APPRENTICESHIP REPORT PT. PLN (PERSERO) ULP BENGKALIS

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INTERNATIONAL BUSINESS ADMINISTRATION STUDY PROGRAM BUSINESS ADMINISTRATION DEPARTMENT STATE POLYTECHNIC OF BENGKALIS BENGKALIS-RIAU 2022 APPRENTICESHIP REPORT PT. PLN (PERSERO) ULP BENGKALIS

Written as one of the conditions for completing Aprenticeship

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Bengkalis, 11 July 2022

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Bengkalis,

2022

Kamila 5404181168

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CHAPTER I INTRODUCTION

1.1 Background of the Apprenticeship

The Bengkalis Regency Government through the Gema Bahari Foundation established a university called the Bengkalis Shipping Polytechnic, which has 3 (three) study programs, namely: Ship Electrical Engineering, Ship Building Engineering and Ship Mechanical Engineering. Then, under the auspices of the Bangun Insani Foundation (YBI), the Bengkalis Marine Polytechnic changed its name to Bengkalis Polytechnic by adding 5 (five) study programs, namely: Shipping Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering and Business Administration.

In July 2001, Bengkalis Polytechnic accepted the first batch of new students. Then in 2006, Bengkalis Polytechnic added 2 (two) new study programs, namely Business English and Informatics Engineering. Furthermore, on December 26, 2011, the Bengkalis Polytechnic officially became a State University (PTN) under the name State Polytechnic of Bengkalis through the Regulation of the Minister of National Education (Permendiknas) No. 28 of 2011 concerning the Establishment, Organization and Work Procedure of the State Polytechnic of Bengkalis and Culture of the Republic of Indonesia.

Then, from 2013 to 2016 the State Polytechnic of Bengkalis has added 9 (nine) new study programs, namely D4 Mechanical Production and Maintenance, D4 Electrical Engineering, D4 Road & Bridge Design Engineering, D3 Nautics, D3 Teknika, Management and Trading Ports, D4 Software Engineering, D4 International Business Administration and D4 Public Financial Accounting. And until 2021, the State Polytechnic of Bengkalis will again add 3 new study programs, namely D4 Marine Architecture Engineering Technology, D4 Information System Security, and D4 English For Communication and

Professionals. Thus, since 2000 until now the State Polytechnic of Bengkalis has 9 (nine) majors with 20 (twenty) study programs.

State Polytechnic of Bengkalis is a vocational campus that educates its students to create a competent spirit in various fields. State Polytechnic of Bengkalis implements a Apprenticeship program that is required to be followed by all final semester students.

Aprenticeship or better known as "Practice Work" or also abbreviated as KP is a series of activities that include an understanding of scientific theories/concepts applied in work according to the field of study. Aprenticeship can increase students' knowledge and skills and can solve scientific problems in accordance with the theories they get in college. Aprenticeship is carried out so that students can understand and apply well about the field of study. In addition, so that students can know the profession and work atmosphere in accordance with their study program. So, Apprenticeship is a useful place for students to use as a tool to gain knowledge and work experience. Apprenticeship is also one of the requirements for obtaining an applied bachelor's degree.

In this program, specifically for International Business Administration students in semester 7 (seven) Apprenticeship activities are carried out for approximately 4 (four) months, by choosing their own place and location for Apprenticeship . However, before choosing a place to do this program, the Apprenticeship coordinator provides several options or options for Apprenticeship places to students. Then from some of these options the author is interested in doing Apprenticeship in the Customer Service Unit at PT. PLN (Persero) ULP Bengkalis.

PT. PLN (Persero) ULP Bengkalis is a state owned company engaged in the provision of electricity services as an electricity agent tasked with building business activities related to electricity which aims to improve the welfare of the community and encourage economic improvement. ULP (Customer Service Unit) is a sub-unit under UP3 that helps manage customer service and distribution electricity network services closer to the scope of a smaller area which is located at Antara street, Bengkalis Regency, Riau Province.

1.2 Purpose of the Apprenticeship

Apprenticeship is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the Apprenticeship, which are as follows:

- 1. To describe job description during practical work.
- 2. To find out the place and time of practical work.
- 3. To Explain practical work systems and procedures.
- 4. To find out the obstacles and solutions during practical work.

1.3 Significances of the Apprenticeship

The Apprenticeship carried out is very beneficial for several parties such as students, companies and State Polytechnic of Bengkalis.

1. For Students

There are several benefits from the implementation of Apprenticeship programs obtained by students, namely as follows:

- a. Get a certificate from the company if you have completed the practical work program.
- b. Students can develop work relationships and add experience to their resumes.
- c. Students have the opportunity to apply theoretical/conceptual knowledge in the real world of work.
- d. Students gain practical experience in applying theoretical/conceptual science according to their study program.
- e. Students have the opportunity to be able to analyze problems related to science that are applied in work according to their study program.

2. For Companies

The benefits of implementing Apprenticeship programs are also obtained by companies/institutions that accept Apprenticeship students, such as:

- a. The company will receive labor assistance from students who do practical work so that the work becomes a little lighter and easier.
- b. The company will be recognized by academics and the world of

education.

3. For State Polytechnic of Bengkalis

There are several benefits from implementing the Apprenticeship program obtained by the State Polytechnic of Bengkalis, which are as follows:

- a. There is good cooperation/relationship between the campus and the company where students do practical work.
- b. State Polytechnic of Bengkalis can improve the quality of its graduates through student practical work experience.
- c. State Polytechnic of Bengkalis will be better known in the industrial or corporate world.
- d. State Polytechnic of Bengkalis receives feedback from organizations/companies on the ability of students who take part in practical work in the world of work.
- e. State Polytechnic of Bengkalis receives feedback from the world of work for curriculum development and learning processes.

CHAPTER II

GENERAL DESCRIPTION OF THE COMPANY

2.1 Company Profile

2.1.1 History of PT. PLN (Persero) ULP Bengkalis

PT. PLN (Persero) ULP Bengkalis is a state owned company engaged in the provision of electricity services as an electricity agent tasked with building business activities related to electricity which aims to improve the welfare of the community and encourage economic improvement. ULP (Customer Service Unit) is a sub-unit under UP3 that helps manage customer service and distribution electricity network services closer to the scope of a smaller area.

PT. PLN (Persero) ULP Bengkalis was established in 1975. At that time its first manager was Mr. Djuhara whose address was at Jalan Hangtuah. PLN Bengkalis serves the needs of lighting and other needs such as distribution of buying and selling kwh for the people of Bengkalis and its surroundings. This company produces kwh generated through the Diesel Power Plant (PLTD) located in Pangkalan Batang while the Voltage Distribution System Agency is at the Distribution office located on Jalan Hangtuah. These voltage sources include Bengkalis, Prapat Tunggal, Pambang, and Ketam Putih.



Figure 2.1 Office of PT. PLN (Persero) ULP Bengkalis Source: processed data 2022

History of PT. PLN (Persero) in general, starting at the end of the 19th century, the field of sugar factories and electricity factories in Indonesia began to be improved when several Dutch companies engaged in sugar factories and tea factories set up electric power plants for their own needs.

Between 1942-1945 there was a shift in the management of these Dutch companies by the Japanese, after the Dutch surrendered to Japanese troops at the beginning of World War II.

The process of power transfer again occurred at the end of World War II in August 1945, when Japan surrendered to the Allies. This opportunity was used by youth and electricity workers through the delegation of Electricity and Gas Workers/Employees who together with the Head of the Central KNI took the initiative to meet President Soekarno to hand over these companies to the Government of the Republic of Indonesia. On 27 October 1945, President Soekarno established the Electricity and Gas Bureau under the Ministry of Public Works and Energy with a power generation capacity of 157.5 MW.

On January 1, 1961, the Bureau of Electricity and Gas was changed to BPU-PLN (Bada Leader General of the State Electricity Company) which is engaged in electricity, gas and coke which was dissolved on January 1, 1965. At the same time, 2 (two) companies State Electricity Company (PLN) as the manager of state-owned electricity and the State Gas Company (PGN) as the manager of gas were inaugurated.

In 1972, in accordance with Government Regulation no. 18, the status of the State Electricity Company (PLN) is determined as a State Electricity General Company and as the Holder of the Electricity Business Authorization (PKUK) with the task of providing electricity for the public interest.

In line with the Government's policy that provides opportunities for the private sector to engage in the electricity supply business, since 1994 the status of PLN has changed from a Public Company to a Limited Liability Company (Persero) and also as a PKUK in providing electricity for the public interest until now.

2.1.2 PT. PLN (Persero) Logo

The logo represents the vision and mission of the company, institution, or institution it represents. Of course the choice of shape, color, and placement of the logo has its own meaning and principle. The PLN logo image can be seen in the following image:



A logo can tell the history of the birth of an agency, institution, company, or organization. In addition, the logo can also describe the ideology, passion, and desires of its users. The meaning of the PLN Logo is as follows:

- The vertical rectangle symbolizes that PLN is a perfectly organized container or organization. The yellow color represents enlightenment, as PLN hopes that electricity can create enlightenment for people's lives. Yellow also symbolizes a fiery spirit.
- Lightning symbolizes the electric power contained therein as the main service product produced by the company. In addition, lightning also means fast and precise work. The red color symbolizes the maturity of PLN as the first electricity company in Indonesia.
- 3. Three Waves means the propagation of electrical energy which is channeled by the three main business fields that the company is engaged in, namely generation, distribution and distribution. Colored blue to show the impression of a constant (something just right) as well as electricity which is still needed in human life.

2.2 Vision and Mission

Each company must have a vision and mission in order to realize its goals and as a driving force in carrying out their respective programs. The following is the vision and mission of PT. PLN (Persero) ULP Bengkalis:

1. Vision

Vision is a series of words that indicate dreams, ideals or core values of a desire for a group of people or personally with a far-sighted view of the future in order to achieve a desired goal. Vision of PT. PLN (Persero) ULP Bengkalis is the Leading Electricity Company in Southeast Asia and 1 Customer Choice for Energy Solutions.

2. Mission

Mission is a work priority, method, or value that forms the basis for providing an outline for realizing a vision. The Mission of PT. PLN (Persero) ULP Bengkalis are as follows:

- a. Running the electricity business and other related fields, oriented to customer satisfaction, company members and shareholders.
- b. Making electricity as a medium to improve the quality of people's lives.
- c. Strive for electric power to be a driver of economic activity.
- d. Carrying out business activities that are environmentally sound.

2.3 Organizational Structure

The organizational structure is a self-image of the organization or the composition of the management in the organization based on their respective positions or positions which are arranged in the form of a chart. Establishment of an organizational or agency structure and taking into account the skills possessed by each employee. In carrying out these activities, the company has a predetermined goal. The organization will affect the breadth of the business and the policies that have been set by the company.

