

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent enthusiasm in various fields. For this reason, it is necessary to increase human resources both in quality and quantity. In this case the world of education plays an active role, even our government has made various efforts to increase human resources. It aims to create a prosperous community life, both in terms of education and a bright future and able to compete in the world of work with creative ideas.

State Polytechnic of Bengkalis implements an internship program that must be followed by all final semester students. Internship or better known as "Apprenticeship" or also abbreviated KP is a series of activities that include understanding of scientific theories/concepts that are applied in work in accordance with the field of study.

In this case, an internship is a mandatory requirement to obtain an applied bachelor's degree. Specifically for students the International Business Administration Study Program is required to conduct an internship in semester 8 (eight) for a minimum of 4 (four) months and a maximum of 6 (six) months depending on the internship company.

Internships are implemented so that students can understand and apply well about the field of science being studied. In addition, students can find out the profession and work atmosphere in accordance with their study programs. In conducting an internship in an institution, students are expected to be able to apply or practice what they have learned during college and can analyze and solve problems that occur at work.

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their study program. In doing apprenticeship at an institution, students are expected to be able to apply or practice what they have learned while in college and be able to analyze and solve problems that occur in the workplace. Apart from that, students can gain experience and skills that are useful in realizing the work patterns they will face later.

The International Business Administration Study Program hopes that with an internship students can get to know firsthand how administration in the actual public sector, and can add insight to every student to be more skilled, responsive, and able to compete and be efficient in the future. Consequently, after completing the internship, each student is required to make a work report while doing practical work so that students can be responsible for the results obtained from the internship and can continue their studies in the following semester. Based on the terms and conditions above, this apprenticeship is carried out in one of the companies in Pekanbaru City which is a public sector company, namely *PT. Pegadaian (Persero) CPS Harapan Raya Pekanbaru City Branch* which was held for 4 (four) months from 20 February 2023 to 20 June 2023.

1.2 Purposes of the Apprenticeship

Based on the background, to achieve the expected results, it is necessary to know the objectives of the job Apprenticeship, namely as follows:

1. To find out the type of work or activities that exist at *PT Pegadaian (Persero) CPS Harapan Raya*.
2. To be able to know the parts and work positions of the Department Apprenticeship Student at *PT Pegadaian (Persero) CPS Harapan Raya*
3. Be able to understand the obstacles and solutions during the internship program

1.3 Significances of the Apprenticeship

1.3.1 Significances for the Apprenticeship

The Apprenticeship implemented is expected to have several benefits for students as follows:

1. Students directly experience the world of work and have direct experience in applying the theory or concept of knowledge in accordance with their study program
2. Students have the opportunity to be able to analyze problems related to knowledge applied in the world of work according to their study program
3. Students gain practical experience in applying theoretical/conceptual science according to their study program.
4. Students have the opportunity to be able to analyze problems related to science that are applied in work according to their study program.

1.3.2 Significances for Bengkalis State Polytechnic

The apprenticeship carried out is expected to have several benefits for the Bengkalis State Polytechnic as follows:

1. Apprenticeship can strengthen cooperation and outreach between Bengkalis State Polytechnic and *PT Pegadaian (Persero)*.
2. Apprenticeship can improve the competence of experienced graduates from the Bengkalis State Polytechnic.

1.3.3 Significances for the Company

The Apprenticeship conducted is expected to have several benefits for the company as follows:

1. Job training is an opportunity for collaboration for companies and campuses that send their students to do internships at their companies
2. The company will receive labor assistance from apprentice students so that the work becomes a little lighter and easier.