# AN APPRENTICESHIP REPORT AT THAKSINA BUSINESS TECHNOLOGICAL COLLEGE, THAILAND

In Partial Fulfilment of the Three-Year Diploma of English Study Program

State Polytechnic of Bengkalis



**ZYA ALQIST ASSUNNY Reg. Number: 5203181100** 

ENGLISH STUDY PROGRAM LANGUAGE DEPARTMENT STATE POLYTECHNIC BENGKALIS 2021

#### APPROVAL SHEET



# KEMENTRIAN PENDIDIKAN DAN KEBUDAYAAN

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# APPROVAL SHEET THAKSINA BUSINESS TECHNLOGICAL COLLEGE, THAILAND

Ditulis sebagai salah satu syarat untuk menyelesaikan Kerja Praktek

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Thailand, December 18th, 2019

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#### ACCEPTANCE SHEET



#### KEMENTRIAN PENDIDIKAN DAN KEBUDAYAAN POLITEKNIK NEGERI BENGKALIS

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#### ACCEPTANCE SHEET THAKSINA BUSINESS TECHNLOGICAL COLLEGE, THAILAND

This Apprenticeship Report has been presented in front of the board of examiners Diploma III State Polytechnic of Bengkalis Date: March 26th, 2021

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The might be many mistakes in the writing of this apprenticeship report.

Therefore, any suggestion and critics from any parties are very important in completing this report.

The Writer

**ZYA ALQIST ASSUNNY** 

NIM: 5203181100

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# CHAPTER 1 INTRODUCTION

#### 1.1 Background of Apprenticeship

State Polytechnic of Bengkalis is the only state polytechnic under the Ministry of Education in Riau Province. Since it was established in 2000, it now has eight departments in State Polytechnic Bengkalis including: Naval Architecture, Mechanical Engineering, Electrical Engineering, Civil Engineering, Business Administration, Information Technology, Maritime, and Language. Also, State Polytechnic of Bengkalis now has 16 study programs including Diploma III and IV.

As graduation requirement, apprenticeship and final project are two indicators that should be finished by students of State Polytechnic of Bengkalis. In State Polytechnic of Bengkalis, apprenticeship is obliged for all students. There are some places where the student could have the apprenticeship such as Institution, Office, Bank, Official, and others. Apprenticeship should be done by the fifth semester for Diploma III students and seventh semester for Diploma IV students.

Diploma III of English is one of study programs in Language Department. The Students of English Study Program are prepared to have competencies. First of all, the Students of English Study Program should be able to communicate in English (oral and written). Second is able to manage, operate, and keep documents and office equipments. Also, the students of English Study Program should be able to master the public speaking, write and reply business leters, and good at public relations. The last is able to do export and import documents. Apprenticeship program helps students to apply and fulfill the competencies. For this reason, the writer chose to do the apprenticeship and student exchange in Thaksina

Business Technological College (TSN) in Thailand through the program of Southeast Asian Student Internship Exchange that provided by SEAMEO (The Southeast Asian Ministers of Education Organization).

#### 12 Purpose of the Apprenticeship

The purposes of the apprenticeship done at Thaksina Business Technological College (TSN) were:

- 1. To follow all the SEAMEO Programs which focused on the following three activities including Courses/ Class Activities, Cultural Activities, and Tourism Activities.
- 2. To acquire useful experiences from other college in other country especially related to academic, English and Business.

#### 13 Significance of the Apprenticeship

- 1.3.1 Significance for the Apprentice
  - a) The apprenticeship program has given a chance for the apprentice to implement the knowledge they already learned in campus to a real practice especially related to English and Business.
  - b) The apprentice acquired new experiences especially related to learning system, student life, tourism ang culture of Thailand.

#### 1.3.2 Significance for State Polytechnic of Bengkalis

Apprenticeship helps State Polytechnic of Bengkalis:

- a) To prepare and generate skillful students that are ready to work field once they finish their study.
- b) To help State Polytechnic of Bengkalis applying and arranging its curriculum.

 c) To help State Polytechnic of Bengkalis to get link and match as a medium to increase the relevance of curriculum with the work field.

### 1.3.3 Significance for the Company

Apprenticeship or SMEO Program gives Thaksina Business Technological College a chance to help and improve students' skills and knowledge and also to increase their international relationship with other institution from arround the world.



#### **CHAPTER 2**

#### GENERAL DESCRIPTION OF THE COMPANY

#### 2.1 Company History of Thaksina Business Technological College (TSN)

Thaksina is a private vocational college under Thai Tech Group, an educational and reputable organization in Thailand. There are some colleges under Thai Tech Group, they are Thai Business Administration Technological College, Thaksina Business Technological College, Thai Ayothaya Administration Technological College, Siriwattana Technology And Business College, Sukruthai School, Sukruthai School Khonkaen Sukruthai School Chonburi, Pattanawit School Siriwat Tana School Pichit, and Siriwattana School Chiangrai.

