

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

Polytechnic is one of the campuses that requires all students to take part in practical work in order to complete their studies. Politeknik Negeri Bengkalis is a Diploma III and Applied Bachelor Education Institution established by the Bengkalis Regency government. The Business Administration Department is one of the departments in the Bengkalis State Polytechnic. In 2016, this department opened new study programs, namely D4-International Business Administration and D4-Public Finance Accounting. The D4 International Business Administration Study Program is engaged in Economics and Business, where students learn about the business world, along with its scope. To prepare students to be ready for use in this field, the International Business Administration study program requires students to take part in practical work in both companies.

The era of scientific and technological advances that are increasingly developing has a huge impact on human civilization, one of which is in the world of education from the lowest to the highest level of education. As Human Resources (HR) who have good values, they must be able to be independent, able to communicate well, have broad knowledge, be able to make decisions and must be sensitive to the times.

With the development of the times, it is increasingly difficult for Human Resources (HR) to find work because there is a lot of competition, especially for college graduates, many graduates from various campuses who want to find work, while the available jobs are very limited. After graduating, of course, a diploma will be the main guide in finding a job. But in reality, currently a diploma is not the main guideline for accepting someone to work either in a company or agency. Other, but the main guideline today is a person's experience and skills at work, because academic grades cannot guarantee a person has experience and skills.

The international business administration study program hopes that with the practical work for 4 (four) months, students can get to know firsthand how the world of work is, and can add insight and experience, after completing practical work, each student is required to make a work report while carrying out practical work so that students can be responsible for the results, therefore the campus requires students to take part in a practical work program which is a form of implementation of lectures carried out directly to an agency or company. The existence of practical work activities is able to provide experience, hone students' skills and abilities in the world of work. Each student is required to go directly to the world of work which is their respective fields, so it is hoped that each student can directly apply the knowledge they have learned before into the world of work.

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Based on the foregoing, the author as a student of the International Business Administration study program chose to do practical work at PT Pertamina RU II Sungai Pakning, which was placed in the Corporate Social Responsibility (CSR) section which was mentored by the Community Development Officer (CDO) starting from February 19 - June 28, 2024.

1.2 Purpose of the Apprenticeship

Based on this background, in order to achieve the expected results, it is necessary to know the objectives of apprenticeship, which are as follows:

1. To know the job description and activities at PT Kilang Pertamina International Refinery Unit (RU) II Production Sungai Pakning.
2. To know the systems and procedures at PT Kilang Pertamina International Refinery Unit (RU) II Production Sungai Pakning.

3. To find out the place and time of the internship at PT Kilang Pertamina International Refinery Unit (RU) II Production Sungai Pakning
4. To understand the type and description of Job Training activities at PT Kilang Pertamina International Refinery Unit (RU) II Production Sungai Pakning.
5. To find out the obstacles and solutions during practical work

1.3 Significances of the Apprenticeship

1.3.1 Significance for Internship

The Internship carried out is expected to have several benefits for students as follows:

1. Students directly experience the world of work and have direct experience in applying the theory or concept of knowledge in accordance with their study program.
2. Students have the opportunity to be able to analyze problems related to the knowledge applied in the world of work in accordance with their study program.
3. Students are given the opportunity to work in a team consisting of several people so that they can share ideas and abilities with each other.

1.3.2. Significance for Politeknik Negeri Bengkalis

The job training carried out is expected to have several benefits for the Bengkalis State Polytechnic as follows:

1. Job training can strengthen cooperation and friendship between the Bengkalis State Polytechnic and PT Pertamina Refinery Unit (RU) II Production Sungai Pakning.
2. Job training can improve the competence of experienced Bengkalis State Polytechnic graduates.
3. Job training at PT Kilang Internasional Pertamina Refinery Unit (RU) II Production Sungai Pakning can provide benefits and work experience in the International Business Administration study program which is in accordance with the course on CSR (Corporate Social Responsibility).

1.3.3 Significance to the Company

The Job Training conducted is expected to have several benefits for the company as follows:

1. Practical Work is an opportunity for cooperation for companies and campuses that send their students to do internships in their companies.
2. The company gets labor assistance with students who do practical work in the company.