

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

According to Nick Davy and Anna Frankenberg (2018), Apprenticeship as an education and training system that is aimed to facilitate people with full competency and capability in an apprentice occupation or trade (education and training function). Apprenticeship as a type of VET (vocational education and training) delivery is aimed at providing a diverse way to achieving formal vocational education and training qualifications by bringing people into the labour market (mixed education and training and employment functions).

Apprenticeship provides the students with work experience and job training from specific companies and agencies. The job training model is intended to be available to become a skilled workforce for the construction and manufacturing industries.

Apprenticeship is supposed to do in organizations that proper to the student's background. Apprenticeship becomes a chance for students to escape from their daily activity as students by being employees in a real workplace. Besides, apprenticeship gives a lot of experience and knowledge for students.

State Polytechnic of Bengkalis is the only state polytechnic in Riau Province and high a vocational education institution that has eight departments including Naval Architecture, Mechanical Engineering, Electrical Engineering, Civil Engineering, Language, Business Administration, Information Technology, and Maritime. There are two compulsory graduation requirements for students at State Polytechnic of Bengkalis, they are apprenticeship and final project. The Apprenticeship is done by the fourth semester of Diploma III students and the sixth semester of Diploma IV students. However, this year the internship was carried out

in the fifth semester of Diploma III and seventh semester of Diploma IV for 2 months one week due to the Covid-19 pandemic.

Apprenticeship is one of the academic requirements that must be fulfilled by every students in Language Department of State Polytechnic of Bengkalis. During their study period, students are required to carry out direct field practice work, which is a compulsory academic duty for each student. Practical work is carried out by doing a job internship at a company within a predetermined period of time. A successful apprenticeship will build a great achievement in the workplace.

The Students of English Study Program are prepared to have competencies which; the first is able to communicate in English (oral and written), then able to manage, operate, and keep documents and office equipment.

The Apprenticeship was done at Tourism Department of Humbang Hasundutan Regency that provide services, guidance, monitoring and controlling the tourism sites in Humbang Hasundutan Regency, North Sumatra, Indonesia and located in Purba Dolok Street. The Apprenticeship was done from January 04th, 2021 until March 05th, 2021 at Tourism Department of Humbang Hasundutan Regency as a student practical in the Destination and Tourism Industry Division. Tourism Department of Humbang Hasundutan Regency was chosen because it is one of the fields to develop tourist destinations and go directly to tourist sites with the task of mutual cooperation, socialization and delivery the tools and material needed to develop of tourist destinations.

1.2 Purpose of the Apprenticeship

The purposes of apprenticeship done at Tourism Department of Humbang Hasundutan Regency are as follows:

1. To know kinds of jobs done in Destination Field at Tourism Department of Humbang Hasundutan Regency.

2. To know working procedures used in Destination Field at Tourism Department of Humbang Hasundutan Regency.
3. To know documents used Operational in Destination Field at Tourism Department of Humbang Hasundutan Regency.

1.3 Significance of the Apprenticeship

1.3.1 Significances for the Apprentice

The significances of apprenticeship for apprentice are:

1. The apprenticeship provides an opportunity for students to apply the knowledge that has been obtained and get additional experience related to maintenance and development of tourist destinations.
2. The apprenticeship can improve student discipline and independence through understanding the professional work culture that demands punctuality, sociality, and responsibility.
3. Practical students know how to serve visitors and ticketing.

1.3.2 Significances for State Polytechnic of Bengkalis

The significances for the State Polytechnic of Bengkalis are:

1. The apprenticeship helps to establish good cooperation and good relations between Polytechnic and companies where students are apprenticed.
2. The apprenticeship can improve the quality of graduates through apprenticeship experience.

1.3.3 Significances for Department of Tourism

The significances for Department of Tourism are:

1. Tourism Department of Humbang Hasundutan Regency will get a chance to help and sharpen student's skill.
2. Tourism Department of Humbang Hasundutan Regency will get

workforce assistance from the practical students.

3. Tourism Department of Humbang Hasundutan Regency will easily to hire the practical students because they have had experience working in Department of Tourism.