Organization is to show the relationship between superiors and subordinates so that the position, authority and responsibility of each have been given in an organized organization. For more details can be seen in Figure 2.3 which shows the organizational structure of PT. PLN (Persero) ULP Bengkalis.

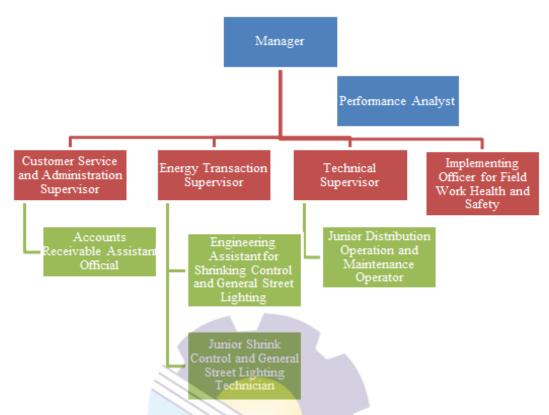


Figure 2.3 Organization Structure of PT. PLN (Persero) ULP Bengkalis Source: processed data 2022

Each of the job position in organizational structure has its own responsibility and duty to reach the goals of its organization. These are the description of each:

1. Manager

The Manager is responsible for managing the operation and maintenance of the electricity distribution network, commercial and customer service in accordance with the authority in order to improve electricity services efficiently and effectively with quality and reliability to achieve unit performance targets. Managers have the authority to represent the company in dealing with internal and external parties, signing legal products/contracts (SPK, SPJBTL, etc.) and setting targets for implementing sub-units.

2. Performance analyst

Performance analysts are responsible for performance reports and data validation to support the achievement of set performance targets. The task of the performance analyst is to compile ULP performance reports, develop strategic steps to achieve performance targets, and compile business data related to performance targets.

3. Customer Service and Administration Supervisor

Its duties are to carry out subscription administrative functions, manage office administration, maintenance of buildings/offices and work facilities, as well as planning, implementing and controlling customer services which include:

- a. Service information, new installation services, power changes and other services.
- b. Customer Administration
- c. Sales plan
- d. Public Relations
- e. Implementation and control of collection of customer receivables and proposed write-off of doubtful accounts.
- 4. Energy Transaction Supervisor

The Energy Transaction Supervisor is assisted by an Assistant engineer for shrinkage and PJU control and a Junior shrink and PJU control technician who is responsible for billing management and electrical energy settlement activities to meet applicable operational standards. The task of the Energy Transaction Supervisor is to coordinate the implementation of billing management, monitor the results of customer meter readings carried out by the Biller and evaluate energy distribution data for settlement.

5. Technical Supervisor

The Technical Supervisor is assisted by a Junior operator and distribution maintenance who is responsible for controlling the operation and maintenance of the distribution network, monitoring distribution losses and their reduction efforts, managing and developing network assets and distribution construction as well as connecting and disconnecting. The duties of the technical supervisor are to improve the reliability of the distribution network operating system, maintain the distribution network, control disruption services and coordinate technical service personnel, monitor and evaluate distribution losses and efforts to reduce them, manage network assets and distribution construction, and control the implementation of connection and disconnection work.

6. Implementing officer for field work health and safety

Implementing officer for field work health and safety is someone who works in the K3 section in charge of ensuring and protecting the safety and health of the workforce through various worker security efforts.

2.4 Company Scope

PT. PLN (Persero) is a company that provides services in the form of electric power services, namely repair, installation, and maintenance services for electricity to the public. PT. PLN (Persero) ULP Bengkalis which is located on Jalan Antara which is in charge of providing the best service to customers, the PLTD Power Plant Center which is located in the village of Pangkalan Batang and the scope of Services of PT. PLN (Persero) ULP Bengkalis covers the Bengkalis, Bantan, Bandar Laksamana, Siak Kecil, and Bukit Batu sub-districts. PT. PLN (Persero) provides electricity for the public interest, while increasing the principle of accounting profit. It aims to provide comfort and satisfaction to customers who meet various daily needs such as homes, schools, universities, workplaces, and street lighting. The business activities related to the provision of electricity are as follows:

- Network Development in the form of Low Voltage, Medium Voltage and Underground Networks of Low Voltage (TR) and Medium Voltage (TM) Cables.
- Construction of Distribution Substations, building substations that distribute Kwh or electricity to customers through the Low Voltage Network or TR, including Kwh equipment.
- 3. Mast construction, substation network maintenance, house connections and building maintenance.
- New Connections, carry out installation activities or electrical connections at new customers' homes.
- 5. Add Power in the form of changes in load, increase or decrease in power.

- 6. Tariff Changes are changes in tariffs from general customers to other groups or vice versa, for example, changes in tariffs from housing to industrial or business tariffs.
- 7. Customer Service, including requests for new connections and changes in power, requests for temporary lighting, requests for repair or dismantling of house connections.
- 8. Electricity Meter Reading, in this case the staff will make notes for each meter stand in the customer's house.
- 9. Making an Electricity Account for the electricity consumption that has been used.



CHAPTER III SCOPE OF THE APPRENTICESHIP

3.1 Job Description

Internship is a program from the Campus for final year students so that they can understand and get used to adapting to the world of work so that students will be better prepared when they are in the world of work later. During the implementation of practical work (KP), the author was placed in the office of PT. PLN (Persero) ULP Bengkalis on Street Antara where this office serves disturbances that occur in the field or customers which consist of technical services and administrative services. Within 18 weeks the author has gained a lot of experience and knowledge, the author has been given several powers and responsibilities to carry out the following tasks:

- 1. Input PLN Mobile Customer Id
- 2. Separation of KCT (Key Change Token) Per address
- 3. Register/enter customer data who want to install new electricity
- 4. Register customers who want to make power changes
- 5. Recap the power change request data (Migration)
- 6. Recap the Bengkalis Police Account Bill
- 7. Recap the Official Travel Order (SPPD) ULP Bengkalis
- 8. Input Inspector data

3.2 Place of Apprenticheship

PT. PLN (Persero) ULP Bengkalis which is located on Antara street, Bengkalis, Riau is the place chosen by the author to do Apprenticeship with a time determined by the university for 4 months starting from March 7, 2022 to July 7, 2022. During Apprenticeship at PT. PLN (Persero) ULP Bengkalis, the author follows all the rules set by PT. PLN (Persero) ULP Bengkalis, the stages of implementing Apprenticeship can be seen in table 3.1 below:

No	Day	Working hours	Agency
1	Monday to Thursday	07:30 to 4:30 WIB	PT. PLN (Persero) ULP Bengkalis
2	Friday	07:30 to 17:00 WIB	PT. PLN (Persero) ULP Bengkalis
3	Saturday to Sunday	Holiday	Holiday

Table 3.1 Schedule of Field Work Practices

3.3 Work Practice Agenda

During the Apprenticeship the author did some work. To get a clearer picture of the activities carried out during the Apprenticeship at PT. PLN (Persero) ULP Bengkalis in general can be seen in the following table: Table 3.2 Daily Activities of March 07th, 2022 to March 11th, 2022

No	Date	Name of Activity	Assignor
	Monday	-Introduction to the Office Environment	
1	07-03-2022	-Input Customer Id on the PLN Mobile	Mirza Agustian Rezi
	07 03 2022	Application	
	Tuesday	-Briefing	
2	08-03-2022	-Input Customer Id on the PLN Mobile	Mirza Agustian Rezi
	00 03 2022	Application	
	Wednesday	-Briefing	
3	09-03-2022	-Input Customer Id on the PLN Mobile	Mirza Agustian Rezi
		Application	
	Thursday	-Briefing	
4	10-03-2022	-Input Customer Id on the PLN Mobile	Mirza Agustian Rezi
	10 00 2022	Application	
		-Briefing	
	Friday	-Input Customer Id on the PLN Mobile	
5	11-03-2022	Application	Mirza Agustian Rezi
	11 05 2022	-Arranging Electricity Sales and Purchase	
		Agreement (SPJBTL)	

Source: Processed Data 2022

Table 3.2 the first week the author is given knowledge about all jobs at PT. PLN (Persero) ULP Bengkalis. The self-introduction stage on the first day to all staff at PT. PLN (Persero) ULP Bengkalis. Then input customer data in the PLN mobile application and prepare a Power Purchase Agreement (SPJBTL).

No	Date	Name of Activity Assignor
1	Monday 14-03-2022	- Briefing -Input Customer Id on the PLN Mobile Mirza Agustian Rezi Application
2	Tuesday 15-03-2022	- Briefing -Input Customer Id on the PLN Mobile Mirza Agustian Rezi Application
3	Wednesday 16-03-2022	 Briefing Input Customer Id on the PLN Mobile Mirza Agustian Rezi Application Visit to Bagan Besar Diesel Power Generation
		Service Unit (PUSLIS)
4	Thursday 17-03-2022	- Briefing -Input Customer Id on the PLN Mobile Mirza Agustian Rezi Application
5	Friday 18-03-2022	- Briefing -Input Customer Id on the PLN Mobile Mirza Agustian Rezi Application

Table 3.3 Daily Activities of March 14th, 2022 to March 18th, 2022

Table 3.3 for the second week, the authors continue to input customer data on the PLN mobile application and make visits to the Bagan Besar Diesel Power Generation Service Unit (PUSLIS).

No	Date	Name of Activity	Assignor
1	Monday 21-03-2022	-Input Customer Id on the PLN Mobile Application -Serving customers who complain of disturbances in the electricity network (PT Adra Gemilang)	Mirza Agustian Rezi
2	Tuesday 22-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	Wednesday	-Input Customer Id on the PLN Mobile Application -Separation of KCT (Key Change Token)	Mirza Agustian Rezi
3	23-03-2022	Address	Zulwendri Harahap
		-Checking the KWH meter on the Ketam Putih shrimp pond with P2TL	Ridho Marwan
4	Thursday	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	24-03-2022	-Separation of KCT (Key Change Token) Address	Zulwendri Harahap
5	Friday 25-03-2022	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi

Table 3.4 Daily Activities of March 21th, 2022 to March 25th, 2022

Source: Processed Data 2022

Table 3.4 in the third week, the author continues to input customer data in the PLN Mobile application, the author also learns to serve customers who complain about disturbances in the electricity network, the author is assigned to serve customers at PT Adra Gemilang. Then separate the KCT (Key Change Token) per address and check the KWH meter on the Ketam Ptutih shrimp pond with the P2TL team.

No	Date	Name of Activity	Assignor
1	Monday 28-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Tuesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	29-03-2022	-Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Ramadan and Eid Al- Fitri 1443 H Alert)	Firrizqi Pratama
3	Wednesday 30-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday 31-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi

Table 3.5 Daily Activities of March 28th, 2022 to March 31th, 2022

Source: Processed Data 2022

Table 3.5 for the fourth week, the authors continued to input customer data on the PLN mobile application and participated in the Bengkalis ULP Bengkalis Yantek Equipment & Troop Event (Ramadan and Eid Alert 1443 H).

