CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

State Polytechnic of Bengkalis is a higher education institution that produces State University (PTN) experts which was established in early 2000 in Bengkalis Regency under the auspices of the Bangun Insani Foundation (YBI). In 2001 the State Polytechnic of Bengkalis accepted the first batch of new students. In 2011 the State Polytechnic of Bengkalis changed its status to a State University (PTN) through the Minister of National Education Regulation No. 28 of 2011 concerning the Establishment of the Organization and Work Procedure of the State Polytechnic of Bengkalis, until finally the State Polytechnic of Bengkalis officially became the State Polytechnic on December 26, 2011.

State Polytechnic of Bengkalis has 8 (eight) majors with 18 (eighteen) study programs consisting of 9 (nine) Diploma III (D3) including Shipping Engineering, Mechanical Engineering, Electronic Engineering, Civil Engineering, Business Administration, Informatics Engineering, English Business, Nautical, Commercial Shipping Management, and 9 (nine) Diploma IV (D4) including Marine Architectural Engineering Technology, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Software Engineering, Information System Security, English For Business and Professional Communication.

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent souls in various fields. State Polytechnic of Bengkalis is responsible for improving human resources, especially in achieving the quality of students. One of the efforts that can be done is to require final semester students to take practical work courses.

Internship or better known as practical work is a learning process to get to know the scope of the real world of work. Students are required to go directly to the world of work that is their field, so students are expected to be able to directly apply the theories they have learned in the previous semester into the world of work. Practical work can increase students' knowledge and skills as well as find out the profession and work atmosphere that is in accordance with the student's study program.

In this practical work program, specifically for 8th (eight) semester students of the international business administration study program. Practical work activities are carried out for 4 (four) months by choosing a place and location for practical work given by the practical work coordinator (KP). However, previously students were given the authority to choose their own place and location for practical work activities. Therefore, the authors are interested in carrying out practical work activities at PT. Bank Syariah Indonesia KCP Duri Hangtuah 1.

PT. Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to create a Sharia Bank that is the pride of the people, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT. Bank Syariah Indonesia has 1,241 (one thousand two hundred fortyone) branch offices around 2,447 (two thousand four hundred and forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand) employees spread throughout the archipelago. The author does practical work in one of the branch offices, namely Bank Syariah Indonesia, the sub-branch office (KCP) Duri Hangtuah I, which is located at Jl. Hangtuah No.35 Kab. Bengkalis, Riau.

1.2 Purpose of the Apprenticeship

Internship or practical work (KP) is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

- 1. To describe job descriptions during practical work.
- 2. To fine out the place and time of practical work.
- 3. To explain practical workplace systems and procedures.
- 4. To find out the obstacles and solutions during practical work.

1.3 Significances of the Apprenticeship

The benefits of implementing practical work activities (KP) of the State Polytechnic of Bengkalis are as follows:

- 1. As one of the requirements that must be met to complete vocational education at the State Polytechnic of Bengkalis, especially Diploma IV in the International Business Administration Study Program.
- 2. Get the opportunity to apply theoretical knowledge/concepts acquired during lectures into the real world of work.
- 3. Students gain practical experience in applying theoretical/concept knowledge according to their study program.
- 4. Students have the opportunity to analyze problems related to applied science in working in accordance with their study program.
- 5. State Polytechnic of Bengkalis received feedback from the company for students who took part in the Job Training (KP) in the world of work.
- 6. State Polytechnic of Bengkalis received feedback from the world of work for curriculum development and learning processes.