Dr. Chatchai Phukayaporn first established Thai College of Business Administration Technology in 1993. Now, Thaksina Business Technological College (TSN) has been awarded the Royal College of Technology. This college is located at 850 km. 12 Ram Inthra Road, Khan Na Yao District, Bangkok 10230.



Figure 2.1 Thaksina Business Technological College

Thaksina Business Technological College is a private vocational higher education institution which prepare industrial technicians and other technicians then started in 2001 has provided accounting program. The General Business Plan until 2005 has opened vocational and vocational education courses, trade, computer business accounting and marketing to meet the expanding Thai economy. Development of the Tourism, commerce and SME business by Dr. Chatchai Pukayaporn as the license holder since December 14, 2006 the education certificate.

Recently, Thaksina Business Technological College is directed by Mrs. Nonglak Trakulwong who has a policy and commitment to build a disciplined college. As well as having the desired characteristics, the school has a conducive atmosphere with clean, shady classes, modern school equipment. It has been maintaining a space with new technologies to learn from hands-on experience and providing on-the-job internships encourages students to organize skills-building activities working with well-known private and government agencies and institutions strengthens student learning potential to be effective. There is systematic management. Teachers - Professors who are qualified to look after their students properly.

Thaksina Business Technological College (TSN) offers courses about popular industry groups such as: Tourism Industry, Hospitality Management, Accounting, Marketing, etc. The college's training system usually lasts 3 years for students aged 16 to 20.

#### 2.2 Vision and Mission of Thaksina Business Technological College (TSN)

#### 2.2.1 **Vision**

Vision of Thaksina Business Technological College is a modern educational management to produce students. Students become young businessman with knowledge, abilities, professional skills and experience. Ready to step into the labor mrket with quality standarts to live happily in society.

#### 2.2.2 Mission

Missions of Thaksina Business Technological College are:

- 1. The students are qualified Completion of the course according to the vocational standards
- 2. Learners and graduates are recognized by an educational establishment. Establishment of a community agency.
- 3. Learners have morals, ethics and desirable characteristics. There is a way to follow the philosophy of the sufficiency economy. Adhere to government in democracy With the King as Head of State Have Thai Far away from drugs
- 4. Educational institutions have curriculum-based courses that are in line with the needs of establishments and the ASEAN community.
- 5. Teachers and Educational Personnel Has been continuously developed Able to perform their duties efficiently
- 6. Educational institutions provide academic and professional services to the community. And establishments
- 7. Educational institutions are the learning centers for students, students and the community.
- 8. Educational institutions have a strong and quality management system.
- 9. Educational institutions have an internal quality assurance system Passed the evaluation criteria from good to very good.

#### 2.3 Kind of Business of Thaksina Business Technological College

Thaksina Business Technological College is a Private vocational college provides an internship in the workplace encourage students organize skills-enhancing activities with agencies and famous private and government institutions strengthen the learning potential of students to be effective. Thaksina Business Technological focuses on developing students in the following courses, such as Accounting, Department of Marketing, Department of Digital, Business Technology (Business Computer), Logistic Management, Tourism Program, and Business Management.

#### 2.4 Organizational Structure of Thaksina Business Technological College

The Organizational structure is a system used to determine the allocation, the category, and the organization of the jobs formally. The organizational structure shows the flow of information and responsibilities are assigned, coordinated, and controlled by each division. This is the organizational structure of Thaksina Business Technological College, Bangkok, Thailand as follow:

