AN APPRENTICESHIP REPORT STATE POLYTECHNIC OF BENGKALIS

In Partial Fulfillment of a Three-Year Diploma Program of English of State

Polytechnic of Bengkalis



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ENGLISH STUDY PROGRAM

LANGUAGE DEPARTMENT

STATE POLYTECHNIC OF BENGKALIS

2022

APPROPAL SHEET VILLA ANTING PUTRI RUPAT

This apprenticeship report is writen by **M Remi**, Reg. Number **5203191123** who has done the apprenticeship at **The Villa Anting Putri Rupat** at Jl. Sudirman, Desa Tanjung Punak, Kecamatan Rupat Utara, Riau, started from May 09th until July 15th, 2022 has been approved by the following advisors:

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ACCEPTANCE SHEET

This apprenticeship report was written by **M REMI** Reg. Number 5203191123 who had done the apprenticeship at The Villa Anting Putri Rupat started from May 09th until July 15th 2022. This Report is used for partial fulfillment of the State Polytechnic of Bengkalis.

This report is complete and satisfactory in all aspects, and all revisions required by the apprenticeship report examing committee had been made.

> Bengkalis, August 11th, 2022 Accepted by:

> > Advisor

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All praises be to Allah The Almighty God, because of His blessing and grace the process of writing the apprenticeship report at Villa Anting Putri can be finished.

Apprenticeship is an activity done by students at certain organizations to implement and get knowledge and skill. During the apprenticeship activity until the writing process, there were many people involved in giving supports, helps, advices, guidness and instructions. Therefore, the writer would like to say many thanks to:

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Although the writer has given the best efforts to minimize the errors, this report is till imperfect and needs more revision. Therefore, any kind of advices and comments are accepted to improve the next writing. Finally, the writer hopes this report will be beneficial for the readers and the other students.

Bengkalis, July15th, 2022

Best Regards,

M'Remi

Reg. Number: 5203191123

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CHAPTER I

INTRODUCTION

1.1. Background Apprenticeship

Apprenticeship is the process of applying knowledge or competence from the world of education to the world of work in a company, agency or organization. This program aims to enable interns to understand the work system in the professional world, gain experience and new skills. Apprenticeship is also one of the main requirements to go through the graduation process. It is one of the prerequisites before graduating. A successful internship will build great achievements in the workplace.

State Polytechnic of Bengkalis is a vocational high education institution. This institution requires students to join an internship program in order to graduate and also ensures that students have adaptability, workethic, and are responsible especially in the world of work.

The English Department is one of the study programs in State Polytechnic of Bengkalis which requires students to do an internship. This apprenticeship program at State Polytechnic of Bengkalis provides learning and training opportunities for all students at State Polytechnic of Bengkalis to develop professional skills in the field of science and technology. Therefore, the author chose and got the occasion to do an internship in Villa Anting Putri Pulau Rupat.

The apprenticeship was conducted from May 9 to July 15, 2022 as an Internship in Villa Anting Putri Pulau Rupat. It is located on Jl. Pahlawan, Tg. Punak, Rupat.

1.2. Purpose of the Apprenticeship

The purposes of the apprenticeship as follows:

- 1. To know kinds of jobs at Vilaa Anting Putri.
- 2. To know working procedures applied at Villa Anting Putri.
- 3. To know documents used at Villa Anting Putri.

1.3. Significance of the Apprenticeship

1.3.1. Significance for the Apprentice

Internships provide an opportunity to implement the knowledge that has been learned and gain new knowledge and skill. With this internship, students can increase their knowledge and creativity, know how to talk to others (Public Speaking), set as a Receptionist and Administrative Staff and can keep people interested.

1.3.2. Significance for State Polytechnic of Bengkalis

Internships help State Polytechnic of Bengkalis to prepare and produce creative students who are already to work in the field once they complete their studies. Therefore, internships help State Polytechnic of Bengkalis implement and organize their curriculum.

1.3.3. Significance for the Villa Anting Putri

Internships give the Villa Anting Putri a chance to help and sharpen student's skill. In addition, this program is an opportunity for the office to promote image and perspective of the office towards public.

CHAPTER II

GENERAL DESCRIPTION OF VILLA ANTING PUTRI

2.1. Villa Anting Putri History

The name of this Villa is Anting Putri. It is from the name of a plant. The owner of Kanjeng Raden Tumenggung Suman Hadi is son really likes the Anting Putri plant, he took the initiative to name Villa with the Anting Putri plant, I Loves Anting Putri.

Villa Anting Putri Rupat was established in 2021. Villa Anting Putri is the only Villa in Rupat Island, The Regent of Bengkalis Regency, Kasmarni, officially inaugurated the Villa Anting Putri.

Villa Anting Putri was built in order to promote tourism in place to stay providing accommodation so that society/tourists have a luxurious place to stay, because the location of Villa Anting Putri is right in the front of beach, Tanjung Punak village.



Figure 2.1 Villa Anting Putri Rupat

2.1.1. Villa Anting Putri Logo



Source: Villa Anting Putri Data
Figure 2.2 Villa Anting Putri Logo

2.1.2. Vision and Mission

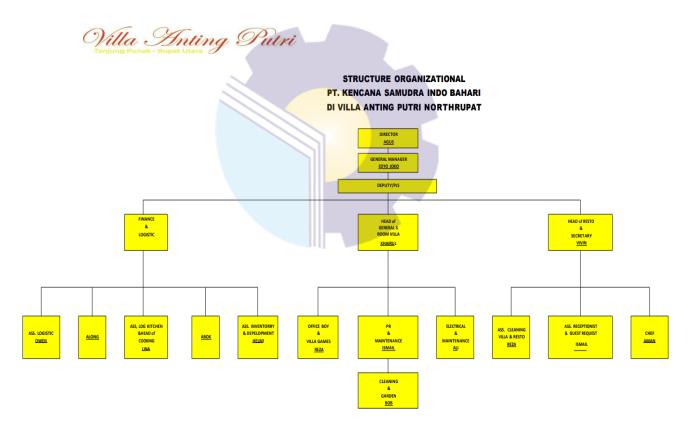
Vision

To be a villa with the best services of national and international standards.

