

# **CHAPTER I**

## **INTRODUCTION**

### **1.1 Background of the Apprenticeship**

Bengkalis State Polytechnic is a higher education institution that produces State University (PTN) experts which was established in early 2000 in Bengkalis Regency under the auspices of the Bangun Insani Foundation (YBI). In 2001 the Bengkalis State Polytechnic accepted the first batch of new student. In 2011 the Bengkalis State Polytechnic changed its status to a State University (PTN) through the Minister of the Organization and Work Procedure of the Bengkalis State Polytechnic, until finally the Bengkalis State Polytechnic officially became the State Polytechnic on December 26, 2011.

Bengkalis State Polytechnic has 8 (eight) departments with 18 (eighteen) study programs consisting of 9 (nine) Diploma III (D3) including Naval Architecture, Mechanical Engineering, Electronic Engineering, Civil Engineering, Business Administration, Informatics Engineering, Languages English Business, Nautical, Commercial Shipping Management, and 9 (nine) Diploma IV (D4) including Marine Architectural Engineering Technology, Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, International Business Administration, Public Financial Accounting, Software Engineering, Information System Security, English For Business and Professional Communication.

State Polytechnic of Bengkalis is a vocational campus that educates students to create competent souls in various fields. State Polytechnic of Bengkalis is responsible for improving human resources, especially in achieving the quality of students. One of the efforts that can be done is to require final semester students to take practical work courses.

Internship or better known as practical work is a learning process to get to know the scope of the real world of work. Student are required to go directly to the world of work that is their field, so student are expected to be able to directly apply the theories they have learned in the previous semester into the world of

work. Practical work can increase students knowledge and skills as well as find out the profession and work atmosphere that is in accordance with the students study program.

In this practical work program, specifically for 8<sup>th</sup> (eight) semester students of the international business administration study program. Practical work activities are carried out for 4 (four) months by choosing a place and location for practical work given by the practical work coordinator (KP). However, previously students were given the authority to choose their own place and location for practical work activities. Therefore, the authors are interested in carrying out practical work activities at PT. Bank Syariah Indonesia KCP Duri Hangtuh 1.

PT. Bank Syariah Indonesia is a combination of three state-owned Islamic banks, namely BRI Syariah, BNI Syariah, Mandiri Syariah which is headquartered on Gatot Subroto street No.27 Karet Semanggi Urban Village, Setiabudi District, South Jakarta 12930. The merger of the three islamic banks is an effort to create a Sharia Bank that is the pride of the people, which is expected to become a new energy for national economic development and contribute to the welfare of the wider community.

PT. Bank Syariah Indonesia has 1,241 (one thousand two hundred forty one) branch offices around 2,447 (two thousand four hundred and forty seven) ATM networks, and is supported by more than 20,000 (twenty thousand) employees spread throughout the archipelago. The author does practical work at one of the branch offices, namely Bank Syariah Indonesia, the sub-branch office (KCP Duri Hangtuh I, which is located at Hangtuh Street No.35 Kab.Bengkalis, Riau).

## **1.2 Purpose of the Apprenticeship**

The practical work activities of State Polytechnic of Bengkalis students, International Business Administration study program have the following objectives:

1. To describe job descriptions during practical work.
2. To find out the place and time of practical work.

3. To explain practical work place systems and procedures.
4. To find out the obstacles and solutions during practical work.

### **1.3 Significances of the Apprenticeship**

The practical work carried out is very beneficial for several parties such as students, companies and State Polytechnic of Bengkalis

#### **1. For Students**

There are several benefits from the implementation of practical work programs obtained by students, namely as follows:

- a. Get a certificate from the company if you have completed the practical work program.
- b. Students can develop work relationships and add experience to their resumes.
- c. Students have the opportunity to apply theoretical/conceptual knowledge in the real world of work.
- d. Students gain practical experience in applying theoretical/conceptual science according to their study program.

#### **2. For Companies**

The benefits of implementing practical work programs are also obtained by companies/institutions that accept practical work students, such as:

- a. The company will receive labor assistance from students who do practical work so that the work becomes a little lighter and easier.
- b. The company will be recognized by academics and the world of education.

#### **3. For State Polytechnic of Bengkalis**

There are several benefits from implementing the practical work program obtained by the State Polytechnic of Bengkalis, which are as follows:

- a. There is good cooperation/relationship between the campus and the company where students do practical work.
- b. State Polytechnic of Bengkalis can improve the quality of its graduates through student practical work experience.

- c. State Polytechnic of Bengkalis will be better known in the industrial or corporate world.
- d. State Polytechnic of Bengkalis receives feedback from organizations companies on the ability of students who take part in practical work in the world of work.
- e. State Polytechnic of Bengkalis receives feedback from the world of work for curriculum development and learning processes.