

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

The State Polytechnic of Bengkalis is the only State Polytechnic located in Riau Province, in the Bengkalis district to be precise. The State Polytechnic of Bengkalis was founded in 2000 by the Bengkalis district government through the Gema Bahari Institute. At its inception, the State Polytechnic of Bengkalis was named the Bengkalis Shipping Polytechnic and only had three study programs, namely ship electrical engineering, ship building engineering and ship engineering engineering. Over time, the Bengkalis Shipping Polytechnic changed its name to the Bengkalis Polytechnic under the auspices of the Bengkalis Human Development Foundation (YBI) and has five new study programs, namely, shipping engineering, mechanical engineering, electrical engineering, civil engineering and business administration.

State Polytechnic of Bengkalis is a higher education institution that produces State University (PTN) experts which was established in early 2000 in Bengkalis Regency under the auspices of the Bangun Insani Foundation (YBI). In 2001 the State Polytechnic of Bengkalis accepted the first batch of new students. In 2011 the State Polytechnic of Bengkalis changed its status to a State University (PTN) through the Minister of National Education Regulation No. 28 of 2011 concerning the Establishment of the Organization and Work Procedure of the State Polytechnic of Bengkalis, until finally the State Polytechnic of Bengkalis officially became the State Polytechnic on December 26, 2011. On February 9, 2011, the Bengkalis Polytechnic together with YBI Bengkalis and the Bengkalis Regency Government made a presentation to the Minister of Administrative Reform and Bureaucratic Reform to finalize the feasibility of establishing the Bengkalis Polytechnic. On December 26, 2011, the Bengkalis State Polytechnic was inaugurated by the Minister of Education and Culture of the Republic of Indonesia. In 2013 Bengkalis State Polytechnic added 2 new study

programs namely D4 (Mechanical Engineering, Production and Maintenance and Electrical Engineering) and 3 D2 study programs (Welding Engineering, Power Generation System Engineering and Computer Accounting) which are Study Programs Outside of Domicile (PDD).

In 2024 State Polytechnic of Bengkalis has 8 (eight) majors with 21 (twenty one) study programs consisting of 3 (three) Diploma II (D2) including Welding and Fabrication Techniques, Mechanical Manufacturing Engineering, Computer Network Administration 8 (eight) Diploma III (D3) including Shipping Engineering, Mechanical Engineering, Electronic Engineering, Civil Engineering, Informatics Engineering, English, Marine Science, Nautical, Shipping Management, 10 (ten) Diploma IV (D4) including Marine Architectural Engineering Technology, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Software Engineering, Information System Security, English For Business and Professional Communication, digital business.

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent souls in various fields. State Polytechnic of Bengkalis is responsible for improving human resources, especially in achieving the quality of students. One of the efforts that can be done is to require final semester students to take practical work courses.

Internship or better known as practical work is a learning process to get to know the scope of the real world of work. Students are required to go directly to the world of work that is their field, so students are expected to be able to directly apply the theories they have learned in the previous semester into the world of work. Practical work can increase students' knowledge and skills as well find out the profession and work atmosphere that is in accordance with the student's study program.

In the practical work program, especially the 8th semester international business administration study program, practical work is carried out for 4 months by selecting the desired company according to ability. The practical work

coordinator also provides suggestions and choices of the best practical work places for students. After deliberating, the author finally decided to do practical work in the financial sector, namely banking at PT Bank Syariah Indonesia Branch Office Duri Hang Tuah 1.

PT. Bank Syariah Indonesia has 1,241 (one thousand two hundred forty one) branch offices around 2,447 (two thousand four hundred and forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand). Employees spread throughout the archipelago. The author does practical work in one of the branch offices, namely Bank Syariah Indonesia, the sub - branch office (KCP) Duri Hangtuah I, which is located at Jl. Hangtuah No.35 Kab. Bengkalis, Riau.

1.2 Purpose of the Apprenticeship

Internship or practical work (KP) is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

1. To find out the job Description at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuah 1.
2. To find out the work system and work procedures at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuah 1.
3. To find out the place and time of practical work at PT Bank Syariah Indonesia, Tbk Branch Office Duri Hangtuah 1.
4. To find out the obstacles and solutions during practical work.

1.3 Significances of the Apprenticeship

Practical work basically has good benefits for students, companies where practical work and for universities. The benefits of practical work are as follows:

1. For the Student
 - a. Students get the opportunity to apply the knowledge gained during college as well as possible in the company.
 - b. Students get the opportunity to be able to work together in teams that

have different characters in solving problems.

- c. Students get the opportunity to measure abilities, expertise and skills in a company.
 - d. Students get feedback from a company regarding their abilities and skills.
2. For the Company
 - a. There is good cooperation between Bengkalis State Polytechnic and PT
 - b. for students, especially Bengkalis State Polytechnic Bank Syariah Indonesia.
 - c. Increasing the productivity of PT Bank Syariah Indonesia for the presence of practical work students at the Bengkalis State Polytechnic.
 - d. The Company Gets a positive image from the community for the practical work program students.
 3. For the State Polytechnic of Bengkalis
 - a. Building good relations and cooperation between the State Polytechnic of Bengkalis and PT Bank Syariah Indonesia to be used as a venue for future street vendors and in recruiting new employees later.