

CHAPTER I INTRODUCTION

1.1 Background of the Apprenticeship

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent enthusiasm in various fields. For this reason, it is necessary to increase human resources both in quality and quantity. In this case the world of education plays an active role, even our government has made various efforts to increase human resources. It aims to create a prosperous community life, both in terms of education and a bright future and able to compete in the worlds of work with creative ideas.

State Polytechnic of Bengkalis implements an intership program that must be followed by all final semester students. Intership or better know as “Apprenticeship” or also abbreviated KP is a series of activities that include understanding of scientific theories /concepts that are applied in work in accordance with the field of study.

In this case, an intership is a mandatory requirements to obtain an applied bachelor’s degree. Specifically for students the International Business Administration Study Program is required to conduct an intership in semester 8(eight) for a minimum of 4 (four) months and a maximum of 6 (six) months depending on the intership company.

Intership are implemented so that students can understand and apply well about the field of science being studied. In addition, Students can find out the proffesion and work atmosphere in accordance with their study programs. In conducting an intership in an institution, students are expected to be able to apply or practice what they have leamed during college and can analyze and solve problems that occur at work. In addition, students can gain useful experience and skills in realizing the work patterns they will face later.

Apprenticeship is implemented so that students can understand and apply well about the field of science being studied. In addition, so that students can know the profession and work atmosphere in accordance with their study program. In doing apprenticeship at an institution, students are expected to be able to apply or practice what they have learned while in college and able to analyze and solve problems that occur in the workplace. Apart from that, students can gain experience and skills that are useful in realizing the work patterns they will face later.

The International Business Administration Study Program hopes that with an internship students can get to know firsthand how administration in the actual public sector, and can add insight to every student to be more skilled, responsive, and able to compete and be efficient in the future. Consequently, after completing the internship, each student is required to make a work report while doing practical work so that students can be responsible for the result obtained from the internship and can continue their studies in the following semester. Based on the terms and conditions above, this apprenticeship is carried out in one of the companies in Pekanbaru City which is a public sector company, namely *PT. Pegadaian* (Persero) UPS Gobah Pekanbaru City Branch which was held for 4 (four) months from 1 March 2024 to 30 June 2024.

1.2 Purposes of the Apprenticeship

Based on the background, to achieve the expected results, it is necessary to know the objectives of the job Apprenticeship, namely as follows:

1. To find out the type of work or activities that exists at *PT. Pegadaian* (Persero) UPS Gobah Pekanbaru Kota
2. To find out the parts and work positions of the Department Apprenticeship student at *PT. Pegadaian* (Persero) UPS Gobah Pekanbaru Kota
3. Understanding the obstacles and solutions during the internship program.

1.3 Significances of the Apprenticeship

1.3.1 Significances of the Apprenticeship

The Apprenticeship implemented is expected to have several benefits for students as follows:

1. Students directly experience the world of work and have direct experience in applying the theory or concept of knowledge in accordance with their study program.
2. Students have the opportunity to be able to analyze problems related to knowledge applied in the world of work according to their study program
3. Students gain practical experience in applying theoretical/conceptual science according to their study program.
4. Students have the opportunity to be able to analyze problems related to science that are applied in work according to their study program.

1.3.2 Significances for Bengkalis State Polytechnic

The apprenticeship carried out is expected to have several benefits for the Bengkalis State Polytechnic as follows:

1. Apprenticeship can strengthen cooperation and outreach between Bengkalis State Polytechnic and *PT. Pegadaian* (Persero).
2. Apprenticeship can improve the competence of experienced graduates from the Bengkalis State Polytechnic:

1.3.3 Significances for the Company

The Apprenticeship conducted is expected to have several benefits for the company as follows:

1. Job training is an opportunity for collaboration for companies and campuses that send their students to do internships at their companies
2. The company will receive labor assistance from apprentice students so that the work becomes a little lighter and easier.