APPRENTICESHIP REPORT PT. PLN (PERSERO) ULP BENGKALIS

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APPRENTICESHIP REPORT PT. PLN (PERSERO) **ULP BENGKALIS**

Written as one of the conditions for completing Aprenticeship

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CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

State Polytechnic of Bengkalis is a vocational campus that educates its students to create a competent spirit in various fields. State Polytechnic of Bengkalis implements a apprenticeship program that is required to be followed by all final semester students.

Apprenticeship or better known as "Practice Work" or also abbreviated as KP is a series of activities that include an understanding of scientific theories/concepts applied in work according to the field of study. Apprenticeship can increase students' knowledge and skills and can solve scientific problems in accordance with the theories they get in college. Apprenticeship is carried out so that students can understand and apply well about the field of study. In addition, so that students can know the profession and work atmosphere in accordance with their study program. So, apprenticeship is a useful place for students to use as a tool to gain knowledge and work experience. Apprenticeship is also one of the requirements for obtaining an applied bachelor's degree.

In this program, specifically for International Business Administration students in semester 8 (eight) apprenticeship activities are carried out for approximately 3 (three) months, by choosing their own place and location for apprenticeship. However, before choosing a place to do this program, the apprenticeship coordinator provides several options or options for apprenticeship places to students. Then, from some of these options The author is interested in carrying out apprenticeship in the business sector, namely PT. PLN (Persero) ULP Bengkalis.

PT. PLN (Persero) is a State-Owned Enterprise (BUMN) which takes care of all matters relating to electricity in Indonesia, from production to distribution and

management of almost all parts of Indonesia. For the Bengkalis area, PT. PLN (Persero) ULP Bengkalis is located at Jl. Antara, Bengkalis, Riau Indonesia.

PT. PLN (Persero) has approximately 35 (Thirty Five) ULP and 3 (Three) UP2K spread across several areas, especially Riau Province and Riau Islands. The author does apprenticeship in one of the office networks, namely PT. PLN (Persero) ULP Bengkalis.

1.2. Purposes of the Apprenticeship

The apprenticeship activities of State Polytechnic of Bengkalis students, International Business Administration study program have the following objectives:

- 1. To describe job descriptions during apprenticeship.
- 2. To know the place and time of apprenticeship.
- 3. To explain apprenticeshipplace systems and procedures.
- 4. To find out the obstacles and solutions during apprenticeship.

1.3 Significances of the Apprenticeship

The apprenticeship carried out is very beneficial for several parties such as students, companies and State Polytechnic of Bengkalis

1. For Students

There are several benefits from the implementation of apprenticeship programs obtained by students, namely as follows:

- 1) Get a certificate from the company if you have completed the apprenticeship program.
- 2) Students can develop work relationships and add experience to their resumes.
- 3) Students have the opportunity to apply theoretical/conceptual knowledge in the real world of work.
- 4) Students gain practical experience in applying theoretical/conceptual science according to their study program.

5) Students have the opportunity to be able to analyze problems related to science that are applied in work according to their study program.

2. For Companies

The benefits of implementing apprenticeship programs are also obtained by companies/institutions that accept apprenticeship students, such as:

- 1) The company will receive labor assistance from students who do apprenticeship so that the work becomes a little lighter and easier.
- 2) The company will be recognized by academics and the world of education.

3. For State Polytechnic of Bengkalis

There are several benefits from implementing the apprenticeship program obtained by the State Polytechnic of Bengkalis, which are as follows:

- 1) There is good cooperation/relationship between the campus and the company where students do apprenticeship.
- 2) State Polytechnic of Bengkalis can improve the quality of its graduates through student apprenticeship experience.
- 3) State Polytechnic of Bengkalis will be better known in the industrial or corporate world.
- 4) State Polytechnic of Bengkalis receives feedback from organizations/companies on the ability of students who take part in apprenticeship in the world of work.
- 5) State Polytechnic of Bengkalis receives feedback from the world of work for curriculum development and learning processes.

CHAPTER II

GENERAL DESCRIPTION OF THE COMPANY

2.1 General History of the Company

PT. PLN (Persero) or the State Electricity Company is a State-Owned Enterprise (BUMN) which is in charge of all aspects of electricity in Indonesia and as a provider of electricity throughout Indonesia. The history of PT. PLN (Persero) began at the end of the 19th century, the sugar factory and electricity factory sector in Indonesia began to be improved when several Dutch companies engaged in sugar factories and tea factories set up electric power plants for their own needs. Between 1942-1945 there was a shift in the management of these Dutch companies by the Japanese, after the Dutch surrendered to Japanese troops at the start of World War II.



Figure 2.1 PLN Head Office Source: Processed Data, 2022

The process of power transfer again occurred at the end of World War II in August 1945, when Japan surrendered to the Allies. This opportunity was used by youth and electricity workers through the delegation of Electricity and Gas Workers/Employees who together with the Head of the Central Indonesian National Committee (KNI) took the initiative to meet President Soekarno to hand over these companies to the Government of the Republic of Indonesia. On 27 October 1945,

President Soekarno established the Electricity and Gas Bureau under the Ministry of Public Works and Energy with a power generation capacity of 157.5 MW.

On January 1, 1961, the Bureau of Electricity and Gas was changed to BPU-PLN (Bada Leader General of the State Electricity Company) which is engaged in electricity, gas and coke which was dissolved on January 1, 1965. At the same time, 2 (two) state companies namely the State Electricity Company (PLN) as the manager of state-owned electricity and the State Gas Company (PGN) as the gas manager.

In 1972, in accordance with Government Regulation no. 18, the status of the State Electricity Company (PLN) is determined as a State Electricity Public Company within the Ministry of Mines and Energy and as the Holder of the Electricity Business Authority (PKUK) with the task of regulating, fostering, supervising and providing electricity for the public interest in addition to their duties as a company. In line with the Government's policy that provides opportunities for the private sector to engage in the electricity supply business, based on PP No.23 of 1994, the status of PLN changed from a Public Company to a Limited Liability Company (Persero) and also as a PKUK in providing electricity for the public interest. With 13 being transferred, it is hoped that PLN can carry out its business activities optimally.

2.1.1 PT. PLN (Persero) Logo



Figure 2.2 Logo of PT. PLN (Persero) Source: Processed Data, 2022

Figure 2.2 is the logo of PT. PLN (Persero) as for the color inspiration for the logo of PT. PLN (Persero) are as follows:

- 1. Yellow: describes enlightenment, which PLN hopes that electricity can create enlightenment for people's lives. Yellow also symbolizes the fiery spirit of every person who works at PLN.
- 2. Red: represents the maturity of PLN as the first electricity company in Indonesia and the dynamism of the pace of PLN and its people, as well as the courage to face the challenges of the times.
- 3. Blue: symbolizes loyalty and dedication to the task to achieve and achieve prosperity and welfare of the Indonesian people, as well as the reliability of PLN personnel in providing the best service for its customers.

2.1.2 Philosophy PT. PLN (Persero) Logo

The PLN logo consists of Square, Lightning, Three Waves (Wave Edge Facing Down) as the basis for each activity. The aims of this philosophy are:

1. Square

Square as the base, yellow, and without borders. The Square field symbolizes that PLN is a perfectly organized container or organization.

2. Lightning

Lightning, red, thick top shape, pointed bottom shape, and cuts/pierces three waves. Lightning symbolizes the electric power contained in it as the main service product produced by PLN. In addition, Lightning also defines the fast and precise work of PLN personnel in providing the best solution for its customers.

3. Three Waves (Top of Waves Face Down)

Three Waves, colored blue, sinusodia-shaped (2 ^{1/2} periods), the ends of the waves facing downwards, arranged parallel in the horizontal direction, and are located in the middle on a yellow base. Three Waves means the propagation of electrical energy that is flowed by three main business fields that are involved in PLN, namely generation, distribution, and distribution which are in line with the hard work of PLN personnel to provide the best service for its customers.

2.2 Vision and Mission

Every company must have a vision and mission in order to realize its goals and as a driving force to carry out their respective programs, as well as PT. PLN (Persero). The following is the vision and mission of PT. PLN (Persero):

1. Vision

Vision is a distant view or goal of a company regarding what must be done to achieve goals in the future. The vision of PT. PLN (Persero) is "To be the Leading Electricity Company in Southeast Asia and #1 Customer Choice for Energy Solutions".