Mission

- 1. Expanding employment and business opportunities.
- 2. Increasing added value.
- 3. Carry out research and development to improve quality and productivity.
- 4. Establish cooperation/partners with related parties, both government agencies as well as private.

2.2. Organizational Structure



Source: Villa Anting Putri Data

Figure 2.2 Villa Anting Putri Structure

As for the job descriptions of each division as follow:

1. Director

- a. Implement and organize the villa vision and mission.
- b. Develop a villa work strategy.
- c. Conduct a villa evaluation.
- d. Hold regular meetings.
- e. Appoint people who can lead the field.
- f. Keep an eye on the villa situation.

2. General Manager (GM)

- a. Set the balance of a management.
- b. doing planning.
- c. Manage and supervise activities in management.
- d. Determine villa quality standards.
- e. Conduct evaluations and give good influence to employees.

3. Vice GM / PJS

- a. Villa work operations management.
- b. Mentors work.
- c. Pace Setter.
- d. Temporary Manager if the General Manager is not at the villa.

4. Head of General & Room Villa

Head of General & Room Villa:

- a. Selling villa rooms
- b. Deliver all information about the villa
- c. Coordinate guest services
- d. Compile room status reports
- e. Manage guest payments
- f. Compile guest visit history
- g. Serving all communications via telephone, etc.
- h. Handling guest luggage.

5. Finance & Logistic

Finance:

- a. Carry out company financial arrangements.
- b. Perform inputting all financial transactions into the program.
- c. Carry out company financial transactions.
- d. Make payments to suppliers.
- e. Dealing with internal and external parties related to the company's financial activities.
- f. Controlling the financial activities /financial transactions of the company.
- g. Make a report on the company's financial activities.
- h. Receive documents from internal and external vendors.

Logistic:

Carry out logistics management, namely managing a system to monitor the flow process of logistics from storage, strategic delivery for materials, materials or spare parts, as well as finished goods or final products so that they can be utilized optimally by the organization concerned. like a company.

6. Head of Restaurant & Secretary

Head of Restaurant:

a. charge of processing and serving food to hotel guests.

Secretary:

Assist GM in implementing the formulation of program and activity plans, coordinating, monitoring, general administration affairs, finance, planning as well as evaluation and reporting.

7. Ass. logistic

- a. Distribution and storage of inventory of goods both from and to the warehouse.
- b. Determining the location of the warehousing.
- c. Determine the company's logistics system planning.
- d. Implementing, controlling and storing goods.

- e. Distribution of products to the hands of consumers.
- f. Service and also warehouse inventory data information.

8. Ass. Log kitchen and Head of Chef

- a. Planning the menu.
- b. Ensuring that the quality of the food is good and the price is right.
- c. Managing storage.
- d. Ordering groceries from suppliers.
- e. Managing budgets and accurate financial reports.
- f. Managing hygiene and health procedures.
- g. Organizing staff.

9. Inventory

- a. Responsible for the completeness of goods or inventory in the villa.
- b. Maintaining the completeness of the room and villa equipment.

10. Office boy

- a. Assist in meeting all the technical needs of employees in the office properly.
- b. Maintain the cleanliness of the employee's workspace, office equipment, and the company environment.
- c. Carry out the assigned tasks can be carried out well.

11. Public Relations & Maintenance

Public Relations:

- a. Maintain good relationship with villa's partners.
- b. Bridging communication between villa's internal and external parties.
- c. Doing promotions so that the hotel is increasingly known by the wider community.
- d. Handling villa guest affairs.

Maintenance:

- a. ensure that all hotel facilities can run properly.
- b. responsible for the inspection and repair of all villa facilities.

12. Electric Techician

- a. Perform routine maintenance on all electrical equipment in the company.
- b. Make a plan in the use of electricity.
- c. Carry out the operation of diesel engines, as well as installation and electrical panels.

13. Villa & Restaurant:

- a. Clean and maintain guest rooms throughout the villa area.
- b. Maintain thorough cleanliness in public villa.
- c. Maintain the cleanliness of villa linens.
- d. Take good care of kitchen equipment.
- e. Arrange the kitchen to make them look clean and beautiful.

14. Ass. Receptionist & Guest Request:

- a. List guests who check in and check out.
- b. Ensure all guest needs are met.
- c. provide what guests want.

15. Chef

- a. cook a menu that has been determined by the head chef.
- b. Prepare all guest meals such as breakfast, lunch and dinner.

16. Cleanliness & Garden

- a. keep the garden clean.
- b. Arrange the villa garden layout to look beautiful Handling hotel guest affairs.

CHAPTER III

SCOPE OF THE APPRENTICESHIP

3.1. Job Description

The internship started on 09 May 2022 until 15 July 2022 at Villa Anting Putri. Normal working hours are from 08.00 WIB to 17.00 WIB. There is a break from 11.30 to 14.00. There is a type of overtime work if there are guests working hours starting at 05.00 WIB until staying at the villa for standby, the main work during the internship is as follows:

- 1. Prepare the room for guests to check-in.
- 2. Receive guests check-in.
- 3. Helping guests check-out.
- 4. Checking guest payment invoices.