Table 3.6 Daily Activities of April 01th, 2022 to April 08th, 2022

No	Date	Name of Activity	Assignor
1	Friday 01-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Monday 04-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	Tuesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
3	05-04-2022	-Separation of KCT (Key Change Token) Address	Zulwendri Harahap
4	Wednesday 06-04-2022	- Briefing -Input Customer Id on the PLN Mobile	Mirza Agustian Rezi

		Application	
		-Visit to PLTD Pangkalan Batang	Firrizqi Pratama
5	Thursday 07-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
6	Friday 08-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi

Table 3.6 for the fifth week, the authors input customer data in the PLN mobile application, separate KCT (Key Change Token) per address and make visits to PLTD Pangkalan Batang.

No	Date	Name of Activity	Assignor
1	Monday 10-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Tuesday 12-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
3	Wednesday 13-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday 14-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
5	Friday 15-04-2022	Isa Almasih Death Holida	у

Table 3.7 Daily Activities of April 10th, 2022 to April 15th, 2022

Source: Processed Data 2022

Table 3.7 for the sixth week the authors carry out activities as usual, namely inputting customer data on the PLN mobile application. The author continues to input customer data on the PLN mobile application to achieve the desired target.

No	Date	Name of Activity	Assignor
1	Monday 18-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application -Stamp and compose a letter regarding the independent PJU program	Mirza Agustian Rezi
2	Tuesday 19-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	17-04-2022	-Dissemination of Substation Development Planning at PLTD Pangkalan Batang	Firrizqi Pratama

Table 3.8 Daily Activities of April 18th, 2022 to April 22th, 2022

3	Wednesday 20-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	21-04-2022	-Stamp and compose a letter regarding the independent PJU program	Mirza Agustian Rezi
5	Friday 22-04-2022	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi

Table 3.8 for the seventh week the authors input customer data in the PLN mobile application, stamp and compose a letter regarding the independent PJU program, as well as visiting the PLTD Pangkalan Batang in the context of planning the construction of a substation with the manager of PT. PLN (Persero) ULP Bengkalis, the PLN Engineering team, and the PLN Main and Development Unit team.

No	Date	Name of Activity	Assignor
1	Monday 25-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Tuesday 26-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
3	Wednesday 27-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday 28-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
5	Friday 29-04-2022	Holidays with Eid Al-Fit	

Table 3.9 Daily Activities of April 25th, 2022 to April 29th, 2022

Source: Processed Data 2022

Table 3.9 for the eighth week the authors carry out activities as usual, namely inputting customer data on the PLN mobile application. The author continues to input customer data on the PLN mobile application to achieve the desired target.

Table 3.10 Daily Activities of May 09th, 2022 to May 13th, 2022

No	Date	Name of Activity	Assignor
1	Monday 09-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Recap of request for power change (Migration) April 2022 	Mirza Agustian Rezi
2	Tuesday 10-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application List of new connections/installs on the PLN mobile application 	Mirza Agustian Rezi
	10-03-2022	-Check the name of the officer who notes the meter (Biller) on the Integrated Meter Record Application	Zulwendri Harahap
3	Wednesday 11-05-2022	-Input Customer Id on the PLN Mobile Application -List of new connections/installs on PLN mobile	Mirza Agustian Rezi
		-Photocopy of Minutes of Update on customer data completeness	Zulwendri Harahap
4	Thursday 12-05-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		-Photocopy of Minutes of Update on customer data completeness	Zulwendri Harahap
5	Friday 13-05-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
C	Durant Dura	-Scan (Working Permit)	Firrizqi Pratama

Table 3.10 for the ninth week, the author inputs customer data in the PLN mobile application, recaps data on requests for power changes (Migration) in April 2022, registers customers who want to install/connect new electricity, check the name of the meter record officer (Biller) on the Centralized Record Meter Application, Photocopy of Minutes of Update on completeness of PLN customer data, as well as Scan of Work Permit (Working Permit).

No	Date	Name of Activity	Assignor
1	Monday 16-05-2022	Vesak Day	
2	Tuesday 17-05-2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
3	Wednesday 18-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Prepare Electricity Sales and Purchase Agreement (SPJBTL) Recapitulating Bengkalis Police Account Bills for April 2022 Photocopy of Minutes of Update on completeness of PLN Customer Data 	Mirza Agustian Rezi Zulwendri Harahap
4	Thursday 19-05-2022	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
5	Friday	-Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
5	20-05-2022	-Scan the Minutes of Updates on the completeness of PLN Customer Data	Zulwendri Harahap

Table 3.11 Daily Activities of May 16th, 2022 to May 20th, 2022

Table 3.11 for the tenth week, the authors input customer data in the PLN mobile application, Photocopy and Scan the Minutes of Updates on the completeness of PLN customer data, draw up the Power Purchase Agreement (SPJBTL), and recapitulate the Bengkalis Police account bill for April 2022.

Table 3.12 Daily Activities of May $23^{\text{th}}, 2022$ to May $27^{\text{th}}, 2022$

No	Date	Name of Activity	Assignor
1	Monday 23-05-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Tuesday 24-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Scan the Minutes of Submission for Cleansing No Agenda Application for new installs Scan the Minutes of Updates on the completeness of PLN Customer Data 	Mirza Agustian Rezi Zulwendri Harahap
3	Wednesday 25-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Photocopy of Official Travel Order (SPPD) along with the receipt 	Mirza Agustian Rezi

4	Thursday 26-05-2022	Isa Messiah Ascension Holiday	
5	Friday 27-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Recap of Official Travel Order (SPPD) ULP Bengkalis April 2022 	Mirza Agustian Rezi

Table 3.12 for the eleventh week the author inputs customer data in the PLN mobile application, Scans the Minutes of Updates on the completeness of customer data, Scans the Minutes of Submission for Cleansing No Agenda for a new installation, Photocopy of Official Travel Order (SPPD) along with the bill, and recaps the Travel Order Service (SPPD) ULP Bengkalis April 2022. **Table 3.13 Daily Activities of May 30th**, 2022 to May 31th, 2022

No	Date	Name of Activity	Assignor
1	Monday 30-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Make Minutes of Termination of Complete House Connections (SR) and APP, Notification of implementation of temporary disconnection of electricity, work orders, and Notification letters of completion of demolition List of Power Change/Migration Requests 	Mirza Agustian Rezi
2	Tuesday 31-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Power Change Request List 	Mirza Agustian Rezi

Source: Processed Data 2022

Table 3.13 in the twelfth week, the author inputs customer data in the PLN mobile application, registers customers who want to apply for a power change, makes an Official Termination Letter of Complete House Connection (SR) and APP, a notification letter for the implementation of a temporary disconnection of electricity, a work order, and a notification letter for the completion of the demolition.

Table 3.14 Daily Activities of May 30th, 2022 to May 31th, 2022

No	Date	Name of Activity	Assignor
1	Wednesday	Pancasila Day	
1	01-06-2022		
		- Briefing (direction)	
2	Thursday	-Input Customer Id on the PLN Mobile	Mirza Agustian Rezi
	02-06-2022	Application	
		-Scan Working permit	Firrizqi Pratama
		- Briefing (direction)	
		-Input Customer Id on the PLN Mobile	
		Application	Mirza Agustian Rezi
3	Friday	-Writing Doubtful Accounts Payable Receipt	
3	03-06-2022	(PRR)	
		- Scan Working permit	Firrizqi Pratama
		-Scan the Minutes of Updates on the	Zulwandri Harahan
		completeness of PLN Customer Data	Zulwendri Harahap

Table 3.14 in the thirteenth week, the authors input customer data on the PLN mobile application, Scan Working permit (work permit), write Doubtful Accounts Refund Bill (PRR) and scan the minutes of updating the completeness of PLN customer data.

 Table 3.15 Daily Activities of June 06, 2022 to June 10th, 2022

No	Date	Nam <mark>e of Act</mark> ivity	Assignor
1	Monday 06-06-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	00-00-2022	-Check the Meter Record Officer on the Integrated Meter Record Application	Zulwendri Harahap
2	Tuesday 07-06-2022	 Briefing (direction) Separation of KCT (Key Change Token) Per address Recap of Meter Record Officer (Biller) 	Zulwendri Harahap
		-Registering a new connection/installation application	Mirza Agustian Rezi
3	Wednesday 08-06-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday 09-06-2022	-Briefing (Direction) -Print, stamp and scan electricity bill information for the Bengkalis State Polytechnic -Photocopy of Official Travel Order (SPPD) along with the receipt	Mirza Agustian Rezi

5	Friday 10-06-2022	 Briefing (direction) Recap of Official Travel Order (SPPD) ULP Bengkalis May 2022 Make a Circular regarding the Appeal for Payment of Electricity Accounts. 	Mirza Agustian Rezi
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Table 3.15 for the fourteenth week, the author inputs customer data on the PLN mobile application, checks the Record Meter officer on the Centralized Record Meter application, performs KCT Separation (Key Change Token) Per address, registers customers who want to apply for connection/installation of new electricity, recapitulate Officer data Record the Meter (Biller), Print, Stamp and Scan Electricity billing information for Bengkalis State Polytechnic, Photocopy of Official Travel Order (SPPD) along with the receipt, Recap of Official Travel Order (SPPD) ULP Bengkalis for May 2022, and make circulars regarding electricity bill payment.

No	Date	Name of Activity	Assignor
1	Monday 13-06-2022	- Briefing (direction) -Separating KCT (Key Change Token) addresses -P&S Tariff Separation	Zulwendri Harahap
2	Tuesday 14-06-2022	 Briefing (direction) Creating Visual Chart of ULP Bengkalis Management 	Firrizqi Pratama
		-New Connection List/ New install -May 2022 Migration Data Recap	Mirza Agustian Rezi
3	Wednesday 15-06-2022	- Briefing (direction) -Separating KCT (Key Change Token) Address	Zulwendri Harahap
4	Thursday 16-06-2022	-Briefing (Direction) -Network Inspection (Network Comb) in the New Straits Area	Firrizqi Pratama
		-Registering a 900 power-up application	Mirza Agustian Rezi
5	Friday 17-06-2022	- Briefing (direction) -Input Inspector data	Firrizqi Pratama

Table 3.16 Daily Activities of June 06, 2022 to June 17th, 2022

Source: Processed Data 2022

Table 3.16 in the fifteenth week the authors separated the address KCT (Key Change Token), did the P&S Tariff Separation, made the Bengkalis ULP Management Visual Chart, registered customers who wanted to apply for a new electricity connection/installation, recap the power change data (Migration) May 2022, Network inspection (Network Comb) in the New Straits Area, as well as Inspection data input.