2. Mission

Mission is a statement of what the company should do. In an effort to realize the vision and mission, the objectives and reasons why the company was founded were also set. Following is the mission of PT. PLN (Persero).

- a. Running the electricity business and other related fields, oriented to customer satisfaction, company members and shareholders.
- b. Making electricity as a medium to improve the quality of people's lives.
- c. Strive for electric power to be a driver of economic activity.
- d. Carrying out business activities that are environmentally sound.

2.3 Motto

Motto is a sentence, phrase, or word as a motto or guideline that describes the motivation, spirit, and goals of an organization. Motto PT. PLN (Persero) is "Electricity for a Better Life".

2.4 PLN Values

PLN's Values are MORALS. MORALS is an acronym for:

- 1) Management: Hold fast to the trust given.
- 2) Competent: Continue to learn and develop capabilities.
- 3) Harmony: Caring for each other and respecting differences.

- 4) Loyal: Dedicated and prioritizing the interests of the nation and state.
- 5) Adaptive: Continually innovate and enthusiastic in moving or facing change.
- 6) Collaborative: Building a synergistic collaboration.

2.5 Kind of Business

PT. PLN (Persero) is a State-Owned Enterprise which is engaged in the business of providing electricity by providing services to the community through implementation in the fields of production, transmission and distribution of electricity. The business field of PT. PLN (Persero) is to conduct electricity business which includes:

- 1. Electricity Supply Business which includes:
 - a. Generator
 - b. Transmission
 - c. Distribution
- 2. Electric Power Supporting Business which includes:
 - a. Consultant on electric power
 - b. Electric power development/marketing
 - c. Electrical equipment maintenance
 - d. Development of science and technology equipment that supports the provision of electric power
- 3. Carry out special tasks assigned by the General Meeting of Shareholders in this case the Ministry of SOEs.
- 4. Carry out cooperation with other agencies or other parties or organizing bodies.

Business has many types, such as Agricultural Business, Raw Material Production Business, Manufacturing Business, Construction Business, Transportation Business, Communication Business, Service Business, Big/Small Trading Business, and Financial Business. In the apprenticeship activities carried out the type of business PT. PLN (Persero) ULP Bengkalis is a Service Business. Service business is

a field of business that sells or offers products in the form of services. Basically, the purpose of a business in the service sector is the same as a business that produces goods, namely to make a profit. Business in the service sector also does not involve the purchase of goods so that it does not require special storage media because what is being sold is service.PT. PLN (Persero) is a state-owned company engaged in the provision of electricity services in Indonesia, one of which is PT. PLN (Persero) ULP Bengkalis. As an electricity agent, it is his duty to develop business activities related to electricity, which aims to improve the welfare of the community and encourage economic improvement based on the principles stipulated by law and aim to meet the needs of electric power.

2.6 Organization Structure

Organizational structure is an arrangement and relationship between each part and position in an organization or company. The organizational structure clearly describes the separation of work activities from one another and how the relationship between activities and functions is limited. The organizational structure of PT. PLN (Persero) ULP Bengkalis is a type of functional organizational structure, namely the organizational structure based on the function of each component. For more details can be seen in figure 2.3 which shows the organizational structure of PT. PLN (Persero) ULP Bengkalis.

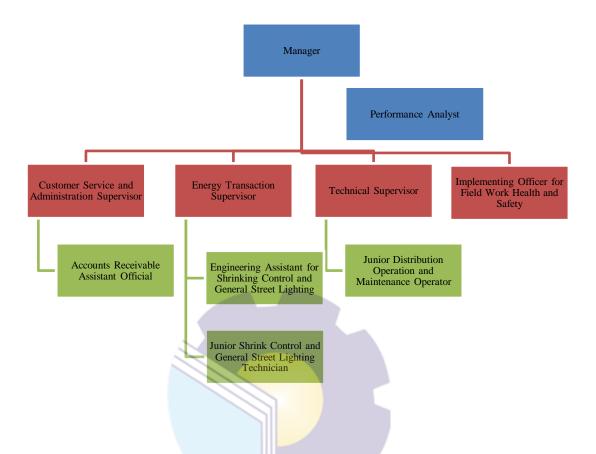


Figure 2.3 Organizational Structure of PT. PLN (Persero) ULP Bengkalis Source: Processed Data, 2022

Each of the job position in organizational structure has its own responsibility and duty to reach the goals of its organization. These are the description of each position:

1. Manager

Responsible for implementing marketing strategies, improving customer service and reliability, administration of subscriptions (TUL), and managing Customer Main Data (DIL) as well as establishing communication with stakeholders.

2. Performance Analyst

Performance experts are in charge of monitoring the overall performance of the unit. Be it Distribution, Service or Energy transactions. Performance experts are

also tasked with providing input to Unit Managers to improve company performance.

- 3. Customer Service and Administration Supervisor
 - a. Ensure the achievement of the level of service quality.
 - b. Carry out new connection, disconnection, power change, customer administration, meter reading, account processing, customer receivable management.
 - c. Carry out socialization of company policies and products, customer rights and obligations to improve company image.
- 4. Energy Transaction Supervisor
 - a. Implement and supervise the Control of Electricity Consumption (P2TL)
 - b. Emphasize technical and non-technical losses
 - c. Carry out APP Maintenance
 - d. Carrying out account functions and selling KWH
- 5. Technical Supervisor
 - a. Carry out the achievement of the performance target of the distribution technique function.
 - b. Carry out control of the construction, operation and maintenance of distribution networks to maintain the reliability of electric power supply.
 - c. Maintaining assets and updating and disconnecting electricity.
- 6. Implementing Officer for Field Work Health and Safety
 - a. Protect the safety and health of workers and other people in the workplace environment from potential electrical hazards.
 - b. Creating electrical installations that are safe, reliable, and provide the safety of buildings and their contents.
 - c. Creating a safe and healthy workplace to boost productivity.

In carrying out their duties, the Supervisor oversees Assistant Analysts and Assistant Officers who are assisted by junior. The following are the duties and responsibilities of each Assistant Analyst and Assistant Officer:

- 1. Accounts Receivable Assistant Official
 - Responsible for the management of HR, Administration, and Finance to support the implementation of the main project activity workers in achieving the main project's target performance according to the determination of the board of directors.
- 2. Engineering Assistant for Shrinking Control and General Street Lighting
 - a. Responsible for APP availability, carry out customer APP installation and sealing.
 - b. Print and follow up meter reader reports and customer complaints on APP abnormalities.
- Junior Shrink Control and General Street Lighting Technician
 Prepare the concept of SPK (Work Order) for engineering work and monitor distribution network loading and voltage quality
- 4. Junior Distribution Operation and Maintenance Operator
 - a. Carry out data management of distribution network assets (including PDPJ), work facilities and equipment.
 - b. Conduct an inventory of materials and permanent activities together with the Service Area and Network Inventory Team (APJ).

CHAPTER III

SCOPE OF THE APPRENTICESHIP

3.1 Job Description

PT. PLN (Persero) ULP Bengkalis, there are three (3) apprenticeship students, The author also does the same task as other apprenticeship students, The author does work in the Customer Service Section (CS), but was also asked to do some work in the Energy Transaction Section, Engineering Section, and Occupational Health and Safety Section. The Customer Service Section was a function that carried out services and provides information on procedures, cost calculations, requirements, and other information related to electricity.

3.2 Place of Apprenticeship

Apprenticeship was carried out after students occupy semester VIII, while Apprenticeship activities last for approximately 4 (four) months, starting from 07 March 2022 to 07 June 2022 on PT. PLN (Persero) ULP Bengkalis which was located on Jl. Antara, Bengkalis District, Bengkalis Regency, Riau Province. With entry conditions starting on 07.30 to 16.30 WIB for Monday-Thursday and from 07.30 to 17.00 WIB for Friday.

Table 3.1 Daily Activities 07 March 2022 to 11 March 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 07 March 2022	Introduction to the Office EnvironmentInput Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
2	Tuesday, 08 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
3	Wednesday, 09 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
4	Thursday, 10 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi

5	Friday, 11 March 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Recording of Power Purchase Agreement Letter	Mirza Agustian Rezi
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Table 3.1 is The author first week apprenticeship activities. This week The author was taught how to input Customer ID through the PLN Mobile Application. Learn how to input Customer ID through the PLN Mobile Application. After studying, The author was asked to immediately continue the work that had been taught. To input ID was a form of adding a Customer ID that goes directly into the PLN system, making it easier to find customer data by only looking for the IDPEL.

