

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

In the face of the ever-growing era of globalization, most individuals are required to think critically and work harder to make ends meet. Competition in the world of work is currently very tight due to the high number of job seekers who are not comparable to the number of jobs available. This is especially felt by students who graduate thousands of people every year.

Seeing these conditions, students need to prepare themselves as well as possible before entering the world of work. Hard skill mastery is the main requirement to be able to compete. However, hard skills alone are not enough. Soft Skills are also very important to help face the various challenges that arise in the world of work. Therefore, developing Hard Skills and Soft Skills during the lecture period is an important step towards achieving success and being able to compete in the professional world.

Politeknik Negeri Bengkalis is the only state polytechnic in Riau Province. This institution is a university that focuses on developing experts at the Diploma 3 (Associate Expert) and Diploma 4 (Applied Bachelor) levels in Bengkalis Regency. The study programs offered are divided into two levels, namely Diploma 3, which includes Marine Engineering, Mechanical Engineering, Electronics Engineering, Civil Engineering, Informatics Engineering, Business English, Nautical, and Commercial Shipping Management. While at the Diploma 4 level, there are study programs in Production and Maintenance Mechanical Engineering, Industrial Electrical Engineering, Road and Bridge Design Engineering, Software Engineering, International Business Administration, Digital Business, and Public Financial Accounting. The polytechnic is committed to improving the quality of human resources by encouraging students to have superior competence. One tangible form of this commitment is requiring students to take part in the Practical Work (KP) program.

Practical Work provides an opportunity for students to gain hands-on work experience in agencies relevant to their field of study. The program combines academic learning with practical training to equip students with the skills and qualifications needed in the world of work. This internship program is available for various career levels, from entry level to managerial level, and is trained directly by professionals. The duration of training is also adjusted to the abilities and expertise of the apprentices.

The author chose PT Pelabuhan Indonesia (Persero) Regional Branch 1 Dumai as the location for the implementation of Field Work Practice. This is because the company carries out port activities that are relevant to lecture material, especially in the field of logistics. During practical work activities, the author was placed in the General Division Training section. This practical work program took place from February 1 to May 31, 2024. Through this activity, the author hopes to gain a broader understanding of the implementation of professional duties and be able to equip himself to face challenges in the real world of work based on the experience gained.

1.2 Objectives of Practical Work

To achieve the expected results, it is necessary to know the objectives of the practical work, which are as follows:

1. To understand the description of work activities at PT Pelabuhan Indonesia (Persero) Regional 1 Dumai.
2. To determine the time and location of practical work at PT Pelabuhan Indonesia (Persero) Regional 1, Dumai.
3. To find out the work system and work procedures of the general division at PT. Pelabuhan Indonesia (Persero) Regional 1 Dumai.
4. To find out the obstacles faced during practical work and find solutions to overcome these obstacles at PT Pelabuhan Indonesia (Persero) Regional 1, Dumai.

1.3 Significance of the Apprenticeship

1. For Students

Internships or practical work have many benefits for students, such as:

- a. Students can directly try to apply the knowledge gained in class to the real world of work.
- b. Students get work experience in their majors.
- c. Students can learn to see and solve problems related to the knowledge learned on campus.

2. For the Company

Practical work is also useful for companies, for example:

- a. Can build cooperation between the company and the world of education.
- b. Students who are interns can help with work in the company.

3. For Politeknik Negeri Bengkalis

For campuses, practical work is also useful, such as:

- a. Establish a better relationship with the agency or company where the internship takes place.
- b. Help improve the quality of Bengkalis State Polytechnic graduates.