CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

The growing era of progress in science and technology has had a huge impact on human civilization, one of which is in the world of education from the lowest to the highest educational level. As Human Resources (HR) who have good values, they must be able to be independent, able to communicate well, have extensive knowledge, be able to make decisions and must be sensitive to the times.

With the increasing development of the times, it is increasingly difficult for human resources (HR) to find work because there is a lot of competition, especially for university graduates, the large number of graduates from various campuses who want to find work, while the available job opportunities are very limited. After graduation, of course, the diploma will be the main guide in finding a job. However, in reality, currently a diploma is not the main guideline for someone's acceptance to work either in companies or other agencies, but the main guideline at this time is a person's experience and skills at work, because academic grades cannot guarantee a person has experience and skills in work.

Therefore the campus requires students to take part in a job training program which is a form of implementation of lectures that are conducted directly to an agency or a company. The existence of job training activities is able to provide experience, hone the skills and abilities of students in the world of work. Every student is required to go directly into the world of work which is their respective field, so it is hoped that each student can immediately apply the knowledge they have learned before to the world of work.

Polytechnic is one of the campuses that requires all students to take part in practical work in order to complete their studies. Bengkalis State Polytechnic is a Diploma III and Applied Bachelor Education Institution established by the Bengkalis Regency government. The Department of Business Administration is

one of the departments at the Bengkalis State Polytechnic. In 2016, this department opened a new study program, namely D4-International Business Administration and D4-Public Finance Accounting. This D4-International business Administration Study Program is engaged in the field of Economics and Business, where students learn about the business world, along with its scope. To prepare students to be ready to use in this field, the International Business Administration study program requires students to take part in practical work either in companies or other agencies for a minimum of 4 (four) months and a maximum of 6 (six) months.

The international business administration study program hopes that with 4 (four) months of practical work, students can get to know first hand how the world of work is, and can add insight and experience, after completing practical work, each student is required to make a work report while carrying out practical work so that students can be responsible for the results obtained from the practical work activities.

Based on the above, the author as a student of the International Business Administration study program chose to do practical work at PT Pertamina RU II Sungai Pakning, which was placed in the Public Relation (PR) section which was mentored by Community Development Officers (CDO) starting on 01st February – 31st May 2023.

1.2 Purposes of the Apprenticeship

Based on the background, to achieve the expected results, it is necessary to know the objectives of the job training, namely as follows:

- To find out job descriptions and activities in PT Kilang Pertamina International Refinery Unit (RU) II Sungai Pakning Production
- To find out the systems and procedure at PT Kilang Pertamina International RU II Production Sungai Pakning
- 3. To find out the place and time of the internship at PT Kilang Pertamina International Refinery Unit (RU) II Sungai Pakning Production

4. Be able to understand the kind and description of the activities job training at PT Kilang Pertamina International Refinery Unit (RU) II Sungai Pakning Production.

1.3 Significances of the Apprenticeship

1.3.1 Significance for the Apprenticeship

The Job Training implemented is expected to have several benefits for students as follows:

- Students directly experience the world of work and have direct experience in applying the theory or concept of knowledge in accordance with their study program.
- 2. Students have the opportunity to be able to analyze problems related to knowledge applied in the world of work according to their study program
- 3. Students are given the opportunity to work in teams consisting of several people so that they can share their ideas and abilities.

1.3.2 Significance for Bengkalis State Polytechnic

The job training carried out is expected to have several benefits for the Bengkalis State Polytechnic as follows:

- Job training can strengthen cooperation and outreach between Bengkalis State Polytechnic and PT Kilang Pertamina International Refinery Unit (RU) II Production Sungai Pakning.
- 2. Job training can improve the competence of experienced graduates from the Bengkalis State Polytechnic.
- Job training at PT Kilang Internasional Pertamina International Refinery
 Unit (RU) II Production Sungai Pakning can provide benefits and work
 experience in the International Business Administration study program
 which is in accordance with subjects on CSR (Corporate Social
 Responsibility).

1.3.3 Significance for the Company

The Job Training conducted is expected to have several benefits for the company as follows:

- 1. Job training is an opportunity for collaboration for companies and campuses that send their students to do internships at their companies
- 2. Companies get worker assistance with students who do job training at the company.