# APPRENTICENSHIP REPORT PT. RIAU ANDALAN PULP AND PAPER PULP WAREHOUSE DEPARTMENT

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# APPLIED BACHELOR DEGREE OF INTERNATIONAL BUSINESS ADMINISTRATION STUDY PROGRAM BUSINESS ADMINISTRATION DEPARTMENT STATE POLYTECHNIC OF BENGKALIS 2023

#### APROVAL SHEET

# APPRENTICENSHIP REPORT PT. RIAU ANDALAN PULP AND PAPER

#### (PULP WAREHOUSE DEPARTMENT)

Written as one of the conditions for completing Job Training

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iv

# TABLE OF CONTENT

APPROVAL SHEET ii					
ACK	NON	VLEDGEMENTiii			
TABI	E O	F CONTENTv			
LIST	OF	TABLE vii			
LIST	OF 1	FIGURES viii			
LIST	OF	APPENDICES ix			
CHAI	PTEI	R I INTRODUCTION1			
	1.1	Background of the Apprenticeship1			
	1.2	Purposes of the Apprenticeship2			
	1.3	Significances of the Apprenticeship2			
CHAI	PTEI	R II GENERAL DESCRIOTION OF THE COMPENY4			
	2.1	Company Profile			
	2.2	Vision and Mission			
	2.3	Kind of Business			
	2.4	Organizational Structure			
	2.5	The Working process			
	2.6	Documents Used for Activities			
CHAI	PTEI	R III SCOPE OF THE APPRENTICESHIP22			
	3.1	Job Descriptions			
	3.2	Procedure Of Performing Job24			
	3.3	System and Procedure			
	3.4	Place and time of the Apprenticeship			
	3.5	Kind and Description Activities			
	3.6	Obstacles and Solutions			
CHAI	PTEI	R IV CONCLUSIONS AND SUGGESTIONS45			
	4.1	Conclusion45			
	4.2	Suggestions47			

APPENDICES	48
REFERENCES	48

#### LIST OF TABLES

Table 3.1	Daily Schedule	33
Table 3.2	Daily On the First Week (Week 1)	34
Table 3.3	Daily Report On the Second Week (Week 2)	34
Table 3.4	Daily Report On the Third Week (Week 3)	35
Table 3.5	Daily Report On the Fourth Week (Week 4)	35
Table 3.6	Daily Report On the Fiveth Week (Week 4)	36
Table 3.7	Daily Report On the SixthWeek (Week 6)	36
Table 3.8	Daily Report On the Seventh Week (Week 7)	37
Table 3.9	Daily Report On the Eighth Week (Week 8)	37
Table 3.10	Daily Report On the Ninth Week (Week 9)	38
Table 3.11	Daily Report On the Tenth Week (Week 10)	38
Table 3.12	Daily Report On the Eleventh Week (Week 11)	39
Table 3.13	Daily Report On the Thirteenth Week (Week 12)	39
Table 3.14	Daily Report On the Fourth Week (Week 13)	40
Table 3.15	Daily Report On the Fourth Week (Week 14)	40
Table 3.16	Daily Report On the Fifteenth (Week 15)	41
Table 3.17	Daily Report On the Sixteenth Week (Week 16)	41
Table 3.18	Daily Report On the Seventeenth Week (Week 17)	42
Table 3.19	Daily Report On the Eighteenth Week (Week 18)	42

#### LIST OF FIGURES

Figure 2.1 RGE Group Logo	4
Figure 2.2 The RGE Group of Companies	5
Figure 2.3 APRIL Group Logo	6
Figure 2.4 The Path to Prosperity	7
Figure 2.5 Sowing Sustainable Forest Seeds	8
Figure 2.6 Growth and Recognition	9
Figure 2.7 Organizational Structure of PT. RAPP	12
Figure 2.8 Main Products	13
Figure 2.9 Pulp Warehouse Department Organizational Structure	14
Figure 2.10 PWH Process Flow	17
Figure 2.11 Inter warehouse invoice	18
Figure 2.12 PPB-KB document	18
Figure 2.13 Loading cargo receipt document	19
Figure 2.14 Fuel Reservation form	20
Figure 3.1 Data withdrawal process	24
Figure 3.2 Report Production and Loading	25
Figure 3.3 Repulping Process	25
Figure 3.4 Check Production Data	26
Figure 3.5 Loading Cargo Receipt (LCR) process	26
Figure 3.6 SPPB-KB process	27
Figure 3.7 Confirm TO Process	27
Figure 3.8 Release OD Process	28
Figure 3.9 Request empty container process	28
Figure 3.10 M to M Process	29
Figure 3.11 Stuffing Process	29
Figure 3.12 SAP Process	30
Figure 3.13 PTS WM Process	31
Figure 3 14 Onus Process	33

#### LIST OF APPENDICES

Appendix 1 Daily Activities Apprenticeship	47
Appendix 2 Internship Reply Letter	63
Appendix 3 Visit RGE Office	64
Appendix 4 Visit Buatan Port	65
Appendix 5 Documents Used for Activities	66
Appendix 6 Apprenticeship Documentation	68
Appendix 7 Apprenticeship Assessment Sheet	70
Appendix 8 Apprenticeship Certificate	71

#### CHAPTER 1

#### INTRODUCTION

#### 1.1 Background of the Apprenticeship

In this era of globalization, every college graduate is required to be able to improve his quality and competence so that he is able to become an individual who is ready to compete in various work sectors, especially in the industrial sector. This demand arose because as a college graduate, one must be able to become a problem solver for all the problems that arise.

In order to meet these demands and to achieve complete educational goals in tertiary institutions, it is felt that it is lacking if students only rely on theoretical knowledge obtained from college. Therefore, knowledge is needed to apply the knowledge that has been obtained so that students can improve the abilities and skills needed by students to go directly into the industrial world that they will be involved in later. In line with this, the tertiary institution requires its students to take Apprenticenship courses which are conducted in odd semesters.

Apprenticenship is an Intra-Curricular Activity that is incorporated in the subject group of state and social life (MBB), which is mandatory for all students at the Bengkalis State Polytechnic. In general, the implementation of Apprenticenship is aimed at increasing students' abilities and skills in the field of technology and skills directly in various activities in industry and offices.

After carrying out Apprenticenship specifically, students of the Bachelor of Applied International Business Administration at Bengkalis State Polytechnic are expected to gain industry experience which includes planning, processing and implementation in a work unit. The achievement of the Apprenticenship objectives above ultimately refers to the professional formation of students who have broad skills and knowledge in the field of International Business Administration.

The Bengkalis State Polytechnic also seeks to improve students' abilities by conducting training or training in companies, so that it can realize the Polytechnic's mission of making workforce ready to use and having a well-implemented Link and Match between the world of industry and the world of education.

#### 1.2 Purposes of the Apprenticeship

Apprenticenship is one of the activities for Bengkalis State Polytechnic students in completing their studies. Apprenticenship carried out at PT. Riau Andalan Pulp and Paper (RAPP) in the Pulp Warehouse Department. To achieve the expected results, it is necessary to know the objectives of the Job Training, as follows:

- 1. To find out the specifications of the tasks carried out
- 2. To find out the systems and procedures for Job Training Apprenticenship used in carrying out work
- 3. To find out the place and time of Apprenticenship
- 4. To find out the obstacles faced in completing the work and how to overcome these obstacles
- 5. To find solutions in dealing with obstacles during practical work

#### 1.3 Significances of the Apprenticeship

The benefits expected from the implementation of Job Training Apprenticenshipare as follows:

- As one of the requirements that must be met to complete Diploma IV (D4)
  vocational education at the Bengkalis State Polytechnic, especially the
  International Business Administration Department
- 2. Students have the opportunity to apply theoretical/conceptual knowledge in the real world of work
- 3. Students gain practical experience in applying theoretical/conceptual knowledge in accordance with their study program
- 4. Students have the opportunity to analyze problems related to knowledge

- applied in work according to their study program
- 5. The Bengkalis State Polytechnic received feedback from the company on the ability of students participating in Job Training Apprenticenship in the world of work
- 6. Bengkalis State Polytechnic obtains feedback from the world of work for curriculum development and learning processes

#### **CHAPTER 2**

#### GENERAL DESCRIPTION OF THE COMPANY

#### 2.1 Company History

#### 2.1.1 Royal Golden Eagle (RGE) Group

Royal Golden Eagle (RGE), formerly known as RGM (Raja Garuda Mas), was officially registered in 1973. RGE began as a spare parts supplier shop called Toko Motor in 1967 in Medan, Indonesia. It was there that the founder and chairman of the RGE Group, Mr. Sukanto Tanoto, first entered the business world. During the oil crisis in 1973, he was able to overcome the rapidly rising oil prices to expand his business as oil companies expanded in the region. After a long break, he succeeded in establishing a plywood factory in Besitang, North Sumatra. At that time, he had observed that Indonesia was exporting logs and importing plywood, so he decided to invest in plywood manufacturing in Indonesia.



Figure 2.1 RGE Group Logo Source: Internet

Sukanto Tanoto then built the world's largest pulp and paper mill in Kerinci, Riau. April Group is listed on the New York Stock Exchange. After overcoming challenging conditions during the financial crisis in the late 1990s, RGE expanded its presence in China, Brazil, Canada and Spain. RGE has 5C principles that are trusted by its founder, Sukanto Tanoto, to bring good to the Community, Country, Climate, Customers and Companies.

