

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

State Polytechnic of Bengkalis is a vocational college established by the Bengkalis Regency Government since 2000 through the Gema Bahari Foundation under the name Bengkalis Shipbuilding Polytechnic, which has 3 (three) study programs, namely: Ship Electrical Engineering, Ship Building Engineering, and Ship Mechanical Engineering. On its way, the Bengkalis Shipbuilding Polytechnic changed its name to Bengkalis Polytechnic and was under the Yayasan Bangun Insani (YBI) Bengkalis, with 5 (five) study programs, namely: Shipbuilding Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, and Business Administration. In July 2001, Bengkalis Polytechnic accepted the first batch of new students. On July 29, 2011, Bengkalis Polytechnic officially became a state-owned university with the name State Polytechnic of Bengkalis through the Regulation of the Minister of National Education (Permendiknas) No. 28 of 2011 concerning the Establishment, Organization and Work Procedures of State Polytechnic of Bengkalis. On December 26, 2011, State Polytechnic of Bengkalis was inaugurated by the Minister of Education and Culture of the Republic of Indonesia.

State Polytechnic of Bengkalis has 8 (eight) departments with 21 (twenty-one) study programs consisting of 3 (three) Diploma II (D2) programs including Welding and Fabrication Engineering, Machine Manufacturing Engineering, Computer Network Administration, 8 (eight) Diploma III (D3) programs including Shipbuilding Engineering, Mechanical Engineering, Electronics Engineering, Civil Engineering, Informatics Engineering, English, Nautical, 10 (ten) Diploma IV (D4) include Engineering Technology of Shipbuilding Architecture, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Digital Business, Software

Engineering, Information Systems Security, English for Business and Professional Communication.

State Polytechnic of Bengkalis is a vocational college that seeks to produce graduates who are competent, characterized, competitive, entrepreneurial and environmentally sound. With quality learning, it is hoped that it can produce the expected goals by applying the theories learned during the lecture process in real life in the world of work. One of the efforts that can be made is to require final students to take practical work or internship courses.

Practical work or internship is a learning platform for students to recognize the scope of the real world of work. Students can look for companies that are in accordance with their respective fields. In doing practical work, students must be able to apply the knowledge they have learned. Practical work is carried out when students are in the 8th semester or final semester and must pass the previous semester. With practical work, students can increase knowledge, skills, knowledge and experience which will later be applied when working.

In the international business administration study program, practical work or internships are expected to make students familiar with the real world of work so that they can improve their insights, skills and knowledge and gain the ability to adapt more quickly which can compete with the best graduates in Indonesia. The process of implementing practical work is carried out over a period of 4 (four) to 6 (six) months by choosing a place and location that has been suggested by the practical work coordinator (KP). Students are given the authority to choose the right and location of practical work activities. Therefore, the author is interested in carrying out practical work activities at Pt Bank Syariah Indonesia, Tbk, Duri Hangtuh 1 branch office which lasted for 4 (four) months.

PT Bank Syariah Indonesia is a combination of three state-owned Islamic banks namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to realize an Islamic Bank that is the pride of the community which is expected to be a new energy for the national economy. The author conducts practical work at one of the

branch offices, namely Bank Syariah Indonesia, Duri Hangtuh I sub-branch office (KCP) which is located at Jl. Hangtuh No.35 Kab. Bengkalis, Riau.

1.2 Purpose of Apprenticeship

Internship or practical work (KP) is one of the activities of Bengkalis State Polytechnic students in completing their studies. To achieve the expected results, it is necessary to know the objectives of practical work, which are as follows:

1. To find out the Job Description at PT Bank Syariah Indonesia, Tbk Duri Hangtuh 1 Branch Office.
2. To find out the work system and work procedures at PT Bank Syariah Indonesia, Tbk Duri Hangtuh 1 Branch Office.
3. To find out the place and time of practical work at PT Bank Syariah Indonesia, Tbk Duri Hangtuh 1 Branch Office.
4. To find out the obstacles and solutions during practical work.

1.3 Significances of Apprenticeship

Practical work basically has benefits both for students, companies where practical work and for universities. The benefits of practical work are as follows:

1.3.1 For the Students

- a. Students have the opportunity to apply the knowledge gained during college as well as possible in the company.
- b. Students get practical work experience based on the field of study studied.
- c. Students get the opportunity to work together in teams that have different characters in solving problems.
- d. Students get the opportunity to measure their abilities, expertise and skills in a company.
- e. Students get feedback from the company regarding their abilities and skills.

1.3.2 For the Company

- a. There is good cooperation between State Polytechnic of Bengkalis and PT Bank Syariah Indonesia.
- b. Increase the productivity of PT Bank Syariah Indonesia for the presence of practical work students at State Polytechnic of Bengkalis.
- c. The company gets a positive image from the community towards the practical work program for students, especially State Polytechnic of Bengkalis students.

1.3.3 For the State Polytechnic of Bengkalis

- a. Building good relations and cooperation between the State Polytechnic of Bengkalis and PT Bank Syariah Indonesia to be used as a venue for future street vendors and in recruiting new employees later.
- b. Become a place to improve vocational education programs in an effort to raise the best graduates according to the wishes of the company.
- c. To find out the academic and practical skills that have been learned during the learning process at the Bengkalis State Polytechnic while carrying out practical work at PT Bank Syariah Indonesia Tbk.