

# CHAPTER I

## INTRODUCTION

### 1.1 Background of the Apprenticeship

In early 2000, the Government of Bengkalis Regency, through the Gema Bahari Foundation, began the establishment of a university named Bengkalis Shipbuilding Polytechnic. Initially, this institution offered 3 (three) main study programs, namely Ship Electrical Engineering, Ship Building Engineering, and Ship Mechanical Engineering. However, over time, the Bengkalis Shipbuilding Polytechnic underwent changes, including a name change to Politeknik Bengkalis. This institution is then managed by Yayasan Bangun Insani (YBI) Bengkalis. In 2001 Politeknik Negeri Bengkalis accepted the first batch of new students.

In 2011, Politeknik Negeri Bengkalis changed its status to a State University (PTN) through the Regulation of the Minister of National Education No. 28 of 2011 concerning the Establishment of the Organization and Work Procedures of Politeknik Negeri Bengkalis. Until finally Politeknik Negeri Bengkalis officially became Politeknik Negeri Bengkalis on December 26, 2011.

Bengkalis State Polytechnic has 8 (eight) departments with 21 (twenty-one) study programs consisting of 3 (three) Diploma II (D2) including Welding and Fabrication Engineering, Manufacturing Mechanical Engineering, Network Computer Engineering, 8 (eight) Diploma III (D3) including Shipbuilding Engineering, Mechanical Engineering, Electronics Engineering, Civil Engineering, Informatics Engineering, English, Nautical Science, Nautical, Shipping Management, 10 (ten) Diploma IV (D4) including Engineering Technology Marine Architecture Engineering, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Software Engineering, Information Systems Security, English for Business and Professional Communication, digital business.

Politeknik Negeri Bengkalis is a vocational campus that educates students to create competent souls in various fields. Politeknik Negeri Bengkalis is responsible for improving human resources, especially in achieving student quality. One of the efforts that can be made is to require final semester students to take practical work courses.

Internship or practical work is a process of learning about the real scope of the world of work. It is expected that students can apply the theories they have learned during the previous semester into real work life because they are asked to go directly into the world of work that they are interested in. Practical work activities have the potential to improve students' knowledge and skills and provide an understanding of the work and work environment in accordance with their study program.

In this practical work program, specifically for students in semester 8 (eight) of the international business administration study program, practical work activities last for 4 (four) months, given by the practical work coordinator (KP). However, students were previously given the freedom to choose their own place and location of their practical work. Therefore, the author is interested in conducting practical work activities at PT Bank Syariah Indonesia Tbk, Duri Hangtuh 1 Sub-Branch Office.

PT Bank Syariah Indonesia is a combination of three government-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to realize the Islamic Bank of the people's pride, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT Bank Syariah Indonesia has 1,241 (one thousand two hundred forty-one) branch offices around 2,447 (two thousand four hundred forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand). Employees spread throughout the archipelago. The author conducts practical work at one of the

branch offices, namely Bank Syariah Indonesia Duri Hangtuh I Sub-Branch Office (KCP) which is located at Jalan Hangtuh No.35 Kab. Bengkalis, Riau.

## **1.2 Purpose of the Apprenticeship**

Internship or practical work (KP) is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

1. To find out the job Description at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
2. To find out the work system and work procedures at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
3. To fine out the place and time of practical work at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuh 1.
4. To find out the obstacles and solutions during practical work.

## **1.3 Significances of the Apprenticeship**

The benefits of implementing practical work activities (KP) of the State Polytechnic of Bengkalis are as follows:

### **1.3.1 For the Student**

There are several benefits from the implementation of the practical work program obtained by students, namely as follows:

- a. Students have the opportunity to apply theoretical knowledge and concepts in the real world of work.
- b. Students gain practical experience in applying theories and concepts of science in accordance with their study program.
- c. Get a certificate from the company if you have completed the practical work program.
- d. Students can develop work relationships and gain experience in resumes.
- e. Students have the opportunity to apply theoretical and conceptual knowledge in the real world of work.

- f. Students gain practical experience in applying theoretical or conceptual knowledge in accordance with their study program.
- g. Students have the opportunity to be able to analyze problems related to science applied in work according to their study program.

#### 1.3.2 For the Company

The benefits of implementing practical work programs are also obtained by companies/institutions that accept practical work students, such as:

- a. The company will receive labor assistance from students who do practical work so that the work becomes a little lighter and easier.
- b. The company will be recognized by academics and the world of education.

#### 1.3.3 For State Polytechnic of Bengkalis

There are several benefits from implementing the practical work program obtained by the State Polytechnic of Bengkalis, which are as follows:

- a. There is good cooperation/relationship between the campus and the company where students do practical work.
- b. State Polytechnic of Bengkalis can improve the quality of its graduates through practical student work experience.
- c. State Polytechnic of Bengkalis will be better known in the industrial or corporate world.