

# **CHAPTER I**

## **INTRODUCTION**

### **1.1 Background of the Apprenticeship**

Bengkalis State Polytechnic was established in 2000 by the Bengkalis Regency Government under the auspices of the Bangun Insani Foundation (YBI). Since accepting the first batch of new students in 2001, Bengkalis State Polytechnic has produced graduates spread throughout Indonesia, both in government and private institutions, as well as in national and multinational companies.

Starting July 29, 2011, Bengkalis State Polytechnic officially had the status of a State University (PTN), based on the Regulation of the Minister of National Education Number 28 of 2011 concerning the Establishment, Organization, and Work Procedures of Bengkalis State Polytechnic. Furthermore, on December 26, 2011, its state status was inaugurated by the Minister of Education and Culture of the Republic of Indonesia. Bengkalis State Polytechnic is a vocational higher education institution located in Bengkalis Regency, and organizes Diploma 3 (D-3) level education programs with an Associate Expert degree, and Diploma 4 (D-4) with a Bachelor of Applied Science degree. this institution is committed to producing competent experts who are ready to compete in the world of work, both at national and international levels.

Bengkalis State Polytechnic has a Study Program consisting of 17 departments. Among the 17, there are two levels of education, namely D4 (Diploma Four) and D3 (Diploma Three). for the D4 Study Program, among others are Mechanical Production and Maintenance Engineering, Industrial Electrical Engineering, Road and Bridge Design Engineering, Software Engineering, International Business Administration, and Public Financial Accounting. While for the D3 Study Program, among others are Naval Engineering, Mechanical Engineering, Electronic Engineering, Civil Engineering, Business Administration, Informatics Engineering, English for Business, Engineering, Nautics, and Merchant Shipping Management. these study programs

are under several departments, namely: Naval Engineering Department, Mechanical Engineering Department, Civil Engineering Department, Informatics Engineering Department, Electrical Engineering Department, Business Administration Department, and Maritime Department.

Bengkalis State Polytechnic has a curriculum that is oriented towards the demands of the world of work with a learning composition of 40% theory and 60% practice, with the number of Semester Credit Units (SKS) between 110 and 118, and the number of effective study hours between 32 and 40 hours per week.

Internship (KP) is a series of activities aimed at applying theoretical understanding and scientific concepts to the world of work in accordance with the field of expertise of each Study Program. Through this activity, students are expected to broaden their horizons, improve their knowledge and skills, and be able to apply the theories they have acquired during their studies to solve problems encountered in the field.

The main objective of implementing Internship is to provide students with real experience in the work environment, especially in the fields of technology and business administration. by being directly involved in operational activities in a particular company or agency, students can understand the work processes, management systems, and administrative mechanisms that take place in the professional world.

One of the benefits of Internship is that it provides students with the opportunity to practice analyzing, solving problems, and adapting to challenges in the workplace. in addition, this activity can also be a means of evaluating the extent to which the knowledge gained during college can be applied in real work practices, as well as being an important provision in preparing to enter the world of work after graduation.

In the practical work program, especially the 8th semester international business administration study program, practical work is carried out for 4 months by selecting the desired company according to ability. The practical work coordinator also provides suggestions and choices of the best practical workplaces for students. After deliberating, the author finally decided to do practical work in

the financial sector, namely banking at PT Bank Syariah Indonesia Branch Office Duri Hang Tuah 1.

PT Bank Syariah Indonesia Tbk was officially born on February 1, 2021 or 19 Jumadil Akhir 1442 H. PT Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Jl. Gatot Subroto No. 27 Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three Islamic banks is an effort to create a Sharia Bank that is the pride of the people, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT Bank Syariah Indonesia has 1,241 (one thousand two hundred forty one) branch offices around 2, 447 (two thousand four hundred and forty-seven) ATM networks, and is supported by more than 20,000 (twenty thousand). Employees spread throughout the archipelago. the author does practical work in one of the branch offices, namely PT Bank Syariah Indonesia Branch Office Duri Hangtuah I, which is located at Jl. Hangtuah No.35 Kab. Bengkalis, Riau.

## **1.2 Purposes of the Apprenticeship**

Internship or practical work (KP) is one of the academic activities undertaken by students of the State Polytechnic of Bengkalis as part of the requirements for completing their studies. to ensure that the implementation yields optimal outcomes, it is important to understand the objectives of the practical work, which are outlined as follows:

1. Explain the description of the work carried out at the internship workplace
2. Explain the place and time of work
3. Explain the practical work system and procedures
4. Explain the obstacles/barriers and solutions during the implementation of practical work.

### **1.3 Significances of the Apprenticeship**

Practical work basically has good benefits for students, companies where practical work and for universities. The benefits of practical work are as follows:

#### **1.3.1 For the Student**

1. Students get the opportunity to apply the knowledge they have gained during their studies to the maximum in a professional work environment.
2. Students can improve their understanding of the dynamics and realities of the world of work directly.
3. Students have the opportunity to evaluate their abilities, expertise, and skills in the context of work in a company.
4. Students have the opportunity to collaborate in teams consisting of individuals with diverse characteristics in an effort to solve various problems.

#### **1.3.2 For the Company**

1. There is good cooperation between State Polytechnic of Bengkalis and PT Bank Syariah Indonesia.
2. The productivity of PT Bank Syariah Indonesia increases due to the presence of practical work students from State Polytechnic of Bengkalis.
3. The company gains a positive image from the community because of the practical work program for students, especially those from State Polytechnic of Bengkalis.

#### **1.3.3 For the State Polytechnic of Bengkalis**

The job training at PT Bank Syariah Indonesia aims to strengthen cooperation with the State Polytechnic of Bengkalis and serve as a platform for future internships and potential recruitment, while also supporting the development of vocational education to produce graduates aligned with industry needs