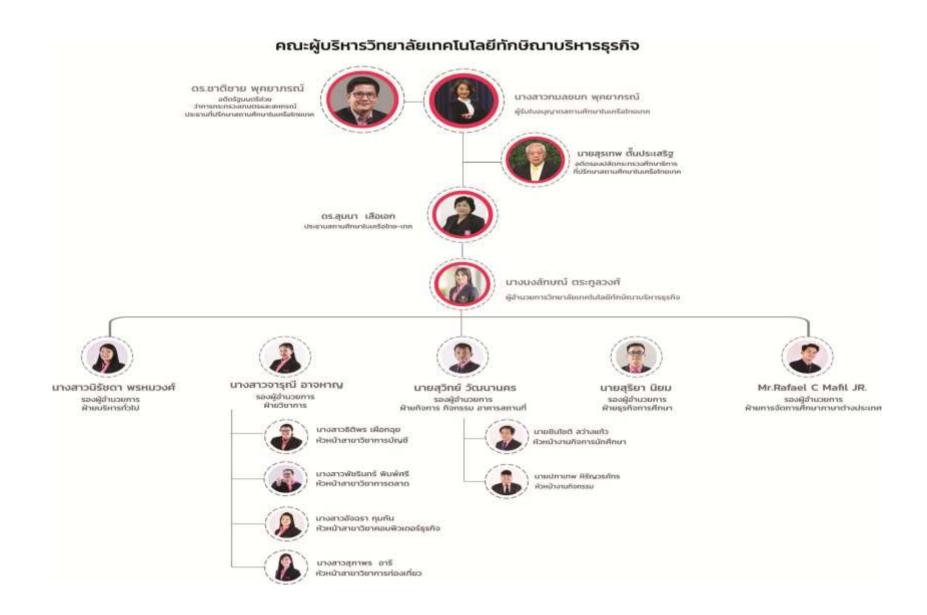


Figure 2.2 Organizational Structure of Thaksina Business Technological College

#### **Board of Directors Thaksina Business Technological College**

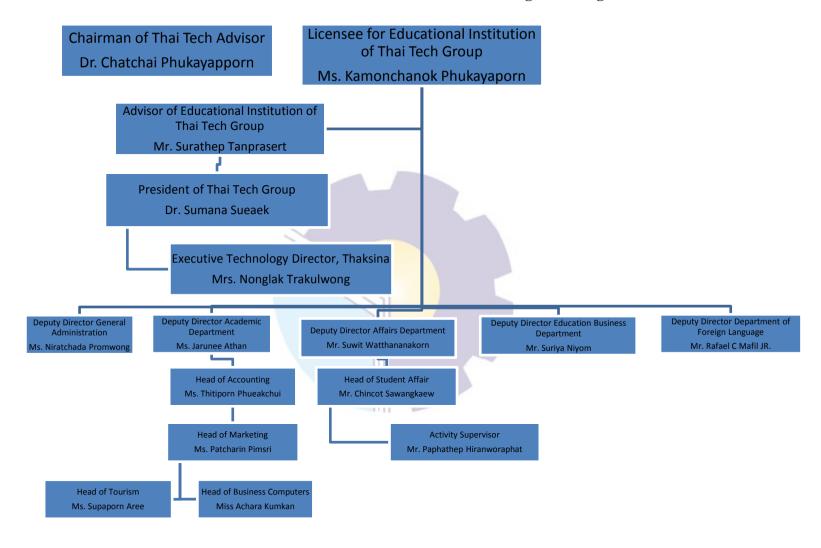


Figure 2.3 Organizational Structure of Thaksina Business Technological College in English

#### 2.5 The Working Process of Thaksina Business Technological College

Thaksina Business Technological College is a vocational college under Thai Tech Group, an educational and reputable organization in Thailand. This college offers courses about popular industry such as: Tourism Industry, Hospitality Management, Accounting, Marketing, etc. Recently, Thaksina Business Technological College is directed by Mrs. Nonglak Trakulwong who has a policy and commitment to build a disciplined college. In TSN, there are some Deputy Director that help the director to organize skill-building of students in the college. The first one is Deputy Director of General Administration which is focused on the students general administration. Then, Deputy Director of Academic Department which is responsible with academic system in TSN including Head of Accounting, Marketing, Business Computer, and Tourism. Next, Deputy Director of Affairs Department which is focused on students affairs and activity supervisor. Deputy Director of Education Business Department is the fourth part which is handling about business in the college. The last one is Deputy Director of Department of Foreign Language Education Management which responsible about the foreign language and the student exchange program and taught the TSN student abut English and the practice.

#### CHAPTER 3

#### SCOPE OF THE APPRENTICESHIP

#### 3.1 Job Description

Student Exchange Program began on November 20<sup>th</sup>, 2019 until December 18<sup>th</sup>, 2019 at Thaksina Business Technological College (TSN). The working hour starts at 08.00 am until 13.30 pm. There is a break time at 11.00 pm until 11.30 pm. Besides, the off day is on Saturday and Sunday. There were kinds of main activitiess during the student exchange which are follows:

- 1. Attending classes
- 2. Learning Thai culture
- 3. Visiting historical places and cities
- 4. Visiting business places and college

#### 3.2 System and Procedure

#### 3.2.1 Working System

The systems used as student exchange are attending classes such as English, Tourism, Hospitaliy class, and Chinese class. In addition, the students also have a chance to learn about Thai culture such as the food, the greeting, the people, the transpotation, the habit, and so on. Afterwards, visiting historical cities and places is doing by the college teacher by taking the students to visit those places and cities. Likewise visiting business places and college gives more experience to the students.

#### 3.2.2 Working Procedure (Daily Activity)

There are activities of student exchange at Thaksina Business Technological College:

#### 1. Attending Classes

Attending class is to attend a class, everday in work day. The class will be attend by TSN's students and exchange students. The steps in attending

class are:

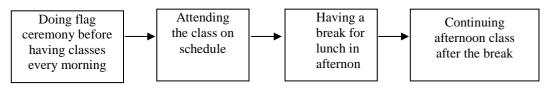


Figure 3.1
Steps of Attending classes



Figure 3.2
Attending Tourism Class Acivity

#### 2. Learning Thai Cultures

Learning Thai culture is a activity that describe how to know and get adabtation everything about Thailand. It is not about the language, but also the food, the people, the habit, and so on. The steps in learning Thai culture are:

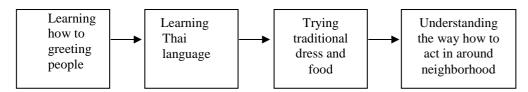


Figure 3.3
Steps of Learning Thai Culture



Figure 3.4
Trying Thai Food



Figure 3.5
Learning Thai Boxing

#### 3. Visiting Historical Places and Cities

There are some chance given to visit historical places and famous cities in Thailand. One of them is when the TSN's student have a education campaign to another city, or go travelling with teacher and some students. In addition, sometime Thaksina Busines Technological College invites all students to attend some events or just visit historical places. The process of visiting historic places and cities are as follows:

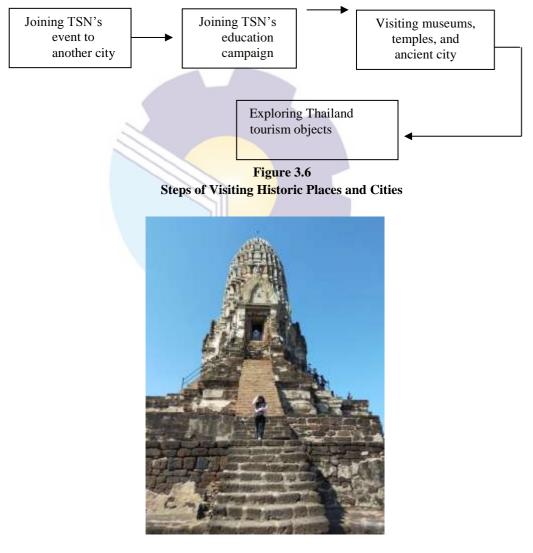


Figure 3.7
Visiting Oldest Temple in Ayyuthaya

#### 4. Visiting Business Places and College

Visiting business places with the director in an honor chance. It gives the exchange students more knowledge about how to manage it. Visiting college is to visit anothe college under THAI-TECH. There are steps to visiting business places and college:

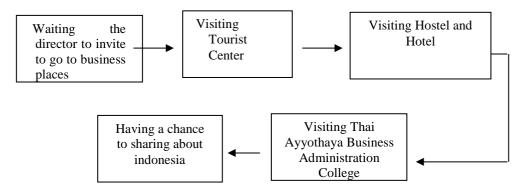


Figure 3.8
Steps of Visiting Business Places and College

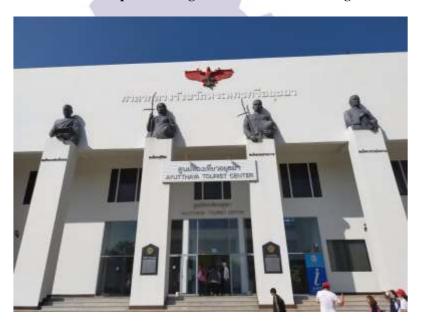


Figure 3.9
Visiting Ayyuthaya Tourist Center

#### 3.3 Place of Apprenticeship

The student exchange program was started from November 20<sup>th</sup>, 2019 until December 18<sup>th</sup>, 2019 The apprentichesip was done at at Thaksina Business Technological College (TSN), Bangkok, Thailand.

## 3.4 Kind and Description of the Activity

The daily activities in Thaksina Business Technological College (TSN) can be seen in the tables below:

Table 3.1

Agenda of Activities of the First Week
(November 20<sup>th</sup> until November 26<sup>th</sup>, 2019)

No	Day/ Date	Activity	Place
1	Wednesday	1. Arrived at TSN	TSN
	, November	2. Having Introduction to Director and all the	TSN
	20 <sup>th</sup> , 2019	staffs at Thaksina Business Technological	
		College of Bangkok, Thailand	
2	Thursday,	Introduction with all students of TSN	TSN
	November	2. Attending Food and Beverage class	TSN
	21 <sup>st</sup> , 2019	(topic: How to make soft drink)	TSN
	-	3. Attending Google Site class	
		(Topic: How to make own google site)	
3	Friday,	1. Attending Go-Cart Socialization	TSN
	November	2. Attending Tourism class	TSN
	22 <sup>nd</sup> , 2019	(Topic: Sharing about thailand and Indonesia)	
4	Saturday,	Visiting Historical city, Ayyuthaya	Ayyutahaya
	November	2. Visiting Thai Ayyothaya Business Administration College	Ayyuthaya
	23 <sup>rd</sup> , 2019		
5	Sunday,	1. Day-off	
	November	1. Day-on	TSN
	24 <sup>st</sup> , 2019		
6	Monday,	Learning about Thai Boxing	TSN
	November	2. Attending Thai-Crave class	TSN
	25 <sup>st</sup> , 2019	(Topic: How to make Thai-Crave from Pandan Leaf)	
7.	Tuesday,	Joining Mini Open House Chinese Culture	TSN
	November	2. Attending Cooking class	
	26 <sup>th</sup> , 2019	(Topic: How to make food for breakfast)	TSN

 $Table \ 3.2$  Agenda of Activities of the Second Week (November  $27^{th}$  until September  $3^{rd}$  2019)