The business groups under the auspices of the Royal Golden Eagle (RGE) Group include the following:

- 1. Pulp and Paper APRIL & Asia Symbol
- 2. Palm Oil Industry Asian Agri & Apical
- 3. Cellulose Fiber Bracell
- 4. Viscose Fiber Sateri & Asia Pacific Rayon (APR)
- 5. Development of Energy Resources Pacific Oil & Gas

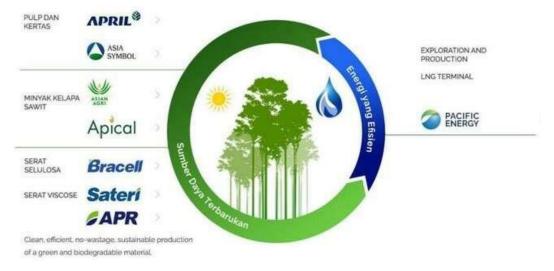


Figure 2.2 The RGE Group of Companies Source: RGE website

The Royal Golden Eagle (RGE) Group has a core corporate value, namely TOPICC start with me. This value is used as a guideline for working in RGE Group companies, TOPICC consists of the following abbreviations:

- 1. *Complementary Team* or (Teamwork), we are one in purpose and complement each other in teamwork.
- 2. *Ownership* or (Sense of Belonging), we maintain a sense of belonging to always achieve the best.
- 3. *People* or (Human Resources), we develop human resources to grow together.
- 4. *Integrity* or (Integrity), we act with integrity.
- 5. *Customers* or (Customers), we understand and provide the best for customers.

6. *Continuous Improvement* or (Continuous Improvement), we avoid indifference and make improvements continuously.

#### 2.1.2 Asia Pacific Resources International Holding Limited (APRIL) Group

APRIL Group is one of the pioneer companies from the RGE Group which is engaged in the pulp and paper business segment, and is one of the leading pulp and paper companies in the world. APRIL has its head office in Asia, namely Singapore and also has main production areas in Indonesia and China. Through state-of-the-art pulp and paper mills and industrial forest plantations operating in Riau province, Sumatra, Indonesia, as a large company APRIL has the goal of "Improving lives by developing resources sustainably" and the vision of "To be one of the largest, best managed and sustainable resource-based Groups, creating value for the Community, Country, Climate, Customer, and Company".



Figure 2.3 APRIL Group Logo Source: April Group website

Through its subsidiary in Indonesia. APRIL Group started developing plantations in Riau Province, Sumatra and built a factory in Pelalawan Kerinci from 1993. At that time, kerinci was home to 200 families. This population grew to over 200,000 in 2010 as APRIL Group's development and business diversification transformed Kerinci into the regional social and commercial hub of the Province.

APRIL Group started commercial pulp production in 1995, followed by commercial paper production in 1998. This regional growth mirrored the growth of APRIL Group's operations in Indonesia, with the establishment of Pelalawan Regency in 1999. This rapid growth of Kerinci then allowed it to be divided into three regions in 2005.

In 2010, APRIL Group's forestry operations contributed 6.9% to the total economy of Riau Province. APRIL Group has created around 90,000 jobs for the community. APRIL is also contributing to providing better access to education and social support in areas such as health care and housing. The APRIL Group has helped improve living standards and reduce the poverty rate by 30%.

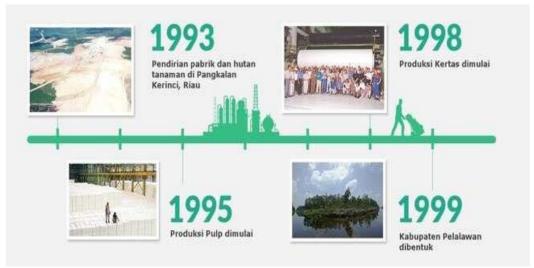


Figure 2.4 The Path to Prosperity Source: APRIL Group website

Recognizing the importance of community development as part of a long term approach to sustainable business, APRIL Group has also launched a series of economic development initiatives to assist the development of small and medium scale local entrepreneurs (SMEs).

In 2002, APRIL Group implemented a comprehensive timber legality system to prevent illegal timber from entering supply and production chains. The system verifies and tracks wood from the company's fiber plantations to the mills. APRIL Group also collaborated with the World Wildlife Fund (WWF) to tackle illegal logging in Teso Nilo and signed a moratorium on further road construction and development of Acacia plantations in the Teso Nilo area. In the same year, APRIL Group achieved ISO 14001 certification for pulp and paper mill fiber plantations.

In 2003, a decade after the company was founded, the APRIL Group published its first Sustainability Report, detailing its community development

initiatives and commitment to sustainable forestry operations. In the same year, APRIL Group established a branch in Guangzhou to support the development of the company's operations in China.

In 2005, APRIL Group introduced a voluntary High Conservation Value (HCV) scoring system in its concession areas for land use planning. This policy provides practical and responsible solutions to the challenges of deforestation and degradation. APRIL also established the APRIL Learning Institute and received a Green Proper Rating for factory environmental performance as well as a Golden Flag Choice & Zero Accident Award for factory health and safety management from the Government of Indonesia.



Figure 2.5 Sowing Sustainable Forest Seeds
Source: April Group website

In 2006, APRIL Group became a signatory to the UN Global Covenant Principles. In the same year, PT. Riau Andalan Pulp & Paper, a subsidiary of APRIL, is certified for Sustainable Plantation Forest Management according to the Indonesian Ecolabelling Institute (LEI) standards.

In 2007, APRIL through its subsidiaries became the first and only Indonesian company to be recognized by the World Business Council for Sustainable Development (WBCSD).

In 2008, the completion of Pulp Line 3 made Riau home to the world's largest integrated pulp and paper mill, with a production capacity of 2.8 million tons

per year. Manufacturers certified to ISO 9001, 8000 and ISO 14001 continue to invest in technology to ensure the company can self-sufficiently meet its own electricity needs.

Since 2010, APRIL Group's production facilities have been certified by the Program for the Endorsement of Forest Certification (PEFC) on the Chains of Custody standard, which ensures that all raw materials entering the factory are supplied from legal and unproblematic sources. APRIL also obtained certification from the Hong Kong Green Label for its PaperOneTM products in 2010.

In October 2011, PT. RAPP was successfully certified by the standards of the Bureau Veritas for Origin and Legality of Timber (OLB). RAPP is the first Asian plantation company in the industry to receive this certification. APRIL Group's OLB standard for forestry company certification covers production facility forestry activities. The supply partners for RAPP have also successfully passed audits based on OLB's "Chain of Custody-Acceptable Wood" standards.



Figure 2.6 Growth and Recognition

Source: April Group website

APRIL Group launched its Sustainable Forest Management Policy in January 2014. The new policy underscores APRIL Group's commitment to balance the need to save the environment and prioritize the interests of local communities, while continuing to run a sustainable business. An independent Stakeholder Advisory Committee was also introduced to ensure transparency and implementation of the Sustainable Forest Management Policy.

In June 2015, APRIL Group developed a Sustainable Forest Management Policy based on input from SAC and various other stakeholders. APRIL is also strengthening its forest protection and conservation commitments including removing deforestation from its supply chain and adding a High Carbon Stock (HCV) assessment aspect.

#### 2.1.3 PT. Riau Mainstay Pulp and Paper

PT. Riau Andalan Pulp and Paper is a private company engaged in the manufacture of pulp and paper and is the largest pulp company in Asia Pacific. PT. RAPP is a subsidiary of APRIL Group (Asia Pacific Resource Internasional Holding Ltd) which is one of the pioneer companies of the Royal Golden Eagle (RGE) Group. PT. Riau Andalan Pulp and Paper was domiciled in Jakarta in 1992, at which time a field survey was conducted for a factory location in Riau Province to be precise in Pangkalan Kerinci Village, Pelalawan Regency. PT. RAPP obtained HTI permits based on Minister of Forestry Decree No. 327/Menhut-II/1992.

PT. Riau Andalan Pulp and Paper was developed and designed to produce high-quality pulp and paper, where the pulp is produced chemically using a sulfate (kraft) process. The control system in this company has entered into the ISO system which is used as a sign to determine the world quality of a product. Some of the chemicals used in factories include ClO2 and Cl2.

Besides that PT. Riau Andalan Pulp and Paper is a fast growing private company and has received ISO 9002 and ISO 14001 certificates. PT. Riau Andalan Pulp and Paper is a company that uses sophisticated production technology, namely a superbatch administrator digester system and a good production system with a sophisticated control system and good management, both in terms of production and cooperation.

#### 2.2 Vision and Mission

#### 2.2.1 Vision

The vision of PT. Riau Andalan Pulp and Paper is "Becoming a world-scale pulp and paper company with the best management and performance, the most profitable and sustainable, as well as being the first choice of consumers and employees".

#### 2.2.2 Mission

The company's mission in realizing the expected goals is as follows:

- 1. Building and developing a regional business group managed by an international business consisting of highly motivated and committed professionals.
- 2. Generate sustainable growth and always be the best in the industry and market segments entered.
- 3. Maximizing company results that bring benefits to related parties, by participating and contributing to regional national socio-economic development.

#### 2.3 Kind of Business

PT. Riau Andalan Pulp and Paper, which is engaged in the pulp and paper production business, has various company divisions or unit bodies, as follows:

- Riau Fiber, is a business unit that manages wood starting from the fields of nursery, planting, maintenance, harvesting, and development of wood to become the production of raw materials as well as the development of types of wood seeds.
- 2. Riau Pulp, is a business unit that produces pulp where wood from Riau Fiber is managed and processed into pulp.
- 3. Riau Paper, is a business unit that produces paper where the raw material for making paper is pulp, the pulp itself is produced by Riau Pulp, now the dry wood fiber from the pulp is used to make paper.
- 4. Riau Power, is a business unit that manages the field of generating electricity and reprocessing black liquor, water and chemicals, where the electricity generated is used for power generation in all business units.

