

CHAPTER I

INTRODUCTION

1.1 Background of Apprenticeship

In an era of technological advancement and increasingly fierce job competition, academic skills alone are not enough to meet the demands of the workplace. Therefore, practical experience gained through internships is crucial for enhancing one's competencies and readiness for the workforce. Through internships, participants are expected to develop the communication and teamwork skills, as well as the ability to navigate the workplace, that are necessary in a corporate environment (Diana et al., 2025).

PT Pelabuhan Indonesia I (Persero) was known as "Haven Bedrijf" during the Dutch colonial period. After the independence of the Republic of Indonesia, between 1945 and 1950, the company's status changed to the Port Authority. PT Pelindo Indonesia (persero), 2021. In 1969, the Port Authority was transformed into a State-Owned Enterprise (BUMN) with the status of a State Port Company, abbreviated as PNP. From 1969 to 1983, PN Pelabuhan was transformed into a Port Management Agency known as the Port Management Agency (Badan Pengusahaan Pelabuhan), abbreviated as BPP. In 1983, pursuant to Government Regulation No. 11 of 1983, the Port Management Agency (BPP) was reorganized into the Public Port Company I, abbreviated as Perumpel I (Nuralamsyah et al., 2022).

The Pelindo merger has officially been completed with the signing of the Deed of Merger for four State-Owned Enterprises (SOEs) providing port services namely PT Pelabuhan Indonesia I (Persero), PT Pelabuhan Indonesia III (Persero), and PT Pelabuhan Indonesia IV (Persero) into PT Pelabuhan Indonesia II (Persero), which serves as the surviving entity. The Deed of Merger was signed by Pelindo I President Director Prasetyo, Pelindo II President Director Arif Suhartono, Pelindo III President Director Boy Robyanto, and Pelindo IV Director Prasetyadi. The signing was witnessed online by Deputy Minister II for SOEs Kartika Wirjoatmodjo. The signing ceremony took place in a hybrid format on Friday afternoon, October 1, in Jakarta. Earlier that same morning, President Joko

Widodo had signed Government Regulation No. 101 of 2021 concerning the Merger of PT Pelindo I, III, and IV (Persero) into PT Pelabuhan Indonesia II (Persero) (Efendi, 2025).

In conjunction with Pelindo's merger, a Social and Environmental Responsibility Program titled "Pelindo Beramal" was also implemented, consisting of cash assistance for underprivileged communities and ambulance support. A total of 7,334 children received assistance, representing the combined total of regular employees at Pelindo I, II, III, and IV, plus members of the Board of Directors (BOD) and Board of Commissioners (BOC). The total amount of aid was Rp2,200,200,000 (two billion two hundred million two hundred thousand rupiah). The "Pelindo Beramal" program was carried out simultaneously during the fourth week of September 2021 across the respective regions of Pelindo I, II, III, and IV.

The Pelindo merger opens up opportunities for the company to expand globally. This integration will elevate Pelindo to the position of the world's 8th-largest container terminal operator, with a total container throughput of 16.7 million TEUs (twenty-foot equivalent units). The merger also consolidates financial resources, increases leverage, and strengthens the company's (Afdar et al., 2024).

PT. Pelindo Terminal Petikemas (SPTP) is a sub-holding company of the state-owned port operator Pelindo that focuses on managing container terminals throughout Indonesia. Backed by an extensive network comprising 32 ports, 15 branches, and 7 subsidiaries, we have handled more than 12.4 million TEUs. As part of our vision to build a world-class terminal network, PT. Pelindo Terminal Petikemas continues to standardize operations across all the terminals we manage. Through the implementation of technology and integrated operational systems, we support better connectivity among terminals located in strategic locations throughout Indonesia to achieve faster loading and unloading processes, higher operational efficiency, and quality service (Khamidah & Nurcholis, 2026).

With a strong commitment to innovation and strategic partnerships, we continue to expand our network of increasingly interconnected, world-class container terminals. This is part of our strategic role in driving national economic growth and equity.

Perawang Container Terminal As one of the largest industrial centers in Riau, Perawang has direct access to the Siak River.

1.2 Purpose of Apprenticeship

The internship program organized by the International Business Administration Study Program at the Bengkalis State Polytechnic has the following objectives:

1. To explain the job descriptions within the Engineering Division at PT Pelindo Peti Kemas Perawang.
2. To identify the location and schedule for the internship at PT Pelindo Peti Kemas Perawang.
3. To explain the work systems and procedures implemented in the Engineering Division at PT Pelindo Peti Kemas Perawang.
4. To identify the challenges faced during the internship and the solutions implemented in the Engineering Division at PT Pelindo Peti Kemas Perawang.

1.3 Significance of the Apprenticeship

The internship program implemented by the Bengkalis State Polytechnic International Business Administration Study Program has the benefits of achieving the following:

1.3.1 For the Author

This program is a valuable opportunity to gain hands-on experience in the world of work. The author can hone practical skills, both hard skills in accordance with his field of study and soft skills such as communication, teamwork, and time management.

1.3.2 For The Bengkalis State Polytechnic

Through the internship program, Politeknik Negeri Bengkalis can ensure that students not only gain theoretical knowledge, but also practical experience relevant to the world of work. This helps to create graduates who are better prepared

to face professional challenges after graduation.

1.3.3 For the PT Pelindo Petikemas Perawang

The presence of interns provides additional human resources that can assist in various operational activities or specific projects. Companies also benefit from making the internship program an initial recruitment tool.