3.2. Systems and Procedures

3.2.1. Operational System Used

In carrying out an internship at Villa Anting Putri. Practical work is carried out in Sub Resto and villa rooms, offices, and villas that can be assisted.

3.2.2. Working Procedure

The working procedures are based on Standard Operating Procedure of Villa Anting Putri Rupat. Standard Operating Procedure is a guideline or reference for carrying out work tasks in accordance with the functions, work procedure and work systems of the relevant agency. There were several working procedure which was conducted as the duties and explained.

1. Prepare the room for guests to check in

- Making bed
- Make sure the bed, sheet, duve cover, bed protector, pillow are completely clean according to hygiene standards.
- Check AC, TV, safety box, lights, warrobe, water heater and make a trouble report if there is something that needs to be repaired by Engineering.
- Check the room directory and report to the office if there are torn or dirty pages to replace with new ones.
- Clean the trash can



`Source: Personal data

Figure 3.1 Prepare the room for guests to check-in

2. Receive guests check-in

- Greet guests in front of the villa and say welcome .
- Bring guest bags/luggage to the lobby.
- Serving guests welcome drinks and cold towels.
- Explain and inform guests about hotel services and facilities .
- Explain and inform guests of breakfast and afternoon tea times.



Source: Personal data

Figure 3.2 Receive guests check-in

3. Helping guests check-out

- Say greetings.
- Asked for the room number.
- Make bills.
- Ask guests to fill out the available questionnaire and put it in the suggestion box.
- Payment of bill by cash.
- Submit payment receipts to guests.
- Say thank you



Source: Personal data

Figure 3.3 Helping guests check-out

4. Checking guest payment invoices

After entering the new month, the Villa administration section checks last months guest payment/invoice.



Source: Personal data
Figure 3.4 Checking guest payment invoices

3.3. Place of Apprenticeship

The apprentuceship was started from 09 May 2022 until 15 July 2022.

It was done at Villa Anting Putri Rupat.

3.4. Kind and Description of the Activity

The dailyactivities in Villa Anting Putri Rupat can be seen in the tables below:

Table 3.1 $\label{eq:Agenda} Agenda \ of \ Activities \ of \ the \ First \ Week \ of \ May \\ (May \ 09^{th}-May \ 15^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday	1. Having introduction to	
	May 09 th , 2022	area at the villa by Assistant	Villa,
		General Manager.	Restaurant
		2. Participating in a meeting	room.
		of Service section to welcome	
		guests from the regent.	
2	Tuesday	1. Helping housekeeping to	
	May 10 th , 2022	prepare the room for the	Villa, Gazeb
		regent's group.	
		2. Provide services for the	
		regent dinner.	
3	Wednesday	1. The regent's group check-	
	May 11 st , 2022	out of the villa.	Villa
4	Thursday	1. Welcoming the owner to the	
	May 12 nd , 2022	villa.	Villa
5	Friday	1. Help move kitchen stuff to	
	May 13 rd , 2002	old restaurant.	Villa
6	Saturday		
	May 14 th , 2022	OFF	-
7	Sunday	1. Serving the owner for	
	May 15 th , 2022	Lunch	Restaurant,
		2. Recheck guest payment	Office
		invoices april.	

Table 3.2 $\label{eq:Agenda} Agenda \ of \ Activities \ of \ the \ Second \ Week \ of \ May \\ (May \ 16^{th}-May \ 22^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday	1. Check and record the entire	
	May 16 th , 2022	of Villa Anting Putri	Villa
		inventory.	
2	Tuesday	1. Check and record the entire	
	May 17 th , 2022	of Villa Anting Putri	Villa
		inventory.	
3	Wednesday	1. Check and record the entire	
	May 18 th , 2022	of Villa Anting Putri	Villa
		inventory.	
4	Thursday	1. Recap the results of the	
	May 19 th , 2022	Villa inventory.	Office
5	Friday	1. Recap the results of the	
	May 20 th , 2002	Villa inventory.	Office
6	Saturday		
	May 21 st , 2022	OFF	-
7	Sunday		
	May 22 nd , 2022	OFF	-

Table 3.3 $\label{eq:Agenda} Agenda \ of \ Activities \ of \ the \ Third \ Week \ of \ May \\ (May \ 23^{th} - 29^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday	1. Be a receptionist.	
	May 23 rd , 2022		Office
2	Tuesday	1. Making a request letter for	
	May 24 th , 2022	housekeeping items.	Villa
3	Wednesday	1. Prepare the room for guest to	
	May 25 th , 2022	come.	Villa
4	Thursday	1. Helping cook in the	
	May 26 th , 2022	restaurant Villa.	Resto
5	Friday		
	May 27 th , 2002	OFF	-
6	Saturday	1. Help completed guest	
	May 28 th , 2022	payment Check out.	Villa
7	Sunday		
	May 29 th , 2022	OFF	-

Table 3.4 $\label{eq:Agenda} Agenda \ of \ Activities \ of \ the \ Fourth \ Week \ of \ May$ - June $(May, June \ 30^{th} - 05^{th}, 2022)$

No	Day/Date	Activity	Place
1	Monday	1. Supervise housekeeping	
	May 30 th , 2022	work.	
2	Tuesday	1. Helping housekeeping to	
	May 31 st , 2022	prepare.	
3	Wednesday	1. Helping guest check in	
	June 01 st , 2022		
4	Thursday	1. Helping cook in the	
	June 02 nd , 2022	restaurant Villa.	
5	Friday	1. Serving guest for breakfast	
	June 03 rd , 2022		
6	Saturday		
	June 04 th , 2022	OFF	-
7	Sunday		
	June 05 th , 2022	OFF	-

