

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

An internship, also known as an apprenticeship, is an education and training program offered by a company or organization where participants will get guidance and supervision from freelancers to acquire specific skills. Internship programs usually last for a few weeks to a few months and are designed to provide real-world experience and skills related to the field of work of interest. The program also gives students the opportunity to apply knowledge gained in college and gain experience in the field.

Politeknik Negeri Bengkalis is the only vacation state Polytechnic in Riau which is under the auspices of the ministry of Education and Culture. Politeknik Negeri Bengkalis has eight departments including the Department of Marine Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, Informatics, Maritime Engineering, Commercial Administration, and Language.

Politeknik Negeri Bengkalis has 21 study programs consisting of three D-II Study Program Including: Computer Network Administration, Machine Manufacturing Engineering, Welding and Fabrication Techniques. Furthermore, eight D-III Study program including: Shipping Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, Informatics Engineering, English, Nautica and Commercial Shipping Management. State Polytechnic Bengkalis also has ten D-IV Study Programs including: Production and D-IV Study Programs including: Production and D-IV Study Programs including: Production and Maintenance Mechanical Engineering, Electrical Engineering, Road and Bridge Design Engineering, Digital Business, International Business Administration, Public Financial Accounting, Software Engineering, Information Systems Security, Marine Architecture Engineering Technology, and English for Business and Professional Communication. Politeknik Negeri Bengkalis has a curriculum that is oriented towards the demands of a ready-to-use workforce with

a composition of 40% theory and 60% practice with a total of 110 to 150 Semester Credit Units (SKS) with a total of 22 to 32 effective learning hours.

Politeknik Negeri Bengkalis is designed to fulfill the requirements of a work force that is ready to use. There are two mandatory graduation requirements for students at Politeknik Negeri Bengkalis, Namely Final Report and Apprenticeship.

Apprenticeship is carried out in place that compatible with student's background. Language Departement consist of two study programs, Namely DIII Language and DIV English for Profesional Business Communication. An Apprenticeship program must be completed as one of requirements for graduation. As a result, Politeknik Negeri Bengkalis offers opportunities for students to learn on the job training through this program in order to help them to build professional skills in the scientific and technological domains. This program can also make sure that students are responsible, have a strong work ethic, and have the ability to adapt, especially in the Business Industry.

The author decided to pursue an apprenticeship opportunity at PT. RAPP because this company is one of the biggest companies in Indonesia and has many collaborartion and partnerships with international corporation. Most of the foreign staff stayed at Hotel Unigraha a business unit of PT. RAPP. This opportunity helps the author in implementing the knowledge and theoretical concepts that have been learned in class into practice in the world of work and in accordance with the fields of expertise such as English for business communication.

From July 17th to November 30th 2024. The author completed month apprenticeship program. During the period, the author was placed in the Front Office, Food Beverage Services, and General Management Office.

1.2 Purpose of Apprenticeship

1. To find out kind of Practical Experience in Hotel Unigraha
Apply the knowledge and skills learned in the classroom to real-world work settings, bridging the gap between theory and practice
2. Skill Development
To develop and enhance professional skills such as communication, teamwork, problem-solving, and technical abilities specific to the industry

3. Career Preparation

To build a professional and relevant work experience in a chosen field

1.3 Significance of the Apprenticeship

1.3.1 Significance for the Apprentice

This Program provides students with valuable Through this program student has opportunities to apply theoretical knowledge during lectures in to the real world of work and get the new knowledge.

1.3.2 Significance for Politeknik Negeri Bengkalis

Apprenticeship assists polytechnic in preparing quality of graduates' and preparation for the workforce. The apprenticeship thus helps the polytechnic develop and implement the curriculum.

1.3.3 Significance for the Company

Internship programs are mutually beneficial, offering growth opportunities for interns while allowing companies to meet immediate needs, innovate, and invest in their future workforce.