No	Day/ Date	Activity	Place
1	Wednesday,	1. Joining Mini Open House Chinese Culture	TSN
	November	2. Attending Cutting and Painting Class	TSN
	27 <sup>th</sup> , 2019	(Topic: How to paint Chinese writing)	
2	Thursday,	Preparing Chinese farewell party	TSN
	November		
	28 <sup>th</sup> , 2019		
3	Friday,	Attending Cake and Bakery class  (Table 1 - Paris 1	TSN
	November	(Topic: How to make Brownies and Cookies)	
	29 <sup>th</sup> , 2019		
4	Saturday,	1. Visiting Pattaya Beach	Pattaya City
	November		
	30 <sup>th</sup> , 2019		
5	Sunday,	1. Day-off	TSN
	December		
	1 <sup>st</sup> , 2019		
6	Monday,	Attending Ticketing class	TSN
	December	(Topic: How to practice being an	
	2 <sup>nd</sup> , 2019	announcer of airport)	
7	Tuesday,	1. Attending Tourism class	TSN
	December	(Topic: Learn about Thailand History)	TSN
	3 <sup>rd</sup> , 2019	2. Attending English class	
		(Topic: Learn about conversation and listening skill)	

Table 3.3

Agenda of Activities of the Third Week
(December 4<sup>th</sup> until December 10<sup>th</sup> 2019)

No	Day/ Date	Activity	Place
1	Wednesday,	1. Attending Tourism class	TSN
	December	(Topic: How to make/ arrange a travelling schedule)	
	4 <sup>th</sup> , 2019	schedule)	
2	Thursday,	1. Day-off	TSN
	December		
	5 <sup>th</sup> , 2019		
3	Friday,	1. Having Trip to Ayyuthaya	Ayyuthaya City
	December	<ul><li>2. Visiting Temples</li><li>3. Visiting Floating-Market</li></ul>	Ayyuthaya City
	$6^{st}$ , 2019	5. Visiting Floating-Warket	Ayyuthaya City
4	Saturday,	1. Visiting Temples and Musemums	Ayyuthaya City
	December	2. Exploring Ayyuthaya's Tourism Objects	Ayyuthaya City
	7 <sup>th</sup> , 2019		
5	Sunday,	1. Day-off	TSN
	December		
	8 <sup>st</sup> , 2019		
6	Monday,	1. Attending Chinese class	TSN
	December	(Topic: Learn about Chinese number)	TSN
	9 <sup>st</sup> , 2019	2. Attending Tourism class	
		(Topic: Learn about History of Ayyuthaya city, Thailand)	
7	Tuesday,	Socializing with classmates	TSN
	December		
	10 <sup>th</sup> , 2019		

Table 3.4

Agenda of Activities of the Fourth Week
(December 11<sup>th</sup> until December 18<sup>st</sup> 2019)

No	Day/ Date	Activity	Place
1	Wednesday,	1. Attending Hospitality class (Tonics Learn shout Hotal carriage)	TSN
	December	(Topic: Learn about Hotel services)	
	11 <sup>th</sup> , 2019		
2	Thursday,	1. Designing booth for Open House Program	TSN
	December		
	12 <sup>th</sup> , 2019		
3	Friday,	1. Joining TSN's Open House Program	TSN
	December		
	13 <sup>th</sup> , 2019		
4	Saturday,	1. Staying at Dorm	TSN
	December	2. Doing some Assignments	TSN
	14 <sup>th</sup> , 2019		
5	Sunday,	1. Day-off	TSN
	December	2. Going to Chatucak Market	Chatucak Market
	15 <sup>th</sup> , 2019		
6	Monday,	1. Attending Hospitality class	TSN
	December	(Topic: Learn how to being a Hotel customer services)	TSN
	16 <sup>th</sup> , 2019	customer ser vices)	
		2. Attending Tourism class	
		(Topic: Introduce Indonesia culture to TSN Students)	
7	Tuesday,	Visiting Hostel and Hotels	TSN
	December		
	17 <sup>th</sup> , 2019		
8	Wednesday,	1. Taking certificate from the Director of TSN	TSN
	December	Taking some pictures with Teacher and     Director	TSN
	18 <sup>th</sup> , 2019	3. Going back to Indonesia	

#### **CHAPTER 4**

#### CONCLUSION AND SUGGESTION

#### 4.1 Conclusion

After joining the student exchange program of SEAMEO in Thaksina Business Technological College (TSN) in Thailand, the following conclusion can be made:

- 1. This SEAMEO Program done in TSN was focused on these three activities:
  - a) Courses/ Class Activities
    There were usual classes taught by a lecturer in classroom consisted
    of 20 students. The classes material including: English, Tourism,
    Hospitality, History, and Chinese.
  - b) Cultural Activities
     Beside class activities, this program also provided activities to introduce the culture of Thailand. These activities including: Thai Food, Thai Crave, and Thai Boxing.
  - c) Tourism Activities
     Another activities was visiting some historical places and tourism objects, such as visiting temples, ancient city, and another some museums.
- 2. The useful experiences acquired during the program including:
  - a. Having various new knowledge through classes related to Tourism,
     Business, and Culture such as Tourism Class, Thai-Crafts Class,
     Hospitality Class, Cooking Class, English Class, and so on.
  - b. Having much time to practice English in other country.