Table 3.2 Daily Activities 14 March 2022 to 18 March 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 14 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
2	Tuesday, 15 March 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
3	Wednesday, 16 March 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Visit to the Diesel Power Generation Service Unit (PUSLIS) Bagan Besar	Firrizqi Pratama
4	Thursday, 17 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
5	Friday, 18 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi

Source: Processed Data, 2022

Table 3.2 The second week of March The author carried out the same activities as the first week, but this week The author was invited to visit the Big Bagan Diesel Power Generation Service Unit (PUSLIS).

Table 3.3 Daily Activities 21 March 2022 to 25 March 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 21 March 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Serving customers who complain about disturbances in the electricity network (PT Adra Gemilang)	Mirza Agustian Rezi

2	Tuesday, 22 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
	Wadnasday	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
	Wednesday, 23 March 2022	- Separation of KCT Address - Recap the customer's ID/NIK Data	Zulwendri Harahap
		- Checking the KWH meter in the shrimp ponds of Ketam Putih Village with P2TL	Ridho Marwan
4	Thursday, 24 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
	- Sej - Re	- Separation of KCT Address - Recap the customer's ID/NIK Data	Zulwendri Harahap
5	Friday, 25 March 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Recap the customer's ID/NIK Data	Zulwendri Harahap

Table 3.3 the third week of March The author did the same thing with the activities of the second week, but this week there was an additional lesson, namely The author was invited to PT. Adra Gemilang to help serve customer complaints whose KWH meter was problematic, as well as participating in checking the KWH meter on shrimp ponds in Ketam Putih with P2T and recapitulation of Customer ID/NIK data.

Table 3.4 Daily Activities 28 March 2022 to 25 March 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 28 March 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
2	Tuesday,	 Recap the customer's ID/NIK Data Briefing (direction) Input Customer Id on the PLN Mobile Application 	Zulwendri Harahap Mirza Agustian Rezi
2	29 March 2022	- Activity to Hold Equipment & Troops for Yantek ULP Bengkalis (Ramadan and Eid Al- Fitr 1443 H Alert)	Firrizqi Pratama
3	Wednesday, 30 March 2022	Briefing (pengarahan)Input Id Pelanggan pada Aplikasi PLN Mobile	Mirza Agustian Rezi
4	Thursday,	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
4	31 March 2022	Installing the Modem in Pangkalan Batang with P2TLReplacing the KWH meter at the customer's	Ridho Marwan

		house with P2TL	
	Friday,	Briefing (direction)Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
5	01 April 2022	- Retrieve KCT (Key Change Token) data	Zulwendri Harahap
		- Checking the network on Ahmad Yani's transformer with P2TL	Ridho Marwan

Table 3.4 the fourth week of March The author does the same for activities as in the third week of March but The author carries out the Bengkalis ULP Bengkalis Yantek Equipment and Troops Event (Ramadhan and Eid 1443 H) which was held at PT. PLN (Persero) Bengkalis, Installing Modem in Pangkalan Batang with P2TL and Replacing KWH meters at customers' homes with P2TL, as well as checking the transformer network on Jl. Ahmad Yani.

Table 3.5 Daily Activities 04 April 2022 to 08 April 2022

No	Date and Time	Description of Activities	Assignor
1	Monday,	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	04 April 2022	Retrieve KCT Data (Key Change Token)Recap the customer's ID/NIK Data	Zulwendri Harahap
2	Thuesday,	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
3	3 05 April 2022	Retrieve KCT Data (Key Change Token)Separation of KCT AddressRecap the customer's ID/NIK Data	Zulwendri Harahap
4	Wednesday, 06 April 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token) - Visit to PLTD Pangkalan Batang	Zulwendri Harahap Firrizqi Pratama
5	Thursday,	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	07 April 2022	- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap
6	Friday,	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	08 April 2022	- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap

Source: Processed Data, 2022

Table 3.5 was the first week of April The author did the same activity with some activities in March. However, there are additional activities, namely checking

the network on the transformer on Jl. Ahmad Yani with P2TL and visited PLTD Pangkalan Batang.

Table 3.6 Daily Activities 11 April 2022 to 15 April 2022

No	Date and Time	Description	Assignor
		Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
1	Monday, 11 April 2022	- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap
		-Checking the Selat Baru Substation (GH) -Inspection of network (tissue comb) of Selat Baru shrimp ponds	Firrizqi Pratama
2	Thuesday, 12 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		Retrieve KCT Data (Key Change Token)Recap the customer's ID/NIK Data	Zulwendri Harahap
3	Wednesday, 13 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
4	Thursday, 14 April 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		Retrieve KCT Data (Key Change Token)Recap the customer's ID/NIK Data	Zulwendri Harahap
5	Friday, 15 April 2022	Isa Almasih's Death Holiday	

Source: Processed Data, 2022

Table 3.6 was the second week of April The author does the same activity as the activity in the first week, other activities carried out by The author are checking the Gardu Hubung (GH) in the Selat Baru and conducting network inspections (network combs) on shrimp ponds in the Selat Baru.

Table 3.7 Daily Activities 18 April 2022 to 22 April 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 18 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap
2	Tuesday, 19 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap

		- Checking the network on Polbeng transformers with P2TL - Checking KWH Meters at selling stalls on Selat Baru Beach with P2TL	Ridho Marwan
3	Wednesday, 20 April 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
4	Thursday, 21 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
	-	- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
5	Friday, 22 April 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
	•	- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap

Table 3.7 was the third week of April, The author does the same thing as the previous activity, other activities carried out by The author are participating in P2TL in checking the network on transformers at the Bengkalis State Polytechnic, and checking the network at a selling stall on the Selat Baru beach.

Table 3.8 Daily Activities 25 April 2022 to 29 April 2022

No	Date and Time	Description of activities	Assignior
1	Monday, 25 April 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Recap the customer's ID/NIK Data	Mirza Agustian Rezi
2	Tuesday, 26 April 2022	 Recap the customer's ID/NIK Data Briefing (direction) Input Customer Id on the PLN Mobile Application Visit to PLTD Pangkalan Batang 	Zulwendri Harahap Mirza Agustian Rezi Firrizqi Pratama
3	Wednesday, 27 April 2022	- Visit to FLTD Paligkaran Batang - Briefing (direction) - Input Customer Id on the PLN Mobile Application - Recaping Pictures of 450 VA Power Customers' Houses	Mirza Agustian Rezi Zulwendri Harahap
4	Thursday 28 April 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Recap the customer's ID/NIK Data	Mirza Agustian Rezi Zulwendri Harahap
5	Friday, 29 April 2022	Holidays with Eid Al-Fitr	

Source: Processed Data, 2022

Table 3.8 was the fourth week of April, The authors do the same as the third week activities, namely inputting customer data via PLN Mobile, recapitulating

customer data via ID/NIK, and The authors are asked to record the amber of a 450 VA power customer's house.

Table 3.9 Daily Activities 09 May 2022 to 13 May 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 09 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Retrieve KCT Data (Key Change Token)	Mirza Agustian Rezi Zulwendri Harahap
2	Tuesday, 10 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
3	Wednesday, 11 May 2022	- Retrieve KCT Data (Key Change Token) - Briefing (direction) - Input Customer Id on the PLN Mobile Application - Retrieve KCT Data (Key Change Token)	Zulwendri Harahap Mirza Agustian Rezi Zulwendri Harahap
		- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
4	Thursday, 12 May 2022	- Retrieve KCT Data (Key Change Token) - Photocopy of Minutes of Update on customer data completeness - Recap the customer's ID/NIK Data	Zulwendri Harahap
5	Friday, 13 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap
		- Scan Work Permit	Firrizqi Pratama

Source: Processed Data, 2022

Table 3.9 the first week of May, The author does the same thing with the previous week's activities, namely inputting customer data on PLN Mobile.

Table 3.10 Daily Activities 16 May 2022 to 20 May 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 16 May 2022	Vesak Day Holiday	
2	Tuesday, 17 May 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap
3	Wednesday, 18 May 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		Retrieve KCT Data (Key Change Token) Completing the Minutes of Updates on the completeness of PLN Customer Data	Zulwendri Harahap

		- Recap the customer's ID/NIK Data	
4	Thursday, 19 May 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
5	Friday, 20 May 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
		- Checking the problematic KWH meter in Air Putih with P2TL.	Ridho Marwan

Table 3.10 the second week of May The author does the same thing with the previous week's activities, namely inputting customer data on PLN Mobile. The author also gets a new activity, namely filling out the Official Report (BA) for updating the completeness of PLN customer data.

