

**PORT SERVICE BETWEEN PT PELABUHAN INDONESIA
(PERSERO) REGIONAL 1 DUMAI BRANCH AND SHIP
AGENCIES**

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Abstract

This final project aims to find out what services are used by ship agents, to find out what documents should be made or published in the bill of cost for sharing revenue from port companies to ship agents. So that this research is more focused, focused and avoids a discussion that becomes too broad. The limitation of the problem in this study is port services between PT Pelabuhan Indonesia (Persero) Regional 1 Dumai Branch and the Ship Agency. The author's systematics in order to simplify and provide an overview of the final project preparation plan with research methods direct observation (observation), documentation (documentation), and interviews (interviews). The results of this study are the services used by ship agents, namely pilotage services and towing services. Documents made or issued in the bill of sharing revenue from port companies to agents, namely ship service transaction data (DTJK), ship receipts, ship keel notes, minutes of matching and research on port services with ship agents, ship recapitulation results from matching and research, official reports inspection, sheet entry sheet (SES), purchase order (PO), official memorandum, disposition, and payment minutes.

Keywords: Services, Ports, and Documents