5. Shared Services (Common Service) is a unit that manages the service sector for all units and manages the entire logistics of the company, including supply chain management, finance, HRD, accounting and IT/IS.

#### 2.4 Organization Structure

The company's organizational structure has an important meaning in a company to achieve the goals set or planned by the company. Without a good organizational structure, the company's activities will not run smoothly because it is not clear who should carry out a task. Therefore it is clear that the organizational structure can provide firm boundaries and at the same time be responsible for these duties.

Organizational structure of PT. Riau Andalan Pulp and Paper follows a line and staff type of organization where powers and responsibilities branch out to each leader from top to bottom. All business units in PT. Riau Andalan Pulp and Paper is led by the Mill Operation Director, and each business unit is led by a Business Unit (BU) Head. Each Business Unit (BU) Head is only responsible for the business unit it leads, and is not responsible for other business units. The following is the organizational structure of PT. Riau Andalan Pulp and Paper as the image below:

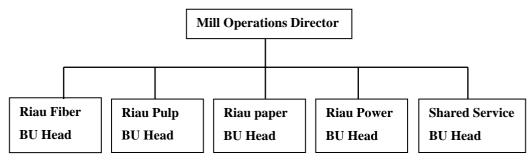


Figure 2.7 Organizational Structure of PT. RAPP

Source: Processed Data 2023

Riau Paper produces paper which is marketed in the form of cut sizes, folios and rolls. Currently the products that have been produced at PT Riau Andalan Pulp and Paper have been sold to more than 70 countries around the world. The following is a picture of paper products from PT RAPP.



Figure 2.8 Main products Source: RAPP website

Various trademarks for the paper produced by Riau Paper have been issued such as: Paper One. Besides producing paper to be marketed under its own trademark, Riau Paper also produces paper for customer's trademarks such as: Xerox business, Imperial and Galaxy.

Riau Pulp produces pulp slurry to be used as material for paper production in the Riau Paper business unit. Riau Pulp also produces dried pulp (Pulp) with the types of Kraft Pulp Apprenticenshipand Dissolving Pulp (AE) which are sold both domestically and abroad. Riau Pulp produces Pulp in 5 Pulp Dryer machines (PD 1, 2, 3, 4, and 5) and stores it in the Pulp Warehouse (PWH) warehouse before sending it to customers. The Pulp Warehouse consists of 5 warehouses (PWH 1, PWH 2, PWH 3, PWH 4, and PWH 5), which will receive pulp production from each Pulp Dryer (PD) machine. There are two subsidiaries in charge of Pulp Warehouse, where PWH 1, 2 and 5 are under subsidiary PT Riau Andalan Pulp and Paper, while PWH 3 and 4 are under subsidiary PT Intiguna Primatama.

To carry out the above activities, employees in the Pulp Warehouse Department are divided according to their respective duties. The following organizational structure of the Pulp Warehouse Department can be seen in the image below:

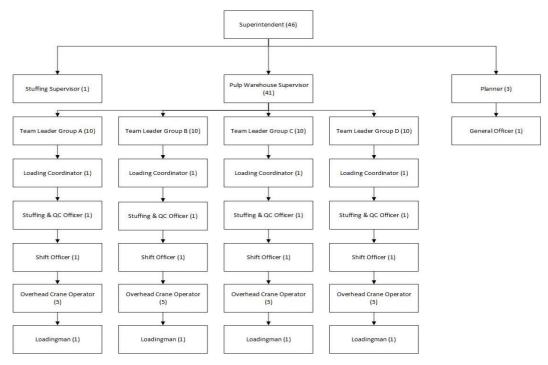


Figure 2.9 Pulp Warehouse Department Organizational Structure

Source: Processed Data 2023

The duties and responsibilities of each organizational structure in the Pulp Warehouse Department are:

#### 1. Superintendent

Superintendent tasked with coordinating supervisors and ensuring that all processes in PWH run well and are on target.

#### 2. Pulp Warehouse Supervisor

The Pulp Warehouse Supervisor's duty is to ensure that the existing pulp in the warehouse can meet demand, besides that he is also tasked with managing so that the warehouse is not over capacity.

#### 3. Stuffing Supervisor

Stuffing Supervisor tasked with coordinating, ensuring, and participating in planning the stuffing process so that order stuffing can be completed according to the target.

#### 4. Planner

Planner tasked with planning loading and stuffing so that the warehouse can still accommodate the pulp produced by production.

#### 5. General Admin

General Admin tasked with meeting the needs of the warehouse team so that the activities in the warehouse can run well.

#### 6. Shift Leader

Shift Leadertasked with ensuring that all activities run well and according to the direction of the planner.

#### 7. Loading Coordinator

Loading Coordinator tasked with ensuring the availability and timeliness of arrival of PTSI trucks to transport pulp, as well as directing PTSI trucks to enter the warehouse which is more prioritized

#### 8. Stuffing& QC Officers

Stuffing& QC Officer is in charge of ensuring that the cargo that is stuffed is in accordance with the order and no NC goods are sent out of PWH.

#### 9. Shift Officer

Shift Officer assigned to operate the SAP program to support the process of receiving and shipping pulp.

#### 10. Overhead Crane Operators

Overhead Crane Operators assigned to operate the Overhead Crane to move the pulp in the process of receiving, stacking, stuffing, and loading.

#### 11. Loadingman

Loadingman assigned to scan the pulp that will be sent out of PWH so that the movement of the pulp is recorded and can be traced.

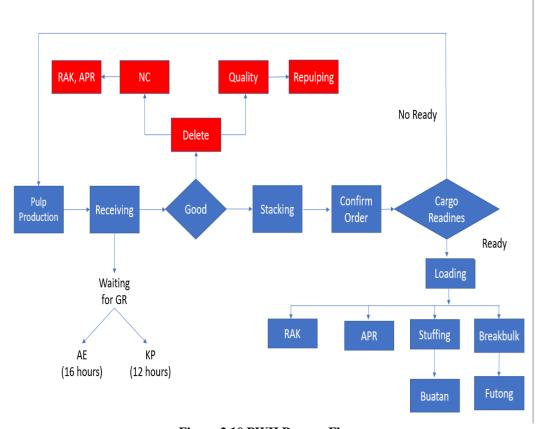
#### 2.5 The Working Process

The general activities in PWH are receiving, stacking, shunting, loading and stuffing. Receiving starts with pulp that has been in the form of sheets that will come out of the PD via a conveyor, then the Barcodeman will attach a barcode according to the production number on the pulp as well as check for damage to the pulp. If the pulp looks good and there is no physical damage, the pulp will be lifted by the Overhead Crane (OHC) and stacked above the stacking area. Pulp that has

just been arranged in the stacking area must wait for Grading (GR) to be able to find out the grade of the existing pulp. The duration of GR is different for each type of pulp. Apprenticenship pulp requires a maximum of two hours after the pulp leaves production to complete the GR process. While AE Pulp requires a maximum duration of 16 hours after the pulp leaves production to complete the GR process. Pulp that has been GR will be scanned by Loadingman according to the purpose of the pulp itself. Pulp shipments are divided into three, namely loading to Futong Port, then stuffing to put pulp into containers, and also pulp delivery internally (to RAK or APR). This scanning process will generate an Inter Warehouse Invoice (IWI) which will be printed by the admin.

The stuffing process is the process of entering cargo into containers to be sent by sea, both domestically and internationally. The stuffing process is carried out by forklift operators and stuffingmen. The forklift operator is in charge of loading and stacking the pulp into the container, while the stuffingman is in charge of assisting the stuffing process such as cutting the wires on the Apprenticenship pulp to make it easier for forklift operators to stack Apprenticenship pulp into containers. The stuffingman is also in charge of documenting the stuffing process taking place to be included in OPUS in order to become data and evidence that the process of loading cargo into containers is going well.

In addition to the above activities, pulp in PWH will also sometimes be shifted with the aim of moving pulp to other PWH areas in order to maximize existing capacity. This activity is called shunting, the shunting process is carried out by the OHC lifting the pulp to be shunted onto the terberg and the Terberg Operator will move the pulp according to the destination.



 ${\bf Figure~2.10~PWH~Process~Flow}$ 

Source: Processed Data 2023

#### 2.6 Documents Used for Activities

The documents used in carrying out activities in the Admin Shift Officer of the Pulp Warehouse Department are:

#### 1. Inter Warehouse Invoice (IWI)

Inter Warehouse Invoice is a documenta complete list of consigned goods with data records in the form of quantity, name, and destination of the goods.

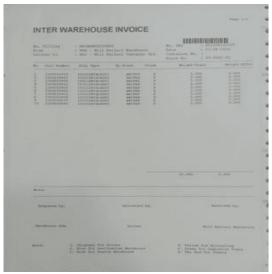


Figure 2.11 Inter warehouse invoice Source: Processed Data 2023

#### 2. Approval Letter for Release of Goods (SPPB-KB)

Approval for the release of goods is a document issued by the customs office after the customs formalities have been fulfilled. In the customs office that has used the PDE system, the SPPB is sent to the importer electronically. then the importer will print the SPPB for the process of releasing goods.



Figure 2.12 PPB-KB document Source: Processed Data 2023

#### 3. Loading Cargo Receipt (LCR)

Cargo receipt document provided to the shipper, by the Carrier in a paper form that makes a Note of Delivery which will be deemed to enforce the Cargo Contract for the delivery of cargo which can be identified on Cargo Receipt.



Figure 2.13 Loading cargo receipt document Source: Processed Data 2023

#### 4. Fuel Reservation Form

The Fuel Reservation form is a form that we must fill out when making requests for refueling on equipment used in operations such as Diesel Forklifts (Forklifts for stuffing) and Terminal Trucks (Langsir Trucks for cargo stuffing).

