APPRENTICESHIP ASTON NAGOYA CITY HOTEL BATAM-KEPULAUAN RIAU



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ENGLISH STUDY PROGRAM LANGUAGE ENGLISH DEPARTMENT STATE POLYTECHNIC OF BENGKALIS BENGKALIS 2025

APPROVAL SHEET APPRENTICESHIP REPORT ASTON NAGOYA CITY HOTEL

BATAM-KEPULAUAN RIAU

Written as one of the condition for completing Apprenticeship

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Batam, May 23rd 2025

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ACCEPTANCE SHEET

Hereby declare that we have examined the Internship report on behalf of M. Luthfi Kamal Reg. No. 5203221158 who has carried out Internship practices at Aston Nagoya City Hotel Batam from January 20 to May 23, 2025. This report is used as a partial fulfillment of the graduation requirements of the Bengkalis State Polytechnic. This report is complete and satisfactory in all respects, and all revisions required by the Internship report examining committee have been made.

Bengkalis, July 01st 2025

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Bengkalis, May 23rd 2025

M. <u>Luthfi Kamal</u> NIM. 5203221158

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CHAPTER 1 INTRODUCTION

1.1 Background of Internship

Internship is a job training process, so that students have experience and know about the world of work before they enter, then they will already know and channel the knowledge they gain into the world of work.

The State Polytechnic of Bengkalis is one of the vocational higher education institutions that we believe is located on Bengkalis Island, on street Bathin Alam, Sungai Alam, which was founded in 2000. The State Polytechnic of Bengkalis has 8 departments, namely Naval Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering. Business Administration, Information Engineering, Languages, and Maritime Affairs. Each department has its own competencies that are needed in the world of work. Graduation requirements are final internship and internship reports. Internships are carried out after State Polytechnic of Bengkalis students have completed a minimum of 6 semesters of study. Internship activities can be carried out at any company, which can provide experience providing useful lessons for students, one of which is an internship at a hotel.

Based on the above, the author conveys, that the author, as a 6th semester language student at the state polytechnic of Bengkalis, did an internship for around 5 months, the author chose the opportunity to do an internship at the Aston Nagoya City Hotel, the reason was because he wanted to gain experience working in a hotel.

In this case, learning during lectures is closely related to the field of hospitality. Based on this, the author hopes that the experience gained can be helpful and applied in the world of work later. On January 20 -May 23 2025 the author did an internship. The author was placed in Food and Beverage Service Department.

1.2 Purpose of Internship

- 1. To find out the types of jobs available at the Aston Nagoya City Hotel
- 2. To find out the rules at Aston Nagoya City Hotel
- 3. Looking up for experience working in a hotel

1.3 Significance of the Internship

This section explains 3 important aspects, namely for internships, State

Polytechnic of Bengkalis and companies.

1.3.1 Significance for the Internship

- a. Through this program, interns can learn how to work well, be disciplined and beresponsible.
- b. Through this program, interns can learn things related to the world of work, which can help them become professional people.
- c. Through this program, interns can channel the knowledge gained in lectures into the world of work.

1.3.2 Significance for the State polytechnic of Bengkalis

- a. Internships help Polytechnics to prepare participants to enter the world of work.
- b. Internships also help polytechnics to display good qualities before entering the world of work. And also help teach and impart knowledge to internships.

1.3.3 Significance for the Company

- a. The internship program allows Aston City Hotel to look for someone who can build a good, positive image for the hotel.
- b. This internship gave me the opportunity to develop my skills and knowledge in F&B Service, so that I can be a valuable asset to the company in the future.

CHAPTER II GENERAL DESCRIPTION OF THE COMPANY

2.1 Company History

2.1.1 Aston Nagoya City Hotel

Aston Nagoya City Hotel ideally sits in the liveliest part of Batam city, just a few steps from Batam's business and shopping district. Harbour Bay International Ferry terminal, Hang Nadim International Airport, and Batam Center International Ferry Terminal can be easily reached within a 30-minute drive.



Figure 2.1 Aston Nagoya City Hotel

2.2 Vision And Mission

There were several visions and missions at the Aston Nagoya City Hotel.

2.2.1 Vision

To be widely recognized as the preferred hospitality company for guests, owners and employees wherever we operate.

2.2.2 Mission

- a. Creating a positive and conducive work environment, where employees can bemotivated to be the best in everything they do.
- b. Providing comfort and satisfaction in meeting guest needs, by treating guests as part of a family and not as customers.
- c. Developing good relationships that are mutually beneficial for business partners based on trust, independence and always providing the best results. Exceeding guest expectations in all our hotels, helping our staff develop their careers while supporting owners in designing, creating and successfully operating a "best in class" hotel that they can be proud of.

2.3 Kind Business

Aston Nagoya City Hotel Batam is a hospitality business operating under the Archipelago International hotel management group. As a 3-star hotel strategically located in the heart of Batam, specifically in the bustling Nagoya area, the hotel offers modern and comfortable accommodations designed for both business and leisure travelers.

The core business activities of Aston Nagoya City Hotel Batam include:

a. Hotel Accommodation Services: Providing a variety of well-appointed

guest rooms with essential amenities tailored to meet the needs of travelers.

