OPTIMIZING THE PROCESS OF UNLOADING GOODS ATTHE PELINDO REGIONAL PORT I DUMAI BRANCH IN BENGKALIS

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Abstrak

The problem in this Final Project research is related to efforts to optimize the process of unloading goods at the Port of Pelindo Regional I Dumai in Bengkalis and the obstacles that occur at the Port of Pelindo Regional I Dumai in Bengkalis, while the research objective is to find out how to optimize the process of unloading goods at the Port of Pelindo Dumai in Bengkalis and the obstacles that occurred at the port of Pelindo Regional I Dumai in Bengkalis. This study uses direct observation (observation), documentation, and interviews. The results of this study are efforts to optimize the unloading process at the Pelindo Regional I Dumai in Bengkalis, namely preparing professional human resources, careful planning, regulating the weight of goods according to standards and completing unloading equipment at the port. The obstacles that occur at the Pelindo regional I port of Dumai are the absence of unloading equipment at the port, poor port conditions, and the depth of the sea that can hinder the ship's docking process.

Keywords: optimization, unloading, goods, pelindo