

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

The State Polytechnic of Bengkalis is an educational institution that offers a variety of majors tailored to meet the demands of the ever-evolving job market. Currently, the State Polytechnic of Bengkalis comprises eight departments: Mechanical Production and Maintenance Engineering, Industrial Electrical Engineering, Road and Bridge Design Engineering, Software Engineering, Informatics Engineering, Civil Engineering, English for Business and Business Administration, offering a total of 19 study programs. One of the most popular majors is the Commercial Administration department, specifically the International Business Administration (ABI) study program. This program is designed to provide a comprehensive understanding of the various aspects of international business, equipping graduates with the skills needed to compete in the global marketplace. Economics and business studies are part of this study program. During the learning process, students are introduced to the world of business from both domestic and international scopes. Starting from handling letters, administration, secretarial, office, export and import, entrepreneurship, taxation, accounting, and banking to management to prepare students to be ready to work. Students of the International Business Administration study program must be ready to take part in job training both in state-owned companies and private companies.

Job training is a place for student learning to get to know the real scope in the world of work. Students can look for companies that are suitable in their respective fields. When doing job training, students must be able to apply the knowledge they have learned. Job training is carried out when students are in the 8th semester, or final semester, and must pass in the previous semester. With job training, students can add knowledge, skills, and experience, which will later be applied when working.

In the job training program, especially the 8th semester international business administration study program, job training is carried out for 4 months by selecting the desired company according to ability. The job training coordinator also provides suggestions and choices of the best job training for students. After careful consideration, the author decided to carry out job training in the financial sector, specifically in banking. The internship was conducted at PT Bank Syariah Indonesia, Duri Hangtuh I Branch Office, located at Jl. Hangtuh No. 35, Bengkalis Regency, Riau.

PT Bank Syariah Indonesia Tbk was officially born on February 1, 2021, or 19 Jumadil Akhir 1442 H. PT Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, and Mandiri Syariah, which is headquartered on Jl. Gatot Subroto No. 27, Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to create a Sharia bank that is the pride of the people, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

Bank Syariah Indonesia has assets of Rp.245.700.000.000.000 (Two hundred forty-five trillion seven hundred billion rupiah). With this amount, this Islamic bank will immediately enter the top 10 largest banks in Indonesia in terms of assets. Precisely at number 7. Furthermore, in 2025, the target is to become a global player. The target is to penetrate the top 10 Islamic banks in the world in terms of market capitalization. In addition, Bank Syariah Indonesia has around 1,200 branch offices and more than 1,700 ATMs.

1.2 Purposes of the Apprenticeship

Job training is one of the activities for State Polytechnic of Bengkalis students in completing their studies. To achieve the expected results, it is necessary to know the objectives of the job training, which are as follows:

1. To find out about the job at PT Bank Syariah Indonesia, Tbk Duri Hangtuh I Branch Office.

2. To find out the work system and work procedures at PT Bank Syariah Indonesia, Tbk Duri Hangtuah 1 Branch Office.
3. To find out the place of job training at PT Bank Syariah Indonesia, Tbk Duri Hangtuah 1 Branch Office.
4. To find out the types and descriptions of activities at PT Bank Syariah Indonesia, Tbk Duri Hangtuah 1 Branch Office.
5. To find out the obstacles and solutions during job training at PT Bank Syariah Indonesia, Tbk Duri Hangtuah 1 Branch Office.

1.3 Significances of the Apprenticeship

Job training basically has good benefits for students, companies where job training and for universities. The benefits of job training are as follows:

1.3.1 For the Student

Students get the opportunity to apply the knowledge gained during lectures optimally in the company's work environment, as well as gain a better understanding of the world of work. In addition, students can also measure their abilities, expertise, and skills in a real context in the company and learn to work together in teams with diverse characters in solving problems.

1.3.2 For the Company

The cooperation between the State Polytechnic of Bengkalis and PT Bank Syariah Indonesia increases the company's productivity through the involvement of job training students and builds a positive image of the company as a party that cares about education and human resource development.

1.3.3 For the State Polytechnic of Bengkalis

The job training at PT Bank Syariah Indonesia aims to strengthen cooperation with the State Polytechnic of Bengkalis and serve as a platform for future internships and potential recruitment, while also supporting the development of vocational education to produce graduates aligned with industry needs.