there are several documents needed to complete the work given. These documents are as follows:

1. Handover Letter

is an official document used to document the process of handing over payment from the buyer to the Pelindo office. In this letter, the payee certifies that they have received the appropriate amount of money for the purchase of an access card, noting transaction details such as the date, payment amount, and reference number of the given access card. This letter serves as proof that the payment has been received and the access card has been delivered.

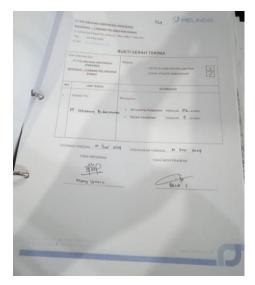


Figure 2. 4 Handover Letter Document Source: Processed Data, 2024

2. Manifest

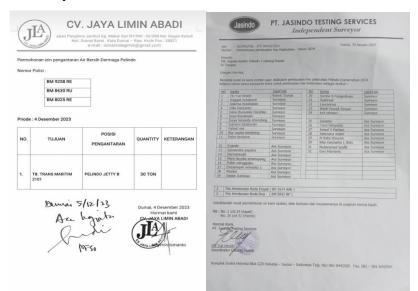
A manifest is an official document that records complete information about passengers departing and arriving by ship. The manifest serves as a list of important data related to passengers, including their identity, origin, and purpose of travel.

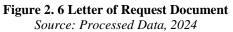
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10	NOR HALIZA BINTI OMAR	F.	BELANDOR	25/01/1999	MYS	A51565107	
- 11		w	JOHON .	13/06/1967	MY8	A56833524	
12	ABU IRSHAM IIIN HAMZAH		PERAN	14/08/1998	MYR	A60690396	¥6
13	HANESAH BINTI MAT AKIN	F		27/08/1001	MYD	A608470%	2
14	NOR HAMIZAN BINTI CMAR		PERMI. PERMI	22/08/1942	MYS	A7031117	3
15	ALMATUSAHEOHAH BINTI ND AK	-	MELNIA	23/04/1975	MYD	A8165235	
10	ROHA BINTI ABDUL RAHMAN	й.	NEORES #	26/07/1971	ANT	A5666300	54
12	SHAMSUL BIN OMAR	M.	KERINCI	12/12/3980	IDN	E582509	1
18	ADRIYADI	M	ALLER	05/01/1969	10A	E809619	7
19	INARDINAL.			27/12/1980	ICP.	4 X331000	4
20	ALHADI	Mc	XERINCI	01/01/1990	0		15
21	HASNIDAR	F.	KERINC)	01/02/2002	10		72.
22	YOMI SAPUTRA	M	SASLAK DERAS	01/01/1991	10		12
23	RICA DETI SANJAYA	F	KOTO PERIANG		10		
24	RINO SAPUTRA	MC	BALAK TENAND	03/03/1993			
25	ZULMIPAL MAHMUD	Μ.	KERINCI	31/12/1967	10	20 236626	
26	IRFAN PANDIAGAN	16	SLINGAL PECEH	22/02/1991	5		
	GUSTI RANDA	M	KOTO RENDA	07/09/1996		3N E0097	
27		E.	SUNDAL PROEH	14/05/1994	R	DN E6094	
	NIKE LESTARI		KERINCI	26/02/1995		DN E6091	
29	RELSI MULIA	F.	PENDUNG HAND	23/01/2054		DN E609	1550
	RADA MUSTIKA AYU NINGSH			10/10/1983		ON EROS	7625
31	NURMINA	F.	PENDUNG HAND			ON EEOS	7555
	RENOLDI	M	NUNCAI TUTUNG	29/08/1997			6204
	AKHIRYA PUTRI	F	BEMERAH	16/02/1970			
10.0	MUHAMMAD YUSUF HAKNUSIN	24	GANTING KAMPA	A D4/05/197	2		17620
	ROISMAN BIN LIMAT	N	BELANOOR	15/12/198	5	MY# A63	629789
		-	BEDAUDUN				

Figure 2. 5 Manifest Document Source: Processed Data, 2024

3. Letter of Request

Letter of request is an official document used by related parties to submit requests or needs in connection with port operations, services, or facilities provided by Pelindo Dumai.





CHAPTER III SCOPE OF THE APPRENTICESHIP

3.1 Job Description

This practical work program was carried out at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai for 4 (four) months from 01 February 2024 to 31 May 2024. During the practical work period, interns are placed in the Engineering and Operation Division. There are several assignments during practical work in the Engineering and Operation Division at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai are as follows:

 Recapitulation of passenger departures/arrivals reports at Pelindo Dumai Port.

Recap the total departures/arrivals of international and domestic passengers operating at Pelindo Dumai Port each month and recap data on foreigners and Indonesian citizens for international terminals and recap data on adults and children for domestic terminals.

- Recapitulation Truck Lossing water.
 This is done to find out the water income each month, this recap is made based on tons and the sales price.
- 3. Edit photos for pass card creation.

Edit photos using Remove.bg web. blue for yard pass, red for boat pass, and yellow for dock pass.

4. Print Port Pass Card.

This is done to make pass cards for companies entering the Pelindo Port Area. Print the pass card using a Fargo printer. After being printed based on the company's name, the card is given a barcode for the company's identification. 5. Check and recount matching and research data.

Recalculate the amount of cooperation income between other companies and PT Pelindo for foreign and local vessels. This memorandum contains revenue for tugboats and pilot boats.

- Archives of manifests and Minutes of Matching and Research.
 Archives are needed in every field of work so that they can be easily found again at any time if the leadership requires it.
- 7. Scan important documents.

Document scanning is the process of scanning document objects in the form of written structures and images detected by a scanner engine sensor which can convert them into digital data in the form of pdf or jpeg format files. Scan documents that function to duplicate hard file objects into soft file form so that these documents are easier to store and process other needs.

8. Photocopy important documents

Photocopy is the result of photographic reproduction or duplication of printed matter or writing.

- Make details of making 2024 pass access cards.
 These details are intended for the company to pay for the pass access card that has been made before making a paid-off note.
- Creating barcodes for pass cards.
 Create a barcode using the website me.qr.com then enter the company name, company pass code for zero entry to the port.

3.2 System and Procedure

To make it easier for employees to do their job, the company uses an internet-based system. Every computer in one division is connected to other divisions in all Business Units at PT. Pelindo (Persero) Regional 1 branch of Dumai. But not all work is done online, some work is done offline and manually, some of the work I do is done more online than offline.

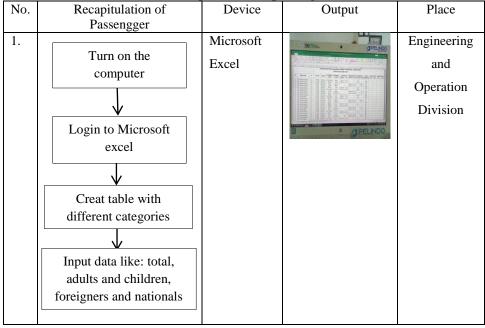


Table 3. 1 The Procedures of Recapitulation of passenger

Source: Processed Data, 2024

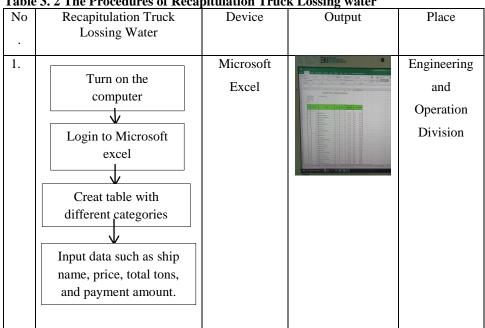


Table 3. 2 The Procedures of Recapitulation Truck Lossing water

Source: Processed Data, 2024

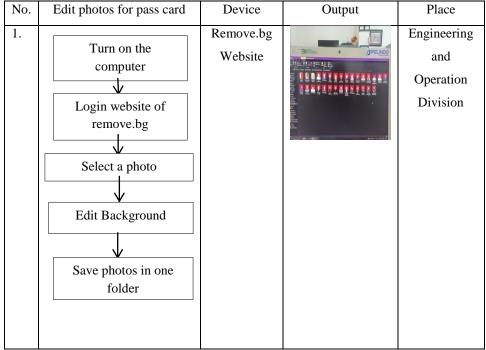


Table 3. 3 The Procedures of Edit Photos for Pass Card

Source: Processed Data, 2024

No.	Print Port Pass Card	Device	Output	Place
1.	Turn on the computer U Open ID work and open project Choose card color Choose card color Choose card color Chock card color Chock card color Chock card color	ID Work Intro Production		Engineering and Operation Division

