

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

Bengkalis State Polytechnic is a state polytechnic located in Riau province. The Bengkalis State Polytechnic campus in Bengkalis, Riau, Indonesia was established in early 2000 by the Bengkalis Regency Government, through the Gema Bahari Foundation. At the beginning of its establishment, Bengkalis state polytechnic was named Bengkalis Shipping Polytechnic, offering three main fields of study: Ship Electrical Engineering, Ship Building Engineering, and Ship Mechanical Engineering. Over time, Shipping Polytechnic of Bengkalis underwent an identity transformation into Polytechnic of Bengkalis, becoming part of the administrative domain of Bangun Insani Foundation Bengkalis. This change was also followed by the addition of five study programs, including: Shipbuilding Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, and Business Management.

Bengkalis state polytechnic admitted new students for the first batch in July 2001. Politeknik Bengkalis launched two new study programs in 2006, namely Business English and Informatics Engineering. In 2008, the Bengkalis Polytechnic requested support from Bangun Insani Foundation Bengkalis, the Bengkalis Regency Government, and the Bengkalis Regency Regional People's Representative Council to propose an increase in status from a Private College to a State College. In 2009, Bengkalis state polytechnic, Bangun Insani Foundation Bengkalis, and the Bengkalis Regency Government submitted a proposal to the Ministry of National Education through the Directorate General of Higher Education to improve its status from Private College to a State College.

The Minister of Education and Culture of the Republic of Indonesia inaugurated Bengkalis State Polytechnic on December 26, 2011. Bengkalis State Polytechnic launched two new study programs in 2013: D4 (Production and Maintenance Mechanical Engineering and Electrical Engineering) and D2

(Computer Accounting, Welding Engineering, and Power Plant System Engineering). All these programs are off-campus study programs.

One of the study programs available at Bengkalis State Polytechnic is International Business Administration. Economic and business studies are part of this study program. During the learning process, students are introduced to the business world from a domestic and international scope. Starting from handling letters, administration, secretarial, office, export and import, entrepreneurship, taxation, accounting, banking to management to prepare students to be ready to work. Students of the International Business Administration study program must be ready to take part in practical work both in state-owned companies and private companies.

Practical work is a place for student learning to get to know the real scope in the world of work. Students can look for companies that are suitable in their respective fields. When doing practical work, students must be able to apply the knowledge they have learned. Practical work is carried out when students are in the 8th semester or final semester and must pass in the previous semester. With practical work students can add knowledge, skills, knowledge and experience which will later be applied when working.

In the practical work program, especially the 8th semester international business administration study program, practical work is carried out for 4 months by selecting the desired company according to ability. The practical work coordinator also provides suggestions and choices of the best practical work places for students. After deliberating, the author finally decided to do practical work in the financial sector, namely banking at PT Bank Syariah Indonesia Branch Office Duri Hang Tuah 1.

PT Bank Syariah Indonesia Tbk was officially born on February 1, 2021 or 19 Jumadil Akhir 1442 H. PT Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to create a Sharia Bank that is the pride of the people, which is

expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT Bank Syariah Indonesia has 1,241 (one thousand two hundred forty one) branch offices around 2,447 (two thousand four hundred and forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand). Employees spread throughout the archipelago. The author does practical work in one of the branch offices, namely PT Bank Syariah Indonesia Branch Office Duri Hangtuh I, which is located at Jl. Hangtuh No.35 Kab. Bengkalis, Riau.

1.2 Purposes of the Apprenticeship

Internship or practical work (KP) is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

1. To find out the job Description at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
2. To find out the work system and work procedures at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
3. To find out the place and time of practical work at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
4. To find out kind and description of the activity at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
5. To find out the obstacles and solutions during practical work.

1.3 Significances of the Apprenticeship

Practical work basically has good benefits for students, companies where practical work and for universities. The benefits of practical work are as follows:

1.3.1 For the Student

- a. Students get the opportunity to apply the knowledge gained during the lecture optimally in the company's work environment.
- b. Students can gain a better understanding of the world of work.

- c. Students get the opportunity to measure their abilities, expertise, and skills in a company.
- d. Students get the opportunity to work together in teams that have different characters in solving problems.

1.3.2 For the Company

- a. There is good cooperation between State Polytechnic of Bengkalis and PT Bank Syariah Indonesia.
- b. Increase the productivity of PT Bank Syariah Indonesia for the presence of practical work students at State Polytechnic of Bengkalis.
- c. The company gets a positive image from the community for the practical work program for students, especially Bengkalis State Polytechnic students.

1.3.3 For the State Polytechnic of Bengkalis

- a. Building good relations and cooperation between the State Polytechnic of Bengkalis and PT Bank Syariah Indonesia to be used as a venue for future street vendors and in recruiting new employees later.
- b. Become a place to improve vocational education programs in an effort to raise the best graduates according to the wishes of the company.
- c. To find out the academic and practical skills that have been learned during the learning process at the Bengkalis State Polytechnic while carrying out practical work at PT Bank Syariah Indonesia Tbk.