No	Date	Name of Activity	Assignor
1	Monday 20-06-2022	Briefing (direction)Scan Working Permit (Work Permit)	Firrizqi Pratama
		-Make Report on Realization of PB PD TR 1 Phase	Mirza Agustian Rezi
2	Tuesday	Briefing (direction) -Make Report on Realization of PB PD TR 1	Mirza Agustian Rezi
	21-06-2022	Phase	
3	Wednesday 22-06-2022	 Briefing (direction) Make Report on Realization of PB PD TR 1 Phase Registering a new Install Application 	Mirza Agustian Rezi
4	Thursday 23-06-2022	-Briefing (Direction) -Photocopy of Official Travel Order (SPPD) along with the receipt -Recap of SPPD ULP Bengkalis month June 2022	Mirza Agustian Rezi
5	Friday 24-06-2022	- Briefing (direction) Print Operation Manual (SOP 20 KV) ULP Bengkalis	Rahmad Febrianto

Source: Processed Data 2022

Table 3.17 in the sixteenth week, the authors scanned the Working Permit, made a PB PD TR 1 Phase Realization Report, registered customers who wanted to apply for a connection/installation of new electricity, a photocopy of the Official Travel Order (SPPD) along with the receipt, recaping the SPPD ULP Bengkalis Month June 2022, as well as print Operation Guidelines (SOP 20 KV) ULP Bengkalis.

No	Date	Name of Activity	Assignor
1	Monday 27-06-2022	-Make Report on Realization of PB PD TR 1 Phase -Recap of Bengkalis Police Account Bills for June 2022	Mirza Agustian Rezi
2	Tuesday 28-06-2022	-Make Report on Realization of PB PD TR 1 Phase -Performing Migration Registration/power changes	Mirza Agustian Rezi
3	Wednesday 29-06-2022	-Performing Migration Registration/power changes	Mirza Agustian Rezi
4	Thursday 30-06-2022	Recap Meter Number	Mirza Agustian Rezi
		-Firefighter Simulation	Firrizqi Pratama

Table 3.18 Daily Activities of June 27, 2022 to June 30th, 2022

Table 3.18 in the seventeenth week, the author makes a PB PD TR 1 Phase Realization Report, recaps the Bengkalis Police Account Bill for June 2022, registers customers who want to apply for power changes (Migration), recapitulates Meter numbers, and participates in firefighting simulations.

Table 3.19 Daily Activities of July 01, 2022 to July 07th, 2022

No	Date	Name of Activity	Assignor
1	Friday 1-07-2022	Recap the HAR Events April-June 2022 -Photocopy of SPPD (Official Travel Order) -Recap the SPPD (Official Travel Warrant)	Mirza Agustian Rezi
2	Monday 4-07-2022	-List of new connections/new installs -Recap the HAR Events April-June 2022	Mirza Agustian Rezi
3	Tuesday 5-07-2022	-List of new connections/new installs -Compile a letter regarding the maintenance of the customer substation	Mirza Agustian Rezi
		-Photocopy of BA Regarding Update of Completeness of PLN Customer Data	Zulwendri Harahap
	Wednesday 6-07-2022	-Recap Eviden 3 Phase April-June 2022	Mirza Agustian Rezi
4		-Fill out the Customer Data Completeness Update form	Zulwendri Harahap
5	Thursday 7-07-2022	 -Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Standby for Eid Al- Adha 1443) -Recapitalize LPB UP3 Dumai Inspection data (Customers do not buy tokens for more than 4 months) 	Zulwendri Harahap

Source: Processed Data 2022

Table 3.19 the eighteenth week or the last week of the author carrying out Apprenticeship activities at PT PLN (Persero) ULP Bengkalis, the author Recapping HAR Evidence from April to June 2022, Photocopying and recaping SPPD (Office Travel Order), registering customers who want to apply for connection /install new electricity, compile a letter regarding the maintenance of customer substations, photocopy of BA regarding updating of customer data completeness, recap Eviden 3 Phase April-June 2022, fill out the Customer Data Completeness Update form, participate in the Bengkalis ULP Yantek Equipment & Troops Event (Siaga Hari Raya Idul Fitri) Adha 1443 H), as well as recaping Dumai LPB UP3 Inspection data (Customers do not buy tokens for more than 4 months).

3.4 System and Procedure

The system and procedures that the author uses while working at PT. PLN (Persero) ULP Bengkalis are as follows:

1. Input PLN Mobile Customer Id

The supervisor provides customer data to the author to be input into the PLN Mobile application, then the author receives customer data containing information about customer id, customer name, electrical power and customer address. After that the author logs into the PLN mobile application by inputting the data that has been given, the author inputs the customer id to synchronize data between customer data and customer id to match existing data, making it easier for the company to provide services to customers. The customer ID data can be seen in the following picture:

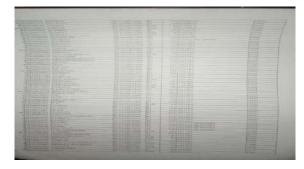


Figure 3.1 Customer Id Source: processed data 2022

2. Separation of KCT (Key Change Token) Per address

The author receives KCT (Key Change Token) data in the form of Ms. Excel from the company's employees, then the author opened Ms. Excel on the author's personal laptop and opened the KCT (Key Change Token) data file. After that, the writer separated the KCT (Key Change Token) data based on the same address and area. After everything is done, the file will be saved according to the name of the sub-district such as Bengkalis, Bantan and Sungai Pakning districts. The KCT (Key Change Token) data can be seen in the following picture:

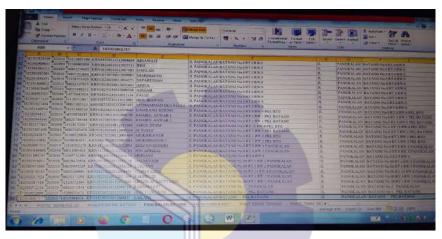


Figure 3.2 KCT (Key Change Token) Source: processed data 2022

3. Register/enter customer data who want to install new electricity

The author receives customer data in the form of ID cards, cellphone numbers and SLO certificates. then the author inputs customer data into the PLN Mobile application on the new Install feature, the author inputs data in the form of name, address, NIK Number, Mobile Number, SLO Certificate Number, as well as the required power and others. After everything is inputted, there will be a notification notification containing customer data and also a Registration Number, then this registration number will be used by the customer to pay for the connection / installation of new electricity. The data for the application for new electricity installations can be seen in the following figure:

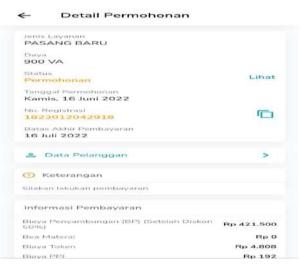


Figure 3.3 Application for new electricity installations Source: processed data 2022

4. Registering customers who want to make power changes

The author receives customer data in the form of Name, Customer Id, NIK Number, and also the electrical power you want to use. Next, the author inputs customer data into the PLN Mobile application on the Power Change/Migration feature, the author inputs data in the form of Name, Customer Id, NIK Number, and required electrical power and others. After everything has been inputted, there will be a notification notification containing customer data and also a Registration Number, then this registration number will be used by the customer to pay for the power change/migration fee. The data for the request for power change/Migration can be seen in the following figure:

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Figure 3.4 Power change/Migration Source: processed data 2022

5. Recap the power change request data (Migration)

The author is given data in the form of a customer ID, then the author logs in to the AP2T application, various customer service features will appear, then select the information and agenda info feature, then input the customer ID into the AP2T application and click search, the relevant customer data will appear then the data will be displayed. recap to Ms. Excel along with the register number, after all the data is done, save the file according to the name needed and the file will be given to the assignor. The data on power change/migration recap can be seen in the following figure:



Figure 3.5 Recap Migration Source: processed data 2022

6. Recap the Bengkalis Police Account Bill

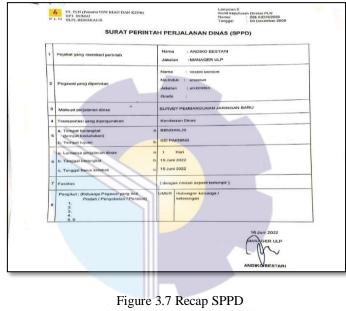
The author is given the customer ID data, then the author logs into the EIS application, various customer service features will appear, select the account info feature and input the Customer Id then click the search menu then the account billing fee info will appear. Furthermore, the existing information will be recapitulated to Ms. Excel. After all the data is done, save the file according to the name needed and the file will be given to the assignor. The data on the recap of the electricity bill can be seen in the following picture:



Figure 3.6 Recap the Bengkalis Police Account Bill Source: processed data 2022

7. Recap the Official Travel Order (SPPD) ULP Bengkalis

The author is given data in the form of SPPD along with the bill. Then the author opened Ms. Excel to recap SPPD data, after Ms. When Excel is opened, type information and employee data in the form of letter numbers, names of employees who are on business trips, departure and return dates, type of vehicle used, and costs required for departure and others. After all the information and data is done, save the file according to the name needed and the file will be given to the assignor. SPPD recap data can be seen in the following figure:



Source: processed data 2022

8. Input Inspector data

The author is given the task to input insect data in the form of interference data that is close to the electricity network. Then the author performs an inspection site search into the browser, then logs in using the assignor's account. After logging in, various menus will appear, then select the progress monitoring menu and select the implementation unit and date on the criteria filter. Then click the findings and edit the findings then fill in the coordinates of the findings and fill in according to the disturbance then click save changes. The Inspector's Input Data can be seen in the following figure:

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Figure 3.8 Inspector data Source: processed data 2022

3.5 Documents used for activities

In the implementation of Apprenticeship there are several documents needed to complete the work given. The documents are as follows:

1. Working Permit

A INFORMASI PE	KERJAAN		
1 Tangani Pers	extuan .	: SENIN, 09 MET 2022	
2 Junis Pakarja	-	E INSPEKSI ITAK	
3 Lokasi Peter;		BENGRALIS TERSEBAR	
4 Pangawas Pa	therjaan .	T STANRIZAL	No. Telo : CR12 7677 730
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Figure 3.9 Working Permit Source: processed data 2022

2. Electricity Bill Invoice

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Figure 3.10 Electricity Bill Invoice Source: processed data 2022

3. Official Travel Order (SPPD)

	SURAT PERINT	AH PE	RJALANAN DINAS (SPPD)
,	Pejabat yang memberi perintah	Narr	
2	Pegawai yang diperintah	Nam No.ir Jaba Grad	iduk 1 67902544 Lan 1 анжиниа
3	Maksud perjalanan dinas	SUR	EY PEMBANGUNAN JARINGAN BARU
4	Transportasi yang dipergunakan	Kend	anian Dinas
5	(tempat kedudukan)	(T) (T) (T) (2)	3KALIS AKNING
	b. Tanggal berangkat		Hari ni 2022 ni 2022
7	P'an ilitan	(den	gan rincian seperti terlampir)
	Pengikut : (Keluarga Pegawai yang ikut Pendah / Pengobatan / Pensiun) 2. 3. 4. 5. 0	UMUF	Hubungan Keluarga / ketemingan

Figure 3.11 Official Travel Order (SPPD) Source: processed data 2022

ANDIKUBESTARI

4.