Table 3. 4 The Procedures of Print Port Pass Card

Source: Processed Data, 2024

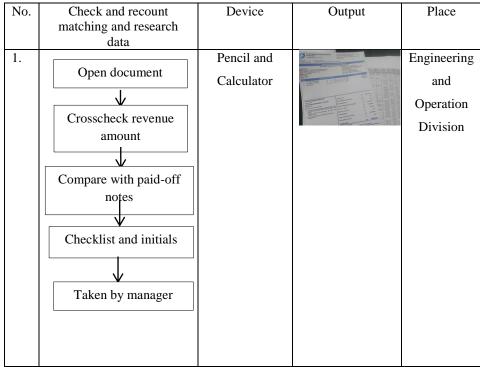


Table 3. 5 The Procedures of Check and Recount

Source: Processed Data, 2024

No.	Archives of manifest and	Device	Output	Place
	minutes of matching and			
	research			
1.		Plastic and		Engineering
	Organize documents	Bundle		and
	└	Document	all	Operation
	Put documents in		and the second	Division
	plastic			DIVISION
	Insert into archive			
	bundle			
	Return it to the archive			
	room			

Source: Processed Data, 2024

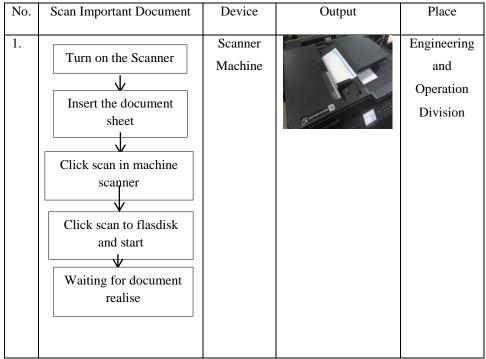


Table 3. 7 The Procedures of Scan Documents

Source: Processed Data, 2024

Table	5.8 The Procedures of Pho	tocopy Documen	15	
No.	Photocopy important document	Device	Output	Place
1.	Open the printer Put the original paper Press the colorless button Wait for the copy to finish	Printer		Engineering and Operation Division

 Table 3.8 The Procedures of Photocopy Documents

Source: Processed Data, 2024

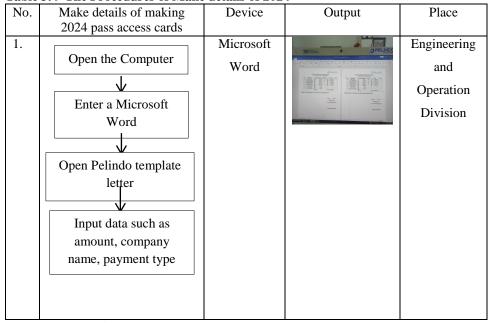
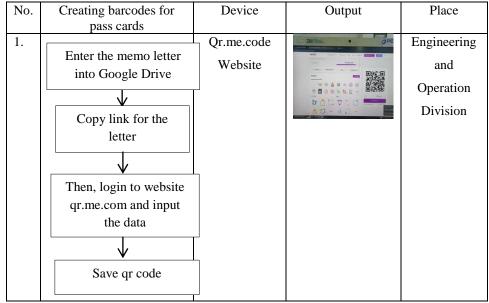


Table 3. 9 The Procedures of Make details of 2024

Source: Processed Data, 2024

Table 3. 10 The Procedures of Creating Barcode



Source: Processed Data, 2024

3.3 Time and Place of Apprenticeship

3.3.1 Time of Apprenticeship

Implementation of Apprenticeship carried out for 4 months. Starting from 01st February to 31st May 2024.

Table 3. 11 Time of Apprenticeship

No.	Day	Working Hours	Agencies		
1.	Monday- Friday	08:00 to 17:00	PT. Pelindo (Persero) Regional 1		
			branch of Dumai		
2.	Saturday- Sunday	Holiday	Holiday		
Courses Drocossed Data 2024					

Source: Processed Data, 2024

3.3.2 Place of Apprenticeship

In carrying out practical work activities carried out in PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai which is located on Jl. Sultan Syarif Kasim No. 1, Teluk Binjai, Kec. Dumai Timur, City of Dumai. Apprentices are placed in the Engineering and Operations Division.



Figure 3. 1 PT. Pelindo (Persero) Dumai Sourced: Processed Data,2024

3.4 Kind and Description of the Activity

During the internship, the author carried out several routine activities while placed in the Engineering and Operations division. In the Operations division, the author was given duties and responsibilities to assist employees in doing their work. Routine activities during the internship were carried out every week for 18 weeks. Explanation of An explanation of each routine activity has been attached in appendix 6, which is the daily activity.

The daily activity appendix describes routine activities and activities routine activities and additional activities outside the job desk that the author participated in during the internship process. As discussed above, in addition to the routine activities carried out during the internship, there are also additional activities outside the job desk internship, there were also additional activities carried out. This additional activity is an activity that is outside the job desk while in the Operations and Engineering division. Usually these additional activities are activities organized by the company to strengthen the working relationship between employees. As for these activities are described as below:

1. Followed the survey of existing docks at Pelindo port.

This activity is carried out at the Pelindo port dock, this activity is carried out so that the Pelindo Dumai port interns understand the operations carried out at the port. The purpose of the survey is to get a picture that represents an area correctly. For more detail, see the following image:



Figure 3. 2 Following Survey Source: Processed Data, 2024

2. Participated in Blood Donation Activities.

This activity was held at the Pelindo office in commemoration of the K3 month and in collaboration with PMI Dumai. Blood donation is considered a good and healthy activity. Blood donation can also make your body healthier. Held at the Dumai branch of Pelindo Regional Office. For more detail, see the following image:



Figure 3. 3 Blood Donation activities Source: Processed Data, 2024

3. Participated in Fire Simulation Activities

This activity was carried out in commemoration of the K3 month. This activity teaches employees and apprentices to provide an understanding of the causes of fire, provide basic knowledge of fire prevention efforts and provide training in the operation of Light Fire Extinguishers, Hydrants and others. For more detail, see the following image:



Figure 3. 4 Fire Simulation Activity Source: Processed Data, 2024

4. Mutual Cooperation Activities in Commemoration of the K3 Month This activity was carried out at Pelindo Dumai Port. each employee and intern was given the task of cleaning the dock environment. For more detail, see the following image:



Figure 3. 5 Mutual cooperation activities Source: Processed Data, 2024

5. Weekly Gymnastic

This activity is carried out every Friday morning, and is carried out in front of the Pelindo Dumai office. every morning employees and interns carry out gymnastic health activities. the aim is to improve physical fitness, develop skills and instill mental spiritual values. For more detail, see the following image:



Figure 3. 6 Weekly Gymnastic Source: Processed Data, 2024

3.5 Obstacle and Solution of Apprenticeship

3.5.1 Obstacles of Apprenticeship

During the implementation of work practices carried out at PT Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai, namely as follows as follows:

- 1. Interns are not sufficiently briefed and are confused about duties and responsibilities.
- 2. Labor shortage due to some employees being on leave.

3.5.2 Solution of Apprenticeship

Solutions that can be done to overcome obstacles during practical work process, among others:

- 1. Request a briefing with your supervisor or mentor and request written guidelines or training materials that can be studied independently.
- 2. Discuss with the intern before leaving work.