Table 3.11 Daily Activities 23 May 2022 to 27 May 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 23 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Retrieve KCT Data (Key Change Token)	Mirza Agustian Rezi Zulwendri Harahap
2	Tuesday, 24 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Retrieve KCT Data (Key Change Token)	Mirza Agustian Rezi Zulwendri Harahap
3	Wednesday, 25 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application - Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data - Checking the network on the Meskom transformer -Visit to PLTD Pangkalan Batang	Mirza Agustian Rezi Zulwendri Harahap Rahmad Febrianto
4	Thursday, 26 May 2022	Isa Messiah Ascension Holiday	
5	Friday, 27 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
	27 111ay 2022	- Retrieve KCT Data (Key Change Token) - Recap the customer's ID/NIK Data	Zulwendri Harahap

Source: Processed Data, 2022

Table 3.11 in the third week of May, The author does the same thing as the previous week's activities, namely inputting customer data on PLN Mobile, recapitulating customer ID/NIK data. Plus The author got an activity to take part in

checking the network on the Meskom transformer, as well as visiting the PLTD Pangkalan Batang.

Table 3.12 Daily Activities 30 May 2022 to 31 May 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 30 May 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
2	Thusday, 31 May 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
		- Checking the KWH meter for Tameran shrimp ponds with P2TL.	Ridho Marwan

Source: Processed Data, 2022

Table 3.12 in the last week of May, The author did the same thing as the previous week's activities, namely inputting customer data at PLN Mobile, and participating in checking KWH meters on shrimp ponds in Tameran with P2TL.

Table 3.13 Daily Activities 01 June 2022 to 03 June 2022

No	Date and Time	Description of activities	Assignor
1	Wednesday, 01 June 2022	Pancasila Birthday Holiday	
2	Thursday, 02 June 2022	Briefing (direction)Input Customer Id on the PLN MobileApplication	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
3	Friday, 03 June 2022	 Briefing (direction) Input Customer Id on the PLN Mobile Application Writing Doubtful Accounts Payable Receipt (PRR) 	Mirza Agustian Rezi
		Recapping Pictures of 450 VA PowerCustomers' HousesRetrieve KCT Data (Key Change Token)	Zulwendri Harahap

Source: Processed Data, 2022

Table 3.13 at the of June, The author did the same thing as the previous week's activity, namely inputting customer data at PLN Mobile, The author also received an activity to write a Receipts Receipts Receipt (PRR) and record a picture of a 450 VA power customer's house.

Table 3.14 Daily Activities 06 June 2022 to 10 June 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 06 June 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile	Mirza Agustian Rezi

		Application	
		- Recaping drawing of a 450 VA power customer's house - Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
2	Thuesday, 07 June 2022	- Briefing (direction) - Retrieve KCT Data (Key Change Token) - Separation of KCT Per address -Recaping drawing of a 450 VA power customer's house	Zulwendri Harahap
3	Wednesday, 08 June 2022	- Briefing (direction) - Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi
		- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
4	Thursday, 09 June 2022	- Briefing (Direction) - Retrieve KCT Data (Key Change Token) -Recaping house picture's power customer 450 VA	Zulwendri Harahap
		- Network Inspection (Network Comb) in the Selat Baru Area	Rahmad Febrianto
5	Friday, 10 June 2022	- Briefing (direction) -Retrieve KCT Data (Key Change Token) -Enter customer KCT data	Zulwendri Harahap

Table 3.14 in the second week of June, The author did the same thing as the previous week's activities, namely inputting customer data at PLN Mobile, recaping pictures of 450 VA electricity customers' houses and inputting customer KCT data.

Table 3.15 Daily Activities 13 June 2022 to 17 June 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 13 June 2022	Briefing (direction)Retrieve KCT Data (Key Change Token)Input KCT Customer data	Zulwendri Harahap
2	Tuesday, 14 June 2022	- Briefing (direction) - Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
		- Creating Visual Chart of ULP Bengkalis Management	Firrizqi Pratama
3	Wednesday, 15 June 2022	- Briefing (direction) - Retrieve KCT Data (Key Change Token) - Create Billing Management (ManBill) - Input address KCT data	Zulwendri Harahap
4	Thursday, 16 June 2022	- Briefing (Direction) - Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
4		- Network Inspection (Network Comb) in the Selat Baru Area	Firrizqi Pratama
5	Friday, 17 June 2022	- Briefing (direction) - Retrieve KCT Data (Key Change Token)	Zulwendri Harahap
		- Input Inspector data	Firrizqi Pratama

Source: Processed Data, 2022

Table 3.15 was the third week of June, The authors still carry out the same activities as the previous week's activities, additional activities, namely The author makes billing management (Billman) and inputs inspection data in the form of evident.

Table 3.16 Daily Activities 20 June 2022 to 24 June 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 20 June 2022	Briefing (direction)Retrieve KCT Data (Key Change Token)TTD, Stamp and Scan File ManagementBilling (Manbill)	Zulwendri Harahap
		- TTD, Cap and Scan Working Permit (Work Permit)	Firrizqi Pratama
2	Thuesday, 21 June 2022	Briefing (direction)Collecting KCT Data (Key Change Token)Upload NIK and NPWP data	Zulwendri Harahap
		- Briefing (direction) -Upload evident Inspector	Rahmad Febrianto
3	Wednesday, 22 June 2022	 Installing a network modem on the Selat Baru International Port Meter with P2TL Checking the KWH Meter for shrimp ponds in the village of Kembung Luar with P2TL Checking the Tameran village PJU network with P2TL 	Ridho Marwan
4	Thursday, 23 June 2022	- Briefing (Direction) - Input Evidence Inspector	Rahmad Febrianto
	25 June 2022	- Upload NIK and NPWP data	Zulwendri Harahap
5	Friday, 24 June 2022	- Briefing (direction)- Upload NIK and NPWP data	Zulwendri Harahap

Source: Processed Data, 2022

Table 3.16 was the third week of June, The authors still carry out the same activities as the previous week's activities, additional activities, namely The author makes billing management (Billman) and inputs inspection data in the form of evident.

Table 3.17 Daily Activities 27 June 2022 to 01 July 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 27 June 2022	Briefing (Direction)Checking the Work Implementation Procedure Document Form	Firrizqi Pratama
2	Tuesday, 28 June 2022	- Briefing (Direction) - Recap the Customer's Meter Number	Zulwendi Harahap
3	Wednesday, 29 June 2022	- Briefing (Direction) - Conducting socialization of electrical hazards	Firrizqi Pratama

4	Thursday, 30 June 2022	Briefing (Direction)Firefighter SimulationInput Inspector Data	Firrizqi Pratama
5	Friday, 01 July 2022	- Briefing (direction) - Input Inspector Data	Firrizqi Pratama

Table 3.17 explains that The authors are still carrying out the same activities as the previous week's activities, additional activities, namely The authors carry out Electrical Hazard Socialization activities in Penebal Village and carry out Fire Extinguishing Simulation activities, this activity was carried out with the K3 team.

Table 3.18 Daily Activities 04 July 2022 to 07 July 2022

No	Date and Time	Description of activities	Assignor
1	Monday, 04 July 2022	- Briefing (Direction) - Check the K3L Inspection Form (First Aid Box, Light Fire Extinguisher, APD Inspection and Monthly Accident Report Installation for June 2022	Firrizqi Pratama
2	Tuesday, 05 July 2022	Briefing (Direction)Make minutes (BA) of customer NIK data	Zulwendi Harahap
3	Wednesday, 06 July 2022	- Briefing (Direction) - Make minutes (BA) of customer NIK data	Firrizqi Pratama
4	Thursday, 07 July 2022	- Briefing (Direction) - Activities of equipment and troops Yantek ULP Bengkalis (Hari Raya Alert Idul Adha 1443 H)	Firrizqi Pratama
		- Inputting data on Gempur activities with LPB UP3 Dumai Inspection	Zulwendri Harahap

Source: Processed Data, 2022

Table 3.18 was the first week of July, and the last week The author carries out apprenticeship. The activities carried out by The author are still the same as the usual activities, additional activities, namely The author checks the K3L Inspection Form (P3K Box, Light Fire Extinguisher, PPE Inspection and Monthly Accident Report Installation, participates in carrying out the activities of the ULP Bengkalis Yantek Equipment and Troops (Siaga Day). Eid al-Adha 1443 H), as well as inputting data on the activities of Gempur with the Inspection of LPB UP3 Dumai.

