CHAPTER I INTRODUCTION

1.1 Background of the Apprenticeship

Education has an important role in shaping a person's skills and abilities to enter the world of work. With education, you will gain knowledge that will be realized while working in a company. In addition, expertise is also needed in understanding how to work before entering the company. The knowledge obtained from universities is only limited to theory and practice on a small scale. For this reason, it is necessary to expand understanding directly by doing practical work in companies. Expansion of understanding can be in the form of speaking skills, analyzing and understanding the work being carried out. To add insight to students, the campus provides a policy for doing apprenticeship to companies. In choosing a company for apprenticeship, you can do it by adjusting the learning areas on campus with the departments in the company.

In the apprenticeship activities, students are expected to be able to add insight and knowledge about how to work in a real world of work. In addition to attitude ability, it is an important criterion in the world of work, namely how to be polite and courteous when working in a company and dealing directly with important people, about how to communicate well between co-workers and also how to behave with fellow apprentices. To get good grades, students must have a good attitude and personality.

In this practical work activity the author is placed in the Corporate Social Responsibility (CSR) section, which is a concept that organizations, especially companies have responsibilities towards consumers, employees, shareholders, communities and the environment in all aspects of company operations such as problems that have an impact on the environment such as pollution, waste, product safety and labour.

The international business administration study program is one of the programs in the Bengkalis State Polytechnic majoring in Business Administration which requires students to do an internship for 4-6 months. The goal is for students to understand the concept of the world of work directly and prepare students to work in companies.

Based on the background above, the author as a student of the international business administration study program carried out practical work at PT Kilang Pertamina International Refinery Unit II Sungai Pakning. This practical work starts on February 1, 2023 and will finish on May 31, 2023.

1.2 Purpose of the Apprenticeship

To achieve and expect results from practical work carried out students are expected to have the following objectives:

- To find out work activities at PT Kilang Pertamina International Refinery Unit II Production Sungai Pakning.
- To find out how to work at PT Kilang Pertamina International Refinery Unit II Production Sungai Pakning.
- To find out the work system and work procedures in the Corporate Social Responsibility (CSR) section of PT Kilang Pertamina International Refinery Unit II Production Sungai Pakning.
- To find out the obstacles in the implementation of practical work and find solutions to overcome obstacles in the implementation of practical work at PT Kilang Pertamina International Refinery Unit II Production Sungai Pakning.

1.3 Significances of the Apprenticeship

1.3.1 Significances of the Apprenticeship for Students

The significances of practical work that students get when carrying out activities are as follows:

- 1. Students get the opportunity to apply theoretical or conceptual knowledge in the real world of work.
- 2. Students get direct experience of how to work in accordance with the theory obtained from the Bengkalis State Polytechnic.
- 3. Students have the opportunity to be able to analyze problems and how to address problems that exist in companies.
- 4. Students have the opportunity to know how to behave with colleagues, superiors, important people and the surrounding community.
- 5. Students have the opportunity to learn to work in teams and express creative ideas in teams.
- 1.3.2 Significances for State Polytechnic of Bengkalis

The Significances of practical work obtained for the Bengkalis State Polytechnic are as follows:

- 1. Practical work can improve the competence of Bengkalis State Polytechnic graduates.
- Practical work can strengthen cooperation and socialization between the Bengkalis State Polytechnic and government agencies or companies where the practice is carried out.
- 1.3.3 Significances of the Apprenticeship for Companies

The Significances of practical work activities for government agencies or companies where the practice is carried out are as follows:

- 1. Companies get ideas from students that can be reconsidered to be implemented in the company.
- 2. Establishment of cooperation between the world of education with companies or certain agencies.
- 3. Companies get help from students who do practical work.