CHAPTER IV CONCLUSION AND SUGGESTION

4.1 Conclusion

After doing practical work at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai, it can be concluded as follows:

- Practical work in the Engineering and Operation Division are: Recapitulation of passenger departures/arrivals reports at Pelindo Dumai Port, Recapitulation Truck Lossing water, Edit photos for pass card creation, Print Port Pass Card,Check and recount matching and research data,Archives of manifests and Minutes of Matching and Research, Photocopy important documents, Make details of making 2024 pass access cards, and Creating barcodes for pass cards.
- 2. The work system Engineering and Operations division work procedures at PT. Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai are Using digital and manual systems such as ID work intro production, Remove.bg, Microsoft Excel, and Microsoft Word. while manually using printers, scanners, pencils and calculators.
- 3. The documents used for activities when conducting apprenticeship program at Pelindo (Persero) Regional 1 Branch of Dumai are Handover Letter, Manifest, and Letter of Request.

4.2 Suggestion

After doing practical work at PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai, there are several suggestions, as follow:

- 1. Suggestions for students
 - a. Who are interns at PT Pelabuhan Indonesia (Persero) Regional 1
 Dumai Branch is students should learn more about the Microsoft
 Excel formula because it is very useful when doing practical work in
 the Engineering and Operations Division of PT Pelabuhan Indonesia

(Persero) Regional 1 Dumai Branch. Especially in making recapitulation and making tables.

- b. Students must study design in the Application Media Practicume course in the International Business Administration program. Because when doing practical work in the General Division of PT Pelabuhan Indonesia (Persero) Regional 1 Dumai Branch. For example editing photos, and editing card templates and stickers.
- 2. Suggestions for Bengkalis State Polytechnic
 - a. This campus strengthens the cooperation relationship with PT Pelabuhan Indonesia (Persero) Regional 1 Branch Dumai in order to provide opportunities for students who want to do practical work more easily and openly accepted by the company. easier and openly accepted by the company.
 - b. The campus is expected to monitor students who are carrying out practical work in the company.
- Suggestions for PT. Pelabuhan Indonesia (Persero) Regional 1 Branch of Dumai.
 - a. Provide criticism and suggestions to students so that they are even better at carrying out the assigned tasks.
 - b. Facilitate management related to letters needed by internship students so that both parties are equally beneficial.

REFERENCES

Politeknik Negeri Bengkalis., http://polbeng.ac.id/., accessed on May 15th, 2024.

PT. Pelindo (Persero) Cabang Dumai https://pelindo.co.id/port/pelabuhan-dumai Accessed on June 12nd, 2024.

APPENDICES

Appendix 1: Apprenticeship Reply Letter



Nomor : HM.03.05/15/1/1/B4.1/B4/DUM-24 Lampiran : 1 Perihal : Permohonan Kerja Praktek (KP) Dumai, 15 Januari 2024

Kepada Yth. Wakii Direktur i Politeknik Negeri Bengkalis Jalan Bathin Alam, Sungai Alam

di

Bengkalis

1. Menunjuk surat dari Wakil Direktur I Politeknik Negeri Bengkalis Nomor : 4248/PL31/TU/2023 tanggal 09 November 2023 perihal Permohonan Praktek Kerja (KP).

 Sehubungan hal tersebut diatas, disampaikan bahwa pada prinsipnya kami menyetujul Mahasiswa/I Saudara untuk melakukan Praktek Kerja (KP) di perusahaan kami terhitung mulai 01 Februari s.d 31 Mei 2024 atas nama sebagai berikut ;

No	NAMA MAHASISWA	NIM	PROGRAM STUDI
1	Muharroma Rizka Siregar	5404201315	D4 Administrasi Bisnis Internasional
2	Rahmini	5404201348	D4 Administrasi Bisnis Internasional
3	Rosa Camelia	5404201270	D4 Administrasi Bisnis Internasional
4	Suryatina	6404201336	D4 Administrasi Bisnis Internasional
5	Dwi Kumia Putri	5404201284	D4 Administrasi Bisnis Internasional

Untuk pelaksanaan dimaksud kepada mahasiswa/i saudara agar memperhatikan hal-hal sebagai berikut :

- Sebelum memulai Praktek Kerja Lapangan (PKL) wajib melapor kepada Asisten Menejer Umum pada Divisi Umum Cabang Pelabuhan Dumal;
- 2, Mentaati semua peraturan yang berlaku dan Protokol Kesehatan di Perusahaan dan wajib memahaminya ;
- Melengkapi Fotocopy Asuransi Jiwa / BPJS Kesehatan;
 Menyerahkan surat pernyataan bermaterai dari Sekolah apabila terjadi kecelakaan kerja maka Perusahaan
- tidak bertanggung jawab; 5. Perusahaan kami tidak menyediakan fasilitas seperti uang makan, tempat tinggal, transport, asuransi dan lain-lainnya.

4. Demikian disampaikan, atas perhatian dan kerjasamanya diucapkan terima kasih,



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Appendix 1. Apprenticeship Reply Letter Source: Processed Data, 2024

Appendix 2: Apprenticeship Statement Letter



SURAT KETERANGAN NO: KP.40/!//I6/DMI/REG1-24.TU

Executive General Manager Pelindo Regional I Cabang Dumai menerangkan bahwa :

Nama	: Muharroma Rizka Siregar
Mahasiswi	: Politeknik Negeri Bengkalis
NIM	: 5404201315
Program Studi	: D4 Administrasi Bisnis Internasional

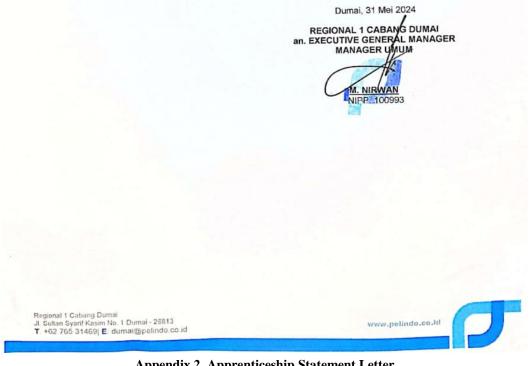
Berdasarkan :

casarkan : Surat Direktur Politeknik Negeri Bengkalis Nomor : 4248/PL31/TU/2023 tanggal 09 November 2023 perihal Permohonan Kerja Praktek (KP); Surat Manager Umum Regional 1 Cabang Dumai Nomor : HM.03.05/15/1/1/B4.1/B4/DUM-24 tanggal 15 Januari 2024 Perihal Permohonan Kerja Praktek (KP). 1.

2.

Bahwa yang bersangkutan telah melaksanakan Kerja Praktek pada PT, Pelabuhan Indonesia (Persero) Regional I Cabang Dumai terhitung mulai tanggal 01 Februari s.d 31 Mei 2024, dan yang bersangkutan mempunyai dedikasi (Klasifikasi Nilai) Baik.

Demikian surat keterangan ini diberikan untuk dapat dipergunakan seperlunya.



Appendix 2. Apprenticeship Statement Letter Source: Pelindo Regional 1 Dumai

Apppendix 3: Apprenticeship Assessment Sheet

PENILAIAN DARI PERUSAHAAN KERJA PRAKTEK

PT. PELABUHAN INDONESIA (PERSERO) REGIONAL 1 CABANG DUMAI

Nama : Muharroma Rizka Siregar Nim : 5404201315 Program Studi : Administrasi Bisnis Internasional

Instansi : Politeknik Negeri Bengkalis

No.	Aspek Penilaian	Bobot	Nilai
1.	Disiplin	20%	98
2.	Tanggung Jawab	25%	100
3.	Penyesuaian Diri	10%	95
4.	Hasil Kerja	30%	98
5.	Perilaku Secara Umum	15%	95
	TOTAL (1+2+3+4+5)	100%	97,2

Keterangan	
Nilai	: Kriteria
81-100	: Istimewa
71-80	: Baik Sekali
66-70	: Baik
61-65	: Cukup Baik
56-60	: Cukup

Dumai, 31 Mei 2024



Appendix 3. Apprenticeship Assessment Sheet Source: Engineering and Operation Division



Appendix 4: Certificate of Apprenticeship

Appendix 4. Certificate of Apprenticeship Source: Pelindo Regional 1 Dumai

Appendix 5: Apprenticeship Attendance sheet

ABSEN WORK PRACTISE PT. Pelindo (Persero) Regional 1 Branch of Dumai

ų,

Name	: Muharroma Rizka Siregar
Reg. Number	: 5404201315
Sec/Dept	: Divisi Teknik dan Operasional

