#### CHAPTER I

### INTRODUCTION

### 1.1 Background of the Apprenticeship

Currently, the competition in finding a job is very tight due to the large number of applicants who are graduates from various campuses and the lack of available job vacancies. As campus graduates, of course, students have a diploma that can be used as an assessor in their scientific abilities. But in reality, diplomas are not only a reference in getting a job because currently many companies or government agencies ask for experience and skills in work.

If graduates without experience and skills in working apply for jobs, they will experience many obstacles such as the knowledge obtained on campus is only theory conveyed so that there is a lack of knowledge on how to practice the science, the theory obtained is not necessarily the same as work practice in the field, and the limitations of time and space that result in the knowledge obtained are still limited.

Therefore, the campus requires students to take part in a practical work program. Practical work is a learning process by getting to know the real scope of the world of work. Every student is required to go directly to the world of work which is their respective field, so that every student is expected to be able to directly apply the knowledge that has been learned previously into the world of work. In addition, with practical work, students can increase their knowledge, skills, and experience in work which can later be applied in the real world of work. Bengkalis State Polytechnic is one of the campuses that requires students to take part in practical work to complete their studies. Bengkalis State Polytechnic is a Diploma III and Applied Bachelor educational institution established by the Bengkalis Regency government.

The Department of Commercial Administration is one of the departments at the Bengkalis State Polytechnic. In 2016, this department opened a new study program, namely International Business Administration. The International Business Administration Study Program is engaged in Economics and Business, where students learn to get to know the business world, along with its scope, be it in terms of handling letters, administration, management, finance, human resources, to the corporate world. To prepare students who are ready to use in this field, the International Business Administration study program requires students to take part in Practical Work both in Government Agencies and in Private Institutions for 4 months. To do practical work, students must complete their lectures for up to 6 (six) semesters and graduate in that semester.

The International Business Administration Study Program hopes that with practical work, students can get to know firsthand how the real business world is, and can increase the insight of each student to be more skilled, responsive, and able to compete and be of good use in the future. As a consequence after completing the practical work, each student is required to make a work report during the practical work so that the student can be responsible for the results obtained from the practical work activities and can continue the lecture in the next semester.

Based on the above, the author as a student of the International Business Administration Study Program chose to carry out Apprenticeship at PT. Kilang Pertamina Internasional RU II Production Sungai Pakning. During the implementation of Apprenticeship, the author was placed in the CSR section. The implementation of Apprenticeship starts from February 1 to June 28, 2024.

### 1.2 Purposes of the Apprenticeship

The purpose of the implementation of Practical Work is as follows:

1. To find out the type of work at PT. Kilang Pertamina Internasional RU II Production Sungai Pakning

- 2. To find out the place and position of work at PT. Kilang Pertamina Internasional RU II Production Sungai Pakning
- 3. To find out the work system and CSR work procedures at PT. Kilang Pertamina Internasional RU II Production Sungai Pakning
- 4. To find out the obstacles and solutions during the implementation of the practical work program at PT. Kilang Pertamina Internasional RU II Production Sungai Pakning

## 1.2.1 Significances for the Apprenticeship

The benefits of practical work for students are as follows:

- 1. Students get the opportunity to apply theoretical science/concepts in the world of work in real life.
- 2. Students gain practical experience in applying theoretical science/concepts in accordance with their study program.
- 3. Students get the opportunity to be able to analyze problems related to science applied in work according to their study program.
- 4. Students have the opportunity to work in a team consisting of several people so that they are able to provide ideas.

### 1.2.2 Significances for State Polytechnic of Bengkalis

The benefits of practical work for the Bengkalis State Polytechnic are as follows:

- Practical work can strengthen cooperation and socialization between the State Polytechnic of Bengkalis and PT. Kilang Pertamina Internasional RU II Production Sungai Pakning.
- 2. Practical work can improve the competence of State Polytechnic of Bengkalis graduates.

# 1.2.3 Significances for The Company

The benefits of practical work for companies are as follows:

- 1. Practical work is one of the links for cooperation between the company and the campus.
- 2. The company received manpower assistance with students who did practical work.