

# CHAPTER I

## INTRODUCTION

### 1.1 Background of the Apprenticeship

Bengkalis State Polytechnic is a higher education institution that produces State University (PTN) experts which was established in early 2000 in Bengkalis Regency under the auspices of the Bangun Insani Foundation (YBI). In 2001 the Bengkalis State Polytechnic accepted the first batch of new students. In 2011 the Bengkalis State Polytechnic changed its status to a State University (PTN) through the Minister of National Education Regulation No. 28 of 2011 concerning the Establishment of the Organization and Work Procedure of the Bengkalis State Polytechnic, until finally the Bengkalis State Polytechnic officially became the State Polytechnic on December 26, 2011.

Bengkalis State Polytechnic has 8 (eight) departments with 18 ( eighteen ) study programs consisting of 9 ( nine ) Diploma III (D3) including Naval Architecture, Mechanical Engineering, Electronic Engineering, Civil Engineering, Business Administration, Informatics Engineering, Languages English Business, Nautical, Commercial Shipping Management, and 9 ( nine ) Diploma IV (D4) including Marine Architectural Engineering Technology, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Engineering Software, Information System Security, English For Business and Professional Communication.

Bengkalis State Polytechnic is a vocational campus that educates students to create competent souls in various fields. Bengkalis State Polytechnic is responsible for improving human resources, especially in achieving the quality of students. One of the efforts that can be done is to require final semester students to take practical work courses.

Internship or better known as practical work is a learning process to get to know the scope of the real world of work. Students are required to go directly to

the world of work that is their field, so students are expected to be able to directly apply the theories they have learned in the previous semester into the world of work. Practical work can increase students' knowledge and skills as well as find out the profession and work atmosphere that is in accordance with the student's study program.

In this practical work program, specifically for 8th (eight) semester students of the international business administration study program. Practical work activities are carried out for 4 (four) months by choosing a place and location for practical work given by the practical work coordinator (KP). However, previously students were given the authority to choose their own place and location for practical work activities. Therefore, the authors are interested in carrying out practical work activities at PT. Bank Syariah Indonesia KCP Duri Hangtuh 1.

PT. Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to create a Sharia Bank that is the pride of the people, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT. Bank Syariah Indonesia has 1,241 (one thousand two hundred forty-one) branch offices around 2,447 (two thousand four hundred and forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand) employees spread throughout the archipelago. The author does practical work at one of the branch offices, namely Bank Syariah Indonesia, the sub-branch office (KCP) Duri Hangtuh I, which is located at Jl. Hangtuh No.35 Kab. Bengkalis, Riau.

## **1.2 Purpose of the Apprenticeship**

1. To describe job descriptions during practical work.
2. To find out the place and time of practical work.

3. To explain practical work place systems and procedures.
4. To find out the obstacles and solutions during practical work.

### **1.3 Significances of the Apprenticeship**

The benefits of implementing practical work activities (KP) at the Bengkalis State Polytechnic are as follows:

1. As one of the requirements that must be met to complete vocational education at the Bengkalis State Polytechnic, especially Diploma IV in the International Business Administration Study Program.
2. Get the opportunity to apply theoretical knowledge / concepts obtained during lectures into the real world of work.
3. Students gain practical experience in applying theoretical/concept knowledge according to their study program.
4. Students have the opportunity to analyze problems related to applied science in working in accordance with their study program.
5. Bengkalis State Polytechnic received feedback from the company for students who took part in the Job Training (KP) in the world of work.
6. Bengkalis State Polytechnic received feedback from the world of work for curriculum development and learning processes.