#### 4.2 Suggestion

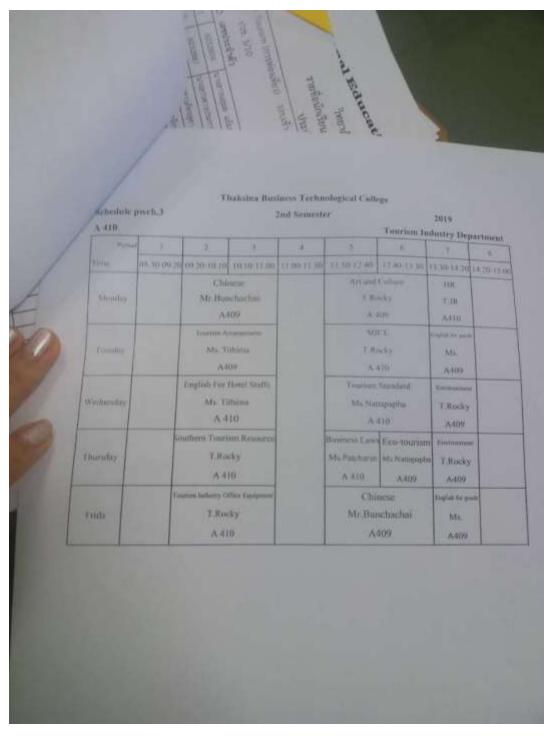
- 4.2.1 Suggestions for the Company/ College
  - Tahksina Business Technological College is the most famous college in Bangkok, so it needs to understand English oral and written because a lot of students do student exchange program in this college.

#### 4.2.2 Suggestions for State Polytechnic of Bengkalis

- Apprenticeship and student exchange program should be done at the last semester. So if a company or college wants to hire the apprentice and student, the apprentice and student can directly work in the company or do the program in the college.
- 2. Apprenticeship should be done at the company that using English in all of its documents so that the students of English study program can implement their ability to communicate in English.



APPENDIX A
The Class Schedule



APPENDIX B

The Flag Ceremony Every Morning



APPENDIX C
Attending classes with Chinese Classmate





APPENDIX D
The dormitory





APPENDIX E

Making Thai Dessert





APPENDIX F
Socializing with classmates





APPENDIX G

Joining Mini Open House Chinese Culture



APPENDIX H
Submission of certificate by the Director and Advisor of TSN



#### APPENDIX I

#### Certificate



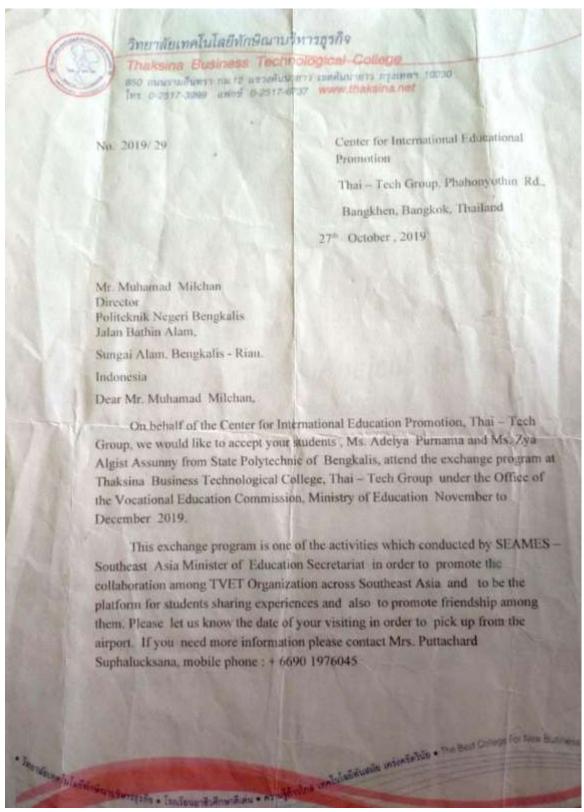
#### APPENDIX J

#### Certificate



#### APPENDIX K

#### LOA (Letter of Acceptance)



#### **Evaluation Form**



#### SOUTHEAST ASIAN MINISTERS OF EDUCATION SECRETARIAT

920 Sukhumvit Road, Bangkok 10110, Thalland, Tel: +66 (0) 2391-0144, 2391-0256, 2391-0554 http://www.seameo.org E-mail: secretariat@seameo.org Fax: +66 (0) 2381-2587

#### 4<sup>th</sup> Batch of SEA-TVET Student Exchange Programme International Internship Evaluation Form (1-3 Months Exchange)

Dear HR or Line Manager(s).