Table 3.5 $\label{eq:Agenda} Agenda \ of \ Activities \ of the \ Fifth \ Week \ of \ June \\ (June \ 06^{th}-12^{th},\!2022)$

No	Day/Date	Activity	Place
1.	Monday	1. Making guest admission	
	June 06 th , 2022	card	Office
2.	Tuesday	1. Cleaning the main	Office
	June 07 th , 2022	gazebo.	
3.	Wednesday	Create employee work	
	June 08 th , 2022	schedules.	Office
4.	Thursday	1. Helping cook in the	
	June 09 th , 2022	restaurant Villa.	Resto
5.	Friday		
	June 10 th , 2002	OFF	
6.	Saturday	1. Rupat tourism office visit	
	June 11 st , 2022	to the villa.	Villa
7.	Sunday		
	June 12 nd , 2022	OFF	

Table 3.6 $\label{eq:Agenda} Agenda \ of \ Activities \ of the \ Sixth \ Week \ of \ June$ $(June \ 13^{th}-19^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday	1. Fill out the registration card	
	June 13 rd , 2022	for guests staying at the villa.	Office
2	Tuesday	1. Attend the villa privacy	
	June 14 th , 2022	meeting regarding finances.	Office
3	Wednesday	1. Helping cook in the	
	June 15 th , 2022	restaurant Villa.	Resto
4	Thursday		
	June 16 th , 2022	OFF	-
5	Friday	1. Checking housekeeping	
	June 17 th , 2002	supplies	Warehouse
6	Saturday	1 .Printin <mark>g room</mark> list villa.	Office
	June 18 th , 2022		
7	Sunday		
	June 19 th , 2022	OFF	-

Table 3.7 $\label{eq:Agenda} Agenda \ of \ Activities \ of the \ Seventh \ Week \ of \ June \\ (June \ 20^{th} - 26^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday	1. Cleaning the main gazebo.	
	June 20 th , 2022		Office
2	Tuesday	1 .Serve guests in leisure.	Villa
	June 21 st , 2022		
3	Wednesday		
	June 22 nd , 2022	OFF	-
4	Thursday	1. Help guests bring things	Villa
	June 23 rd , 2022	to the room.	
5	Friday	1. Attend employee reshuffle	Office
	June 24 th , 2002	meeting.	
6	Saturday		
	June 25 th , 2022	OFF	-
7	Sunday		
	June 26 th , 2022	OFF	-

Table 3.8 $\label{eq:Agenda} Agenda \ of \ Activities \ of the Eighth \ Week \ of \ June$ $(June, \ July \ 27^{th} - 03^{th}, 2022)$

No	Day/Date	Activity	Place
1	Monday	1. Type a letter requesting	
	June 27 th , 2022	funds to pay for seat mats.	Office
2	Tuesday	1. Cook in the restaurant.	
	June 28 th , 2022		Resto
3	Wednesday	1. Briefing in guest service.	
	June 29 th , 2022		Office
4	Thursday	1. Create a work schedule for	Office
	June 30 th , 2022	employees.	
5	Friday	1. Attend the villa privacy	Office
	July 01 st , 2002	meeting regarding finances.	
6	Saturday		
	July 02 nd , 2022	OFF	-
7	Sunday		
	July 03 rd , 2022	OFF	-

Table 3.9 $\label{eq:Agenda} \mbox{Agenda of Activities of the Nineth Week of June}$ $\mbox{(July 04th} - 10th, 2022)$

No	Day/Date	Activity	Place
1	Monday	1. Receiving guests from the	
	July 04 th , 2022	owner.	Villa
2	Tuesday	1. Serve guests for breakfast.	
	July 05 th , 2022		Resto
3	Wednesday		
	July 06 th , 2022	OFF	-
4	Thursday	1. Make a request letter for	
	July 07 th , 2022	kitchen goods.	Office
5	Friday	1. Check the supply of guest	
	July 08 th , 2002	shampoo and bath soap.	Warehouse
6	Saturday	1. Check the villa sports	
	July 09 th , 2022	game facilities.	Warehouse
7	Sunday		
	July 10 th , 2022	OFF	-

Table 3.10 $\label{eq:approx} \mbox{Agenda of Activities of the Tenth Week of June}$ $\mbox{(July } 11^{th} - 15^{th},\!2022)$

No	Day/Date	Activity	Place
1	Monday		
1	July 11 st , 2022	OFF	-
2	Tuesday	1. Become a receptionist.	
	July 12 nd , 2022		Office
3	Wednesday	1 .Fill in the guest room list.	
	July 13 rd , 2022		Office
4	Thursday	1. Keeping ATV.	
	July 14 th , 2022		Villa
5	Friday	1. Deliver all the seat mats for	
	July 15 th , 2002	repair to the tailor.	Villa

CHAPTER IV

CONCLUSION SUGGESTION

4.1. Conclusion

During the implementation of the Job Training (Apprenticeship) at Villa Anting Putri, the Job Training took several reports, the following conclusions were obtained:

- Interns get work experience that is not obtained from the lecturer bench as
 a practitioner to overcome problems that arise in the world of work
 ranging from how to tidy up villa bedroom beds, become an assistant to
 the General Manager, have an interesting impression of helping cook for
 guests.
- 2. The working procedure are based on the Standard Operational Procedure (SOP) of Villa Anting Putri Rupat. It is a guideline or reference for carrying out work tasks in accordance with the functions, work procedures and work system of the relevant agency.
- 3. There are several documents and official tools used for activities during the apprenticeship, as follows: Guest stay card, villa office stamp, laptop, guest invoice proof.