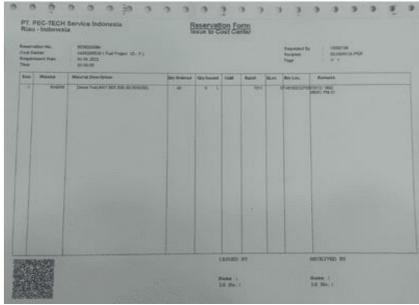


Figure 2.14 Fuel Reservation form Source : Processed Data 2023

#### **CHAPTER 3**

#### SCOPE OF THE APPRENTICESHIP

#### 3.1 **Job Descriptions**

Description of Apprenticenship assignments at PT Riau Andalan Pulp and Paper (RAPP) which began on January 12<sup>th</sup> to May 12<sup>th</sup> 2023 at PT RAPP. As for the work carried out in Supply Chain Management, especially in the Pulp Warehouse Department, the Admin Shift Officer section are as follows:

#### 1. Production by SAP Report

Reports are made in the morning to report the previous day's production, and also to find out the stock of goods in the warehouse.

#### 2. Production and Loading Report

Reports are made to report the stock of goods in the warehouse and to find out the amount of goods that have been loaded into the buatan port and futong port.

#### 3. Repulping Report

Repulping reports are also called con conformance goods reports where goods that do not meet standards will be deleted.

#### 4. Check Production Data

During production, each goods will be entered into the PTS and SAP systems, then the admin shift will open SAP system by using T-Code ZTR01 and tick on system to receive the goods so that the goods can be release grading by Technical Lab Team.

#### 5. Make a Loading Cargo Receipt (LCR)

Cargo receipt document provided to the shipper, by the Carrier in a paper form that makes a Note of Delivery which will be deemed to enforce the Cargo Contract for the delivery of cargo which can be identified on Cargo Receipt

#### 6. Make a Approval Letter for Release of Goods (SPPB-KB)

Approval for the release of goods is a document issued by the customs office after the customs formalities have been fulfilled. In the customs office that has used the PDE system, the SPPB is sent to the importer electronically. then the importer will print the SPPB for the process of releasing goods.

#### 7. Confirm Transfer Order

After knowing the transfer order number, the transfer order number must be confirmed first, then the stuffing process by the system can be carried out.

#### 8. Release Outbound Delivery

Before stuffing, we must first create an outbound delivery so that we know the goods ordered by the customer, from the material to the quantity of goods

#### 9. Request Empty Containers

After knowing the order from the customer, the next thing to do is to request an empty container from CY Mill so that the goods can be stuffed and immediately sent to the port.

#### 10. M to M (Change Material)

Change material is used when the goods that have been stuffed experience a material change from the consumer, so material changes must be made.

#### 11. Create Stuffing by System

Stuffing by system is carried out after the stuffing process on the container where this is done so that the goods that have been inserted into the system are sealed in the system to make it easier to track goods.

#### 3.2 Procedure Of Performing Job

The work procedures carried out in Supply Chain Management, especially in the Pulp Warehouse Department for the Admin Shift Officer section, are as follows:

1. Production by SAP Report

Production data steps, as below:

- a.Open T-Code ZW19
- b. Enter plant 5100 and enter 5120 and 5103 in the multiple selection on the far right contact in the plant column
- c. Enter the batch number you want to check, for example 22001\*
- d. Enter the date on the posting date from the date the batch was produced to the date the batch was completed
- e. Press Execute (f8), select the details list, the data is processed

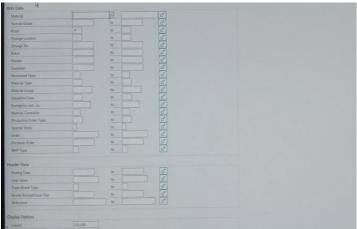


Figure 3.1 Data withdrawal process

Source: Processed Data 2023

2. Production and Loading Report

Production data steps, as below:

- a. Open T-Code ZTR01
- b. Put a tick in the stat scan section. (Scan Status) and Prt.St. (Print Status)
- c. Then the production data is ready to wait for Release grading

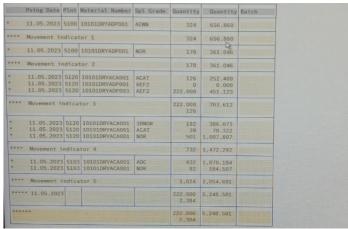


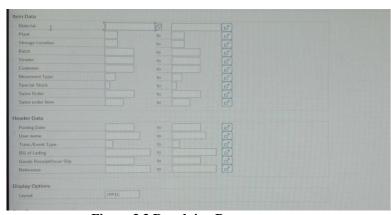
Figure 3.2 Report Production and Loading

Source: Processed Data 2023

#### 3. Repulping Report

Repulping data steps, as below:

- a. Open T-Code MB51
- b. Enter plants 5100, 5120 and 5103
- c. Enter Storage Location 1410, 1201, Etc
- d. Enter Muvement Type X11
- e. Enter post date
- f. And Executes



**Figure 3.3 Repulping Process** 

Source: Processed Data 2023

#### 4. Check Production Data

Production data steps, as below:

a. Open T-Code ZTR01

- b. Put a tick in the stat scan section. (Scan Status) and Prt.St. (Print Status)
- c. Then the production data is ready to wait for Release grading

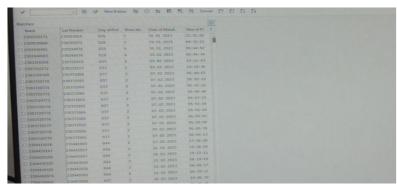


Figure 3.4 Check Production Data Source: Processed Data 2023

5. Make a Loading Cargo Receipt (LCR)

Steps to make LCR, as below:

- a. Open T-Code ZW01B
- b. Enter the TO number
- c. Then press Execute
- d. Next, select Printer Devices



Figure 3.5 Loading Cargo Receipt (LCR) process Source: Processed Data 2023

6. Make a Approval Letter for Release of Goods (SPPB-KB)

Steps to make SPPB-KB, as below:

- a. Open T-Code ZW01C
- b. Input IWI number and Truck number
- c. Enter warehouse number A01

d. Then select Device Printer then Execute

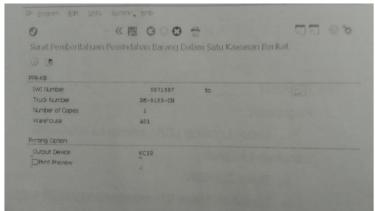


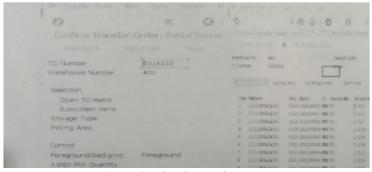
Figure 3.6 SPPB-KB process

Source: Processed Data 2023

7. Confirm Transfer Order

Steps to confirm transfer order, as below:

- a. Open T-Code LT 12
- b. Fill in the TO number, warehouse number
- c. Check if the unit number matches the itemd and Press Save (F2)



**Figure 3.7 Confirm TO Process** 

Source: Processed Data 2023

8. Release Outbound Delivery

Steps to do Release OD, as below:

- a. Open T-Code VKM5
- b. Enter the OD you want to release into delivery then Execute
- c. Check the OD Row Then Select Release (Ctrl + F10)
- d. Save (F2)

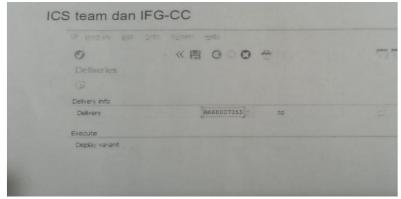


Figure 3.8 Release OD Process

Source: Processed Data 2023

9. Request Empty Containers

The steps for requesting an empty container are as follows:

- a. Open T-Code ZMIIM100XX
- b. Create Empty container request
- c. Enter delivery order, request date, request time, and request Qty
- d. Select the request container column and check container

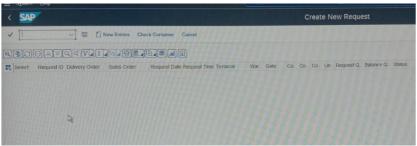


Figure 3.9 Request empty container process

Source: Processed Data 2023

10. M to M (Change Material)

The steps of doing M to M, as below:

- a. Open T-Code ZW16
- b. Contents of material from: Initial material
- c. Fill in the material to: Material to be used
- d. Contents Storage type: MKC
- e. Enter the Batch you want to change the material for
- f. Execute (F8)

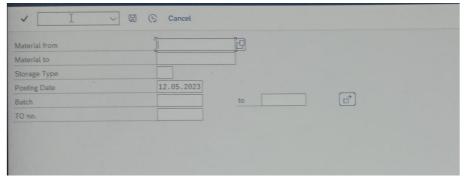


Figure 3.10 M to M Process

Source: Processed Data 2023

### 11. Create Stuffing by System

The steps to do stuffing, as below:

a. Open T-Code ZLM08SN

b. Charging Port: IDKRC

c. Fill in the Trans ID: name of the ship

d. Fill in the Cont ID: container number

e. Fill in Cont Typ: 999999920/40 FT

f. Populate Delv To: Create Port

g. Fill in Src Type: MKC

h. Fill in the TO Number: enter the TO Number

i. Fill in SI NO: Outbound Delivery Number

j. Then seve (F2) and note the TO Number



**Figure 3.11 Stuffing Process** 

#### 3.3 System and Procedure

To make it easier for employees to do their job, the company uses an internet-based system. Each computer within a division is connected to other divisions across Business Units. But not all work is done online, there are some jobs that are done online and manually. In Pulp Warehouse Operations Admin and the pulp warehouse operating system have an important role to support operational activities and there are several systems used by the PWH Admin Shift, namely:

#### 1. SAP WM

In Pulp Warehouse use SAP system especially WM (Warehouse Management) module. SAP WM aims to manage incoming, outgoing and cargo movements as well as calculating existing stock in the warehouse. SAP WM also supports barcode system. SAP WM use daily by all level of warehouse team. In Pulp Warehouse also use some T-code in SAP SD (Sales Distribution) module, such as Post Good Issue (PGI), cancel PGI, etc.