Thank you very much for offering internship opportunity to our student(s). We appreciate your assistance in completing this evaluation form after the student has finished his her internship placement. Could you please:

i) return the completed form to our office directly (email: weta scameo.org; secretariata/seameo.org) or

ii) pass to student and they will return this completed form to their coordinating teachers at home institution.

Remarks: Students need to keep the original copy of this completed form for their record and future job application.

Thank you very much

Pryupa Su-angavatin

Project Officer SEA-TVET Coordinator (phupa a seameo org)

Southeast Asian Ministers of Education Organization (SEAMEO), Bangkok

(This part should be completed by the intern/student)

Name of Intern/Student:	Zya Alqist Assunny
Major/Study Area:	English Department
Certification Level:	3
Home/Sending Institution:	State Polytechnic of Bengkalis Country : Indonesia
Receiving Institution:	Thaksina Business Technological College Country : Thailand
Internship Period: (From – To)	19 November 2019 - 17 December 2019
Name of Supervisor:	Mrs. Nonglak Trakuliwong
Position/Department of Supervisor:	Director
Email Address of Supervisor:	850 Ramintra KM 12 Kannayao BKK Thalland
Name of Company:	Thaksina Business Technological College
Country:	Thailand

(1)

#### Part 1: Student's Self-evaluation

This part should be completed by the intern/student)

Briefly describe the main responsibilities and duties you undertook during this internship period and what you consider to be your major achievement (s) from the internship period.

Answered by the student: I Join SEA-TVET Program at Thaksina Business Technological College, Thailand. I had opportunity to share experiences and cultures with TSN students. I also have chance to attend some classes with them. In addition, during I do this program I joined some activities with TSN students. In my mind, the main responsibilities and duties are the way how to be discipline, working with people, and responsible. Discipline means you could follow the rules such as attend class on time. Then, working with people also important part. For example, you can be able to work on team and respect the other opinions. The most important part is be a responsible person. When you are given a work, you can done it well. Thank you.

Part 2: Company Supervisor's Evaluation
[This part should be completed by the Company Supervisor)

Please assess the student's level of competence based on your observations and experience with them. Please provide your assessment by using the following assessment scale and provide any specific examples or suggestions for the student for their improvement.

Assessment Scale:

- 4 Advance. Consistently exceeds expectations
- 3 Proficient, Consistently meets expectations
- 2 Basic. Partially meets expectations
- 1 Needs Improvement. Needs focused attention

No.	Criteria	4 Advanced	3 Proficient	2 Basic	Needs Improvem
L	Work Acheivement		in the same		7
1.1	Quality of Work  This is defined as the ability of the student to produce works according to the standard set for the job.	1			
1.2	Quality and Accuracy of Work This is defined as the ability of the student to carry out the work analytically, accurately, responsibly and carefully which meets or exceeds the standards.				
2.	Knowledge, Skills, and Ability				
2.1	Academic Knowledge and Skills  This is defined as the ability of student to perform academic knowledge and skills relevant to the functions of the assignment, and take the initiative to learn and improve in	1			

2.2	Ability to Learn and Apply Knowledge  This is defined as the ability of the student to appropriately apply and adapt the knowledge in the workplace for the assigned tasks. He/She grasps new ideas quickly, can readily apply knowledge to new situation and is a flexible problem solver.			
2.3	English Skills: Speaking and Listening The student is able to communicate clearly and competently in English language for speaking and listening with supervisors, co-workers and customers.	1		
2.4	English Skills: Writing and Reading The student is able to write emails or letters with a proper writing language. He/She can express ideas of writing in letters, reports, proposals and other documents as assigned.	(V)		
2.5	Organisation and Planning This is defined as the ability of students to understand how to plan and systematically manage multiple tasks.		×	
2,6	Problem Solving This is defined as the ability of the student to analyse problems, draw conclusion, and think critically for variety of solutions.		¥	
3.	Work Attitude and Personality			
3.1	Possesses a positive perspective The student demonstrates their willingness and readiness to work for assignments. He/She always report to work ahead of time without any absences and tardiness.	K	13	
3.2	Open-mindedness, Adaptability, and Flexibility The student accepts all work assignments; no complaints; communicates well with supervisors and coworkers. The student is able to adapt to changes in the internship/duty station environment and adjusts to the organisation's working styles.			
3.3	Concentration on Assignment and Workplace During the working hours, the student has demonstrated that they can focus and concentrate on the assignments, not playing chat, mobile phone, facebook, games, and other unrelated matters during the working hours.	,		
3.4	Politness and Respect to the Supervisors and Co- workers The student is always polite, careful not to offend anyone, maintains proper composure; makes special efforts to be helpful.	7		
3.5	Teamwork and Interpersonal Skills This is defined as the ability of the student to work well as part of a team, and contribute positively towards achieving a common goal. He/She also demonstrates the ability to work collaboratively with colleagues and to be a part of the team both inside and outside the working period.	*		
3.6	Motivation/Initiative The student is always curious and go beyond immediate job procedures and scope of assignments; eager to learn more and work hard.			