4.2. Suggestion

4.2.1. Suggestions for Villa Anting Putri

- 1. Employees are more disciplined in working hours come and go according to working hours and are more responsible in working.
- 2. Adding supporting facilities such as a computer machine to save time, and adding a laptop unit so that what is done is not waiting for each other to wait.
- 3. Office leaders such as the Secretary and Head of Division are more strict with interns. So that interns can practice as much as possible both inside the office and outside the office/tourist destination.

4.2.2. Suggestions for Bengkalis State Polytechnic

- 1. It is expected that Polytechnic can further refine the material and its guidance so that it is better prepared to carry out internships.
- 2. Should the English Department add more hours of tourism lessons, because the world of tourism is important to learn.



APPENDIX A APPRENTICESHIP CERTIFICATE



APPENDIX B LATTER OF STATEMENT



Tanjung Punak, 15 Juli 2022

SURAT KETERANGAN

Yang bertanda tangan dibawah ini menerangkan bahwa :

Nama : M. REMI Nim : 5203191123

Program Studi : D3 BAHASA INGGRIS

Mahasiswa tersebut diatas *Telah* melakukan Kerja Praktek di Villa Anting Putri Rupat Utara terhitung sejak tanggal **9 Mei 2022 sampai dengan 15 Juli 2022** sebagai tenaga kerja Praktek.

Selama bekerja di Villa Anting Putri , yang bersangkutan telah menunjukkan ketekunan dan kesungguhan bekerja dengan baik.

Demikian surat keterangan ini diberikan untuk dipergunakan sebagaimana mestinya.

Edyo Joko General Manager

APPENDIX C RATING FROM THE APPRENTICESHIP



PENILAIAN DARI KERJA PRAKTEK

Nama : M. REMI Nim : 5203191123

Program Studi : D3 BAHASA INGGRIS

Politeknik Negeri Bengkalis

No	Aspek Penilaian	Nilai
1	Disiplin	88
2	Tanggung Jawab	90
3	Penyesuaian Diri	87
4	Hasil Kerja	92
5	Prilaku Secara Umum	90
	Total	89.4

Keterangan

 Nilai
 : Kriteria

 81 - 100
 : Istimewa

 71 - 80
 : Baik Sekali

 66 - 70
 : Baik

 61 - 65
 : Cukup Baik

 56 - 60
 : Cukup

Tanjung Punak, 15 juli 2022

Edyo Joko General Manager

APPENDIX D ATTENDANCE LIST OF MAY

	*******	AKTEK (KP) TAHUN 2022		
ILAN: N	DI VILLA ANTING PUTRI ULAN: MEI			
No.	Tanggal	Paraf/Keterangan		
1.	9 Mei 2022	Ikg		
2.	10 Mei 2022	Vint_		
3.	11 Mei 2022	- Okis		
4.	12 Mei 2022	Ril		
5.	13 Mei 2022	Rul		
6.	14 Mei 2022	OFF Y		
7.	15 Mei 2022	Ril		
8.	16 Mei 2022	7.		
9.	17 Mei 2022	Chil		
10.	18 Mei 2022	(R.)		
11.	19 Mei 2022	Puil		
12.	20 Mei 2022	The state of the s		
13.	21 Mei 2022	OFF		
14.	22 Mei 2022	OFF		
15.	23 Mei 2022	an I		
16.	24 Mei 2022	(Kii)		
17.	25 Mei 2022	Phit		
18.	26 Mei 2022	Rij		
19.	27 Mei 2022	OFF		
20.	28 Mei 2022	O.J.		
21.	29 Mei 2022	OFF		
22.	30 Mei 2022	Quel Rif		
23.	31 Mei 2022	(que)		

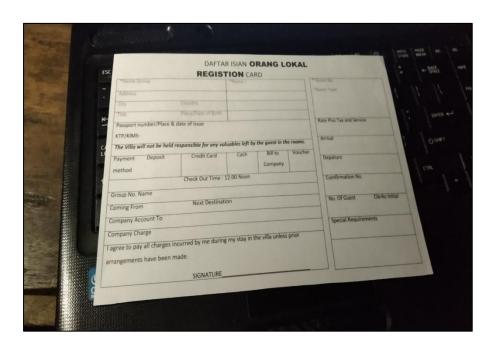
APPENDIX E ATTENDANCE LIST OF JUNE

HAN JU	INI	
24.	1 Juni 2022	Mr. 1 Mr. 1 Mr. 1
25.	2 Juni 2022	M2
26.	3 Juni 2022	Park
27.	4 Juni 2022	OFF
28.	5 Juni 2022	OFF
29.	6 Juni 2022	Olid
30.	7 Juni 2022	Ri
31.	8 Juni 2022	Poles
32.	9 Juni 2022	The
33.	10 Juni 2022	OFF
34.	11 Juni 2022	Q.J
35.	12 Juni 2022	OFF
	13 Juni 2022	127
37.	14 Juni 2022	Ond
38.	15 Juni 2022	Ri
39.	16 Juni 2022	OFF
40.	17 Juni 2022	RU
41.	19 Juni 2022	OFF
42.	20 Juni 2022	Rel
43.	21 Juni 2022	Bi
44.	22 Juni 2022	OFF
45	23 Juni 2022	(Fail)
46.	24 Juni 2022	Pai
47.	25 Juni 2022	OFF
48.	26 Juni 2022	OFF
49.	27 Juni 2022	Prin
50.	28 Juni 2022	Ru
51.	29 Juni 2022	Ru
52.	30 Juni 2022	Ru

