

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

The development of the times continues to increase rapidly in various fields such as knowledge and technology. It is increasingly recognized that competition in the world of work is also getting bigger. Therefore, the role of education is very supportive of all aspects needed to face competition in the world of work. This can be obtained if everyone wants to learn a lot of knowledge well. Education itself is a conscious and planned effort to create a learning atmosphere and learning process for students to actively develop their potential to have religious spiritual strength, self-control, personality, intelligence, noble character, and skills needed by themselves and society. Education can also be interpreted as a conscious and systematic effort to achieve a standard of living or for better progress. In simple terms, the notion of education is a learning process for students to be able to understand, understand, and make humans more critical in thinking.

Higher education is one of the educational institutions that have a very large role in efforts to develop human resources and increase the nation's competitiveness. State Polytechnic of Bengkalis is one of the institutions that organizes educational activities. Every school or college is expected to be able to produce graduates who are able to compete and survive in the world of work. This means, every graduate must have competencies such as knowledge, skills and good professional attitudes so that graduates can compete in the world of work to be able to make it happen, everyone must have an experience in the world of work. Therefore, an activity is held that will later help these graduates in the world of work, the activity in question is practical work or commonly called apprenticeship.

Business Administration Department is one of the majors at the State Polytechnic of Bengkalis. In 2016, this department opened a new study program,

namely D4-International Business Administration and D4-Public Finance Accounting. D4-International Business Administration Study Program is engaged in Economics and Business, where students learn about the business world, along with its scope, both in terms of handling letters, administration, management, finance, human resource, to the corporate world. To prepare student to be ready for use in this field, the International Business Administration Study Program requires students to participate the apprenticeship both in Government Agencies and Private Agencies for 4 (four) month. To conduct of apprenticeship, student must complete their studies up to 6 (six) semesters and graduate in full.

International Business Administration Study Program hopes that with the apprenticeship students can know firsthand how the real business world is, and can add insight to each student to be more skilled, responsive, and able to compete and be efficient in the future. Every student who has completed the apprenticeship is required to make a work report while carrying out the apprenticeship so that students can be responsible for the result obtained from these activities.

Based on the above, the author as a student of the International Business Administration Study Program chose to carry out the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency. During the implementation of the apprenticeship the author was placed in the Technical Implementation Unit for Rural and Urban Land and Building Taxes. The implementation of the apprenticeship starts from February 15th, 2021 to June 30th, 2021.

1.2 Purposes of the Apprenticeship

The purpose of implementing the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency are as follows:

1. To find out the type of work at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency.
2. To find out the system and work procedures at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency.

3. To find out the place and work position at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency.
4. To find out the obstacle and solutions during the implementation of the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency.

1.3 Significances of the Apprenticeship

1.3.1 Significances for Student

The significance of implementing the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency for students are as follows:

1. Students have the opportunity to apply theoretical/concept knowledge in the real working world.
2. Students gain practical experience in applying theoretical/concept knowledge according to their study program.
3. Students have the opportunity to work and teams consisting of several people so that they are able to provide ideas.

1.3.2 Significances for State Polytechnic of Bengkalis

The significance of implementing the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency for State Polytechnic of Bengkalis are as follows:

1. Apprenticeship can strengthen cooperation and socialization between the State Polytechnic of Bengkalis and *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency.
2. Apprenticeship can improve the competence of State Polytechnic of Bengkalis graduates.

1.3.3 Significances for the Company

The significance of implementing the apprenticeship at *Badan Pendapatan Daerah (BAPENDA)* of Bengkalis Regency for Company are as follows:

1. Apprenticeship is a link between the company and the campus.

2. With the apprenticeship students are expected to help company employees in completing work, providing ideas and providing advice in solving problems.