3,7	Confidence and Listen to Others The student demonstrates the confidence in applying knowledge and skills for work assignments. He/she is confident in expressing ideas, providing suggestions and taking initiative, while also listening and accepting the opinions from the other co-workers.	-1				
3.8	Intercultural Understanding The student understands the sentivity of the different culture and pays respect to the cultural differences.					
3.9	Self-Management The student is able to respond effectively to stress, developed constructive relationships and remains calm when facing challenges.	1				
3.10	Attendance & Punctuality This is a measure of the student's frequency of undue absence and habitual lateness.					1
The stu Excel i. Othe	all performance dent has (completed) not completed) the whole internshibint    Very Good    Good    Fair    recomments on strengths and areas for improvement of of Supervisor:	Unsatisfac	tory	owing resu	iti	
Excel  Comme	dent has (completed/ not completed) the whole internsion of the internsion of the second of the seco	the studer	nt (nstitution)			ices:
/ Excel  i. Othe  Comme	dent has (completed) not completed) the whole internal lent	the studer	nt (nstitution)			1 (Lea
Excel  Excel  Othe  Comme	Receiving Institution's Evaluation takened by the completed by the Coordinating Teachers at a spirit and provided by the Coordinating Teachers at agree), 4 (Likely Agree), 3 (Fair), 2 (Less Agree), 1 (Least Agree), 4 (Likely Agree), 3 (Fair), 2 (Less Agree), 1 (Least	Recognition appropriate Agree).	manufactor) to answer for	om the fo	llowing cho	
Excel  Excel  Othe  Comme	Receiving Institution's Evaluation  Is student is well prepared to travel to my institution. Not forgetting any important documents or necessary things to	Recognition appropriat Agree).	manufactor) to answer for	om the fo	llowing cho	1 (Lea

1.4	My institution can contact the student easily while they are away from accommodation.	~		
1.5	The student has good manners/behaviours towards staff/teachers/buddies	*		
1.6	The student is willing to get along with staff/heachers/buddles and consults/communicates with them when necessary.	8		
1.7	The student did not make insensible requirements from my institution during their internship.	×		
1.8	The student is mature and independent enough to take care of themself responsibly.	2		
1.9	The student respects and adapts to a different culture.	4		
1.10	t am satisfied with overall attitude and behaviour of the student.	2		

#### 2. Other comments on strengths and areas for improvement of the student

Comment of Coordinating Teachers:

First of all I am grateful for having you here in our College. I want to thank you for participating the 4th batch of SEA-TVET Student Exchange Programme. You posses a positive perspective and open minded. You've done an excellent job, keep it up and always motivate yourself for the betterness of your future. I wish you good luck and congratulations for a job well done.

Part 4: Signature

Company Supervisor and Coordinating Teacher at Receiving Institution should sign above the line, and type the name beneath the line)

Company Supervisor:

(Mrs. Monglak Trakullwong)

Coordinating Teacher

at Receiving Institution:

(Ms. Patcharin Pimsri)

17 November 2019

(5)

#### APPENDIX M

#### Parent Consent for International Student Mobility Letter



## KEMENTERIAN RISET, TEKNOLOGI, DAN PENDIDIKAN TINGGI POLITEKNIK NEGERI BENGKALIS

Jalan Bathin Alam, Sungaialam, Bengkalis, Riau 28711 Telepon: (+62766) 24566, Fax: (+62766) 800 1000 Laman: http://www.polbeng.ac.id, E-mail: polbeng/a/polbeng.ac.id

# PARENT'S CONSENT FOR INTERNATIONAL STUDENT MOBILITY

To Whom It May Concern:

This is to certify that I am permitting my daughter, Zya Alqist Assunny of legal age and residing at Bengkalis, Riau, Indonesia to have an international mobility programexperience (internship&exchange program) at the Thaksina Business Technological College, Thailand from 20<sup>th</sup> November to 18<sup>th</sup> December 2019.

My daughter voluntarily submits herself to undertake the program for a period of 29 days. She shall report back to the Politeknik Negeri Bengkalis after the specified period.

I believe that the international mobility program will develop my daughter's ability to apply pertinent knowledge in the practice of her academic field in an effective and professional manner and further enhance her professional growth through technology transfer.

Expectedly, she should strictly observe the rules and regulations of the institution or company where the program is to be conducted and to observe all other restrictions that may be implemented by her supervisor/mentor in relation to the same.

I shall not hold Politeknik Negeri Bengkalis liable and I hereby agree to waive any responsibility should any untoward incident happen to my daughter as a result of utter disregard of instructions given by proper authorities and/or beyond their control.

I have likewise read the Internship Waiver Form signed by daughter and is fully agreeable with all the things stated thereon.

Bakran

Attested:

Name and Signature

A

M. ALVADRI PERANA

Designation

Dean College of Language Department

Name of the last o

Office of International Affairs

M. Alkadri Perdana: +62 812 76484 321

Date

10/11/2019