APPENDIX F ATTENDANCE LIST OF JULY

53.	1 Juli 2022	TRA
56.	2 Juli 2022	OFF
57.	3 Juli 2022	OFF
58.	4 Juli 2022	1PM
59.	5 Juli 2022	(Rd
60.	6 Juli 2022	OFF
61.	7 Juli 2022	Skil
62.	8 Juli 2022	Pul
6.3.	9 Juli 2022	Rul
64.	10 Juli 2022	OFF
65.	11 Juli 2022	OFF
66.	12 Juli 2022	Phil
67.	13 Juni 2022	Ris
68.	14 Juni 2022	Parl
69.	15 Juni 2022	Ru
		Advisor I Villa Anting Putri

APPENDIX G REGISTRATION CARD



APPENDIX H RECEPTIONIST



APPENDIX I INVENTORY LIST

		MA WA
(VÉ	ENTORY. ROMAH	par Hasi
(Me	JA BUNDAR MERAH F	Castik : 2.
KUP	251 metall plastic	: 13.
N	B! DAR' PAR (S)	contract or remark
IVE	LITORY. ASET IVENITARY'S	RODA EMPAT.
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1	The state of the s	

APPENDIX J REVISION LIST

REVISION LIST AN APPRENTICESHIP REPORT OF ENGLISH STUDY PROGRAM STATE POLYTECHNIC OF BENGKALIS Name : M Remi Reg. Number: 5203191123 Advisor : A. Malik, M.Ed.TESL DATE REVISION ADVISOR july, 27th 2022 Improve Apprenticeship background. August 2nd 2022 Improve structure task function. August 5th 2022 Improve and added Visia history. Improve writing. August 9th 2022 Improve working procedures - Acc. Bengkalis, August 11th, 2022 Advisor A .Malik, M.Ed.TESL NIP. 197010052021211004

DAILY ACTIVITY APPRENTICESHIP

Day : Monday

Date : May 09th, 2022

No.	Job Description	Supervisor	Signature
1.	Having introduction to area at the villa by Assistant General Manager.	Vivin Veronika	1
2.	Participating in a meeting of Service section to welcome guests from the regent. Note: Welcome to villa Anting Putri		
	_		

No.	Picture	Information
		This photo when i first got in Villa Anting Putri. The supervisor introduced the villa, and the villa building.

Day : Tuesday

Date : May 10th, 2022

No.	Job Description	Supervisor	Signature
1.	Helping housekeeping to prepare the room for the	Vivin Veronika	
2.	regent's group.		S
	Provide services for the regent dinner.		(
	Note: Never give up.		

No.	Picture	Information
		When i tidy up the bed. I made many mistakes but my supervisor said that it was still learning.

Day : Wednesday

Date : May 11th, 2022

No.	Job Description	Supervisor	Signature
1.	The regent's group check-out of the villa.	Vivin Veronika	\$
	Note: That was good job.		,

No.	Picture	Information
		I helped the regent's group check-out from the villa.

Day : Thursday

Date : May 12th, 2022

No.	Job Description	Supervisor	Signature
1.	Welcoming the owner to the villa.	Vivin Veronika	
	Note: Good job, do the best.		

No.	Picture	Information
	ngai Buhali dan Nakil, en Bengkalis	Villa owners come to do various villa developments.

Day : Friday

Date : May 13th, 2022

No.	Job Description	Supervisor	Signature
1.	Help move kitchen stuff to old restaurant.	Vivin Veronika	S
	Note: That was good job.		(

No.	Picture	Information
		The villa kitchen was moved to the old place, and I helped move the things.

Day : Saturday

Date : May 14th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	2
	Note:		\$
	11000		ļ

Day : Sunday

Date : May 15th, 2022

No.	Job Description	Supervisor	Signature
1. 2.	Serving the owner for Lunch. Recheck guest payment invoices april.	Vivin Veronika	
	Note: That was good job.		(

No.	Picture	Information
		The supervisor gave me the task of checking the April invoice.

Day : Monday

Date : May 16th, 2022

No.	Job Description	Supervisor	Signature
1.	Check and record the entire of Villa Anting Putri inventory.	Vivin Veronika	\$
	Note: That was good job.		(

No.	Picture	Information
		This photo when I checked the entire villa inventory in the kitchen.

Day : Tuesday

Date : May 17th, 2022

No.	Job Description	Supervisor	Signature
1.	Check and record the entire of Villa Anting Putri inventory.	Vivin Veronika	S
	Note: That was good job.		(

No.	Picture	Information
	The state of the s	This photo when I checked the entire villa inventory in the kitchen in the gazebo.

Day : Wednesday

Date : May 18th, 2022

No.	Job Description	Supervisor	Signature
1.	Check and record the entire of Villa Anting Putri inventory.	Vivin Veronika	S
	Note: That wasgood job.		-(

No.	Picture	Information
		This photo when I checked the entire villa inventory housekeeping.

Day : Thursday

Date : May 19th, 2022

No.	Job Description	Supervisor	Signature
1.	Recap the results of the Villa inventory.	Vivin Veronika	9
	Note: That was good job.		7

No.	Picture	Information
	- Court Popular Little 1 (1)	The supervisor gave me the task to recap the entire villa's inventory.

Day : Friday

Date : May 20th, 2022

No.	Job Description	Supervisor	Signature
1.	Recap the results of the Villa inventory.	Vivin Veronika	
	Note: That was good job.		(

No.	Picture	Information
		The supervisor gave me the task to recap the entire villa's inventory.

Day : Saturday

Date : May 21th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	S
	Note:		7

Day : Sunday

Date : May 22th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Day : Monday

Date : May 23th, 2022

No.	Job Description	Supervisor	Signature
1.	Be a receptionist	Vivin Veronika	S
	Note: That was good job.		

No.	Picture	Information
		Many visitors come to the villa to stay, I am proud to be able to serve visitors by being a receptionist.