Tariff Adjustment



UIW RIAU DAN KEPULAUAN RIAU UP3 DUMAI ULP BENGKALIS

Nomor Surat Lampiran Sifat Perihal

:Ada : Biasa : Penyesuaian Tarif Tenaga Listrik (Tarif Adjustment) TW III tahun 2022

:025/AGA.03.02/C01090500/2022

Kepada Yth : BUPATI Kabupaten Bengkalis Di Bengkalis

06 Juli 2022

Pelanggan yang terhormat,

Sehubungan dengan Surat Menteri ESDM No.T-162/TL.04/MEM.L/2022 tanggal 02 Juni tahun 2022, perihal : Penyesuaian Tarif Tenaga Listrik (Tariff Adjustment) Periode Juli - September 2022, maka dengan ini disampaikan hal-hal sebagai berikut :

- Penyesuaian Tarif Tenaga Listrik (*Tarif Adjustment*) diatur dalam Peraturan Menteri ESDM No 09 Tahun 2014 Jo No 31 Tahun 2014 Jo Nomor 28 tahun 2016 Jo Nomor 03 Tahun 2020 Tarif Adjustment ditetapkan setiap 3 bulan terhadap 13 golongan tarif non subsidi dengan mengacu kepada perubahan 4 faktor yaitu : Kurs / Nilai tukar mata uang Dollar Amerika terhadap mata uang Rupiah; Harga patokan minyak mentah / Indonesian Crude Price (ICP); Inflasi; dan Harga petokan batubara Permerintah mentahakan Tarif Adjustmet (TA) Penderinda Juli 1.
- 2 Pemerintah menetapkan Tarif Adjustment (TA) Periode Juli - September 2022 yang diberlakukan kepada 5 golongan tarif pelanggan Rumah Tangga Mampu kategori Menengah keatas dan Golongan Pemerintah, yaitu golongan tarif R2/3.500 s.d 5.500 VA, R3/6.600 VA keatas, P1/6.600 s.d 200 kVA; P2/di atas 200 kVA dan P3/Penerangan Jalan Umum (PJU) Tarif Adjustment Periode Juli – September 2022 mulai berlaku pada pembelian token per tanggal 1 Juli 2022 untuk pelanggan Prabayar dan Pemakaian Periode Juli 2022 (Rekening bulan Agustus 2022) untuk
- 3 pelanggan Pascabayar, dengan nilai sebagai berikut

No	Gol. Tarif	Batas Daya	TA sebelum (1 Juli 2022) Rp/kWh	TA TW III Thn 2022 Per 1 Juli (Rp/kWh)	Penyesuaian (Rp/kWh)
1	P-1/TR	6.600 VA s.d 200 kVA	1444,70	1.699,53	254,83
2	P-2/TM	Di atas 200 kVA	WBP :K x1.035,78 LWBP : 1.035,78 kVArh : 1.114,74	WBP:K x 1.415,01 LWBP: 1.415,01 kVArh: 1.522,88	379,23 379,23 408,14
3	P-3/TR	PJU Semua Daya	1444,70	1.699,53	254,83
	R2/TR	3.500 VA s.d 5.500 VA	1444,70	1699,53	254,83
	R3/TR	6.600 VA ke atas	1.444,70	1.699,53	254,83

Catatan : TA akan mengalami penyesuaian tiap triwulanan (turun/naik) sesuai perubahan 4 faktor pada poin 1.

Untuk informasi perubahan Tarif Adjustment tiap triwulanan berikutnya dan Akses Layanan PLN yang lebih mudah, pelanggan agar mengunduh Aplikasi PLN Mobile di Play Store atau App Store

Demikian disampalkan, atas perhatian dan kerjasamanya diucapkan terima kasih.

Tembusan : 1. Manager PLN UP3 Dumai	11	A Mabajer
	//	WRYR
2. Sekretarlat Daerah Pemkab Bengkalis		
3. Dinas Komunikasi & Informatikan Per	nkab Bengkalis	* UP3 DUMAILOU NU
4. Dinas Perhubungan Pemkab Bengkali	s ((ULP BENGKAUS
	V	ANDIKO BESTARI
		CT S C
Antara Benekalis 20212		
Antara, Bengkalis 28712 (0766) 21777 F (0766)		

Figure 3.12 Tariff Adjustment Source: processed data 2022

5. Power Change Data

FIFEL .	MAR	A MANAR STATES	图和12-65	1 CONCE	DALU.
182301894148		BAMABANG IRAWAN	R1M		DANI
182300055041	51	ASYARUDDIN	R1M		DANI
182300053947		ZAINUDIN	R1M	X720015	DANI
182300092351		MASDUKI	R1		DANI
182301849542		HAMDI	R1M		DANI
182300045473		H. M. TAHIR	R1		DANI
182300043479		SYAIFUL AMRI	R1	450	DANI
	1403013112620004	RIDWAN	R1	900	DANI
		MASRI	R1	900	DANI
182300033150	1405010500057000	SUHANDI.	R1	450	DANI
182301850827		MUHAMMAD SANI	R1M	900	DANI
	1403015510552089	ROSNAINI	R1	900	DANI
	1403013310332003	LILI SYURYANI	R1M	900	DANI
182301853250		INDRA	R1	1300	MASRUL
182300068005	1402022112628062	TAJUDIN	R1	900	JUNAIDI
	1403023112628962	AMRAN	R1	450	JUNAIDI
182300054567		H.YAKIN	R1M	900	JUNAIDI
182301204600		MAULDO	R1M	900	JUNAIDI
182301200946		ARZIAH	R1M		BUDI
182300069717		IR JONI WISMAN	B1	250/542	BUDI
182301826779		ROSDA NURLINDA	B1		BUDI
82301827749		KANTOR P.P.K.	P1		BUDI
82300037262			R1		BUDI
182300026818		GEH	R1		BUDI
and the second se	1403013112659937	KAMARUDDIN	52		BUDI
82300056579		MUSHOLLA P TUNGGAL	R1M		RAWI JAY
182301889307		USMAN	-		RAWIJAYA
82301818726		NORIMA	R1M		RAWIJAY
82301877744		LIZAWATI	R1M		RAWIJAY
82300100992		YACHRI SIREGAR	R1M		Contraction of the second second
82301809849		TARWANTO	R1M		ROMI
82300115321		FIRDAUS	R1		ROMI
82301012339		SYAHRIZAL	R1	100 You 200	ROMI
82301024494		NANG CIK	R1M		ROMI
82301817980	1403035806841432	SITI AISAH	R1		ROMI
82301001304		KIM BING	B1	900	ROMI
82301604627		OMAINI	R1M	10000	ROMI
	1403023112713829	ABDUL ROHIM	R1		YONO
	1403025507710002	SOGIATON	R1		YONO
82301202160		KASIMIN	R1	450	YONO
82301205220		SAMSURI	R1M	900	YONO
82301402947		KARNI	R1	450	YONO
82301888313		M.HARUN	R1M	900	YONO
82301408016	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	AMIN	R1	900	YONO
82301406157		BADRI	R1M		YONO
82301405587	1403021501580001	BUSRI	R1		YONO
82301403587	1403071301300001	LEMAN	R1		YONO
182301401596		SYAHRIZAN	R1M		AIDI
		JIMINIZAN	11.2.141	500	

Figure 3.1

Figure 3.13 Power Change Data Source: processed data 2022

TGL PDL		PERUBAHAN DATA FI	ELANGGAN	NS MUTASI
TGL PDL 28-6-2022	NO. PDL PDL18230/220628/906	TGL_NYALA 28-6-2022	ID. PELANGGAN 182301024365	N M
		JENIS MUTASI / KOREKSI		N. PEMUTUSAN RAMPUNG DATA
ENYAMBUNGAN BARU	E. PERUBAHAN DAYA	H. PENGATURAN FUNGSI TUL 2-3-5	K. FAKTOR KALL METER	PELANGGAN MASIH DI FOL
ERUBAHAN NAMA ERUBAHAN ALAMAT	F. BIAYA PENYAMBUNGANILI	I. BIAYA PEMAKAIAN SEWA J. ALAT PENGUKUR DAN	DAN CIRI PENYALURANYA	O. PEMUTUSAN RAMPUNG DATA PELANGGAN KELUAR DARI PE P. PASANG KEMBALI EKS. MUTA
ERUBAHAN TARIF	G. ANGSURAN	PEMBATAS	M. LOKASI DESA	ERUBAHAN NAMA NO. URUT PELA
NAMA PT.BAN	K RIAU		KODET	
ALAMAT PENUNJUKA	N	NAMA PENUNJUKAN		NOMOR BANGUNAN
JL	SUDIRMAN		LINGKUNGAN	KODE POS
	RT BW	NO DALAM RT	LINGRUGGAD	
TARIE KD.	PT E DAYA TE	RSAMBUNG K H	UD UCDUDUKAN	
B2		16,500 RUPIAH BP	KD KEDUDUKAN	
NO. KUITANSI BP			A/M KD BACA METER	KD KEL
NO KUITANSI UJU	TGL KUITANSI UJL		KD GOL COPY MATE	BAI PPJ PEMDA
			KD GOL COPY MATE	P
KODE RP ANG	SS PER BLN LAMANYA	BLN/THN ANGS KE	TMPT BAYAR LOKET TUGG	K INDE MUSIMAN / KWA-MAKS
KODERP ANG	SS PER BLN LAMANYA	BLN/THN ANGS KE		
	SS PER BLN LAMANYA	BLN/THN ANGS.KE	KD BPT DAYA TRAFO	KD SK
KODE RP ANG	SS PER BLN LAMANYA			
LETAK APP				
METER KWH	PASANG / PERUBAHAN	MERK	YPE NOMOR	TH TERA TH BUAT
L	PASANG / PERUBAHAN	MERK	YPE NOMOR	TH TERA TH BUAT
	L PASANG / PERUBAHAN	MERK T	YPE NOMOR	TH TERA TH BUAT
				TH TERA TH BUAT
IG	L PASANG / PERUBAHAN		YPE NOMOR	
SAKLAR WAKTU	LWBP	WBP KVARH		
ANGKA	KEDUDUKAN AWAL	0 0		FAKTOR KALI METER
	TRAFO ARUS	TRAFO TEGANGAN	KONSTANTA METER	LOALVA DOLLAIE IED
KWH	TRAFO ARUS	TRAFO TEGANGAN	KONSTANTA METER	FAKTOR KALLMETER
KVARH	TRAFOARUS	TRAFO TEGANGAN	KONSTANTA METER	FAKTOR KALI METER
KVAMAKS		NOMOR T	IANG	м
	NO. GARDU			IN
			KD FRT KO FJN KDINST	KD LOKASI LTK KL DESA DESA D