February			
No	Date	Signed	
1.	Thursday, 1/2/2024	lu	
2.	Friday, 2/2/2024	In	
3.	Monday, 5/2/2024	Ju	
4.	Tuesday, 6/2/2024	Ju	
5.	Wednesday, 7/2/2024	Jun	
6.	Monday, 12/2/2024	Jew	
7.	Tuesday, 13/2/2024	fr	
8.	Thursday, 15/2/024	len gick	
9.	Friday, 16/2/2024	lun	
10.	Monday, 19/2/2024	Sur	
11.	Tuesday, 20/2/2024	lur	
12.	Wednesday, 21/2/2024	lun	
13.	Thursday, 22/2/024	for	
14.	Friday, 23/2/2024	Ju	
15.	Monday, 26/2/2024	Jun	
16.	Tuesday, 27/2/2024	lun	
17.	Wednesday, 28/2/2024	In	
18.	Thursday, 29/2/2024	Jun	

	March			
No	Date	Signed		
1.	Friday, 1/3/2024	Ju		
2.	Monday, 4/3/2024	fra		
3.	Tuesday, 5/3/2024	from		
4.	Wednesday, 6/3/2024	Im		
5.	Thursday, 7/3/024	Jun		
6.	Friday, 8/3/2024	him		
7.	Wednesday, 13/2024	lim		
8.	Thursday, 14/3/024	Im		
9.	Friday, 15/3/2024	Qui		
10.	Monday, 18/3/2024	Jun		
11.	Tuesday, 19/3/2024	Jun		
12.	Wednesday, 20/3/2024	Jun		
13.	Thursday, 21/3/2024	Jun		
14.	Friday, 22/3/2024	fin		
15.	Monday, 25/3/2024	hur		
16.	Tuesday, 26/3/2024	Jun		
17.	Wednesday, 27/3/2024	Jun Jun		
18.	Thursday, 28/3/2024	Im		

	April		
No	Date	Signed	
1.	Monday, 1/4/2024	hr	
2.	Tuesday, 2/4/2024	Yen	
3,	Wednesday, 3/4/2024	In	

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4.	Thursday, 4/4/024	hur
5.	Friday, 5/4/2024	hu
6.	Tuesday, 16/4/2024	In
7.	Wednesday, 17/4/2024	Yn
8.	Thursday, 18/4/024	gn
9.	Friday, 19/4/2024	- Yu
10.	Monday, 22/4/2024	m
11.	Tuesday, 23/4/2024	Jun
12.	Wednesday, 24/4/2024	fm
13.	Thursday, 25/4/024	lu
14.	Friday, 26/4/2024	Jun
15.	Monday, 29/4/2024	In .
16.	Tuesday, 30/4/2024	Im

	May	
No	Date	Şigned
1.	Wednesday, 1/5/2024	fin
2.	Thursday, 2/5/024	9m
3.	Friday, 3/5/2024	hu
4.	Monday, 6/5/2024	Im
5.	Tuesday, 7/5/2024	hm
5.	Wednesday, 8/5/2024	Im
7.	Monday, 13/5/2024	fm
3.	Tuesday, 14/5/2024	In
9.	Wednesday, 15/5/2024	fr
0.	Thursday, 16/5/024	Im

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11.	Friday, 17/5/2024	Ju
12.	Monday, 20/5/2024	In
13.	Tuesday, 21/5/2024	fr
14.	Wednesday, 22/5/2024	gn
15.	Monday, 27/5/2024	fr
16.	Tuesday, 28/5/2024	fn
17.	Wednesday, 29/5/2024	h
18.	Thursday, 30/5/024	4n
19.	Friday, 31/5/2024	hm

Dumai May 31, 2024

Supervisor

< Desvi Sitria NIPP: 106756

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Appendix 5. Apprenticeship Attendance Sheet Source: Processed Data, 2024

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Appendix 6: Daily Activity of the Apprenticeship DAILY ACTIVITY OF THE APPRENTICESHIP

Day : Thursday – Friday Date: 01st to February 02nd, 2024

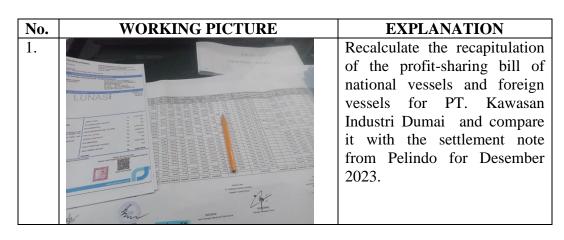
Date: 01 to rebruary 02, 2024				
Date	Description of Activity	Task	Signature	
		Assignor		
Thursday	1. Self- Introduction.	Desvi		
February	2. Check the total passengers for the	Sitria		
01, 2024	month of January.			
Friday	1. Mutual cooperation in	Desvi		
February	commemoration of K3.	Sitria		
02, 2024	2. Dictate the total number of passengers			
	for monthly recap.			
	Notes by Industrial Coach			

No.	WORKING PICTURE	EXPLANATION
1.		Introduction to the Pelindo Dumai office area. starting from the division of divisions by internship students and placed in the engineering and operational divisions. then self-introduction in the division.

Day : Monday – Wednesday Date: 05th to February 07th February, 2024

Date. 05 to rebruary 07 rebruary, 2024			
Date	Descriptive of activity	Task	Signature
		Assignor	
Monday	1. Check on port access card.	Desvi	
February	2. Check the total on the receipt note.	Sitria	
05, 2024	3. Check matching and research of		
	port services recap for December		
	2023.		
Tuesday	1. Recap of the report of boarding /	Desvi	
February	alighting passengers at the Dumai	Sitria	
06, 2024	branch international terminal for		
	the period of February 2024.		
	2. Scanned photo and application		
	letter for pass access port card.		

Wednesday February 07, 2024	 Edit photo for making pelindo pass access port card. Recap of the report of boarding / alighting passengers at the Dumai branch international terminal for the period of February 2024. 	Desvi Sitria
	Notes by Industrial Coach	



Day : Monday – Friday

Date: 12 nd	to February	16 th February,	2024
------------------------	-------------	----------------------------	------

Datt. 12	1	Didary 10 February, 2024		G! (
Day and		Descriptive of activity	Task	Signature
Time			Assignor	
Monday	1.	Recap of the report of boarding /	Desvi	
February		alighting passengers at the Dumai	Sitria	
12, 2024		branch international terminal for		
		the period of February 2024.		
	2.	Edit Photo for making Jasindo		
		Testing Services company pass		
		access port.		
Tuesday	1.	Edit Photo for making PT.	Desvi	
February		company pass access port.	Sitria	
13, 2024				
Friday	1.	Gymnastics	Desvi	
February	2.	Recap of the report of boarding /	Sitria	
16, 2024		alighting passengers at the Dumai		
		branch international terminal for		
		the period of February 2024.		
	3.	Print the PT. Karya Dumai		
		Harapan pass access port card.		

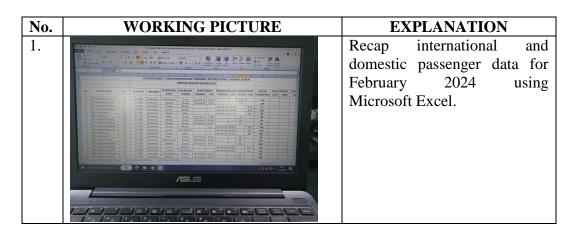
Notes by Industrial Coach

No.	WORKING PICTURE	EXPLANATION
1.		Editing employee photo backgrounds for access pass card creation.