,	T_CODE	CAD	AT	MIN PWH	
	I-CODE	DATE		IVIIIN PWH	
				TATEL T AN TT	
T-CODE	Fungsi Deskripsi	Module	21 ZLIIW45	Display OD Stuffing Plan	WM
	Data Produksi/ GR / Produksi	WM	22 ZMIIM100XX	Request Empty Container	WM
2 ZW15	Check Stock	WM		Master Table Container	WM
3 ZW19	Report production	WM		Master Table Seal	WM
4 ZLM02 V2	Loading IWI (MKW to Destination)	WM	25 ZLM20	Record Truck number	
5 ZLM02 V3	Hot Loading	WM	26 ZTM07	Delete Trucking number vang gantung	WM
6 ZLM02 V4	Cancel TO HOT Loading	WM	27 ZW16	M to M (Change Material)	WM
7 ZW01B	Print IWI	WM	28 ZTM05	Master table M to M	WM
8 ZLMD8SN	Stuffing dan LCR	WM	29 ZLM89P		WM
9 ZW03B	Print LCR	WM	30 ZTM03	Stock Inquiry (Status Stock)	WM
10 ZLM19	Cancel Stuffing	WM		Record Container	WM
11 ZLM05N	Loading LCR	WM	31 Z1MMLX/22	Request atau mengupdate permintaan trucking PTS	WM
12 ZW01C	Print SPPB-KB	WM	32 ZLOPOIXX	Adjustment tonnage yang dikirim ke ke Futong	WM
13 LT12	Confirm Transfer Order	WM	33 ZLXOP03XX	Untuk melihat history semua loading yang dilakukan ke Futong	WM
14 LT15	Cancel Transfer Order	WM	34 MB 1B/ZLM91		MM
15 LT24	Checking untuk pergerakan cargo	WM	35 MB51	Report production atau repulping	MM
16 LT22	Transfer Order for storage type	WM		Posts Good Issue	SD
17 ZLT23	Melihat loading (Spl Grade)	WM	37 VL03N	View OD	
18 ZLT23S	Melihat Loading (Seal, Container)	WM	38 VL09	Cancel PGI	SD
19 ZLM18S	Confirm LCR 1 dan 2	WM		Release order when credit blocked	SD
20 ZSDR 0002X	X Confirm Mass OD Stuffing Breakbulk	WM	40 VL10B	Create OD	SD

**Figure 3.12 SAP Proces**Source: Processed Data 2023

#### 2. PTS (Pulp Tracking System)

The system functions to retrieve production data that will be sent to SAP for the data, the following is the process of retrieving data in the PTS program:

- a. Forte System for Pulp Dryer 1, Line 1 and 3
- b. Forte System for Pulp Dryer 2, Line 2 and 6

- c. Bales Quality System (BQS) Pulp Dryer 3, Line 4 and 5
- d. Bales Matic System Pulp Dryer 4, Line 7 dan 8
- e. Bales Quality System (BQS) Pulp Dryer 5, Line 9 and 10
- f. Production data will be pulled through PTS and master unit data will be transferred to SAP
- g. Data entered in SAP will be scanned by the admin on T-Code ZTR01 and checked in the Scan Status and Print Status columns
- h. After being checked by the PWH admin, the grading process will be continued by the Labor PD
- i. After the grading process has been completed, the stock will enter SAP with the T-Code ZW15, so the SAP system can already be loaded

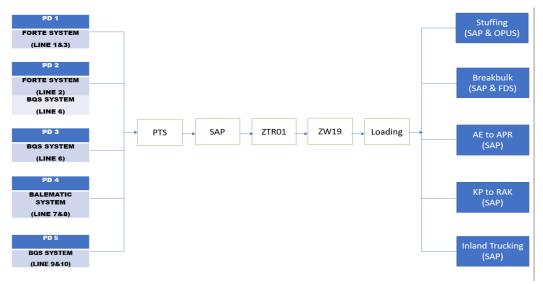


Figure 3.13 PTS Process
Source: Processed Data 2023

#### 3. OPUS

OPUS Terminal System is a system used to control the movement of empty containers to laden containers from the depot to the terminal port. The OPUS function in the PWH Admin Shift section is used to check the status of containers that have been stuffed (Empty/Full), and to check Empty container requests.

a. Check Status of Container Stuffing (Empty/ Full)
 The Shift Admin must ensure that after every stuffing is finished in SAP,

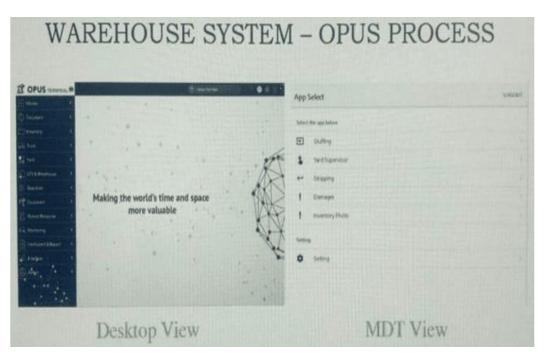
they must check the status of the container in OPUS, it must be full so that the laden container can be gated out to Made. To find out whether the interface in SAP to OPUS has succeeded or failed, you can follow these steps:

- Open OPUS
- Click the cargo number menu on the top right
- Enter no container
- Then Enter, and check the status of the container, if it is Full, the stuffing process is successful

#### b. Empty Container application to WH

Shift Admin must make a request for an empty container according to the stuffing needs. To find out whether the interface in SAP to OPUS has succeeded or failed, you can follow these steps:

- Open OPUS
- Enter the OPUS Document menu
- Select Blank Request
- Select Request to WH, Then make sure the request number empty container in SAP is included in the Request to WH list in OPUS, if it's the same the request is successful



**Figure 3.14 Opus Process**Source: Processed Data 2023

### 3.4 Place of Apprenticeship

This Apprenticenship was carried out at PT. Riau Andalan Pulp and Paper, Jalan Lintas Timur, Pangkalan Kerinci, Pelalawan Regency, Riau. About 75 Km east of Pekanbaru City. The Head Office and administration and cooperation affairs are located on Jl. Teluk Betung No.31, RT.4/RW.1, Tanah Abang, Central Jakarta City 10230.

**Table 3.1 Daily Schedule** 

No	Day	Working hours	agency
1	Monday to Friday	07:00 to 16:00	Pulp Warehouse Department
2	Saturday	07:00 to 11:00	Pulp Warehouse Department
3	Sunday	Holiday	Holiday

Source: Processed Data 2023

### 3.5 Kind and Description Activities

To find out more clearly the description of the activities carried out during Apprenticenship at PT Riau Andalan Pulp and Paper in the Pulp Warehouse Department can be seen in the following table:

**Table 3.2 Daily Report On the First Week (Week 1)** 

No	Date and time	Name of activity	Part
1	Thursday January 12, 2023	Signing of the agreement letter and bad name and division of each department	BPPUT
2	Friday January 13, 2023	Briefing on safety induction	safety campus

Source: Processed Data 2023

In the first week, there wasn't much internship work because there was a lot of administrative work for apprentice students and participating in safety induction at the Safety Campus, which is very important so that apprentices come and go home safely.

Then in the second week the placement of apprentice students in each area. Where I was placed in Supply Chain Management (SCM), especially in the Pulp Warehouse Department.

Table 3.3 Daily Report On the Second Week (Week 2)

No	Date and time	Name of activity	Part
1	Wednesday January 18, 2023	Introduction to Supply Chain Management	RAK
2	Thursday January 19, 2023	<ol> <li>Morning briefing</li> <li>Pulp Warehouse overview</li> </ol>	PWH
3	Friday January 20, 2023	<ol> <li>Morning briefing</li> <li>Pulp Warehouse overview</li> </ol>	PWH
4	Saturday January 21, 2023	Making weekly reports	PWH

Source: Processed Data 2023

In the following week, do Shift Officer admin work including Production by SAP Reports, Production and Loading Reports, Repulping Reports, Checking Production Data, Making Loading Cargo Receipt (LCR) Letters, Making Travel Letters, Confirm Transfer Orders, Create Transfer Order Hot Loading, Create Oudbond Delivery, Request Empty Container, M to M (Change Material), Create Stuffing by System.

Table 3.4 Daily Report On the Third Week (Week 3)

No	Date and time	Name of activity	Part
	Monday	1. Morning briefing	PWH
	January 23, 2023	2. morning reports	
1	•	3. shift officer	
2	Tuesday	1. Morning briefing	PWH
2	January 24, 2023	2. morning reports	
	•	3. shift officer	
	Wednesday	1. Morning briefing	PWH
3	January 25, 2023	2. morning reports	
	,	3. shift officer	
4	Thursday	1. Morning briefing	PWH
4	January 26, 2023	2. morning reports	
	•	3. shift officer	
5	Friday	<ol> <li>Morning briefing</li> </ol>	PWH
3	January 27, 2023	2. morning reports	
	٠	3. shift officer	
6	Saturday	·	PWH
	January 28, 2023	Making weekly reports	
	-		

Source: Processed Data 2023

This week doing the same work as the admin shift officer and adding a 6S audit.

