

CHAPTER I

INTRODUCTION

1.1 Background of Job Training Company

In vocational training programs, students are required to realize professional experience in the field of entrepreneurship or institutions that depend on their program. In addition, for graduates of Bengkalis State Polytechnic, students can use the experience to get better courses in the world of work. To enter the world of work, it is the essence of having a good education.

State Polytechnic of Bengkalis is a state university in Bengkalis, Riau, Indonesia with a special graduation program, Diploma IV in International Business Administration. State Polytechnic of Bengkalis has many visions and missions to advance and produce quality students who are intelligent, skeptical, honest, and have good ethics. Therefore, Internship (KP) has become part of the Diploma IV International Business Administration Study Program since its establishment until now, in order to improve the quality of graduates' abilities and skills, because in the future competition in the world of work will be increasingly tight.

Bengkalis State Polytechnic implements a work practice program that must be followed by all final semester students. Internship or better known as "Work Practice" or abbreviated as KP is a series of activities that include understanding scientific theories/concepts applied in work according to their field of study. Internships can improve students' knowledge and skills and can solve scientific problems according to the theories obtained in college. Internships are carried out so that students can understand and apply their fields of study well. In addition, so that students can find out the profession and work atmosphere that suits their study program.

Internship (KP) is a direct learning method in the world of work. The purpose of (KP) is to improve students' abilities according to their fields so that they can be applied directly in various tasks in government and private organizations to help students apply the knowledge they have learned to the world

of work. When students do work practice, students can broaden their horizons, knowledge, and abilities. Work practice can also help solve scientific problems by using the theories learned in class. Every student of State Polytechnic of Bengkalis is required to take part in this work practice every year.

During the implementation of the internship, the author was placed in the service section. The implementation of this internship was calculated from February 1 to May 31, 2024. The implementation of this internship is expected to increase the author's insight into various good and correct implementations of tasks and to be able to face the real world of work with the experience gained.

1.2 Objectives of Apprenticeship

Internship is an activity that realizes Bengkalis State Polytechnic students to complete their studies. To achieve the expected results, it is important to understand the goals and benefits of this internship experience. Here are the goals of internship:

1. To obtain information about the work carried out by PT. Bank Rakyat Indonesia Unit Bengkalis city.
2. To find out the hardware and software needed during work at PT. Bank Rakyat Indonesia Unit Bengkalis.
3. To find out the equipment and supplies used during the Internship at PT. Bank Rakyat Indonesia Unit Bengkalis.
4. To find out the documents and files produced during the internship at PT. Bank Rakyat Indonesia Unit Bengkalis.
5. To find out the obstacles and solutions faced during the implementation of internship at PT. Bank Rakyat Indonesia Unit Bengkalis.

1.3 Benefits of Apprenticeship

There are several benefits that can be taken from the implementation of this internship for students.

1. Get the opportunity to apply the knowledge/concepts gained during lectures into the real world of work.

2. Can train skills, creativity, and innovation in completing the work given in the company.
3. Students can train a sense of responsibility and discipline in the world of work.
4. Gain new experiences and new knowledge in the world of work.