Day : Monday – Friday Date: 19th to February 23rd February, 2024

Day and Time	Descriptive of activity	Task Asiggnor	Signature
Monday February 19, 2024	1. Recap of the report of boarding / alighting passengers at the Dumai branch international terminal for the period of February 2024.	Desvi Sitria	
Tuesday February 20, 2024	 Blood donation in commemoration of national OSH month 2024. Recap report on boarding / disembarking passengers at the Dumai branch domestic terminal for the period February 2024. 	Desvi Sitria	-
Wednesda y February 21, 2024	 Making pass access port cards for PT. Snepac Shipping. 	Desvi Sitria	
Thursday February 22, 2024	 Making pass access port cards for PT. Jasindo Testing Services and PT. Surveyor Indonesia. Edit Photo for PT. STC employee photos for pass access port creation. 	Desvi Sitria	

Friday	1.	Gymnastics	Desvi	
February	2.	Fire simulation in commemoration	Sitria	
23, 2024		of national OSH month 2024.		
	3.	Recap report on boarding /		
		disembarking passengers at the		
		Dumai branch domestic terminal		
		for the period February 2024.		
Notes by Ind	lustri	al Coach		



Day : Monday – Friday Date: 26th to February 01st March, 2024

Day and	Descriptive of activity	Task	Signature
Time		Assignor	
Monday,	1. Making pass access port cards for	Desvi	
February	PT. STC.	Sitria	
26, 2024	2. Recap of daily pass sales at the		
	terminal in February 2024.		
Tuesday,	1. Making pass access port cards for	Desvi	
February	PT. Dumai Paricipta Abadi.	Sitria	
27, 2024			
Wednesda	Making pass access port cards for PT.	Desvi	
y, February	International Cargo Surveyor.	Sitria	
28, 2024			
Thursday,	1. Making pass access port cards for	Desvi	
February	PT. Ekadura Indonesia, PT. Union	Sitria	
29, 2024	Control, and Patra Andalas Sukses.		
	2. Recap of daily pass sales at the		
	terminal in February 2024.		
Friday,	1. Making pass access port cards for	Desvi	
March 01,	PT. International Cargo Surveyor.	Sitria	
2024	2. Recap of the report of boarding /		

	alighting passengers at the Dumai branch international terminal for the period of February 2024.	
Notes by Inc	ustrial Coach	

No.	WORKING PICTURE	EXPLANATION
1.		Create an access pass card for everyone entering the Pelindo port area.

Day : Monday – Friday Date: 04th March 08th March, 2024

Date: 04 th March 08 th March, 2024							
Day and		Descriptive of activity	Task	Signature			
Time			Assigno	_			
			r				
Monday,	1.	Recap ship water for October,	Desvi S				
March 04,		November, December 2023.					
2024							
Tuesday,	1.	Recap ship water for January 2024.	Desvi S				
March 05,	2.	Delivered the pass request letter to					
2024		the sisman division for the creation					
		of PT Sentra Mitra Alih Daya					
		memo.					
Wednesday,	1.	Recap ship water data for	Desvi S				
March 06,		February.					
2024	2.	Scan KID minutes for 2023.					
	3.	Scan pass payment receipt for					
		archive.					
	4.	Delivered vehicle stickers to the					
		sisman division to request dock					
		stickers PT. Control Union.					
Thursday,	1.	Recap international passenger data	Desvi S				
March 07,		for March 2024 using ms. word					
2024		application, namely Excel.					
	2.	Copy of receipt for pass payment					
		of PT Karya Dumai Harapan.					
Friday, March	1.	Gymnastic	Desvi S				

08, 2024	2. 3.	Edit photos for making annual pass cards for PT. carsurin. Create barcode for PT Carsurin's pass card.	
Notes by Indust	trial (Coach	

No.	WORKING PICTURE	EXPLANATION
1.		Recap Truck air lossing using Microsoft Excel.
2.		Make Recapitulation of Air Truck Lossing for the month January 2024.

Day : Wednesday – Friday Date: 13rd to March 15th March, 2024

Date. 15 tt	/ 1/ 10	11 CH 15 War CH, 2024		
Day and		Descriptive of activity	Task	Signature
Time			Assignor	
Wednesday,	1.	Create a letter to procure pass		
March 13,		card printer ink.		
2024	2.	Recapitulation of air truck		
		lossing in December 2023.		
Thursday,	1.	Print card for dock access PT.		
March 14,		Trimitra Agro Jaya.		
2024	2.	Print card for dock access PT		
		Surya Inti Primakarya.		
	3.	Print card for dock access PT		
		Fajar Nusa Consultans.		
	4.	Delivered vehicle stickers to		

	the sisman division to request	
	dock stickers PT. Fajar Nusa	_
	Consultans.	
Friday,	1. Checking and recalculating	
March 15,	manifests for international	
2024	passengers and domestic	
	passengers in March.	
	2. Making vehicle stickers for PT	
	Fajar Nusa Consultans.	
	3. Edit photos for making port	
	access pass for PT Pelindo Jasa	
	Maritim.	
	4. Print port access pass card for	
	PT. Sentra Mitra Alih Daya.	
	5. Print port access pass card for	
	PT. Pelabuhan Dumai Berseri.	
Notes by Indu	ustrial Coach	

No	WORKING PICTURE	EXPLANATION
1.		Made a request for vehicle stickers for the dock in the sisman division then made a list of companies.
2.		Printing Pelindo 2024 port access cards using the ID work introduction application and using a special card printer

Day : Monday – Friday Date: 18th to March 22nd March, 2024

Date: 18 to March 22 March, 2024								
Day and	Descriptive of activity	Task	Signature					
Time		Assignor						
Monday,	Recapitulation of international	Desvi S						
March 18,	passenger boarding / disembarkation							
2024	at Pelindo port in March 2024.							
Tuesday,	1. Edit photo for making PT.	Desvi S						
March 19,	Pelindo Jasa Maritim port access							
2024	pass.							
	2. Print card for port access pass of							
	PT Pelindo Jasa Maritim.							
Wednesday,	Recapitulate sales of overseas	Desvi S						
March 20,	passenger passes, 2-wheeled vehicles,							
2024	4-wheeled vehicles in March 2024.							
Thursday,	Print port access pass card for PT.	Desvi S						
March 21,	Pelindo Jasa Maritim.							
2024								
Friday,	1. Recap daily pass sales data for	Desvi S						
March 22,	March 2024.							
2024	2. List the cards that have been							
	printed.							
Notes by Indu	ustrial Coach							

No			WOF	RKI	N(G P	IC	ГUF	RE		EXPLANATION
1.	tina Tan Tan Tan T		C.	natur an Natur (E AN PAS PI	F NUMPAN BU	G G LUAR NEO LAN MARE	rei Connel w Mal	AAN RODA	2, DAN RODA 4	Recap daily pass sales such a domestic, overseas, 4-wheel and 2 wheel passes at Pelindo Port 202
	NO.	TANGGAL	JENIS PAS	NOMO AWAL		PAS TERJUA	TARIF (Rp)	TOTAL (Rp)	TOTAL BAYAR	MATERAL	using Microsoft Excel.
	01		PENUMPANG (LN) PENUMPANG (LN) PENUMPANG (DN) SUPJOA MOTOR PECK UP PENUMPANG (LN) PENUMPANG (LN)	015406 015701 022453 022601 002805 008417 015703 015703	015700 015701 022601 002548 008312 015900 015900	295 4 148 21 44 96 196 93	75,000 75,000 10,000 10,000 3,000 5,000 75,000	22,125,000 300,000 1,480,000 210,000 132,000 480,000 24,727,000 14,700,000			
		3-Mar-2024	PENUMPANG (DN) PENUMPANG (DN) SEPEDA MOTOR PRCK UP PENUMPANG (EN) PENUMPANG (EN)	022622 022801 002849 008513 016739	015001 022800 022886 002881 008646 017000 017015	93 179 80 33 134 262 15	75,000 10,000 10,000 3,000 5,000 75,000 75,000	6,975,000 1,790,000 99,000 670,000 25,094,000 19,650,000 1,125,000			
		n ber is soul)				-				S or pass	

Day : Monday – Thursday Date: 25th to March 28th March, 2024

Day and Time	Descriptive of activity	Task Assignor	Signature
Monday, March 25,	 Ship water revenue recap 2023. Scan approval letter for port pass 	Desvi S	