3.3 Systems and Procedures

Systems and procedures that The author did while carrying out apprenticeship activities on PT. PLN (Persero) Bengkalis are as follows:

1. Input CUSTOMER ID through the PLN Mobile Application

The author wass given the task of adding a Customer ID so that customers are registered in the PLN system through the PLN Mobile application.



Figure 3.1 Input customer id through the PLN Mobile Application Source: Processed Data, 2022

2. Doing address separation/KCT (Key Change Token)

In this activity The author was assigned the task of separating customer addresses per place of residence using Microsoft Excel.

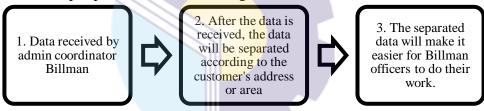
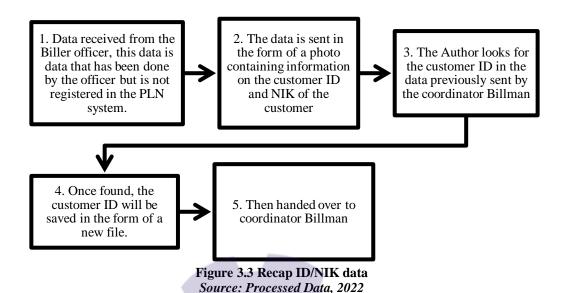


Figure 3.2 KCT Source: Processed Data, 2022

3. Recap the Customer ID/NIK data

In this activity, The author gets the task to recap the customer ID/NIK data previously sent by the biller officer after that it will be recaptured into Microsoft Excel so that the customer ID/NIK is registered in the PLN system.



4. Recaping house picture's power customer 450 VA

In this activity, The author was given the task of recapitulating a drawing of a 450 VA power customer's house into Microsoft Excel which was previously sent by the biller officer in a predetermined format.

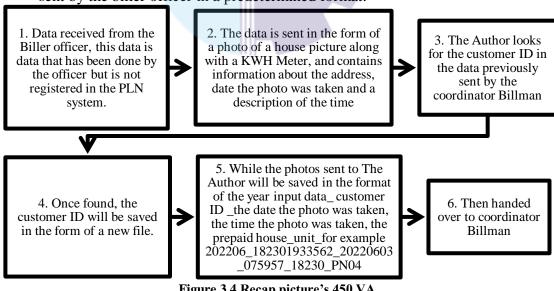
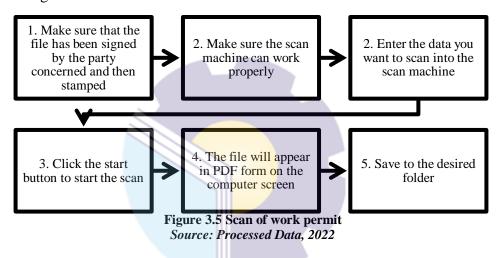


Figure 3.4 Recap picture's 450 VA Source: Processed Data, 2022

5. Scan of work permit

In this activity The author got the task to scan the P2TL work permit. When received, The author first ensures that the letter has been signed by the parties concerned, such as the K3L Officer PT. PLN (Persero) ULP Bengkalis, Energy Transaction Supervisor PT. PLN ULP (Persero) Bengkalis, Work Supervisor PT. Thoyibatul Rizki and Manager of PT. PLN (Persero) ULP Bengkalis. after all signed, The author will provide a stamp / stamp PT. PLN (Perserp) ULP Bengkalis.



6. Fill out the Official Report (BA) sheet for PLN customers

Minutes (BA) was an important document or letter that can be used as legal evidence of something that happened. After The author inputs the Customer ID/NIK data that has been inputted via Microsoft Excel, The author will write it on the Minutes sheet.

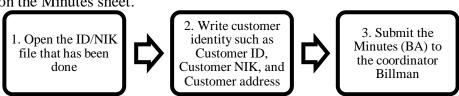


Figure 3.6 Fill out the Official Report (BA)
Source: Processed Data, 2022

7. Entering data and coordinates through the Inspecta

In this activity, The author was tasked with uploading photos of disturbances near the network such as tree branches and then determining the coordinates of the disturbance. When accepted, The author is first allowed to log in to Inspecta with PLN's SSO.

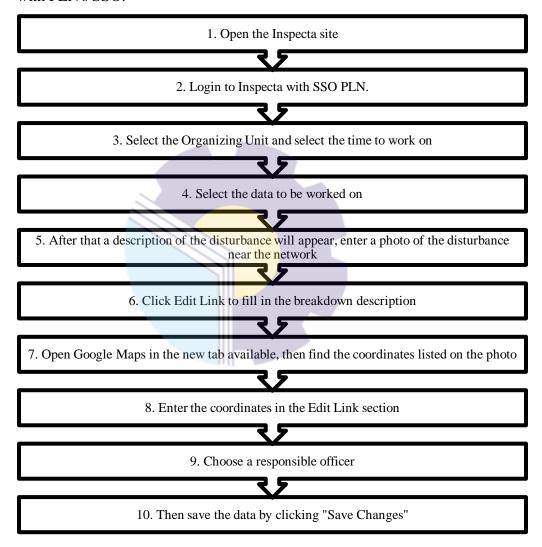
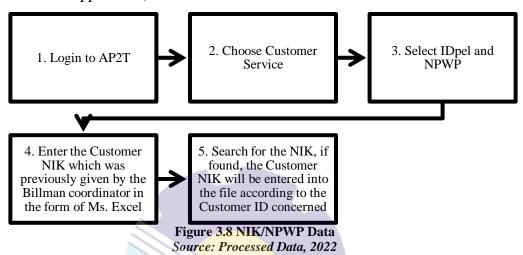


Figure 3.7 inspecta Source: Processed Data, 2022

8. Equate Customer's NIK and NPWP data

In this activity, The author has the task of equating customer ID and NIK of customers. When accepted, The author first enters AP2T (Centralized Customer Service Application)



9. Writing Minutes of Inspection Results of Controlling the Use of Electricity (P2TL) 3 Phase Electrical Installation/Connection

When The author joined P2TL to check the KWH and checked the transformer network, The author was given the task of filled out an official report consisted of the identity of the examiner and the identity of the customer.

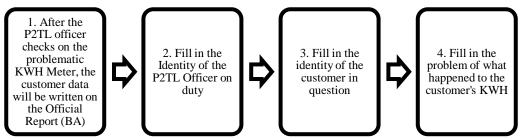


Figure 3.9 P2TL Electrical Installation/Connection Source: Processed Data, 2022

3.4 Obstacle and Solution

The obstacle that The author get while did the apprenticeship at PT. PLN (Persero) ULP Bengkalis was a workspace. The PLN ULP Bengkalis office does not

have a separate room for PKL students, so during the PKL period students use the meeting room, sometimes when it is being held, students are forced to go out and find their own table that can be used for a while.

So, for a solution we hope in the next period. If there are new students who will do apprenticeship at PT. PLN (Persero) ULP Bengkalis. They will provide separate and spacious rooms for students to more easily do their work.



CHAPTER IV

CONCLUSION AND SUGGESTION

4.1 Conclusions

Based on the explanation in the previous chapter, The authors draw conclusions in several ways, namely as follows:

- 1. The author is given tasks in 4 (four) areas, namely the Customer Service Section to serve customers and registration administration, the Energy Transaction Section for P2TL activities, knowing problematic customers and recording accounts, the Engineering Section to find out how the system works in the field, and the Health Section and Occupational Safety to know what can and cannot be done when doing work in the field, as well as avoiding things that can be dangerous.
- 2. In the implementation of this Apprenticeship, The authors do Apprenticeship in one of the State-Owned Enterprises in Riau, namely PT. PLN (Persero) ULP Bengkalis which lasts for 4 (four) months starting from 07 March 2022, until 07 June 2022.
- 3. Then in this Apprenticeship The author also understands how the systems and procedures that take place at ULP Bengkalis.
- 4. Constraints that The authors get while doing apprenticeship at PT. PLN (Persero) ULP Bengkalis is a workspace. The PLN ULP Bengkalis office does not have a separate room for PKL students, so during the PKL students use the meeting room, sometimes when it's being held students are forced to go out and find their own desk that can be used for a while. So, for the solution we hope in the next period. If there are new students who will do apprenticeship at PT. PLN (Persero) ULP Bengkalis. They will provide a separate and spacious room to make it easier for students to do their work.

