

CHAPTER 1

INTRODUCTION

1.1 Background of the Apprenticeship

Internships are an important learning process, where students can experience the dynamics of the real world of work firsthand. Every student is required to immerse themselves in a work environment relevant to their field of study, so that they can apply the knowledge they have learned in practice in the field. In addition, internship programs provide students with the opportunity to expand their knowledge, skills, and work experience, which are invaluable for their future. Through internships, they can gain practical experience at institutions relevant to their respective fields of study.

This program combines classroom learning with real-world experience, helping students acquire skills and qualifications recognized in the workplace. These skills and qualifications are tailored to various career paths, ranging from entry-level positions to supervisory and managerial roles. Each internship level is supervised by experienced professionals, and the duration of training varies depending on the skills and abilities of the participants. With a successful internship, students will be able to achieve good performance at work, which will significantly impact their future careers.

State Polytechnic of Bengkalis is the only state polytechnic in Riau Province. The institution has a policy requiring its students to undertake practical work as part of their studies. This activity is considered important because education and knowledge are not solely acquired through theory, but also require direct experience in the workplace. As one of the requirements for graduation, students at State Polytechnic of Bengkalis must meet two main criteria: an internship and a final project. The internship is mandatory during the fifth semester for Diploma III students and the seventh semester for Diploma IV students.

The International Business Administration program focuses on the fields

of Economics and Business, where students study various aspects of the business world, including correspondence handling, administration, management, finance, human resources, and entrepreneurship. To prepare its students for work in this field, the International Business Administration Program requires them to complete a four-month internship at a government or private institution, with the internship location chosen by the student. Before making a choice, the internship coordinator provides students with several internship options. From these options, the author chose to conduct their internship at PT. Bank Riau Kepri Syariah Bengkalis Rupert Utara.

PT Bank Riau Kepri Syariah is a regional bank owned by the Provincial Government of Riau and the Provincial Government of Riau Islands, with its head office located at Menara Dang Merdu, Jalan Jenderal Sudirman No. 462, Pekanbaru, Riau, Indonesia. The bank was established in 1961 under the name Bank Pembangunan Daerah Riau (BPDR or BAPERI) and had the status of a Regional Company. However, based on the results of the General Meeting of Shareholders (GMS) on June 26, 2002, the bank's legal status was changed to a Limited Liability Company.

Currently, PT Bank Riau Kepri Syariah has approximately 169 branch offices spread across various regions, particularly in the provinces of Riau and Riau Islands. This network consists of 1 head office, 21 branch offices, 41 sub-branch offices, 35 outlets, 56 cash offices, 4 boutiques, and 11 payment points. The author had the opportunity to undergo an internship at one of the branch offices, namely the Bank Riau Kepri Syariah Rupert Utara Office, located on Jalan Riau Tanjung Mendang, Rupert Utara District.

1.2 Purposes of the Apprenticeship

The objectives of the internship undertaken by students at the State Polytechnic of Bengkalis can be explained as follows:

1. To find out the job description at PT Bank Riau Kepri Syariah Rupert Utara.
2. To find out the work system and work procedures at PT Bank Riau Kepri Syariah Rupert Utara.

3. To find out the place and time of practical work at PT Bank Riau Kepri Syariah Rupert Utara.
4. To find out the types and description of activities at PT Bank Riau Kepri Syariah Rupert Utara.
5. To find out the obstacles and solutions during practical work.

1.3 Significances of the Apprenticeship

The importance of internship activities at Bengkalis State Polytechnic can be explained through the following points:

1. Students are given the opportunity to apply the theoretical knowledge and concepts they have learned in a real-world work context.
2. They also gain practical experience in applying theoretical knowledge in accordance with their respective study programs.
3. Additionally, students can analyze issues related to the academic discipline they are applying in the field, in line with their field of study.
4. State Polytechnic of Bengkalis receives feedback from organizations or companies regarding the capabilities of students undergoing internships in the workplace.
5. This feedback is also useful for Bengkalis Polytechnic in developing the curriculum and learning processes for the future.