Table 3.5 Daily On the Fourth Week (Week 4)

No	Date and time	Name of activity	Part
1	Monday January 30, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> <li>6S audits</li> </ol>	PWH
2	Tuesday January 31, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
3	Wednesday February 1, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday February 2, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday February 3, 2023	Permission	-
6	Saturday February 4, 2023	Making weekly reports	PWH

Table 3.6 Daily Report On the Fifth Week (Week 5)

No	Date and time	Name of activity	Part
1	Monday	1. Morning briefing	
_	February 6, 2023	2. morning reports	PWH
		3. shift officer	
2	Tuesday	1. Morning briefing	
_	February 7, 2023	2. morning reports	PWH
	-	3. shift officer	
3	Wednesday	1. Morning briefing	
	February 8, 2023	2. morning reports	PWH
	-	3. shift officer	
4	Thursday	1. Morning briefing	
	February 9, 2023	2. morning reports	PWH
		3. shift officer	
5	Friday	1. Morning briefing	
	February 10, 2023	2. morning reports	PWH
	-	3. shift officer	
6	Saturday		
	February 11, 2023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as admin Shift Officer.

Table 3.7 Daily Report On Sixth Week (Week 6)

No	Date and time	Name of activity	Part
1	Monday February 13, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
2	Tuesday `14 February 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
3	Wednesday February 15, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday February 16, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday February 17, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday February 18, 2023	Making weekly reports	PWH

Table 3.8 Daily Report On the Seventh Week (Week 7)

No	Date and time	Name of activity	Part
1	Monday February 20, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
2	Tuesday February 21, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
3	Wednesday February 22, 2023	off	-
4	Thursday February 23, 2023	Permission	-
5	Friday February 24, 2023	Permission	-
6	Saturday February 25, 2023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as an admin Shift Officer and added a 6S audit.

Table 3.9 Daily Report On the Eighth Week (Week 8)

No	Date and time	Name of activity	Part
1	Monday February 27, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> <li>6S audits</li> </ol>	PWH
2	Tuesday February 28, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
3	Wednesday March 1, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday March 2, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday March 3, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday March 4, 2023	Making weekly reports	PWH

Table 3.10 Daily Report On the Ninth Week (Week 9)

No	Date and time	Name of activity	Part
1	Monday March 6, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
2	Tuesday March 7, 2023	Off	PWH
3	Wednesday March 8, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday March 9, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday March 10, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday March 11, 2023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as admin Shift Officer.

Table 3.11 Daily Report On the Tenth Week (Week 10)

No	Date and time	Name of activity	Part
1	Monday March 13, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> </ol>	PWH
		3. shift officer	
	Tuesday	1. Morning briefing	
2	March 14, 2023	2. morning reports	PWH
		3. shift officer	
	Wednesday	1. Morning briefing	
3	March 15, 2023	2. morning reports	PWH
3		3. shift officer	
	Thursday	1. Morning briefing	
4	March 16, 2023	2. morning reports	PWH
4		3. shift officer	
	Friday	1. Morning briefing	
5	March 17, 2023	2. morning reports	PWH
3		3. shift officer	
6	Saturday March 18, 2023	Making weekly reports	PWH

**Table 3.12 Daily Report On the Eleventh Week (Week 11)** 

No	Date and time	Name of activity	Part
	Monday	1. Morning briefing	
1	March 20, 2023	2. morning reports	PWH
1		3. shift officer	
	Tuesday	1. Morning briefing	
2	March 21, 2023	2. morning reports	PWH
		3. shift officer	
	Wednesday	1. Morning briefing	
3	March 22, 2023	2. morning reports	PWH
		3. shift officer	
	Thursday	1. Morning briefing	
4	March 23, 2023	2. morning reports	PWH
4		3. shift officer	
		4. 6S audits	
	Friday	1. Morning briefing	
5	March 24, 2023	2. morning reports	PWH
J		3. shift officer	
6	Saturday		
U	March 25, 2023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as an admin Shift Officer and added a 6S audit.

Table 3.13 Daily Report On the Twelfth Week (Week 12)

No	Date and time	Name of activity	Part
	Monday	1. Morning briefing	
1	March 27, 2023	2. morning reports	PWH
1		3. shift officer	
	Tuesday	1. Morning briefing	
2	March 28, 2023	2. morning reports	PWH
		3. shift officer	
	Wednesday	1. Morning briefing	
3	March 29, 2023	2. morning reports	PWH
		3. shift officer	
	Thursday	1. Morning briefing	
4	March 30, 2023	2. morning reports	PWH
		3. shift officer	
	Friday	1. Morning briefing	
5	March 31, 2023	2. morning reports	PWH
		3. shift officer	
_	Saturday		
6	April 1, 2023	Making weekly reports	PWH
	1 ,		
<u></u>	D 1D : 2022	<u>l</u>	ı

Table 3.14 Daily Report On the Thirteenth Week (Week 13)

No	Date and time	Name of activity	Part
1	Monday April 3, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
2	Tuesday April 4, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
3	Wednesday April 5, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday April 6, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday April 7, 2023	Off	PWH
6	Saturday April 8, 2023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as admin Shift Officer.

Table 3.15 Daily Report On the Fourteenth Week (Week 14)

No	Date and time	Name of activity	Part
1	Monday April 10, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
2	Tuesday April 11, 2023	Permission	PWH
3	Wednesday April 12, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday April 13, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday April 14, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday April 15, 2023	Making weekly reports	PWH

**Table 3.16 Daily Report On the Fifteenth (Week 15)** 

No	Date and time	Name of activity	Part
1	Monday April 17, 2023	off	PWH
2	Tuesday April 18, 2023	off	PWH
3	Wednesday April 19, 2023	off	PWH
4	Thursday April 20, 2023	off	PWH
5	Friday April 21, 2023	off	PWH
6	Saturday April 22, 2023	off	PWH

Source: Processed Data 2023

This week doing the same job as admin Shift Officer.

Table 3.17 Daily Report On the Sixteenth (Week 16)

No	Date and time	Name of activity	Part
1	Monday April 24, 2023	off	PWH
2	Tuesday April 25, 2023	off	PWH
3	Wednesday April 26, 2023	off	PWH
4	Thursday April 27, 2023	off	PWH
5	Friday April 28, 2023	off	PWH
6	Saturday April 29, 2023	off	PWH

**Table 3.18 Daily Report On the Seventeenth (Week 17)** 

No	Date and time	Name of activity	Part
1	Monday May 1, 2023	Off	PWH
2	Tuesday May 2, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> <li>Visit made port</li> </ol>	PWH
3	Wednesday May 3, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday May 4, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday May 5, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday May 6, 023	Making weekly reports	PWH

Source: Processed Data 2023

This week doing the same job as admin Shift Officer.

**Table 3.19 Daily Report On the Fifteenth (Week 18)** 

No	Date and time	Name of activity	Part
	Monday May 7, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> </ol>	PWH
1	Way 7, 2023	3. shift officer	r wii
	Tuesday	1. Morning briefing	
2	May 8, 2023	<ul><li>2. morning reports</li><li>3. shift officer</li></ul>	PWH
3	Wednesday May 9, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
4	Thursday May 10, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
5	Friday May 11, 2023	<ol> <li>Morning briefing</li> <li>morning reports</li> <li>shift officer</li> </ol>	PWH
6	Saturday May 12, 023	Making weekly reports	PWH

#### 3.6 Obstacles and Solutions

#### 3.6.1 Obstacles

The obstacles faced during the internship carried out the Job Training at PT. Riau Andalan Pulp and Paper in the Pulp Warehouse Department are as follows:

- 1. When work has an urgency that is equally important and must be done simultaneously, miscommunication often occurs.
- There were problems and several errors for stuffing in the SAP system due
  to problems from the field such as errors in writing the container number
  and seal number by Stuffingman, containers and seals that had not been
  registered.

#### 3.6.2 Solution

Some of the obstacles faced by the practitioner while carrying out the Job Training can be overcome in the following way:

- 1. If there are several jobs that have an urgency that are equally important and must be carried out simultaneously, the employee should ask the manager which of the two or three assignments should be done first, so that work can be balanced and errors reduced.
- 2. Reminding the Stuffingman Team to focus on checking and writing the container number and seal number correctly in the IWI Stuffing document.
- 3. Coordinate with the CY Mill Team to ensure that the seals that will be sent to the WH area must be registered in the OPUS system, so that there is no waiting time in the stuffing process in the SAP system.

#### **CHAPTER 4**

#### **CONSLUSIONS AND SUGGESTIONS**

#### 4.1 Conclusions

In carrying out apprenticenship activities Apprenticenship at PT. Riau Andalan Pulp and Paper in Supply Chain Management, especially in the Pulp Warehouse Department in the Admin Shift Officer section, the author gets a lot of real knowledge in applying the knowledge gained in lectures, so that it can be practiced optimally and optimally when carrying out apprenticenship. Apprenticenship is a means for students to get to know the real world of work as well as get to know the environment and working conditions that students will face after graduating from college.