4.2 Suggestions

Author provide some suggestions for various parties, namely for The author himself, for students or younger siblings who will do apprenticeship in the next period, for companies and for the State Polytechnic of Bengkalis.

1. Author

Suggestions for writers are to be more careful, thorough and concentrate in writing work. Get used to reading first before acting, and think realistically and rationally, and do the task in accordance with the directions or orders that have been given by the employee concerned.

2. College student

Author also provide suggestions that may be useful for students who will carry out apprenticeship activities for the next period, namely prioritizing safety and health, making the best use of time, doing work according to ability, thinking before taking action, always being patient and obedient and must learn to manage everything. Assigned jobs.

3. Company

After The author runs the Apprenticeship activities at PT. PLN (Persero) ULP Bengkalis. There are several suggestions for a better company, namely when the company gives assignments that have great responsibility and high risk to Internship students to be supervised, guided and taught the steps.

4. State Polytechnic of Bengkalis

The suggestion for the State Polytechnic of Bengkalis campus is to hold This Apprenticeship can be used as an evaluation, and should be provided to students before carrying out the Apprenticeship in accordance with the field or course material in accordance with the Apprenticeship company. And the person concerned will deliver students who will do apprenticeship on the first day of entry, and pick them back up when students have finished doing apprenticeship.

APPENDICES

Appendix 1: Aprenticeship Statement Letter

Surat Keterangan 001.8Kr/SDM.12.06/010010300/2022

Yang bertanda tangan dibawah ini menerangkan bahwa :

Nama : Dina Dwi Anggraini

Nim : 5404181186

Universitas ; Politeknik Negeri Bengkalis

Jurusan : Administrasi Niaga

Prodi : D-IV Administrasi Bisais Internasional

Tempat/Tgl. Lahir : Bengkalis, 27 Desember 2000

Telah melakukan Kerja Praktek pada perusahaan kumi, PT, PLN (Persero) ULP Bengkalis sejak tanggal 07 Maret 2022 s/d 07 Juli 2022 sebagai tenaga Kerja Praktek (KP). Selama bekerja di perusahaan kami, bersangkutan telah menunjukkan ketekunan dan kesungguhan bekerja dengan baik.

emikian surat keterangan ini kami berikan kepada yang bersangkutan untuk dapat dipergunakan sebaik-baiknya.

> Bengkalis, 11 Juli 2022 Manager PT. PLN (Persero)

> > ULP Bengkalis

Andike Besturi

Appendix 2 : Apprenticeship Certificate



Appendix 3: Company Appraisal Sheet

EVALUATION RESULTS FROM JOB TRAINING COMPANY APPRAISAL PT. PLN (PERSERO) ULP BENGKALIS

: Dina Dwi Anggraini

Student's Identity No : 5404181186

Study Program College : D4 - International Business Administration

: State Polytechnic Of Bengkalis

20	Assessment Aspect	Second E	Zincz.
1	Discipline	29%	1 33
2	Responsibility	25%	94
3	Adjustment/Adaptation	10%	91
4	Work Result	30%	90
5	Behavior in General	15%	92
	Total (1+2+3+4+5)	100%	968

Explanation

Score : Criteria Excellent Very Good Good 81 - 100 71 - 80 66 - 70 61 - 65 : Good Enough Enough 56 - 60

Notes.

Bengkalis, 11 July 2022 Manager PT. PLN (Persero) ULP Bengkalis

Andiko bestari

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Appendix 4 : Figure Of Job Description

1. Input CUSTOMER ID through the PLN Mobile Application



2. Doing address separation/KCT (Key Change Token)



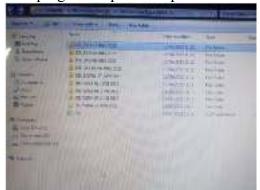


3. Recap the Customer ID/NIK data





4. Recaping house picture's power customer 450 VA





5. Scan of work permit





6. Fill out the Official Report (BA) sheet for PLN customers





7. Entering data and coordinates through the Inspecta





8. Equate Customer's NIK and NPWP data





9. Writing Minutes of Inspection Results of Controlling the Use of Electricity (P2TL) 3
Phase Electrical Installation/Connection

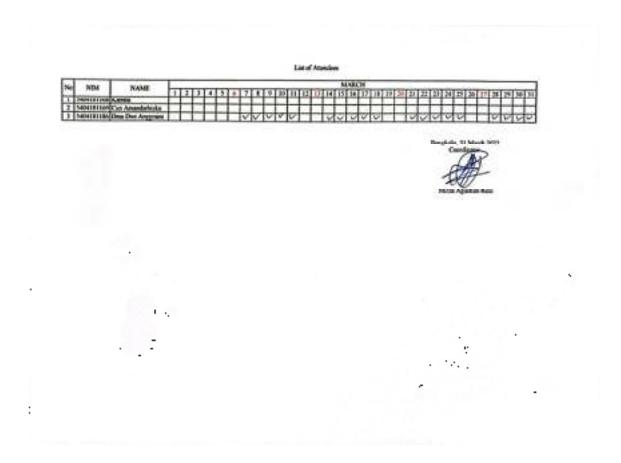








Appendix 5: List of Attendance



List of Attenders

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Berghala, 30 April 2022 Coordinator

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Bengkalis, 31 July 2022 Coordinates

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Appendix 6 : Daily Activities

DAILY ACTIVITIES PRACTICAL WORK (KP)

NBM		1 100	Assigner	Signature
No.	Date and Time	Description of activities	and a College	/
1	Monday, 67 March 2022	Introduction to the Office Environment Input Customer Id on the PLN Mobile Application	Mirra Agustian Reci	1
2	Tuesday, 08 March 2022	Briefing (direction) Lagut Customer Id on the PLN Mobile Application	Micra Agustian Rezi	L,
3	Wednesday, 09 March 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application.	Mirza Agustian Reni	1
4	Thursday, 10 Merch 2022	Briefing (direction) Input Customer ld on the PLN Mobile Application	Minn Agustian Rezi	1
5	Friday, 11 March 2022	Briefing (direction) Input Customer 16 on the PLN Mabile Application Recording of Power Purchase	Mirza Agustian Rezi	1

Week I

Bengkalis, 11 March 2022 Cooperation

Agustian Rezi

Name : Dina Dwi Anggraini NIM: S404181186

No.	Date and Time	Description of activities	Anigner	Signature
1	Monday, 14 March 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Aguntian Rezi	1
2	Tuesday, 15 March 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Resi	
1	Wednesday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
,	16 March 2022	Visit to the Diesel Power Generation Service Unit (PUSUS) Bagan Besar	Fierizqi Pretama	1
4	Thursday, 17 March 2022	Briefing (direction) Imput Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	
5	Friday, 18 March 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mitza Agustian Rezi	1

Week 2

Bengkalis,18 March 2022 Coordinator

PRACTICAL WORK (KP)

Name : Dina Dwi Anggraini NIM : 5404181186

No.	Date and Time	Description of activities	Anigner	Signature
1	Monday, 21 March 2022	Ilrielling (depetion) Input Customer Id on the PLN Mobile Application Serving outstomers who complain about disturbances in the electricity network (PT Adra Georilang)	Mirza Agustian Resi	×.
2	Tuesday, 22 March 2022	- Briefing (direction) - Imput Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1
		Binefing (direction) Imput Customer ld on the PLN Mobile Application	Mirea Agustian Rezi	1
3	Wednesday, 23 March 2022	Separation of KCT Address Recap the customer's ID/NIK Data.	Zulwendri Harabap	B14
		Checking the KWH meter in the shrimp ponds of Ketam Puzih Village with P2TL.	Ridho Marwan	如
	Thursday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mora Agustian Ren	1
	24 March 2022	Separation of KCT Address Recap the customer's ID/NIK Date	Zulwendri Hambap	BW
5	Friday, 25 March 2022	Briefing (direction) Iopat Contoner Id on the PLN Mobile Application	Mirza Agustian Rezi	1
		- Recap the customer's ID/NIK Data	Zulwendri Hambap	274

Week 3

Bengkalis, 25 March 2022 Coordinator

Mirza Agustian Rezi

Name : Dina Dwi Anggraini

Ne.	Date and Time	Description of activities	Assignar	Signature
1	Monday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirra Agostian Rezi	
	28 March 2022	- Recap the customer's ID/NIK Data	Zulwendri Hambap	2014
2	Tuesday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustion Revi	#
•	29 March 2022	Autivity to Held Equipment & Troops for Yantek ULP Bengkalis (Ramadan and Eid Al-Fitz 1443 II Alert)	Firriesi Pratama	1
3	Wednesday, 30 March 2022	Briefing (pengarahan) Input ld Palarggan pada Aplikasi PLN Mohile	Mirza Agustian Reni	12
Г		Briefing (direction) Input Customer Id on the PLN Mobile Application	Miras Aguation Rezi	AR.
4	Thursday, 31 March 2022	Installing the Modern in Pangkalan Betang with PZTL. Replacing the KWH moder at the customer's house with PZTL.	Ridho Marwan	RJ.
		Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	N
5	Friday. 01 April 2022	Retrieve KCT (Key Change Token) data	Zulwendri [*] Harahap	DM
		Checking the network on Ahmed Yan/s transformer with P2TL	Ridho Marwen	RY.