6. Customer Data Change Form

Figure 3.14 Power Change Data Source: processed data 2022

No.	IDPEL	NAMA	ALAMAT	TRP	DAYA	BLTH	BLTH	NOREK	KWH	PTL	MAT	PLN	BY.BEBAI	PPN	ш
1	182100285714	KTR POLSEK PINGGIR	JL DESA PINGGIR	P1	4400	202004	202007		1,134	1,220,184			0	(
2	182100314368	GEDUNG SATLANTAS	JL.PIPA AIR BERSIH	P1	7700	202004	202007		1,280	1,849,216			0 0	(1
3	182101500310	POS POLISI M BASUNG	JL.RAYA M BASUNG	Pl	450	202004	202007		156	98,700	0		0 0	((
4	182101702273	POLSEK PINGGIR	JL.DURI PEKANBARU	PI	13200	202004	202007		4,010	5, 793, 247			0 0	((
5	182102039508	KANTOR POLISI	JL.DURI PEKANBARU	P1	4400	202004	202007		176	189,376	0		0	0	(
6	187300090492	KTR POLRES BENGKALIS	LEMBAGA	PI	105000	202004	202007		22,214	32,092,566			0	0	0
7	182300107031	POLSEK SEI ALAM	SELALAM	P1	23000	202034	202007		2,908	4,201,180		1	0	0	0
8	182300114967	KTR POSPOL AIR	SEI BENGKALIS	P1'	1300	202004	202007		749	785,701	0	1	0	0	(
9	182301021272	KTR POLSEK BUKIT BATU	SUDIRMAN	P1	2200	202004	202007		1,543	1,681,788		(0	0	Ç
10	182301210425	POLSEK BANTAN	SUKARNO HATTA	P1	10600	202004	202007		1,661	2,399,647	0	1	0 0	0	(
11	182301807255	POS POLISI KOTA	YOS SUDARSO	P1	1300	202004	202007		194	203,506	C		0	((
12	182700000791	KANTOR POLISI	JL INPRES BATU PANJA	P1	2200	202004	202007		1,524	1,639,824	0		0 0	0	(
13	182302136121	TOWER POLSEK SIAK KECIL	JL ZALIK HARIS	B2	7700	202004	202007		308	444,968	0	1	0 0	((
14	182103404545	TOWER RADIO POLSEK PINGGI	MOJOLELO GG SURAU	B2	7700	202004	202007		308	444,968	0		0 0	(1
			lane and the second second	-			land to be a set of the set of th	-				TOTAL	TAGIHAN		

7. Customer Billing Information Data

Figure 3.15 Customer Billing Information Data Source: processed data 2022

8. Sertifikat Laik Operasi

	and the second second second second	and the second	
	SFRTIFIK 29	TLAIK OPERA	IST
	Nomor Sertifikat	: K603.0.P.B.427.1403.F22	
	Nomor Register	: F22BK60341011	
	Menteri Energi da	n Sumber Daya Miner	ral
bahwa instalasi pemanfa	satan tenaga listrik,		
	H.EDIAR RAMLI		
Tenaga Listrik (NIDI)	:1.06.2022.206545		
	; JL.DAMON Kab. Be		
	: 1.476156 ; 102.106	351	
ah phasa	: 900 VA / 1 phasa		
steksi (dalam Ampere)	: TN-C-S		
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5.8	visalux		
	: PT Perusahaan Lis	trik Negara (Persero)	
sile	Ridwan		
	: 121422062022 / 22	Juni 2022	
ntuan keselamatan keter	nagalistrikan sehingga dinyatak	an:	
	Laik	Operasi	
berlaku dari tanggal 22 J	luni 2022 sampai dengan tangg	al 22 Juni 2037 sepanjang tidak	ada perubahan kapasitas, perubahan
L.			
			Ditetapkan di ULP BENGKALIS
			pada tanggal 22 Juni 2022
238 275 1 7 ST			
CAS OF SERVICE			
22 2 2 2 2 2 2 2			
6353552			Bibit
THE SPACE			DIDI
2 dapat dilakukan melalu	ii website siujang.esdm.go.id		

Figure 3.16 Sertifikat Laik Operasi Source: processed data 2022

9. Customer data completeness update form



Figure 3.18 List of Meter Numbers Source: processed data 2022

11. Doubtful Accounts Payable Receipt

LN. C	AUANG	JORAL	and the second	transferrance care	10	b /Flantin	= RAYO	w ee	P INCL	N.C. 31	347
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PT. PLN. (ERSERO	DUMAI	ALAO						BEALL	m Lis	
				With the state		Cab./Ran	ing t R.	1 M	P. P. P. 11.92	3636363	21713_
L. N. Z	Pas. Bar	mertune./F	arbaik./Per	ub./Permet./F	embong	M			perm /	100 1	A .
AMAJALA	MATIM	ANIS/4	e / Ja					N	e Norm./Par		lumian Ueng
Banyaknya		B/r/p		Name Bar	angripa	na part				1	
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enter)				Parkiroon	Pombet	a Gudang		Pr	preservition 1	1 .	anyaknya schert
PT. PLN. (CABANG	BUMAI	Perbaik /Pe	BON	rembo	Gab./R	m BAL	20-ym	No. P.P. : /	1900	B. No 1. Unituk T.U.K.G 1. Uni
AMAIALA	PROT OF	202154	yn 10	K. Gan	ar on	pare part		1	No. Norm	1-411	
Sanyaknya	Catuan	DITTP		Nama B	arbingita		·	1			
Sanyaknya	Contraction of the second	-	Kent	METER	SAT		10.500		Tangant	09-1	1 - 17
Centu)	BH			Perkira	in Pemt	abanan			Pemarikaa	1.40	Banyoknya sohari tiap barang
ode Perkin	aan		Setuju.		Kes	ala Guda	001				
engembali			a a constant						LLI	BER TRI	HARTOKO
TUL 1-11	12	NO.			Daut	IN I	I KE	BAR	1011 9	PER -	5-17L082

Figure 3.19 Doubtful Accounts Payable Receipt Source: processed data 2022

12. Power Purchase Agreement Letter (SPJBTL)



Figure 3.20 Power Purchase Agreement Letter (SPJBTL) Source: processed data 2022

3.6 Obstacle and Solutions

3.6.1 Obstacle

When carrying out Apprenticeship at PT. PLN (Persero) ULP Bengkalis, of course, the author has experienced problems and this can hinder the implementation of Apprenticeship. Barriers and obstacles faced are as follows:

- 1. The office network is sometimes difficult to connect to a computer, making it difficult for writers to input data into the system or work that requires an internet network.
- 2. Lack of facilities provided by PT. PLN (Persero) ULP Bengkalis, for example, does not have a sufficient number of computers.

3.6.2 Solution

Although the author experienced several obstacles encountered when carrying out Apprenticeship at PT. PLN (Persero) ULP Bengkalis, but the author can overcome these obstacles properly and can carry out Apprenticeship smoothly at PT. PLN (Persero) ULP Bengkalis. The author's way of overcoming obstacles during Apprenticeship is as follows:

- 1. Regarding the internet network, the author must report faster to the supervisor to connect an error network connection, sometimes the author also uses internet network hotspots from personal cellphones.
- 2. To overcome the lack of facilities provided by PT. PLN (Persero) ULP Bengkalis in completing the task, the author took the initiative to bring a personal laptop. Limitations such as the insufficient number of PCs result in delays in completing the tasks assigned to the author.

CHAPTER IV CONCLUSION AND SUGGESTION

4.1 Conclusion

- The author is given duties at PT. PLN (Persero) ULP Bengkalis, namely Input PLN Mobile Customer Id, Separation of KCT (Key Change Token) Per address, Register/enter customer data who want to install new electricity, Register customers who want to make power changes, Recap the power change request data (Migration), Recap the Bengkalis Police Account Bill, Recap the Official Travel Order (SPPD) ULP Bengkalis and Input Inspector data.
- In the implementation of this Job Training, the author carried out practical work in one of the State Owned Enterprise in the Bengkalis Area Region, namely PT. PLN (Persero) ULP Bengkalis which lasted for 4 (Four) months starting on March 7, 2022 to July 7, 2022.
- 3. Then in this Job Training activity the author also understand how systems and procedures apply as in the process, input PLN Mobile Customer Id, separation of KCT Per address, register/enter customer data who want to install new electricity, register customers who want to make power changes, recap the power change request data, recap the Bengkalis Police Account Bill, recap the Official Travel Order ULP Bengkalis and Input Inspector data.
- 4. Counstraints that the authors get while doing practical work at PT. PLN (Persero) ULP Bengkalis is the first the office network is sometimes difficult to connect to a computer, so for the solution regarding the internet network, the author must report faster to the supervisor to connect an error network connection, sometimes the author also uses internet network hotspots from personal cellphones.

4.2 Suggestions

The author provides several suggestions for various parties, namely for the author himself, for students or younger siblings who will do Apprenticeship in the next period, for companies and for Bengkalis State Polytechnic.

1. Author

Suggestions for writers to be more careful, thorough and concentrated in completing the given task. Get in the habit of reading first before acting, and think realistically and rationally, and do the task in accordance with the directions or orders that have been given by the employee concerned.

2. Student

The author also provides suggestions that may be useful for students who will carry out Apprenticeship activities for the next period, namely prioritizing occupational safety and health, making the best use of time, doing work according to ability, thinking before acting, always being patient and obedient and must learn Manage all assigned work.

3. Company

After the author runs an Internship at PT. PLN (Persero) ULP Bengkalis. There are several suggestions for companies to be better, namely when the company gives assignments that have great responsibility and high risk to Internship students so that they can be supervised, guided and taught the steps.

4. Bengkalis State Polytechnic

Suggestions for the Bengkalis State Polytechnic campus are the provision of Internships that can be used as evaluation material, and should be given to students before carrying out the Internship in accordance with the field or course material that is in accordance with the Apprenticeship company and the person concerned in order to be able to deliver students who will do Apprenticeship on the first day of admission, and pick them up again when students have finished doing Apprenticeship .