Based on the description of the Job Training Apprenticenship report, it can be concluded that there are several theories and practices that have been taught in lectures that can be applied during apprenticenship. The theory and Apprenticenship used is Logistics Management. The following is the conclusion of the work carried out during the Apprenticenship:

- 1. Job specifications in PT. Riau Andalan Pulp and Paper in Supply Chain Management, especially in the Pulp Warehouse Department, the Admin Shift Officer is making Production by SAP Reports, Production and Loading Reports, Repulping Reports, Checking Production Data, Making Loading Cargo Receipt (LCR) Letters, Making Travel Documents, Confirm Transfer Order, Create Transfer Order Hot Loading, Create Outbound Delivery, Request Empty Container, M to M (Change Material), Create Stuffing by System.
- 2. The expected target of the work that has been carried out during the Job Training at PT. Riau Andalan Pulp and Paper in Supply Chain Management, especially in the Pulp Warehouse Department, the Shift Officer admin

- section is able to find Production by SAP Reports, Production and Loading Reports, Repulping Reports, Check Production Data, Create Loading Cargo Receipt (LCR) Letters, Make Travel Documents, Confirm Transfer Order, Create Transfer Order Hot Loading, Create Oudbond Delivery, Request Empty Container, M to M (Change Material), Create Stuffing by System.
- 3. To make it easier for employees to carry out their duties, the company uses a digitalization-based system. Each computer/thin client in all business units is connected to a dedicated IT server and the user login is adjusted to each business unit. The Pulp Warehouse Operation uses several application systems, namely the SAP WM System, PTS System, and OPUS Terminal System.
- 4. Documents produced while carrying out apprenticenship activities are Production by SAP Reports, Production and Loading Reports, Repulping Reports, Inter Warehouse Invoices (IWI), Goods Release Agreement Letters (SPPB-KB), Loading Cargo Receipts (LCR), Fuel Reservation Forms.
- 5. The obstacles faced when carrying out Apprenticenshipare first, when work has an urgency that is equally important and must be carried out simultaneously, so miscommunication often occurs. The second obstacle, there were problems and several errors for stuffing in the SAP system due to problems from the field such as errors in writing the container number and seal number by Stuffingman, containers and seals that have not been registered.
- Andalan Pulp and Paper. If there are several jobs that have an urgency that are equally important and must be carried out simultaneously, employees should ask the leader which one must be done first out of two or three assignments given, in order to balance the work and reduce the occurrence of errors. Second, reminding the Stuffingman Team to focus on checking and writing the container number and seal number correctly in the IWI Stuffing document. Third, coordinate with the CY Mill Team by ensuring that the seals that will be sent to the WH area must have been registered in

the OPUS system, so that there is no waiting time in the stuffing process in the SAP system.

#### 4.2 Suggestions

After carrying out Job Training at PT. Riau Andalan Pulp and Paper in Supply Chain Management, especially in the Pulp Warehouse Department, so there are some suggestions from the author personally, namely as follows:

- 1. When carrying out Job Training at the company, students must better recognize and adapt to the characteristics of each employee in the company because at first they are usually busy with their respective office jobs so that we personally as apprentices are required to be more active and take the initiative to ask questions, the mentor or coordinator where we carry out the apprenticenship as well as our opportunity to introduce ourselves and adapt.
- 2. Considering that company data is an important asset that is confidential in nature, so that unwanted errors do not occur, inputting the data requires accuracy and understanding in implementing it. Therefore, follow the guidelines that have been taught and do the internship with focus and thoroughness.
- 3. Improve the ability of employees to be able to do a lot of work to reduce the possibility of human error caused by work pressure.
- 4. Creating a more comfortable work environment for employees in order to reduce the mental burden on employees, so that employees do not feel tired quickly at work.
- 5. Make a morning exercise program at least once a week to refresh employees from high work pressure so that employee performance can be even better.

### **REFERENCES**

Admin Polbeng 2017, Sejarah Politeknik Negeri Bengkalis, URL http://kemahasiswaan.polbeng.ac.id/

PT Riau Andalan Pulp and Paper Profile, https://www.aprilasia.com/id/

### **APPENDICES**

### **Appendix 1 Daily Activities Of Apprenticeship**

Name : Muhammad Nuriansyah

Date : January 12<sup>th</sup> -13<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	Signing of the agreement letter and bad name and division of each department	Taufik Azali	TRSU
2	Briefing on safety induction		

No	SHOP DRAWING	INFORMATION
1	The Late Court Tourists (ring)   Tourist (ring)   Touri	Safety Induction is an introduction to the basics of Occupational Safety and Health (K3) to new employees or visitors and is carried out by employees with supervisory level positions (from the OSHE / Safety division) and can also be carried out by those who understand K3 with a level minimum position as mentioned above (minimum
		Foreman, and supervisor up).

Name : Muhammad Nuriansyah

Date : January 18<sup>th</sup> -21<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	Introduction to Supply Chain Management and Pulp Warehouse overview	Taufik Azali	TPSM
2	Making weekly reports		

No	SHOP DRAWING	INFORMATION
1		Introducing supply chain management and pulp warehouse and what are the parts of the job.

Name : Muhammad Nuriansyah

Date : January 28<sup>th</sup> -28<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS	
	ACTIVITIES	OF TASKS		
1	morning reports		TTOC	
2	Shift Officer	Taufik Azali	NESM	
3	Making weekly reports			
Industry	Industry Advisory Notes			

No	SHOP DRAWING	INFORMATION
1	22	In the Pulp Warehouse Operations, the
	1	Shift Officer Department is in charge
	2 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	of operating the SAP program to
	Constitution of the Consti	support the process of receiving and
	The state of the s	shipping pulp.

Name : Muhammad Nuriansyah

Date : 30<sup>th</sup> January-4<sup>th</sup> February 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS	
	ACTIVITIES	OF TASKS		
1	morning reports		TTOG.	
2	Shift Officer	Taufik Azali	NESM	
3	Making weekly reports			
Industry Advisory Notes				

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

Name : Muhammad Nuriansyah

Date : February 6<sup>th</sup> -11<sup>th</sup>, 2023

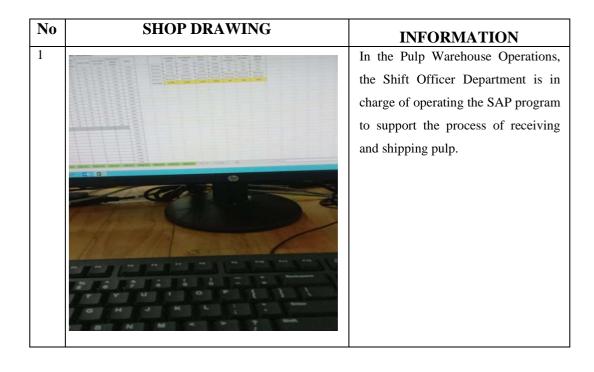
NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TOG.
2	Shift Officer	Taufik Azali	NESM
3	Making weekly reports		

No	SHOP DRAWING	INFORMATION
1	THE SUDAH SENAR, SARU CONFECTION OF THE STATE OF THE STAT	In the Pulp Warehouse Operations, the
	AND CLOP PICKED (FOR	Shift Officer Department is in charge of
	Third for same	operating the SAP program to support
		the process of receiving and shipping
	The state of the s	pulp.
	TOTAL GLOBAL COMMENTS OF THE PROPERTY OF THE P	

Name : Muhammad Nuriansyah

Date : February 13<sup>th</sup> -18<sup>th</sup>, 2023

DESCRIPTION OF	ASSIGNMENT	INITIALS
ACTIVITIES	OF TASKS	
morning reports		TTOG.
Shift Officer	Taufik Azali	NESM
Making weekly reports		
	ACTIVITIES  morning reports  Shift Officer	ACTIVITIES OF TASKS  morning reports  Shift Officer Taufik Azali



Name : Muhammad Nuriansyah : February 20<sup>th</sup> -25<sup>th</sup>, 2023 Date

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS	
	ACTIVITIES	OF TASKS		
1	morning reports		TTOG.	
2	Shift Officer	Taufik Azali	NESM	
3	Making weekly reports			
Industry Advisory Notes				

No	SHOP DRAWING	INFORMATION
1	The state of the s	In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

Name : Muhammad Nuriansyah

Date : 27<sup>th</sup> February-4<sup>th</sup> March 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TTOC.
2	Shift Officer	Taufik Azali	NESM
3	Visit to RGE Office		
4	Making weekly reports		

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.
2	EXHIBITION GENTER	Introducing the history of the company .

Name : Muhammad Nuriansyah

Date : March 6<sup>th</sup> -11<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS		
	ACTIVITIES	OF TASKS			
1	morning reports		TOC		
2	Shift Officer	Taufik Azali	NESU		
3	Making weekly reports				
Industry	Industry Advisory Notes				

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations,
	TANKE AND	the Shift Officer Department is in
		charge of operating the SAP program
	The state of the s	to support the process of receiving
	172 1	and shipping pulp.
	· · · · ·	

Name : Muhammad Nuriansyah

Date : March 13<sup>th</sup> -18<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TTOG.
2	Shift Officer	Taufik Azali	NESM
3	Making weekly reports		
Industry Advisory Notes			

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

Name : Muhammad Nuriansyah

Date : March 20<sup>th</sup> -25<sup>th</sup>, 2023

DESCRIPTION OF	ASSIGNMENT	INITIALS
ACTIVITIES	OF TASKS	
morning reports		TTOG.
Shift Officer	Taufik Azali	NESM
Making weekly reports		
	ACTIVITIES  morning reports  Shift Officer	ACTIVITIES OF TASKS  morning reports  Shift Officer Taufik Azali

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations, the
	JAA SJOAN SINAK SAN JOHN POSSI J PA	Shift Officer Department is in charge of
	S C A N X	operating the SAP program to support
	Prior title dissection labor	the process of receiving and shipping
		pulp.