Week 4

Bengkalis, 01 April 2022 Coordinator

Mirro Quatian Rezi

. 11. 1.

Name : Dina Dwi Anggraini

No.	Date and Time	Description of Activities	Assignor	Signature
	Monday,	- Unsting (direction) - Input Contoner Id on the PLN Mobile Application	Mirza Agusties Rezi	d
1	04 April 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zufnordn Hamhap	2014
	Thursday,	Ihrefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	S
3	05 April 2022	Retrieve KCT Data (Key Change Tokes) Seponation of KCT Address Recap the contemps's ID NIK Data	Zelwendri Harahap	D*4
		Bruefing (direction) Imput Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	CAP.
٠	Wednesday. 66 April 2022	Retrieve KCT Data (Key Change Token)	Zelwesdri Harshap	274
		- Visit to PLTD Pinglalin Batang	Firringi Pratama	dl.
5	Thanday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	1
*	87 April 2022	Retrieve KCT Data (Key Change Toket) Recap the customer's ID/NIK Data	Zulwerdn Handag	2014
	Friday,	Birefing (direction) Input Cuntomer Id on the PLN Mobile Application	Minta Agustian Resi	4
*	08 April 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zafwendri Harakep	2004

Week 5

Bengkalis, 08 April 2022 Coordinator

Mirza Wastian Rez

Name ; Dina Dwi Anggraini

Se .	Date and Time	Description	Assignor	Signature
		Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	d
1	Monday, 11 April 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zulwendri Humben	2004
	delta de	Checking the Selat Baru Substation (GH) -Inspection of network (tissue comb) of Selat Baru shrimp pends	Firriagi Pratoma	h
	Thuesday,	- Ihrefing (direction) - Input Customer Id on the PLN Mobile Application	Micza Agustian Rezi	A
2	12 April 2022	Retrieve KCT Data (Key Change Token) Recap the curtomer's ID/NIK Data	Zulwendri Hunhap	By
	Wednesday,	Briefing (direction) Input Customer ld on the PLN Mobile Application	Mirza Agustian Reri	1
3	13 April 2022	Retrieve KCT Data (Key Change Token)	Zulwendri Harshap	By
40	Thursday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	de
4	14 April 2022	Retrieve KCT Data (Key Change Tokon) Recap the oustamer's ID/NIK Data	Zolwendri Harahap	DM
5	Friday, 15 April 2022	lsa Almasih's Dea	th Holiday	

Bengkalis, 15 April 2022 Coordinato

ustian Rezi

Name : Dina Dwi Anggraini

No	Date and Time	Description of activities	Assigner	Signapare
	Monday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Miran Agustian Rezi	AF-
1	18 April 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NEK Data	Zulwendri Hambap	Dy
		Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	#
2	Tuesday, 19 April 2022	Reprieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zulwendri Harskap	84
		Checking the network on Polheng sunsformers with P2TL Checking KWH Meters at selling stalls on Solat Baru Bouch with P2TL	Kidho Marwon	6
	Wednesday,	Briefing (direction) leput Customer Id on the PLN Mobile Application	Mirza Agustian Resi	1
2	20 April 2022	- Retrieve KCT Data (Key Change Token)	Zulwendri Harahap	By
	Thursday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	de
•	21 April 2022	- Retrieve KCT Data (Key Change Token)	Zulwendri Hamhap	BM
	Friday,	Briefing (direction) Input Customer ld on the PLN Mobile Application	Mires Agustian Rezi	
5	22 April 2022	- Retrieve KCT Data (Key Change Token)	Zelwendri Harahap	BM

Week 7

Bengkalix, 27 April 2022 Coped apor

Mirza / gustian Rezi

Name : Dina Dwi Anggraini

NIM	: 540418	1186	Assignier	Sandana
No.	Date and Time	Description of activities	Assignmen	1
	Monday,	- Briefing (direction) - Imput Consumer hi on the PLN Mobile Application	Mirra Agustian Resi	A
t:	25 April 2022	- Recap the customer's ID/NIK Date	Zulwendri Harahap	Dig
2	Tuesday, 26 April 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mizza Agustian Rezi	1
2		Visit to PLTD Pungkalan Batang	Firmagi Protoma	10
72	Wedsesday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mitta Agustian Resi	#
3	27 April 2022	- Recaping Figures of 450 VA Power Customers' Houses	Zulwendri Hunhap	By
	Thursday 28 April 2022	Belefing (direction) Input Customer M on the PLN Mobile Application	Mitra Agustian Ren	1
4		- Reasp the customer's ID/NIK Data	Zulwendri Humbap	200
5	Friday, 29 April 2022	Holidays with I	id Al-Fitr	

Week 8

Bengkalis, 29 April 2022 Coord Later

gustian Rezi

E

,

Name : Dina Dwi Anggraini

No	Date and Time	Description of activities	Anignar	Signature
1	Monday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	F
711	09 May 2022	- Retrieve KCT Data (Key Change Token)	Zulwendri Haračep	D14
	Toesday,	Briefing (direction) Input Contomer Id on the PLN Mobile Application	Mirza Agustian Resi	X
	10 May 2022	- Retrieve KCT Data (Key Chango Token)	Zulwendri Harahap	84
,	Wednesday, 11 May 2022	Briefing (direction) Input Cuntomer Id on the PLN Mobile Application	Mirra Agustian Rezi	N
		- Retrieve KCT Data (Key Change Token)	Zulwerdni Harahap	D14
	Thursday, 12 May 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirzz Agustian Rezi	1
4		Retrieve KCT Data (Key Change Token) Photocopy of Minutes of Update on customer data completeness Recap the customer's ID/NIK Data	Zulwerdn Handap	Dy
		Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Razi	0
£	Friday, 13 May 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zulwendri Hambap	2014
	930734779855	- Scan Work Permit	Firrisqi Protema	1

Week 9

Bengkalis, 13 May 2022

Mirza Agestian Rezi

Name : Dina Dwi Anggraini NIM : 5404181186

No	Date and Time	Description of activities	Assigner	Signature
1	Monday, 16 May 2022	Vessik Day H	oliday	a
2	Tuesday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustina Resi	f
•	17 May 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zalwendri Harahap	DM
	1000 W	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mitta Agustian Resi	1
3	Wednesday, 18 May 2022	Retrieve KCT Data (Key Change Tokan) Completing the Minutes of Updates on the completeness of PLN Customer Data Recap the customer's ID-NIK Data	Zulwendri Harahap	D14
4	Thursday, 19 May 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mitze Agustien Rezi	Of
7		- Retrieve KCT Data (Key Change Token)	Zulwendni Harahap	34
		Briefing (direction) Imput Customer Id on the PLN Mobile Application	Missa Agustian Rezi	all
5	Friday, 20 May 2022	- Retrieve KCT Data (Key Change Token)	Zulwendri Hambap	84
	- R	Checking the problematic KWH meter in Air Posits with PUTL.	Ridho Marman	RY

Week 10

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Bengkalis, 20 May 2022 Coopfiguite