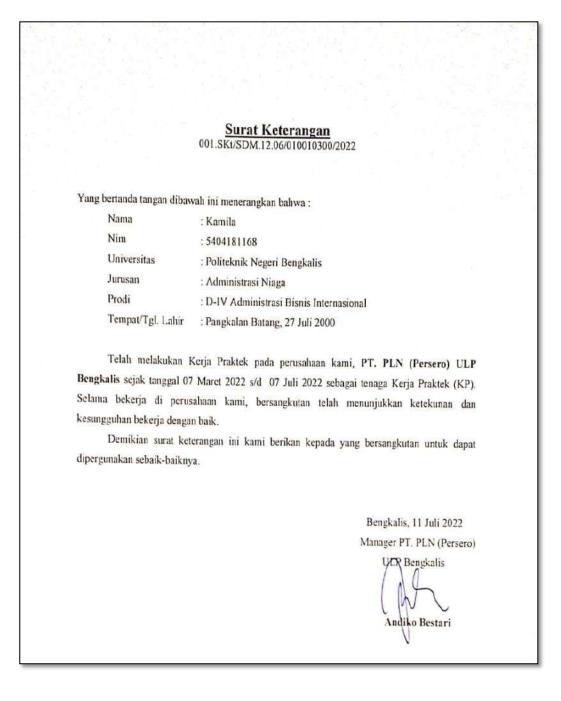
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- Ramadhani, N. A. (2021). Laporan Kerja Praktik PT. PLN (Persero) ULP Bengkalis.
- Suryani (2021) Laporan Kerja Praktik PT. PLN (Persero) ULP Bengkalis, Prosedur Pendaftaran pelanggan Prabayar dan Pascabayar PLN Mobile.



APPENDICES

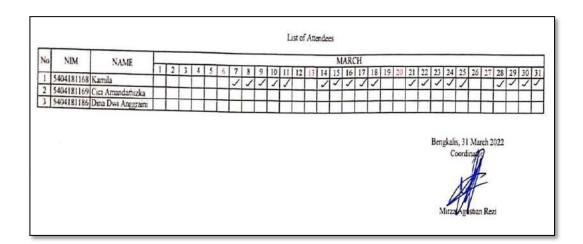
Appendix 1: Apprenticeship Statement Letter

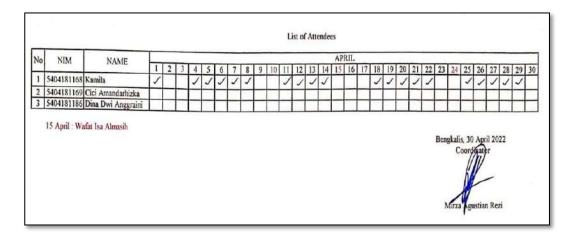


Appendix 2: Company Appraisal Sheet

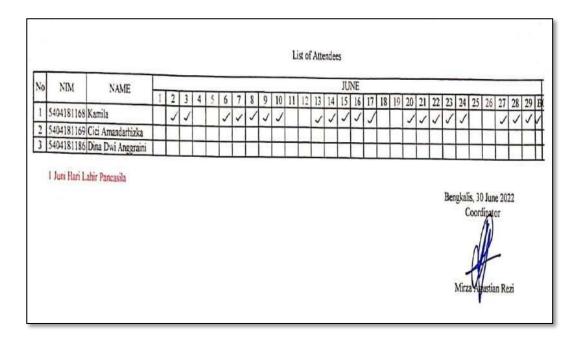
Name	PT. PLN (PE ; Kamila	PANY APPRAISAL RSERO) ULP BENG		
	: Kamila	RSERO) ULP BENG	KALIS	
Sinde				
Study		al Business Administr	ation	
Colle	ge : State Polytechn Assessment Aspect	Precentage	Scores	
1	Discipline	20%	<u> </u>	
2	Responsibility	25%	98	
3	Adjustment/Adaptation	10%	97	
4	Work Result	30%	96.	
5	Behavior in General	15%	36	
	Total (1+2+3+4+5)	100%	485 .	
61 - 0 56 - 0				
Notes				
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			UNIT INDUK WRICH UP3 DUMAI ULP BENGKALIS	•
			UNIT INDUK WRICH UP3 DUMAI ULP BENGKALIS	

Appendix 3: List of Attendence





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Appendices 4: Daily Activities

DAILY ACTIVITY OF THE JOB TRAINING (KP)

NAME :KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 07-03-2022	-Introduction to the Office Environment -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	AF
2	Tuesday 08-03-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	SH
3	Wednesday 09-03-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	N.
4	Thursday 10-03-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	X
5	Friday 11-03-2022	-Briefing -Input Customer Id on the PLN Mobile Application -Arranging Electricity Sales and Purchase Agreement (SPJBTL)	Mirza Agustian Rezi	H

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Bengkalis, 11th March 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Introduction to the Office Environment
2.		Prepare Electricity Sales and Purchase Agreement (SPJBTL)
3.		Input Customer Id on the PLN Mobile Application

NAME	: KAMILA
NIM	: 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 14-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	85
2	Tuesday 15-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
	Wednesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	QU,
3	16-03-2022	-Visit to Bagan Besar Diesel Power Generation Service Unit (PUSLIS)	Firrizqi Pratama	6
4	Thursday 17-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1
5	Friday 18-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	

Bengkalis, 18th March 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Input Customer Id on the PLN Mobile Application
2.		Input Customer Id on the PLN Mobile Application
3.		Input Customer Id on the PLN Mobile Application
4.		Input Customer Id on the PLN Mobile Application
5.		Input Customer Id on the PLN Mobile Application

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 21-03-2022	-Briefing -Input Customer Id on the PLN Mobile Application -Servingcustomers who complain of disturbances in the electricity network (PT AdraGemilang)	Mirza Agustian Rezi	
2	Tuesday 22-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	X
		- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	a f
3	Wednesday 23-03-2022	-Separation of KCT (Key Change Token) Address	Zulwendri Harahap	DM
		-Checking the KWH meter on the Ketam Putih shrimp pond with P2TL	Ridho Marwan	R.H.
4	Thursday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	X
4	24-03-2022	-Separation of KCT (Key Change Token) Address	Zulwendri Harahap	27M
5	Friday 25-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	X

Bengkalis, 25thMarch 2022 Coordinator

Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Serving customers who complain of disturbances in the electricity network (PT Adra Gemilang)
2.		-Separation of KCT (Key Change Token) Address
3.		-Checking the KWH meter on the Ketam Putih shrimp pond with P2TL

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 28-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	14
	Tuesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
2	29-03-2022	-Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Ramadan and Eid Al- Fitri 1443 H Alert)	Firrizqi Pratama	Å
3	Wednesday 30-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1
4	Thursday 31-03-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	A

Bengkalis, 31th March 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		- Briefing -Input Customer Id on the PLN Mobile Application
2.		-Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Ramadan and Eid Al-Fitr 1443 H Alert)
3.		- Briefing -Input Customer Id on the PLN Mobile Application
4.		- Briefing -Input Customer Id on the PLN Mobile Application

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Friday 01-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	5
2	Monday 04-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	AL
	Tuesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	et-
3	05-04-2022	-Separation of KCT (Key Change Token) Address	Zulwendri Harahap	DIA
4	Wednesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	B
	06-04-2022	-Visit to PLTD PangkalanBatang	FirrizqiPratama	1
5	Thursday 07-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	AL
6	Friday 08-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1

Bengkalis, 8th April 2022 Coordinator

Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		-Separation of KCT (Key Change Token) Address
2		Input Customer Id on the PLN Mobile Application
3.		Input Customer Id on the PLN Mobile Application
4.		Input Customer Id on the PLN Mobile Application

NAME	: KAMILA
NIM	: 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 10-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	MA
2	Tuesday 12-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	25
3	Wednesday 13-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	0£
4	Thursday 14-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1
5	Friday 15-04-2022	Isa Almasih Death Holiday		

Bengkalis, 15th April 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Input Customer Id on the PLN Mobile Application
2		Input Customer Id on the PLN Mobile Application
3.		Input Customer Id on the PLN Mobile Application
4.		Input Customer Id on the PLN Mobile Application

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 18-04-2022	-Briefing -Input Customer Id on the PLN Mobile Application -Stamp and compose a letter regarding the independent PJU program	Mirza Agustian Rezi	R
2	Tuesday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
2	19-04-2022	-Dissemination of Substation Development Planning at PLTD Pangkalan Batang	Firrizqi Pratama	1
3	Wednesday 20-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	the
4	Thursday	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	ak.
	21-04-2022	-Stamp and compose a letter regarding the independent PJU program	Mirza Agustian Rezi	de
5	Friday 22-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	A

Bengkalis, 22th April 2022 Coordinator gustian Rezi Mirza

NO	WORKING PIC	EXPLANATION
1.		Dissemination of Substation Development Planning at PLTD Pangkalan Batang
2.		Stamp and compose a letter regarding the independent PJU program
3.		Input Customer Id on the PLN Mobile Application

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 25-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	AB
2	Tuesday 26-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	aff
3	Wednesday 27-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	K
4	Thursday 28-04-2022	- Briefing -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
5	Friday 29-04-2022	Holidays with Eid Al-Fitr		

Bengkalis, 29th April 2022 Coordinator Mirza Agnstian Rezi

-

NO	WORKING PIC	EXPLANATION
1.		- Briefing -Input Customer Id on the PLN Mobile Application
2		- Briefing -Input Customer Id on the PLN Mobile Application
3.		- Briefing -Input Customer Id on the PLN Mobile Application
4.		- Briefing -Input Customer Id on the PLN Mobile Application

NAME NIM

: KAMILA : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 09-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Recap of request for power change (Migration) April 2022 	Mirza Agustian Rezi	H
2	Tuesday 10-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application List of new connections/installs on the PLN mobile application 	Mirza Agustian Rezi	A.
-Check the name of the officer who notes the meter		Zulwendri Harahap	DM	
	Wednesday 11-05-2022	-Input Customer Id on the PLN Mobile Application -List of new connections/installs on PLN mobile	Mirza Agustian Rezi	A
		11 00 2022	-Photocopy of Minutes of Update on customer data completeness	Zulwendri Harahap
4	Thursday	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	R
	12-05-2022	-Photocopy of Minutes of Update on customer data completeness	Zulwendri Harahap	839
5	Friday	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	1
0	13-05-2022	-Scan (Working Permit)	Firrizqi Pratama	1