Day : Tuesday

Date : May 24th, 2022

No.	Job Description	Supervisor	Signature
1.	Type a request letter for housekeeping items.	Vivin Veronika	\sim
	Note: That was good job.		

No.	Picture	Information
	(inon Small recal is Small recal is Scotor rove is 25 Scotor rove is 25 Stancar solimus is 31 Stancar solimus is in finar rows Stancar solimus is 5 Stancar solimus is 5 Stancar solimus is 5 Stancar solimus is 5 Martan formal is 10 Martan formal is 5 Scotor is 5 Martan is 5 Marta	When the stock of housekeeping items runs out, I have to make a request submission letter, I make an application letter for the stock of housekeeping items.

Day : Wednesday

Date : May 25th, 2022

No.	Job Description	Supervisor	Signature
1.	Prepare the room for guest to come.	Vivin Veronika	\$
	Note: That was good job.		7

No.	Picture	Information
		If guests want to come stay at the villa, housekeeping will prepare the villa room.

Day : Thursday

Date : May 26th, 2022

No.	Job Description	Supervisor	Signature
1.	Helping cook in the restaurant Villa.	Vivin Veronika	
	Note: That was good job.		

No.	Picture	Information
		The head of the kitchen asks to help cook.

Day : Friday

Date : May 27th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Day : Saturday

Date : May 28th, 2022

No.	Job Description	Supervisor	Signature
1.	Help completed guest payment Check out.	Vivin Veronika	\$
	Note: Good job.		(

No.	Picture	Information
		The supervisor asks to help complete the guest's payment when checking out from the villa.

Day : Sunday

Date : May 29th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		ļ

Day : Monday

Date : May 30th, 2022

No.	Job Description	Supervisor	Signature
1.	Supervise housekeeping work.	Vivin Veronika	S
	Note: Good job.		

No.	Picture	Information
		The supervisor asked me to observe the housekeeping work when preparing the villa room.

Day : Tuesday

Date : May 31th, 2022

No.	Job Description	Supervisor	Signature
1.	Helping housekeeping to prepare	Vivin Veronika	\Box
	Note: Good job.		

No.	Picture	Information
		I helped the house keeping prepare the guest room.

Day : Tuesday

Date : Juny 01st, 2022

No.	Job Description	Supervisor	Signature
1.	Helping guest check in	Vivin Veronika	S
	Note: That was good job.		ļ

No.	Picture	Information
		Help guests carry their belongings.

Day : Thursday

Date : Juny 02nd, 2022

No.	Job Description	Supervisor	Signature
1.	Helping cook in the restaurant Villa.	Vivin Veronika	
	Note: That was good job.		

No.	Picture	Information
		Help cook in the restaurant kitchen.

Day : Friday

Date : Juny 03rd, 2022

No.	Job Description	Supervisor	Signature
1.	Serving guest for breakfast	Vivin Veronika	S
	Note: Good job.		

No.	Picture	Information
		Prepare food for guest breakfast.

Day : Saturday

Date : Juny 04th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	\$
	Note:		(

Day : Sunday

Date : Juny 05th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	S
	Note:		

Day : Monday

Date : Juny 06th, 2022

No.	Job Description	Supervisor	Signature
1.	Making guest admission card.	Vivin Veronika	5
	Note: Great.		

No.	Picture	Information
	TOTAL TOTAL CASO THE STATE OF	The example of guest admission card.

Day : Tuesday

Date : Juny 07th, 2022

No.	Job Description	Supervisor	Signature
1.	Cleaning the main gazebo.	Vivin Veronika	
	Note: Good job.		

No.	Picture	Information
		Cleaning the main gazebo.

Day : Wednesday

Date : Juny 08th, 2022

No.	Job Description	Supervisor	Signature
1.	Make the price to pay casual employees.	Vivin Veronika	S
	Note: Great.		

No.	Picture	Information
		The supervisor asked me to make a casual Eid al-fitri employee payment.

Day : Thursday

Date : Juny 09th, 2022

No.	Job Description	Supervisor	Signature
1.	Helping cook in the restaurant Villa.	Vivin Veronika	
	Note: Good job.		

No.	Picture	Information
		Cooking in the restaurant kitchen.

Day : Friday

Date : Juny 10th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:	I	

Day : Saturday

Date : Juny 11st, 2022

No.	Job Description	Supervisor	Signature
1.	Rupat tourism office visit to the villa.	Vivin Veronika	S
	Note: That was good job.		7

No.	Picture	Information
		The tourism Rupat visited the villa, borrowed the building to hold a closed meeting.

Day : Sunday

Date : Juny 12nd, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	S
	Note:		7

Day : Monday

Date : Juny 13rd, 2022

No.	Job Description	Supervisor	Signature
1.	Fill out the registration card for guests staying at the villa.	Vivin Veronika	
	Note: Good job.		

No.	Picture	Information
	CONTRACIONO CICAD THE STATE OF	Regstration card.

Date : Juny 14th, 2022

No.	Job Description	Supervisor	Signature
1.	Attend the villa privacy meeting regarding finances.	Vivin Veronika	
	Note:		

Day : Wednesday

Date : Juny 15th, 2022

No.	Job Description	Supervisor	Signature
1.	Helping cook in the restaurant Villa.	Vivin Veronika	S
	Note: Good job.		

No.	Picture	Information
		Cooking in the restaurant kitchen.

Date : Juny 16th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	\searrow
	Note:		7

Day : Friday

Date : Juny 17th, 2022

No.	Job Description	Supervisor	Signature
1.	Checking housekeeping supplies.	Vivin Veronika	\bigcirc
	Note: Great.		

No.	Picture	Information
		Checking hous keeping items.

Day : Saturday

Date : Juny 18th, 2022

No.	Job Description	Supervisor	Signature
1.	Printing room list villa.	Vivin Veronika	Ş
	Note: That was good job.		

