### **CHAPTER I**

#### INTRODUCTION

## 1.1. Background Apprenticeship

Apprenticeship is the process of applying knowledge or competence from the world of education to the world of work in a company, agency or organization. This program aims to enable interns to understand the work system in the professional world, gain experience and new skills. Apprenticeship is also one of the main requirements to go through the graduation process. It is one of the prerequisites before graduating. A successful internship will build great achievements in the workplace.

State Polytechnic of Bengkalis requires students to join an internship program in order to graduate and also ensures that students have adaptability, work ethic, and are responsible especially in the world of work. English study program is one of the study programs in State Polytechnic of Bengkalis which requires students to do an internship. This apprenticeship program at State Polytechnic of Bengkalis provides learning and training opportunities for all students at State Polytechnic of Bengkalis to develop professional skills in the field of science and technology. Therefore, the author got the occasion to do an internship at the Regional Agency for Languages in Riau Province. On this occasion, the author is placed in the General Administrative Subdivision and Technical Department of the Regional Agency for Languages in Riau Province.

The apprenticeship has been conducted from May 9<sup>th</sup>, 2022 to July 15<sup>th</sup>, 2022 as an Internship in Regional Agency for Languages in Riau Province which located in Jl. Bina Widya, Universitas Riau, Simpang Baru, Panam, Pekanbaru. It was chosen because the Regional Agency working in the language field. So, it fits perfectly with the major in the field.

## 1.2. Purpose of the Apprenticeship

The purpose of the apprenticeship as follows:

- To know kinds of jobs in Regional Agency for Languages in Riau Province
- To know working system in Regional Agency for Languages in Riau Province
- To know working procedures applied in Regional Agency for Languages in Riau Province
- 4. To know documents used in Regional Agency for Languages in Riau Province

## 1.3. Significance of the Apprenticeship

# 1.3.1. Significance for the Apprentice

Internships provide an opportunity to implement the knowledge that has been learned and gained new knowledge and skill. By doing internship, students can increase their knowledge and creativity, and also know how to interact to others (Public Speaking) and keep people interested.

### 1.3.2. Significance for State Polytechnic of Bengkalis

Internships help Polytechnics to prepare and produce creative students who are already to work in the field once they complete their studies. Therefore, internships help polytechnics implement and organize their curriculum. Besides that, it can also build cooperation between polytechnic and the agency.

### 1.3.3. Significance for the Office

Internships give the Regional Agency for Languages in Riau Province a chance to help and sharpen student's skill. In addition, this program is an opportunity for the office to promote image and perspective of the office towards public.