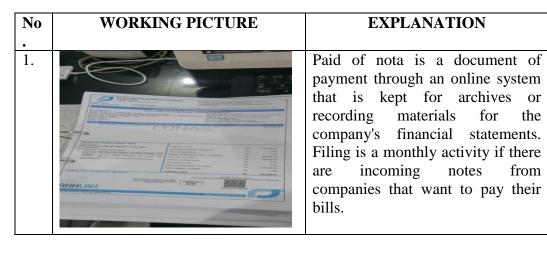
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issuance.		
3. Edit photo PT. KPBN (Inacom).		
1. Survey of dermaga A and C of	Desvi S	
Pelindo Dumai port.		
2. Print pass card template.		
Print port pass card for PT. Pelita	Desvi S	
Agung Agrindustri.		
1. Recapitulate up/down domestic	Desvi S	
passengers at Pelindo Dumai port.		
2. Check the memorandum of the		
Office of guiding and delaying		
foreign ships for KID February		
2024.		
3. Recapitulate names that have		
printed passes.		
ustrial Coach	•	
	 Edit photo PT. KPBN (Inacom). Survey of dermaga A and C of Pelindo Dumai port. Print pass card template. Print port pass card for PT. Pelita Agung Agrindustri. Recapitulate up/down domestic passengers at Pelindo Dumai port. Check the memorandum of the Office of guiding and delaying foreign ships for KID February 2024. Recapitulate names that have printed passes. 	 Edit photo PT. KPBN (Inacom). Survey of dermaga A and C of Pelindo Dumai port. Print pass card template. Print port pass card for PT. Pelita Agung Agrindustri. Recapitulate up/down domestic passengers at Pelindo Dumai port. Check the memorandum of the Office of guiding and delaying foreign ships for KID February 2024. Recapitulate names that have printed passes.

No	WORKING PICTURE	EXPLANATION
1.		Record and recap the total revenue of the 2023 air lossing truck using Mirosoft Excel.

Day : Monday – Thursday Date: 01st to April 05th April, 2024

Date. 01 to	<u>April 05 April, 2024</u>	-	
Day and	Descriptive of activity	Task	Signature
Time		Assignor	
Monday,	1. Filing ship guiding and delaying	Desvi S	
April 01,	service notes for PT Intibenua		
2024	Perkasatama 2023.		
	2. Recap daily sales passes,		
	international passengers, and		
	domestic passengers for March.		
Tuesday,	Edit photos for making port access	Desvi S	
April 02,	pass PT. Surveyor Indonesia Dumai.		
2024			

Wednesday,	1.	Documentation of printed cards.	Desvi S
April 03,	2.	Archive of domestic ship	
2024		guiding and delaying service	
		notes for KID 2023	
Thursday,	1.	Scan BA coklit for KID 2024.	Desvi S
April 04,	2.	Repair the pass printing	
2024		machine.	
	3.	Print port access pass card for	
		PT. Pelita Agung Agrindustri.	
Friday,	1.	Print port access pass card for	Desvi S
April 05,		PT Pelita Agung Agrindustri.	
2024	2.	Print Barcode for PT Pelita	
		Agung Agrindustri.	
Notes by Indu	ustria	al Coach	



Day : Monday – Thursday Date: 16th to April 19th April, 2024

Date: 10 to	5 April 19 April, 2024	-	
Day and	Descriptive of activity	Task	Signature
Time		Asiggnor	
Tuesday,	1. Archive of 2024 pass	Desvi S	
April 16,	repayment notes.		
2024	2. Check Email related to pass id		
	card request letter.		
Wednesday,	Copy of daily pass payment receipt	Desvi S	
April 17,	for PT. Dumai Karya Harapan.		
2024			
Thursday,	Scan of PT. Dumai Berkah	Desvi S	
April 18,	Samudera's approval memo.		
2024	Scan of minutes of matching and		
	research for cooperation with PT		
	Energi Unggul Persada for		

	December 2023.		
Friday, April 19, 2024	Print port access pass card for PT. Pelita Agung Agrindustri.	Desvi S	
Notes by Ind	ustrial Coach		

No	WORKING PICTURE	EXPLANATION
•		
1.		Scan of minutes of matching and research for cooperation with PT Energi Unggul Persada for December 2023.

Day : Monday – Friday Date: 22nd to April 26th April, 2024

Date: 22 t	0 April 26 April, 2024		
Day and	Descriptive of activity	Task	Signature
Time		Assignor	
Monday,	Recap report of international	Desvi Sitria	
April 22,	passenger boarding / alighting at		
2024	Pelindo Dumai port.		
Tuesday,	1. Archive BA coklit KID for	Desvi Sitria	
April 23,	January 2024.		
2024	2. Creating barcode for making		
	port access pass card for PT		
	Inacom.		
Wednesday,	Print port access pass card for PT	Desvi Sitria	
April 24,	KPBN (Inacom).		
2024			
Thursday,	Print port access pass cards for	Desvi Sitria	
April 25,	Dumai Class I Port Health Office.		
2024			
Friday,	Recapitulation of daily pass sales	Desvi Sitria	
April 26,	in April 2024 at Pelindo Dumai		
2024	Port.		

Notes by Industrial Coach

No	WORKING PICTURE	EXPLANATION
1.		Recapitulation of International passenger and recap the pass sales for April 2024

Day : Monday – Friday Date: 29th to April 03rd May, 2024

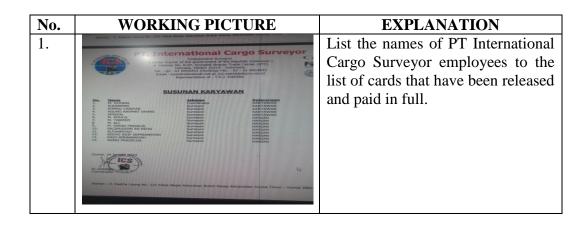
Date: 29	to April 03 ⁻² May, 2024		
Day and Time	Descriptive of activity	Task Assignor	Signature
Monday, April 29, 2024	Recap the list of data that have printed passes for 2024.	Desvi S	
Tuesday, April 30, 2024	Scan and Copy of port pass payment receipt for Dumai class I port health office	Desvi S	
Thursday, May 02, 2024	 Recap of international passenger boarding / disembarkation at Pelindo Dumai Port for the month of April 2024. Calculate the difference between pass sales and the recap made. 	Desvi S	
Friday, May 03, 2024	 Copy of port pass payment receipt. Scan of BA coklit PT KID for February 2024. 	Desvi S	
Notes by In	ndustrial Coach		

NoWORKING PICTUREEXPLANATION

• 1.	Make a list of pass cards and
1.	vehicle stickers that have been released for archiving and reports to superiors.

Day : Monday – Wednesday Date: 06th to May 08th May, 2024

Day and Time	Descriptive of activity	Task Assignor	Signature
Monday, May 06, 2024	 Check tons and quantities for ship water PT. Ekadura Indonesia April 2024. Scan important documents. Important manifest archive. 	Desvi S	
Tuesday, May 07, 2024	Record payment code and other service transaction for ship water 2023.	Desvi S	
Wednesday, May 08, 2024	 Check the cards that have been printed Delivered vehicle stickers to the sisman division to request dock stickers. 	Desvi S	
Notes by Indu	ustrial Coach		



Day : Monday – Friday Date: 13rd to May 17th May, 2024

Day and	D May 17 th May, 2024 Descriptive of activity	Task	Signature
Time	Descriptive of derivity	Assignor	Signature
Monday,	1. Check and recalculate the	Desvi	
May 13,	number of passengers in the	Sitria	
2024	international passenger manifest.	21111	
	2. Check and recalculate pilot and		
	tug boats for foreign and		
	domestic vessels for PT. KID		
	2024.		
	3. Check and scan BA Coklit PT.		
	IBP for KSMU sharing bill for		
	May 2024.		
	4. Recap of international passenger		
	numbers for May 2024.		
Tuesday,	1. Recap of domestic passenger	Desvi	
May 14,	numbers for the month of May	Sitria	
2024	2024.		
_	2. Count foreigners and Indonesian		
	citizens for international		
	passengers in May 2024.		
	3. Recalculation for overseas		
	vessels and domestic vessels for		
	PT KID March 2024.		
Wednesday,	1. Print the proof of handover letter	Desvi	
May 15,	for the port pass card.	Sitria	
2024	2. Check the email for the		
	company that wants to print the		
	airport pass.		
Thursday,	Print port pass card for PT. Intibenua	Desvi	
May 16,	Perkasatama.	Sitria	
2024	Scan important documents.		
Friday,	1. Print port pass card for PT.	Desvi	
May 17,	Intibenua Perkasatama.	Sitria	
2024	2. Copy of payment receipt for PT		
	Surya Tata Mandiri daily port		
	pass.		
Notes by Indu	ıstrial Coach		
-			

No	WORKING PICTURE	EXPLANATION
• 1.		Recalculate the monthly revenue recap from PT KID regarding tugboats and pilot boats for March 2024.
		Printed access pass cards for PT Intibenua Perkasatama.

