

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent in various fields. For this reason, it is necessary to increase human resources both in quantity. In this case the world of education plays an active role, even our government has made various efforts to increase human resources. It aims to create a prosperous community life, both in terms of education and a bright future and able to compete in the world of work with creative ideas.

Politeknik Negeri Bengkalis implements an Apprenticeship program that must be followed by final semester students. Magaqqng or better known as “Internship” which is also abbreviated as KP is a series of activities that include understanding scientific theories / concepts applied in work in accordance with their field of study.

In this case, Apprenticeship are mandatory to obtain an applied bachelor's degree. Especially for students of the international business administration study program, it is mandatory to do an internship in semester 8 (eight) for a minimum of 4 (four) months and a maximum of 6 (six) months depending on the company where the internship is held.

Apprenticeship are carried out so that students can understand and apply well about the fields of science studied. In addition, students can find out the profession and work atmosphere in accordance with their study program. In doing an internship at an institution, students are expected to be able to apply and practice what they have learned during college and be able to analyze and solve problems that occur in the

world of work. In addition, students can gain experience and skills that are useful in realizing the work patterns they will face in the future.

Apprenticeship is carried out so that students can understand and apply it well about the field of science studied. In addition, so that students can know the profession and work atmosphere in accordance with their study program. In doing an internship at an institution, students are expected to be able to apply and practice what they have learned during lectures and be able to analyze and solve problems that occur in the world of work. In addition, students can gain experience and skills that are useful in realizing the work patterns they will face in the future.

The International Business Administration Study Program hopes that with Apprenticeship students can get to know firsthand how public sector administration actually works, and can add insight to each student to be more skilled, responsive and able to compete and be efficient in the future. Therefore, after completing the internship, each internship student is required to make a work report while doing practical work so that students can be accountable for the results obtained from the internship and can continue their studies in the next semester. Based on the terms and conditions above, this internship was carried out at one of the companies in Pekanbaru City which is a public sector company, namely PT.Pegadaian (Persero) UPS Paus Ujung Pekanbaru City which was carried out for 4 (four) months starting March 1, 2024 until June 30, 2024.

1.2 Purposes of the Apprenticeship

Based on the background, to achieve the expected results, it is necessary to know the objectives of the job Apprenticeship, namely as follows:

1. To find out the type of work or activities that exist at *PT Pegadaian* (Persero) UPS Paus Ujung.
2. To be able to know positions at *PT Pegadaian* (Persero) UPS Paus Ujung.
3. To find out the place and time of the internship.

4. Be able to understand the obstacles and solutions during the internship program.

1.3 Significances of the Apprenticeship

1.3.1 Significances for the Apprenticeship

The Apprenticeship implemented is expected to have several benefits for students follows:

1. Students directly experience the world of work and have direct experience in applying the theory or concept of knowledge in accordance with their study program
2. Students have the opportunity to be able to analyze problem related to knowledge applied in the world of work according to their study program
3. Students gain practical experience in applying theoretical/conceptual science according to their study program.
4. Students have the opportunity to be able to analyze problems related to science according to their study program.

1.3.2 Significances for Bengkalis State Polytechnic

The apprenticeship carried out is expected to have several benefits for the Bengkalis State Polytechnic as follows:

1. Apprenticeship can strengthen cooperation and outreach between Bengkalis State Polytechnic and *PT Pegadaian* (Persero).
2. Apprenticeship can improve the competence of experience graduates from the Bengkalis State Polytechnic.

1.3.3 Significances for the Company

The Apprenticeship conducted is expected to have several benefits for the company as follows:

1. Job training is an opportunity for collaboration for companies and campuses that send their students to do internship at their companies

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2. The company will receive labor assistance from apprentices students so that the work becomes a little lightle and easier.