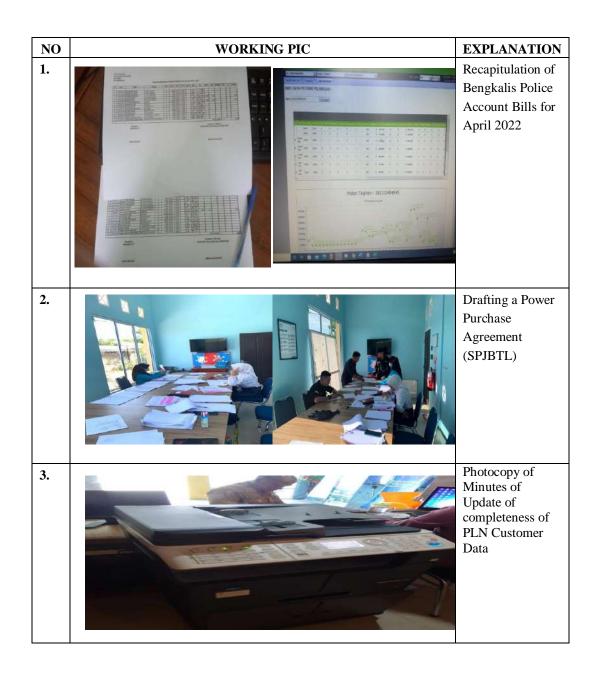
NO	WORKING PIC	EXPLANATION
1.		Recap of request for power change (Migration) April 2022
2.		Check the name of the officer, note the meter (Biller) on the Integrated Meter Record Application
3.		Photocopy of Minutes of Updates on customer data completeness

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 16-05-2022	Vesak Day		
2	Tuesday 17-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	1
3	Wednesday 18-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Prepare Electricity Sales and Purchase Agreement (SPJBTL) Recapitulating Bengkalis Police Account Bills for April 2022 	Mirza Agustian Rezi	AF -
		-Photocopy of Minutes of Update on completeness of PLN Customer Data	Zulwendri Harahap	Ding
4	Thursday 19-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	1×
5	Friday 20-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	A B
		-Scan the Minutes of Updates on the completeness of PLN Customer Data	Zulwendri Harahap	DM

Bengkalis, 20th May 2022 Coordinator

Mirza Agustian Rezi



NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 23-05-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	AL
2	Tuesday 24-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Scan the Minutes of Submission for Cleansing No Agenda Application for new installs 	Mirza Agustian Rezi	Aff
		-Scan the Minutes of Updates on the completeness of PLN Customer Data	Zulwendri Harahap	Drug
3	Wednesday 25-05-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application -Photocopy of Official Travel Order (SPPD) along with the receipt	Mirza Agustian Rezi	off
4	Thursday 26-05-2022	Isa Messiah Ascension Holiday		
5	Friday 27-05-2022	Briefing (direction) Input Customer 1d on the PLN Mobile Application Recap of Official Travel Order (SPPD) ULP Bengkalis April 2022		APP -

Bengkalis, 27th May 2022 Coordinator gustian Rezi Mi

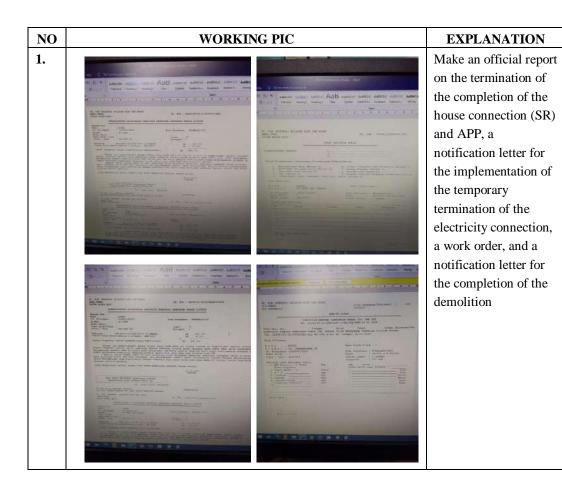
NO	WORKING PIC	EXPLANATION
1.		Scan the Minutes of Updates on the completeness of PLN Customer Data
2.		Photocopy of Official Travel Order (SPPD) along with the receipt
3.	<image/>	Recap of Official Travel Order (SPPD) ULP Bengkalis April 2022

NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 30-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Make Minutes of Termination of Complete House Connections (SR) and APP, Notification of implementation of temporary disconnection of electricity, work orders, and Notification letters of completion of demolition List of Power Change/Migration Requests 	Mirza Agustian Rezi	H
2	Tuesday 31-05-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Power Change Request List 	Mirza Agustian Rezi	H.

Bengkalis, 31th May 2022 Coordinator

Mirza Agustian Rezi



NAME	: KAMILA
NIM	: 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Wednesday 01-06-2022	Pan	casila Day	0
2	Thursday 02-06-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	-
		-Scan Working permit	Firrizqi Pratama	
	Friday 03-06-2022	- Briefing (direction) -Input Customer Id on the PLN Mobile Application -Writing Doubtful Accounts Payable Receipt (PRR)	Mirza Agustian Rezi	H
3		- Scan Working permit	Firrizqi Pratama	1
			-Scan the Minutes of Updates on the completeness of PLN Customer Data	Zulwendri Harahap

Bengkalis, 3th June 2022 Coordinator gustian Rezi



: KAMILA : 5404181168 NAME NIM

IM .	: 5404181168	

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATORE
1	Monday	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	-
1	06-06-2022	-Check the Meter Record Officer on the Integrated Meter Record Application	Zulwendri Harahap	DIA
2	Tuesday 07-06-2022	 Briefing (direction) Separation of KCT (Key Change Token) Per address Recap of Meter Record Officer (Biller) 	Zulwendri Harahap	Dus
		-Registering a new connection/installation application	Mirza Agustian Rezi	A
3	Wednesday 08-06-2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application 	Mirza Agustian Rezi	AT
4	Thursday 09-06-2022	-Briefing (Direction) -Print, stamp and scan electricity bill information for the Bengkalis State Polytechnic -Photocopy of Official Travel Order (SPPD) along with the receipt	Mirza Agustian Rezi	A
5	Friday 10-06-2022	 Briefing (direction) Recap of Official Travel Order (SPPD) ULP Bengkalis May 2022 Make a Circular regarding the Appeal for Payment of Electricity Accounts. 	Mirza Agustian Rezi	R

Bengkalis, 10th June 2022 Coordinator)

Mirza gustian Rezi

: KAMILA NAME NIM

: 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 13-06-2022	- Briefing (direction) -Separating KCT (Key Change Token) addresses -P&S Tariff Separation	Zulwendri Harahap	DM
2	Tuesday	 Briefing (direction) Creating Visual Chart of ULP Bengkalis Management 	Firrizqi Pratama	
2 14-06-2022		-New Connection List/ New install -May 2022 Migration Data Recap	Mirza Agustian Rezi	A
3	Wednesday 15-06-2022	- Briefing (direction) -Separating KCT (Key Change Token) Address	Zulwendri Harahap	Ding
4	Thursday 16-06-2022	-Briefing (Direction) -Network Inspection (Network Comb) in the New Straits Area	Firrizqi Pratama	L:
		-Registering a 900 power-up application	Mirza Agustian Rezi	All
5	Friday 17-06-2022	- Briefing (direction) -Input Inspector data	Firrizqi Pratama	1

(Bengkalis, 17th June 2022 Coordinato

Mirza Agustian Rezi



NAME : KAMILA NIM : 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday	- Briefing (direction) -Scan Working Permit (Work Permit)	Firrizqi Pratama	Lo
'	20-06-2022	-Make Report on Realization of PB PD TR 1 Phase	Mirza Agustian Rezi	AT
2	Tuesday	Briefing (direction) -Make Report on Realization of	Mirza Agustian Rezi	
2	21-06-2022	PB PD TR 1 Phase	WiiiZa Agustian Aczi	AM
3	Wednesday 22-06-2022	- Briefing (direction) -Make Report on Realization of PB PD TR I Phase -Registering a new Install Application	Mirza Agustian Rezi	AB
4	Thursday 23-06-2022	-Briefing (Direction) -Photocopy of Official Travel Order (SPPD) along with the receipt -Recap of SPPD ULP Bengkalis month June 2022	Mirza Agustian Rezi	P
5	Friday 24-06-2022	- Briefing (direction) Print Operation Manual (SOP 20 KV) ULP Bengkalis	Rahmad Febrianto	AB-F

Bengkalis, 24 June 2022 Coordinato Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Make a Realization Report of PB PD TR 1 Phase
2		Make a Realization Report of PB PD TR 1 Phase
3.		Make a Realization Report of PB PD TR 1 Phase

NAME	: KAMILA
NIM	: 5404181168

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Monday 27-06-2022	 Briefing (direction) Make Report on Realization of PB PD TR 1 Phase Recap of Bengkalis Police Account Bills for June 2022 	Mirza Agustian Rezi	H
2	Tuesday 28-06-2022	 Briefing (direction) Make Report on Realization of PB PD TR 1 Phase Performing Migration Registration/power changes 	Mirza Agustian Rezi	AF
3	Wednesday 29-06-2022	- Briefing (direction) -Performing Migration Registration/power changes	Mirza Agustian Rezi	ab a
4	Thursday 30-06-2022	-Recap Meter Number	Mirza Agustian Rezi	Øł,
		-Firefighter Simulation	Firrizqi Pratama	d.

Bengkalis, 30th June 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Bengkalis Police Account Bill Recap for June 2022
2.		Doing Migration Registration/power change
3.	<text></text>	Recap Meter Number
4.		Firefighting simulation about the introduction of the tools used in the event of a fire and how to act when a fire occurs, as well as how to use APAR (Light Fire Extinguisher)

NAME

NO	DATE	DESCRIPTION OF ACTIVITY	ASSIGNOR	SIGNATURE
1	Friday 1-07-2022	 Briefing (direction) Recap the HAR Events April- June 2022 Photocopy of SPPD (Official Travel Order) Recap the SPPD (Official Travel Warrant) 	Mirza Agustian Rezi	- Alt
2	Monday 4-07-2022	- Briefing (direction) -List of new connections/new installs -Recap the HAR Events April- June 2022	Mirza Agustian Rezi	R
3	Tuesday 5-07-2022	-List of new connections/new installs -Compile a letter regarding the maintenance of the customer substation	Mirza Agustian Rezi	AP
		-Photocopy of BA Regarding Update of Completeness of PLN Customer Data	Zulwendri Harahap	Ding
4	Wednesday 6-07-2022	-Recap Eviden 3 Phase April- June 2022	Mirza Agustian Rezi	A
4		-Fill out the Customer Data Completeness Update form	Zulwendri Harahap	DW
5	Thursday 7-07-2022	-Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Standby for Eid Al- Adha 1443) -Recapitalize LPB UP3 Dumai Inspection data (Customers do not buy tokens for more than 4 months)	Zulwendri Harahap	Ð1+4

Bengkalis, 7th July 2022 Coordinator Mirza Agustian Rezi

NO	WORKING PIC	EXPLANATION
1.		Fill out the Customer Data Completeness Update form
2.		ActivitiesDepartment of Equipment & Troops Yantek ULP Bengkalis (Idul Adha Day Alert 1443
3.	<image/>	Recap of Dumai UP3 LPB Inspection data (Customers do not buy tokens for more than 4 months)



Appendix 5: Apprenticeship Certificate