

# CHAPTER I

## INTRODUCTION

### 1.1. Background of the Apprenticeship

At this time the competition in finding a job is very tight because of the large number of applicants who are graduates from various campuses and the few available job vacancies. As university graduates, of course, students have a diploma that can be used as an assessment of scientific ability. But actually a diploma is not only a desire to get a job because currently many companies or government agencies are asking for experience and skills in work.

If you graduate without experience and skills in applying for a job, you will experience many obstacles, such as the knowledge gained on campus is only in the form of theory that is conveyed so that there is a lack of knowledge to practice the science, the theory obtained is not necessarily the same as work practice in the field, and limited time. and the space that results in the knowledge gained is still limited.

Therefore, the campus requires students to participate in practical work programs. Practical work is a learning process by knowing firsthand the scope of the real world of work. Each student is required to go directly to the world of work which is their respective field, so that each student is expected to be able to directly apply the knowledge that has been studied previously into the world of work. In addition, with practical work students can increase their knowledge, skills, and experience in work which can later be applied in the real world of work. Bengkalis State Polytechnic is one of the campuses that requires students to take practical work to complete their studies.

Bengkalis State Polytechnic is a State University in Bengkalis Regency, within the Bengkalis State Polytechnic consisting of 18 Study Programs, namely:

Naval Architecture, Mechanical Engineering, Electronic Engineering, Civil Engineering, Business Administration, Informatics Engineering, English, Shipping Management Commerce, Nautical, Mechanical Production and Maintenance Engineering, Electrical Engineering, Road and Bridge Design Engineering, Software Engineering, Marine Architectural Engineering Technology, English for International Business Communication and Public Financial Accounting. The education level of the Bengkalis State Polytechnic is a Professional education program at the Associate Expert level and Literature 1.

The International Business Administration Study Program hopes that with practical work students can know firsthand how the real business world is, and can add insight to each student to be more skilled, responsive, and able to compete and be efficient in the future. As a consequence, after completing practical work, each student is required to make a work report while carrying out practical work so that students can be responsible for the results obtained from these practical work activities and can continue their studies in the following semester.

Based on the description above, the author chose an internship at the Immigration Office Class I ICP Pekanbaru because the Bengkalis State Polytechnic cooperates with the Pekanbaru Immigration Office, and immigration systems and procedures are relevant to what is learned in class, regarding the ways and conditions of traveling abroad and services. customer. The author also has relations at the Immigration Office to facilitate the internship process at Immigration, judging from the current pandemic situation, not many companies and offices open internships for students. The purpose of this internship is for students to be responsible for the results obtained during the internship. The competencies expected by students are students can know firsthand how the world of work is , add insight and be skilled, responsive and able to compete in the real world of work.

Immigration Office is a technical implementing unit that carries out the

functions of the Directorate General of Immigration in a certain area or city. An Immigration Office can oversee one district/city area. Immigration Office Class I ICP Pekanbaru is a community service in the field of immigration that is authorized in the Pekanbaru area, Immigration Office Class I ICP Pekanbaru has community service facilities such as a place for making passports, residence permits for foreign citizens, handling damaged and lost passports, etc.

The author as a student of the International Business Administration Study Program chose to carry out the Apprenticeship at the Immigration Office Class I ICP Pekanbaru. During the implementation of the Apprenticeship the author was placed in the Administration and LANTASKIM. The implementation of practical work starts from February 15, 2021 to June 30, 2021.

## **1.2. Purposes of the Apprenticeship**

The objectives of the implementation of Apprenticeship carried out at the Class I Immigration office ICP Pekanbaru are as follows:

1. To describe job descriptions during practical work.
2. To determine out the system and procedures applied at the Immigration Office Class I ICP Pekanbaru.
3. To determine out the obstacle and solutions that occur at the Immigration Office Class I ICP Pekanbaru.

## **1.3. Significances of the Apprenticeship**

This work practice program is expected to be useful for interested parties, while the benefits of this work practice are as follows:

### **1.3.1. Significances for the Apprenticeship**

The benefits obtained from the implementation of the Apprenticeship (KP) are as follows:

1. Students have the opportunity to apply theoretical knowledge/concepts in the

real world of work.

2. Students gain practical experience in applying theoretical/concept knowledge according to their study program.
3. Students have the opportunity to be able to analyze problems related to science applied in work in accordance with their study program.
4. Students have the opportunity to work in teams consisting of several people so that they are able to provide ideas.

#### 1.3.2. Significances for State Polytechnic of Bengkalis

The benefits of practical work for Bengkalis State Polytechnic are as follows:

1. Practical work is one of the steps to achieve the vision and mission of the Bengkalis State Polytechnic aimed at creating graduate competencies.
2. Practical work can build relationships between Bengkalis State Polytechnic and other companies and then can continue to send the next student for practical work in that company.

#### 1.3.3. Significances for the Company

The benefits obtained from the implementation of the Apprenticeship for the Company are as follows

1. Practical work is one of the liaisons of cooperation between the company and the campus.
2. The existence of practical work becomes an opportunity for the office to promote the image and perspective of the office to the public.
3. The office gets assistance with the presence of students doing practical work
4. Practical work can have a good effect between the University and the Company.