

KINERJA PBM DALAM OPTIMALISASI WAKTU BONGKAR MUAT KAPAL KARGO BERMUATAN ALAT BERAT DI PELABUHAN SCN KABIL OLEH PT.GARBANTARA CITRA PERKASA

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ABSTRAK

Penelitian ini bertujuan untuk menganalisis kinerja Perusahaan Bongkar Muat (PBM) dalam proses bongkar muat kapal kargo bermuatan alat berat guna mengoptimalkan waktu bongkar muat di Pelabuhan SCN Kabil oleh PT. Garbantara Citra Perkasa, mengidentifikasi kendala yang memengaruhi pelaksanaan bongkar muat, serta mengetahui upaya yang dilakukan perusahaan untuk meningkatkan kinerja operasional. Penelitian ini menggunakan metode deskriptif kualitatif dengan teknik pengumpulan data melalui observasi, wawancara, dan dokumentasi. Pengambilan data dilakukan dengan mereduksi data, menyajikan data, kemudian menarik kesimpulan berdasarkan indikator kinerja perusahaan bongkar muat yang meliputi produktivitas proses bongkar muat, efisiensi waktu pelayanan, pemanfaatan peralatan, kualitas pelayanan, serta keselamatan dan keamanan kerja. Hasil penelitian menunjukkan bahwa kinerja PT. Garbantara Citra Perkasa dalam proses bongkar muat kapal kargo bermuatan alat berat secara umum tergolong baik, namun belum optimal. Hal ini ditunjukkan oleh pelaksanaan proses bongkar muat yang telah sesuai dengan prosedur operasional, didukung koordinasi antar personel, pemanfaatan peralatan, kualitas pelayanan, serta penerapan keselamatan kerja. Namun demikian, masih ditemukan beberapa kendala yang membuat kurang maksimalnya kinerja pada kegiatan bongkar muat. Seperti putusnya *wire sling* dan *webbing sling*, ketidakstabilan *crane derrick*, keterlambatan kedatangan *trailer*, kecelakaan kerja TKBM, serta faktor cuaca dan pergerakan kapal. Upaya yang dilakukan perusahaan meliputi pemeriksaan dan pemeliharaan peralatan, peningkatan koordinasi, pelaksanaan *briefing*, penerapan K3, dan pemantauan kondisi cuaca sehingga diharapkan mampu meningkatkan kelancaran proses bongkar muat.

Kata Kunci : Kinerja, Bongkar Muat, Alat Berat.

**THE PERFORMANCE OF STEVEDORING
COMPANIES IN OPTIMIZING THE CARGO
UNLOADING TIME OF HEAVY EQUIPMENT CARGO
SHIPS AT SCN KABIL PORT BY PT GARBANTARA
CITRA PERKASA**

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ABSTRACT

This study aims to analyze the performance of the Stevedoring Company (PBM) in the unloading process of cargo vessels carrying heavy equipment to optimize cargo handling time at SCN Kabil Port by PT. Garbantara Citra Perkasa, identify the constraints affecting cargo handling operations, and determine the efforts made by the company to improve its operational performance. This study employed a qualitative descriptive method, with data collected through observation, interviews, and documentation. The data were analyzed through data reduction, data presentation, and conclusion drawing based on the performance indicators of a stevedoring company, including cargo handling productivity, service time efficiency, equipment utilization, service quality, and occupational safety and security. The results show that the performance of PT. Garbantara Citra Perkasa in unloading heavy equipment from cargo vessels is generally good but has not yet reached an optimal level. This is reflected in the implementation of cargo handling activities in accordance with operational procedures, supported by coordination among personnel, proper equipment utilization, good service quality, and the application of occupational safety measures. However, several constraints were identified, including broken *wire slings* and *webbing slings*, *crane derrick* instability, delays in *trailer* arrivals, occupational accidents involving dockworkers (TKBM), as well as weather conditions and vessel movement. The company has made various efforts to improve its performance, including equipment inspection and maintenance, strengthening coordination, conducting briefings, implementing Occupational Health and Safety (OHS) practices, and monitoring weather conditions to improve the efficiency of cargo handling operations.

Keywords: Heavy Equipment, Loading and Unloading, Performance.