

CHAPTER I

INTRODUCTION

1.1 Background of the Study

Internship is an essential learning process that integrates theoretical knowledge with real practice in the industrial environment. It also serves as medium for Students to gain firsthand experience of the Profesional World. In today's highly competitive job market, industries require young profesionales who are skilled, adaptable, and ready to contribute. To meet these demands, higher education institution in Indonesia continuously strive to enhance the quality of education in order to produce competent and competitive graduates. Through internship programs, students are given the opportunity to apply the concepts they have learnded during their studies while gaining new insights into workplace dynamics. This experience serves as an important foundation for developing mental readiness, communication skilss, and pratical competencies that are aligned with industry needs. Therefore, internship play an important role as a strategic effort in producing graduates who are competitive and ready to enter the workplace.

State Polytechnic of Bengkalis is the only State Polytechnic in Riau Province, located on Jl. Bathin Alam, Sungai Alam, Bengkalis, Established in 2000, and was the first Polytechnic Campus in Riau. State Polytechnic of Bengkalis has 8 majors including, Business Administration, Civil Engineering, Electrical Engineering, Mechanical Engineering, Information Technology, Language and Maritim. From these 8 Departments there are 21 Study Programs consisting of D-II, D-III and D-IV. Furthemore, both internship and thesis completion serve as essential graduation requirements for all Students of State Polytechnic of Bengkalis.

Based on the explanation above the author, as a Student of the English for Business and Profesional Communication Study Program, is required to carry out pratical work for during of 4 month. The author chose PT. IMBANG TATA ALAM as the place to carry out the pratical work for 4 months During the pratical work, the author was assigned to the warehouse department.

1.2 Purpose of the Apprenticeship

Internship is a mandatory activity that every student must participate, in addition to theoretical learning, practical work, and final projects, in order to develop their knowledge, in addition, Internship provides students with the opportunity to observe, compare, analyze, and apply the knowledge they have gained from campus to real world situations.

The objectives of the internship program for Students of State Polytechnic of Bengkalis:

1. To identify and understand the job descriptions and responsibilities carried out during the internship at PT. Imbang Tata Alam
2. To provide the author with the opportunity to become familiar with and understand the working environment of the internship at PT. Imbang Tata Alam
3. To understand the various challenges encountered and the solutions implemented during the internship at PT. Imbang Tata Alam

1.3 Significances of the Apprenticeship

The benefits of practical work for Students at the State Polytechnic of Bengkalis are as follows:

1. For the author, This internship serves as a means to obtain information and work experience in the real world. In addition, this internship is also an opportunity to improve technical skills, teamwork, and communication. Furthermore, the author also gains broader insights and experience regarding the world of work and industry.
2. For the State Polytechnic of Bengkalis, The implementation of this internship program can build cooperation between the company and PT. Imbang Tata Alam.
3. For the company, this internship is expected to provide support and positive contributions to operational implementation as well as assist the work at the internship location.