No.	Picture	Information
	Agrif Tank System OK OK OK OK OK OK OK OK OK O	Printing rooms villa list.

Day : Sunday

Date : Juny 19th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	\leq
	Note:		

Day : Monday

Date : Juny 20th, 2022

No.	Job Description	Supervisor	Signature
1.	Cleaning the main gazebo.	Vivin Veronika	\Diamond
	Note: Good job.		

No.	Picture	Information
		Cleaning gazebo chair and table.

Date : Juny 21st, 2022

No.	Job Description	Supervisor	Signature
1.	Serve guests in leisure.	Vivin Veronika	\$
	Note: Good idea.		ļ

No.	Picture	Information
	PR-103-	Serve for guests needs.

Day : Wednesday

Date : Juny 22nd, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Date : Juny 23rd, 2022

No.	Job Description	Supervisor	Signature
1.	Help guests bring things to the room.	Vivin Veronika	S
	Note: Good job.		

No.	Picture	Information
		Help guests carry their belongings.

Day : Friday

Date : Juny 24th, 2022

No.	Job Description	Supervisor	Signature
1.	Attend employee reshuffle meeting.	Vivin Veronika	\$
	Note:		

Day : Saturday

Date : Juny 25th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		(

Day : Sunday

Date : Juny 26th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Day : Monday

Date : Juny 27th, 2022

No.	Job Description	Supervisor	Signature
1.	Type a letter requesting funds to pay for seat mats.	Vivin Veronika	
	Note: That was good job.		

No.	Picture	Information
		Making a letter seat mats requesting.

Date : Juny 28th, 2022

No.	Job Description	Supervisor	Signature
1.	Cook in the restaurant.	Vivin Veronika	\$
	Note: That was good job.		ļ

No.	Picture	Information
		Cooking in the restaurant kitchen.

Day : Wednesday

Date : Juny 29th, 2022

No.	Job Description	Supervisor	Signature
1.	Briefing in guest service.	Vivin Veronika	
	Note:		

Date : Juny 30th, 2022

No.	Job Description	Supervisor	Signature
1.	Create a work schedule for employees.	Vivin Veronika	\$
	Note:		

Day : Friday

Date : July 01st, 2022

No.	Job Description	Supervisor	Signature
1.	Attend the villa privacy meeting regarding finances.	Vivin Veronika	\$
	Note:		(

Day : Saturday

Date : July 02nd, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		(

Day : Sunday

Date : July 03rd, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	\$
	Note:		

Day : Monday

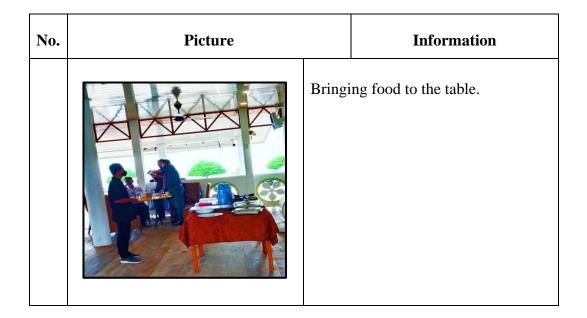
Date : July 04th, 2022

No.	Job Description	Supervisor	Signature
1.	Receiving guests from the owner.	Vivin Veronika	\$
	Note: That was good job.		ļ

No.	Picture	Information
		Receiving guest.

Date : July 05th, 2022

No.	Job Description	Supervisor	Signature
1.	Serve guests for breakfast.	Vivin Veronika	
	Note: That was good job.		ļ



Day : Wednesday

Date : July 06th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Day : Thursday

Date : July 07th, 2022

No.	Job Description	Supervisor	Signature
1.	Make a request letter for kitchen goods.	Vivin Veronika	\$
	Note: Good job.		ļ

No.		Picture	Information
	Being you dan Black Acres: May Life - Min.	100 10 10 10 10 10 10 1	The example of request letter.

Day : Friday

Date : July 08th, 2022

No.	Job Description	Supervisor	Signature
1.	Check the supply of guest shampoo and bath soap.	Vivin Veronika	S
	Note: Good job.		7

No.	Picture	Information
	RELINDO	Supply of shampoo and bath soap for guests.

Day : Saturday

Date : July 09th, 2022

No.	Job Description	Supervisor	Signature
1.	Check the villa sports game facilities.	Vivin Veronika	5
	Note: That was good job.		

No.	Picture	Information
	nu is	One of the villa's sports facilities.

Day : Sunday

Date : July 10th, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	S
	Note:		

Day : Monday

Date : July 11st, 2022

No.	Job Description	Supervisor	Signature
1.	OFF	Vivin Veronika	
	Note:		

Day : Tuesday

Date : July 12nd, 2022

No.	Job Description	Supervisor	Signature
1.	Become a receptionist.	Vivin Veronika	\$
	Note: Great.		

No.	Picture	Information
	30 a can	Became a receptionist.

Day : Wednesday

Date : July 13rd, 2022

No.	Job Description	Supervisor	Signature
1.	Fill in the guest room list.	Vivin Veronika	\$
	Note: That was good job.		ļ

No.	Picture	Information
		Guest rooms list.

Date : July 14th, 2022

No.	Job Description	Supervisor	Signature
1.	Keeping ATV.	Vivin Veronika	\$
	Note:		

No.	Picture	Information

Day : Friday

Date : July 15th, 2022

No.	Job Description	Supervisor	Signature
1.	Deliver all the seat mats for repair to the tailor.	Vivin Veronika	\$
	Note: Good job.		ļ

No.	Picture	Information
		Chairs to be repaired.