Day : Monday – Friday Date: 20th to May 22nd May, 2024

Date: 20 1 Day and	Descriptive of activity	Task	Signature
Time	Descriptive of activity	Assigno	Bignature
		r	
Monday,	1. Recap of daily pass sales at Pelindo	Desvi S	
May 20,	Dumai port for May 2024.		
2024	2. Print port pass card for PT.		
	Intibenua Perkasatama.		
Tuesday,	1. Communicate with PT Inacom	Desvi S	
May 21,	employees who take ID passes and		
2024	make proof of pass card handover.		
	2. Cleaning the card printer		
	3. Printing the card template that will		
	be used for the pass id card.		

Wednesda y, May 22, 2024	1. 2.	Scan of the minutes of matching and research for the cooperation between PT Energi Unggul Persada for January 2024. Recap the names of international and domestic ships entering and exiting the port of Pelindo Dumai.	Desvi S	
Notes by Ind	lustri	al Coach		

No	WORKING PICTURE	EXPLANATION
•		
1.		Recalculate ksmu sharing revenue for foreign vessels and local vessels for PT. Intibenua Perkasatama

Day : Monday – Friday Date: 27th to May 31^{ft} May, 2024

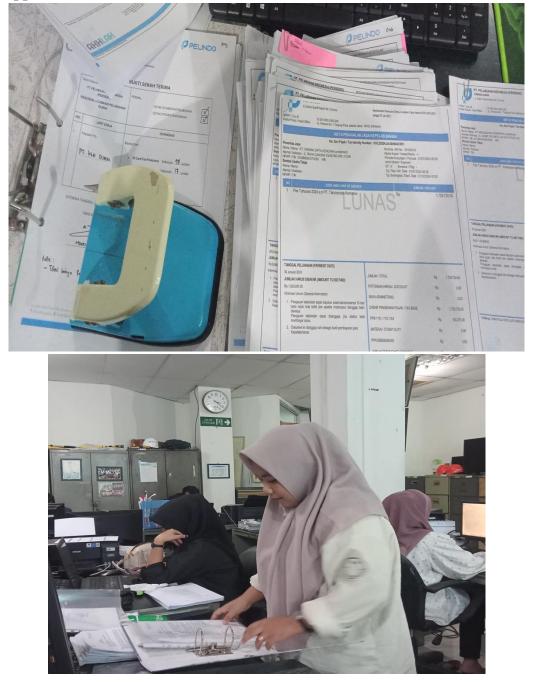
Date: 2/ to	May 31 May, 2024		
Day and	Descriptive of	activity Task	Signature
Time	-	Assignor	
Monday,	1. Print port pass ca	rd for PT. Desvi	
May 27,	Intibenua Perkasa	atama. Sitria	
2024	2. List of port pass	cards that have	
	been printed.		
	3. Check and recalc	ulate the	
	number of passer	igers in the	
	international pass	senger manifest.	
Tuesday,	1. Check and re cald	culate the Desvi	
May 28,	number of pilot b	ooats and tugs Sitria	
2024	for PT. Energi U	nggul Persada.	
	2. Recap of domesti	ic passenger	
	numbers for the r	nonth of May	
	2024.		
	3. List of port pass	cards and	
	vehicle stickers the	hat have been	
	printed.		
Wednesday,	1. Scan important d	ocuments. Desvi	

M 20	0		C :/ :
May 29,	2.	Count foreigners and Indonesian	Sitria
2024		citizens for international	
		passengers in May 2024.	
Thursday,	1.	Recapitulation of international	Desvi
May 30,		passenger boarding /	Sitria
2024		disembarkation at Pelindo port	
		in March 2024.	
	2.	Recap of domestic passenger	
		numbers for the month of May	
		2024.	
Friday,	1.	Manifest archive for	Desvi
May 31,		international and domestic	Sitria
2024		passengers in May 2024.	
	2.	Recap of daily pass sales at	
		Pelindo Dumai port for May	
		2024.	
	3.	Make a detailed payment letter	
		for pass id cards for PT Pelita	
		Agung Agrindustri and PT	
		Intibenua Perkasatama 2024.	
Notes by Indu	ustria	al Coach	
-			

No	WORKING PICTURE	EXPLANATION
• 1.		Recap daily pass sales for the month of May 2024
		Create detailed payment details for access pass cards for PT Pelita Agung Agrindustri in 2024