Name : Muhammad Nuriansyah

: 27<sup>th</sup> March-1<sup>th</sup> April 2023 Date

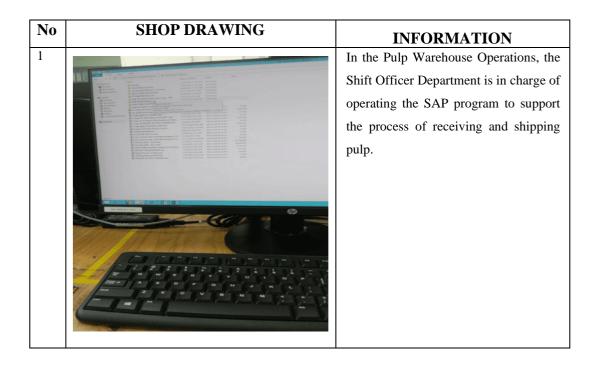
NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TTOG.
2	Shift Officer	Taufik Azali	NESM
3	Making weekly reports		
Industry Advisory Notes			

### **SHOP DRAWING** No **INFORMATION** In the Pulp Warehouse Operations, 1 the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

Name : Muhammad Nuriansyah

Date : April 3<sup>th</sup> -8<sup>th</sup>, 2023

DESCRIPTION OF	ASSIGNMENT	INITIALS
ACTIVITIES	OF TASKS	
morning reports		TTOG.
Shift Officer	Taufik Azali	NESM
Making weekly reports		
	ACTIVITIES  morning reports  Shift Officer	ACTIVITIES OF TASKS  morning reports  Shift Officer Taufik Azali



Name : Muhammad Nuriansyah

Date : April 10<sup>th</sup> -15<sup>th</sup>, 2023

DESCRIPTION OF	ASSIGNMENT	INITIALS
ACTIVITIES	OF TASKS	
morning reports		TTOG.
Shift Officer	Taufik Azali	NESM
Making weekly reports		
Advisory Notes		
	ACTIVITIES  morning reports  Shift Officer  Making weekly reports	ACTIVITIES OF TASKS  morning reports  Shift Officer Taufik Azali  Making weekly reports

No	SHOP DRAWING	INFORMATION
1		In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

Name : Muhammad Nuriansyah

Date : May 1<sup>th</sup> -6<sup>th</sup>, 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TTOG.
2	Shift Officer	Taufik Azali	NESM
3	Visit Created Port		
4	Making weekly reports		

No	SHOP DRAWING	INFORMATION
2		In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.
		Checking the artificial warehouse for the addition of Pulp warehouses.

Name : Muhammad Nuriansyah

Date : May 8<sup>th</sup> -10<sup>th</sup> 2023

NO	DESCRIPTION OF	ASSIGNMENT	INITIALS
	ACTIVITIES	OF TASKS	
1	morning reports		TTOG.
2	Shift Officer	Taufik Azali	NESM
3	Making weekly reports		

No	SHOP DRAWING	INFORMATION
1	SHOP DRAWING	INFORMATION  In the Pulp Warehouse Operations, the Shift Officer Department is in charge of operating the SAP program to support the process of receiving and shipping pulp.

#### **Appendix 2. Apprenticeship Reply Letter**



internal

PT Riau Andalan Pulp and Paper

Jakarta Citice
Jalan Teluk Betung No. 31
Jakarta 10230, Indonesia
Tel.: +62 21 3193 0134 Fax.: +62 21 3144 604

Mill Office: Jalan Lintas Timur, Pangkalan Kerinci Kabupaten Pelalawan Riau 28300, Indonesia Tel. : +62 761 491 000 Fax. : +62 761 491 846

www.apritasia.com www.paperone.com

omor Lamp : /XII/CR/KP/RAPP/2022

Hal : Izin Job Training/ Kerja Praktek

Kepada Yth,

Direktur Politeknik Negeri Bengkalis

Dengan hormat,

Sehubungan dengan surat permohonan izin peraktek pada PT RAPP, untuk Mahasiswa/ Pelajar sebagai

NO	Nama	NIP	Jurusan
1	Zahara		D4/ Adm Bis Internasional
2	M Ridho Haslam		D4/ Adm Bis Internasional
3	Muhammad Nuriansyah		D4/ Adm Bis Internasional
4	Reza Syafitri		D4/ Adm Bis Internasional
5	Anindhia Pratiwi	D4/ Adm Bis Internasional	
6	Linda Wati	D4/ Adm Bis Internasional	
7	Nurul Nabillah		D4/ Adm Bis Internasional

Dengan ini disampaikan bahwa kami dapat menerima mahasiswa/Pelajar tersebut untuk melakukan kerja praktik di PT RAPP periode Januari-Maret 2023. Kepada yang bersangkutan harus mengikuti safety induction terlebih dahulu. Kepada peserta KP harap memperhatikan:

- Mengikuti seluruh peraturan yang berlaku di Lingkungan Perusahaan
- Mengikuti Protokol yang berlaku, apabila kedapatan melanggar akan dilaporkan ke Sekolah/ Universitas yang bersangkutan
- Bagi yang ditempatkan di Mill dan daerah operasional yang mewajibkan APD, agar membawa masing

Note: Kepada Peserta KP agar ke Kantor SHR (Rukan No. 6) pada Senin (9 Januari 2023) Pukul 09.00 WIB dengan membawa Materai 10.000 (2 Buah) dan Pas Foto (3x4 = 2 Buah). Demikianlah surat ini kami sampaikan, atas perhatiannya diucapkan terimakasih.

Pangkalan Kerinc 20 Desember 2022

Tengku Kespandiar, ST., MM Campus Relation Manager

### **Appendix 3 Visit RGE Office**





### Appendix 4 Visit Buatan Port

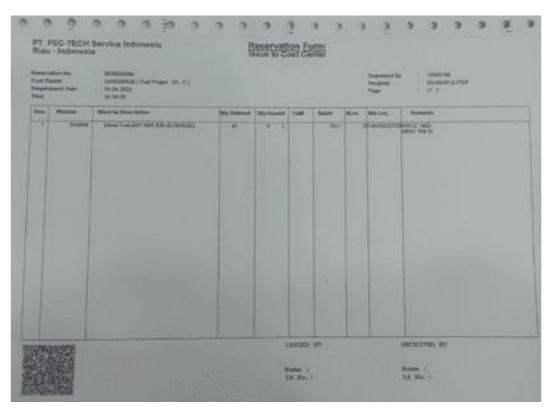






### **Appendix 5 Documents Used for Activities**





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	e!						
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Bel		Warehouse Adm			Drives		
Bel	arehouse Ad						

ррв-кв	PEMBI	eritahuan pemind Lam satu kanasa	N BERIKAT
NOMER : TANGGAL : 04-May	23		
Identitas Pengusa Nama Perusahaan Nomer Izin Lokasi	ha Kawasan Berikat / PDKB	DALAN FULF AND FACE 017	R
A. Asal Lokasi Be	rang dan Tujuan Pemindaha		
Asal Barang: PDKB-PT. RAPP DI	PANCKALAR KERINCI	Tujuan Pemind PDKB-PT, RAPP	ahan Barang: DI PELASUHAN PUTONG
B. Uraian Barang	Yang Dipindahkan :		
No - Kode baran - Kode HS - Jenis Bara	ng	Jumiah dalam satuan	- Dokumen Pemasukan - Nomer - Tanggal
Nomer Polis	DWOOD BRAFT PULP  1 / Identitas Sarana 1 : BM-9134-CH	156 Ton	
Lembar Persetuju Nomer Agenda Per Tanggal Pesetuju Nama : NIP :	an Pejabat Bea dan Cukai setujuan : an :		Penanggung Jawab Pengusaha KB / PDKJ
Catatan: Selemai dipindal Pukul	skan pada tanggal :		
Rangkap ke 1: Pi Rangkap ke 2: Pi Rangkap ke 3: Pi Rangkap ke 4: Pi	tugas Pengawasan PDKB		

### **Appendix 6 Apprenticeship Documentation**











### **Appendix 7 Apprenticeship Assessment Sheet**

### Appendix 7 Apprenticeship Assessment Sheet

# EVALUATION OF RESULTS OF COMPANY JOB TRAINING ASSESSMENT PT. RIAU ANDALAN PULP AND PAPER PULP WAREHOUSE DEPARTMENT

Name : Muhammad Nuriansyah.

Student's Identity No. : 5404191201

Study Program : International Business Administration

State Polytechnic of Bengkalis

No.	Assessment Aspect	Percentages	Scores
1.	Discipline	20%	97
2.	Responsibility	25%	96
3.	Adjustment/Adaptation	10%	97
4.	Work Result	30%	97
5.	Behavior in General	15%	96
	Total (1+2+3+4+5)	100%	96.6

Explanation score : Criteria : Excelence 81-100 : Very Good 71-80 66 - 70: good : Good Enough 61-65 : Enough 56-60 Notes: ..... ..... .....

Pangkalan Kerinci, May 12th,2023



### **Appendix 8 Apprenticeship Certificate**



PT Risu Andelan Putp and Paper Jakarta Office JI. Teluk Betung No.31 Jakarta 10230, Indonesia Te. +62 21 392 3174

Mill Office

J. Lintas Timur Pangkalan Keriocs
Kabupaten Pelalawan
Riau 28300, Indonesia
Tel +62 761 491 000 kgs.
+62 761 491 840

### SURAT KETERANGAN No. 013/RAPP/ALI/KP/V/2023

Yang bertanda tangan dibawah ini menerangkan bahwa:

Nama : Muhammad Nuriansyah

Tempat/Tgl lahir : Teluk Pambang, 8 Juni 2001

Jurusan : Administrasi Niaga

Institusi : Politeknik Negeri Bengkalis

Telah selesai melaksanakan Kerja Praktek di PT. Riau Andalan Pulp and Paper, di Departi Pulp Warehouse, tanggal 12 Januari – 12 Mei 2023.

Demikian surat keterangan ini dibuat untuk dapat dipergunakan sebagaimana mestinya.

Pangkalan Kerinci, 13 Mei 2023

Dikeluarkan oleh,

Azka Aman, SSi. Msc.

APRIL Learning Institute