Name : Dina Dwi Anggraini

Ve.	Date and Time	Description of activities	Assigner	1/	
E	Monday.	Briefing (direction) Input Customer Id on the PLN Mobile Application	Miras Agustian Rezi	de	
	23 May 2022	- Remove KCT Data (Key Change Token)	Zulwendri Hamhap	DM	
2	Tuesday,	Briefing (direction) Ingut Customer Id on the PLN Mobile Application	Mirra Agustian Rezi	N	
	24 May 2922	Retrieve KCT Data (Key Change Token)	Zulwerdri Harahap	Dy	
	Wednesday, 25 May 2022	- Input Co	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mizza Agustian Rezi	1
3		Retrieve KCT Data (Key Change Taken) Recap the customer's ID/NIK Data	Zulwendri Hamhap	10M	
		Checking the network on the Meskorn transformer Visit to PLTD Pangkalan Betting	Rahmad Februario	De-	
4	Thursday, 26 May 2022	Ita Alesasih Ascen	tion Holiday	M	
5	Friday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mitra Agustias Rezi	4	
	27 May 2022	Retrieve KCT Data (Key Change Token) Recap the customer's ID/NIK Data	Zulwendn Harakap	DH	

Week 11

Bengkalis, 27 May 2022 Coordinater

Mirks Hunstian Rev

Name : Dina Dwi Anggraini NIM : 5404181186

No.	Date and Time	Description of activities	Assignor	Signatural
1	Monday, 30 May 2022	Briefing (direction) Input Customer ld on the PLN Mobile Monday, Application	Minn Agustian Rezi	I
			Zelwendri Hambap	D'M
2	Thuoday, 31 May 2022	Briefing (direction) Input Contorner Id on the PLN Mobile Application	Mitts Agustian Rezi	of
		- Retrieve HCT Data (Key Change Token)	Zelwendri Hambap	2014
		Checking the KWH meter for Tameran thromp pends with P2TL	Ridho Marran	Ry.

Week 12

Bengkalis, 31 May 2022 Coordinates

gustian Rezi

Name : Dina Dwi Anggraini NIM : 5404181186

NIM	: 540418	2.000		F Floreston
No.	Date and Time	Description of activities	Assigner	Signature
1	Wednesday, 01 June 2022	Ponessila Birthda	y Holiday	
2	Thunday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Mirza Agustian Reni	A
•	02 June 2022	02 June 2022 Retrieve KCT Data (Key Change Token)	Zelwendri Harahap	DIN
1	Friday, 03 June 2022	Briefing (direction) Input Customer Id on the PLN Mobile Application Writing Doubtful Accounts Payable Receipt (FRR)	Mirza Agustian Rezi	#
		Recapping Pictures of 430 VA Pawer Customers' Houses Retrieve KCT Data (Key Change Token)	Zulwendri Harabap	8

Week 13

Bengkalis, 03 Jose 2022 Coordinate

M

Name : Dina Dwi Anggraini

No	Date and Time	Description of artivities	Assignor	Signature
	Manda	Briefing (direction) Inpun Customer Id on the PLN Mobile Application	Mirza Agustian Rezi	t
1	06 June 2022	Monday, Recommended of a stratt account	Zulwordri Harahap	BH
	Thuesday, 07 June 2022	Briefing (direction) Retrieve KCT Data (Key Change Tokes) Separation of KCT Per address Recaping drawing of a 450 VA power customer's house	Zulwendri Harabap	2014
,	Wednesday,	Briefing (direction) Input Customer Id on the PLN Mobile Application	Miras Aguatian Rezi	A.
	08 June 2022	Retrieve KCT Data (Key Change Token)	Zulwendri Haraheo	DM
4	Thursday, 09 June 2022	Briefing (Direction) Retrieve KCT Data (Key Change Teken) Recaping house pictum's power customer 450 VA	Zulwendri Harshep	BM
	100000000000000000000000000000000000000	Network Inspection (Network Comb) in the Selet Bare Area	Rahmad Febrianto	Here
5	Friday, 10 June 2022	Briefing (direction) Retrieve KCT Data (Key Change Token) Enser quotomer KCT data	Zulwendri Harahep	DM

Week 14

Bengkalis / DJune 2022 Cooplinator

In Agustian Rezi

Name : Dina Dwi Anggraini

No	Date and Time	Description of activities	Anigeor	Signature
1	Monday, 13 June 2022	Briefing (direction) Retrieve KCT Data (Key Change Token) Input KCT Customer data	Zubwerdri Harshap	8mg
2	Tuesday,	Briefing (direction) Retrieve KCT Data (Key Change Token)	Zuluendri Harshap	27
•	14 June 2022	Creating Visual Chart of ULP Bengkalis Management	Firrieqi Pratama	6
3	Wednesday, 15 June 2022	Briefing (direction) Retrieve KCT Data (Key Change Token) Croate Billing Management (ManBill) Input address KCT data	Zulwondri Harahap	BM
	Thursday 16 June 2022	Briefing (Direction) Retrieve ECT Data (Key Change Token)	Zulwendri Harshap	BM
*		16 June 2022 - Network Inspection (Network Comb) in the Solat Baru Area	Firripqi Pratuma	1
5	Friday,	Briefing (direction) Retrieve KCT Data (Key Change Token)	Zuhvendri Hambap	DM
	3	17 June 2022	- Input Inspector data	Firringi Protuma

Week 15

Bengkalis, 17 June 2022 Coordinator

58

Name : Dina Dwi Anggraini

NIM			Assignor	Signature
No.	Monday, 20 June 2022	Bescription of activities - Briefing (direction) - Retrieve KCT Data (Key Change Token) - TTD, Sump and Scan File Management Billing (Marshill)	Zulwendri	BM
	2071112111	- TTD, Cap and Scan Working Permit (Work Permit)	Firringi Pretame	1
2	Thursday, 21 June 2022	Briefing (direction) Collecting KCT Data (Key Charge Teken) Upload NIK and NPWP data	Zulwendri Itarahap	80M
	3 Wednesday, 22 Juno 2012	- Briefing (direction) - Uphead evident Inspector	Rahmad Febriarin	APa.
3		- Installing a zetwork modern on the Selat Bana International Port Moter with P2YL - Checking the KWH Moter for shrimp- ponds in the village of Kembung Luar with P2TL - Checking the Tamerus village PIU retwork with P2TL	Ridho Marwen	R.M.
116	Thunday,	- Briefing (Direction) - Input Evidence Inspector	Rahmad Febrianto	Her.
*	23 June 2022	23 June 2022 - Upload NIK and NPWP data	Zolwendri, Harahap	BM
5	Friday, 24 June 2022	- Briefing (direction) - Upload NIK and NPWP data	Zulwendri Harahap	874

Week 16

A

Mite Agustian Rezi

Bengkulis, 24 June 2022 Coordinator

Name : Dina Dv NIM : 540418

: Dina Dwi Anggraini : 5404181186

Na	Date and Time	Description of activities	Assigner	Signature
1	Manday, 27 June 2022	Briefing (Direction) Checking the Work Implementation Procedure Document Form	Pintoqi Pratama	1
2	Tuesday, 20 June 2022	Briefing (Direction) Recap the Continues's Meter Number	Zulwendi	BM
£	Wednesday, 29 June 2022	Briefing (Directors) Conducting socialization of electrical hazards	Finingi Pretama	1
4	Thursday, 30 June 2022	Briefing (Direction) Firefighter Signalation Imput Impector Data	Firringi Pratama	1
5	Friday, 01 July 2022	- Briefing (direction) - Input Inspector Data	Firringi Pratama	1

Week 17

Bengkalis, 01 July 2022 Coordinator

Mirza Agustian Rezi

Name : Dina Dwi Anggraini Namber : 5404181186

No.	Date and Time	Description of activities	Anignor	Signature
1	Monday, 04 July 2022	Briefing (Direction) Check the KSL Inspection Form (First Aid Box, Light Fire Extinguisher, APD Inspection and Monthly Accident Report Installation for June 2022	Firringi Pratama	1
2	Tuesday, 05 July 2022	Briefing (Direction) Make minutes (BA) of customer NBK data	Zulwendi Harshap	D14.
3	Wednesday, 06 July 2022	Briefing (Direction) Make minutes (BA) of customer NBC data	Firrieqi Pratuma	1
4	Thursday,	Briefing (Direction) Assistates of equipment and troops Yantak ULP Bengkalis (Hari Raya Alert Idel Adha 1443 H)	Firrizai Pratuma	1
	75	07 July 2022	Inputting data on Gempur activities with LPB UPP Durant Inspection	Zalwendri Harahap

Week 18

Bengkalis, 07 July 2022 Coordinator

Mirza Mistian Rezi