Appendix 6 Daily Activity of the Apprenticeship Source: Processed Data, 2024

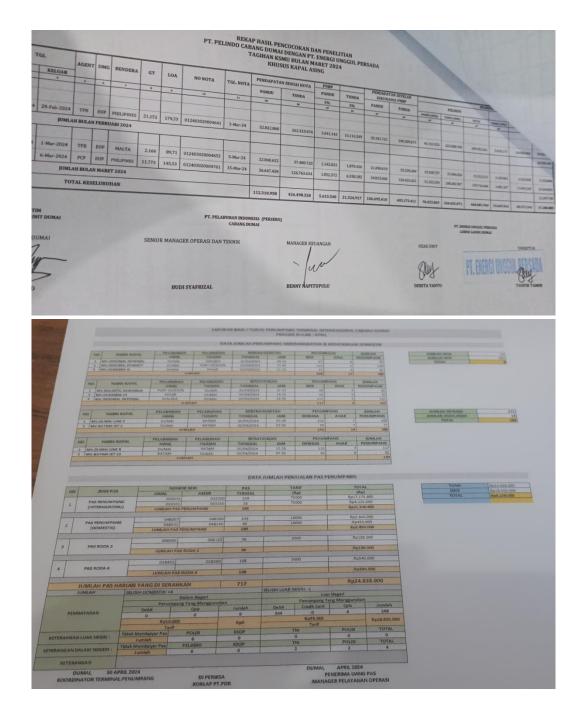
Appendix 7: Work Documentation

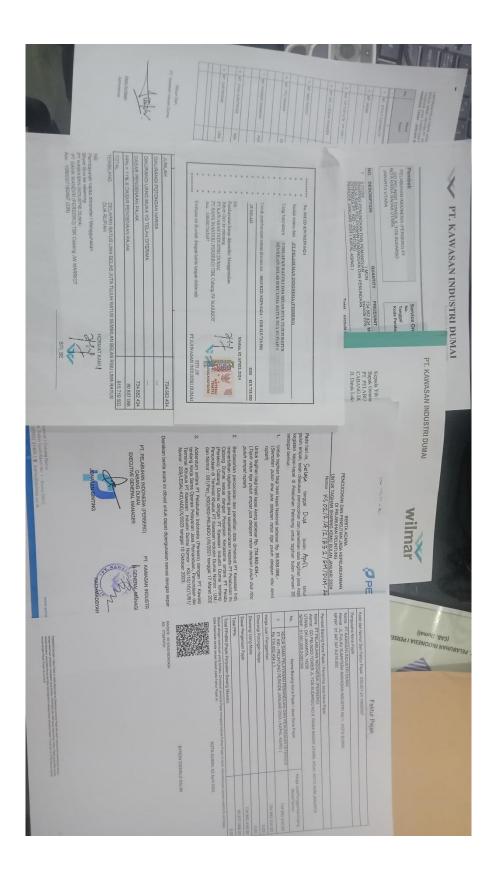


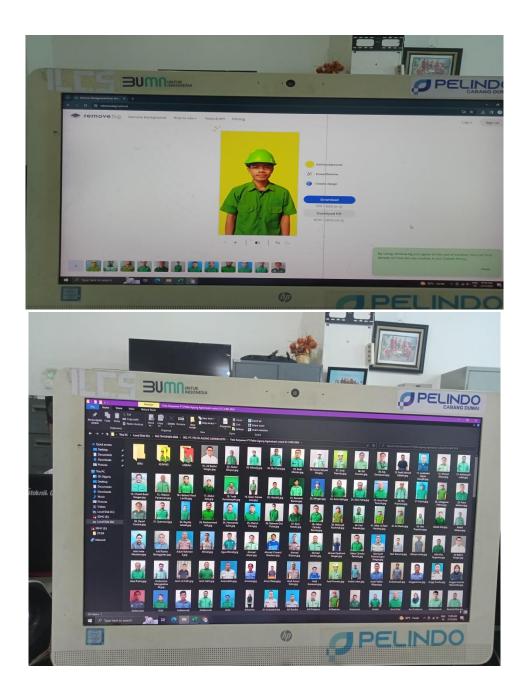


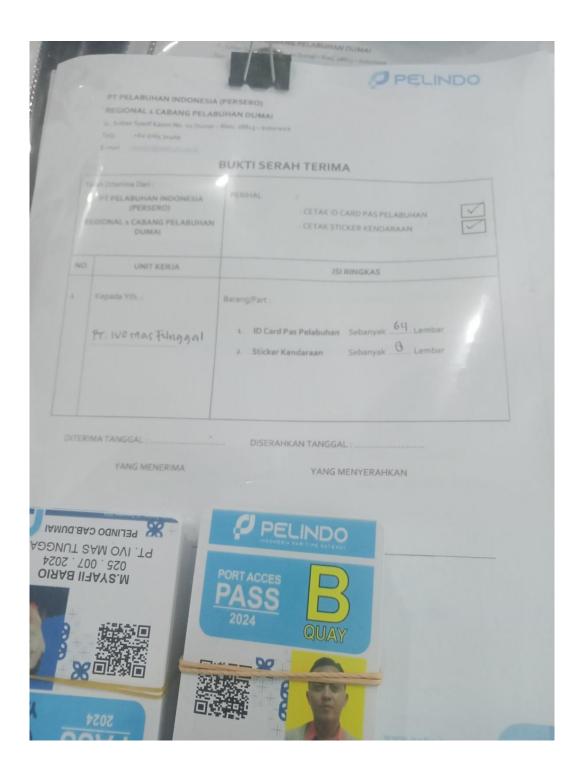






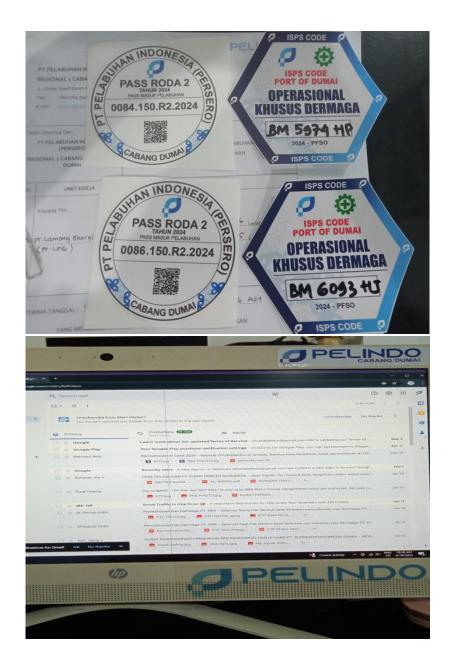






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			PENUMPANG (DN)	019221	019471	251	10,000	2,510,000			
9			SEPEDA MOTOR	002297	002324	28	3,000	84,000		0	
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0 1 2 3 3 4 3 5 6		21-Feb-2024	SEPEDA MOTOR PICK UP PENUMPANG (LN) PENUMPANG (DN)	002325 006935 012245 019472	007046 012709 019750	112 465 279	5,000 75,000 10,000	560,000 22,606,000 34,875,000 2,790,000			
0 1 2 3 4 5 6 57		21-Feb-2024	SEPEDA MOTOR PICK UP PENUMPANG (LN) PENUMPANG (DN) SEPEDA MOTOR	002325 006935 012245 019472 002334	007046 012709 019750 002386	112 465 279 53	5,000 75,000 10,000 3,000	560,000 22,606,000 34,875,000 2,790,000 159,000			
10 11 12 13 13 13 13 13 13 13 13 13 13 13 13 13		21-Feb-2024 22-Feb-2024	SEPEDA MOTOR PICK UP PENUMPANG (LN) PENUMPANG (DN) SEPEDA MOTOR	002325 006935 012245 019472 002334	007046 012709 019750 002386	112 465 279 53	5,000 75,000 10,000 3,000	560,000 22,606,000 34,875,000 2,790,000 159,000 735,000			
29 30 31 32 33 34 35 36 37 38 39 40	22		SEPEDA MOTOR PICK UP PENUMPANG (LN) PENUMPANG (DN) SEPEDA MOTOR PICK UP	002325 006935 012245 019472 002334 007047	007046 012709 019750 002386 007193	112 465 279 53 147	5,000 75,000 10,000 3,000 5,000	560,000 22,606,000 34,875,000 2,790,000 159,000 735,000 38,559,000			

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	1	2-Jan	BATAM JET 6	A	5	Rp7,700	Rp 38,500			
16	2	2-Jan	DUMAI HARAPAN	A	5	Rp7,700	Rp 38,500	A STREET		
17	3	3-lan	AMARTHA NUSANTARA	A	5	Rp7,700	Rp 38,500			
18	4	3-Jan	BATAM JET 3	A	3	Rp7,700	Rp 23,100			
19	5	4-Jan	BATAM JET 6	A	2	Rp7,700	Rp 15,400			
20	6		DUMAI SEIAHTERA	A	3	Rp7,700	Rp 23,100			
21	7		BATAM JET 2	A	2	Rp7,700	Rp 15,400			
22	9		BATAM JET 6	A	5	Rp7,700 Rp7,700	Rp 38,500			
24	10		AMARTA NUSANTARA BATAM JET 3		5	Rp7;700	Rp 38,500 Rp 38,500			
25	11		BATAM JET 6	A	2	Rp7,700	Rp 38,500 Rp 15,400			
25	12		BATAM JET 3	A	2	Rp7,700	Rp 15,400			
27	13		AMARTHA NUSANTARA	A	2	Rp7,700	Rp 15,400			
28	14		n BATAM JET 2	A	5	Rp7,700	Rp 38,500			
29	15		n BATAM JET 6	A	5	Rp7,700	Rp 38,500			
30	16		n DUMAI SEIAHTERA	A	5	Rp7,700	Rp 38,500			
31	17		n BATAM JET 3	A	5	Rp7,700	Rp 38,500			
32	18		n BATAM JET 6 n AMARTHA NUSANTARA	A	2	Rp7,700 Rp7,700	Rp 15,400			
33	20		IN AMARTHA NUSANTARA	A	2	Rp7,700	Rp 38,500 Rp 15,400			
35	21		DUMAI SEIAHTERA	A	2	Rp7,700	Rp 15,400			
36	22		IN AMATRHA NUSANTARA	A	2	Rp7,700	Rp 15,400			
37	23		BATAM JET 2	A	5	Rp7,700	Rp 38,500			
	24		AMARTHA NUSANTARA	A	2	Ro7,700	Rp 15,400			









Appendix 7. Work Documentation Source: Processed Data, 2024

Appendix 8: Revision Sheet

REVISION SHEET STUDENT PRACTICE GUIDANCE INTERNATIONAL BUSINESS ADMINISTRATION D-IV STUDY PROGRAM STATE POLYTECHNIC BENGKALIS

Name: Muharroma Rizka SiregarStudent Number: 5404201315Apprenticeship Place: PT. Pelindo (Persero) Regional 1 Branch of DumaiAdvisor: Muhammad Fuad Asrofillah, S.E., M.M

NO.	DAY/DATE	REVISION	SIGNATURE
1.	18/ / 100 - 2014	Jerlen Seen & dign	af
2.			
		Aca.	
3.			

0 Muhammad Fund Arofillah, S.E., M.M NIP. 199304202022031007

Appendix 8. Revision Sheet Source: Processed Data, 2024