- b. Food and Beverage Services: Operating an on-site restaurant and room service offering local and international cuisine.
- c. Meeting and Event Facilities: Offering meeting rooms and event spaces for business functions, conferences, and private gatherings.
- d. Hospitality and Customer Service: Delivering high-quality guest experiences and personalized services in accordance with international hotel standards.
- e. With a focus on convenience, quality, and customer satisfaction, the hotel aims to contribute to the growing tourism and business travel industry in Batam.

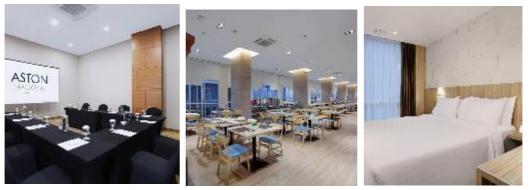


Figure 2.2 Products Offered

2.4 Organizational Structure

An organizational structure is an arrangement used to define tasks, positions, and relationships within an organization in a company. The author completed 4 months of practical work at Aston Nagoya City Hotel as an intern. from January 20 to May 23, 2025. The internship work was carried out in the Food & Beverage

Service Department. The organizational structure of Aston Nagoya City Hotel can be seen below.



Figure 2.3 Structure Organizational Company

Aston Nagoya City Hotel offers accommodation services, provides food and beverages and other services. The hotel has 9 departments, each department has different tasks. In practical work, the author was placed in the Food & Beverage Service department. The duties and responsibilities of each organizational structure are as follows:

1. Front Office

The front office is the part of an organization that is tasked with serving and providing information to customers and guests who want to stay overnight, as well as assisting with check-in and check-out.

The front also plays an important role in service, which has the task of communicating with guests.

2. Housekeeping

is part of an organization that is responsible for cleanliness and keeping guest rooms clean.

3. Engineering

This department is tasked with maintaining and maintaining the equipment and facilities in the hotel with the aim of ensuring that they function well so that all operations run well.

4. Food & Beverage Products

F&B products are one of the departments in a hotel that is responsible for processing food from raw to ready-to-eat.

5. Food & Beverage Service

Responsible for serving and serving food and drinks to guest.

6. Finance/Accounting

Financial administration, reporting, billing, and cost control.

7. Human Resources

Manage recruitment, training, employee development, and personnel administration.

8. Sales & Marketing

Promotions, room sales, business partnerships, and corporate account management.

9. Admin & General

The main division of the hotel that manages administration and top management, ensuring all hotel operations run smoothly under the leadership of the General Manager and associated administration team.

CHAPTER III SCOPEOF THE INTERNSHIP

3.1 Job Description

This chapter explains several activities during the internship. The internship will be carried out for 4 months starting from 20 January to 23 May 2024 at the Aston Nagoya City Hotel. During his internship at the hotel, the author was placed in the Food & Beverage Service Department.

During the internship, a lot of knowledge is gained and new experiences can be taken and learned in the world of work. To make it clearer and easier to report activities that have been carried out, here are some descriptions of weekly activities.

3.1.1 Food and Beverage Service

There were several jobs given in the Food & Beverage Service Department (namely:

- 1. Handle Breakfast
- 2. Arrangement Of Meeting Rooms (if there is a reservation)
- 3. Handle Lunch (if any)
- 4. Pass a Round
- 5. Open City Coffee

3.2 System and Procedure

In this section, there are several descriptions regarding the system and procedures for carrying out activities during the internship period in the Food & Beverage Service Department. These procedures are designed to ensure consistent service quality, guest satisfaction, and efficient workflow.

a. Daily Briefing

Conducted every morning before service begins. Led by a supervisor or team leader to assign roles, discuss daily specials, and share important information.

b. Attendance Care and Check

All staff and interns are required to arrive 5-10 minutes before the shift starts. Uniforms, name tags, and personal hygiene must be checked before entering the service area.

c. Station Assignment

Interns are assigned to a specific area. Assignments may rotate to provide experience in different service areas.

d. Guest Service Procedure

Greet guests politely with a standard greeting. Deliver food and beverages promptly with proper serving etiquette. Recheck guest satisfaction during the meal and thank guests after service.

e. Closing Procedure

Clean all areas including dining tables, stations, service counters, and equipment. Store all unused items properly. Report any damaged or missing equipment to the supervisor.

f. Documentation and Reporting

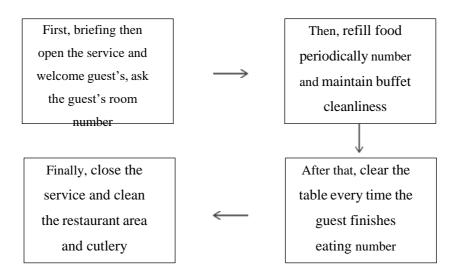
Interns are required to document their work every day and report it to the whatsapp group.

3.2.1 F&B SERVICE(FBS)

While doing approval at Aston Nagoya City Hotel, Batam. Some of the work the author has done is as follows:

a. Handle Breakfast

Carry out team briefing then open the service, welcome guests in a friendly manner, ask the guest's room number, refill food periodically, maintain buffet cleanliness, clear the table every time the guest finishes eating, close the service, clean the restaurant area and cutlery.



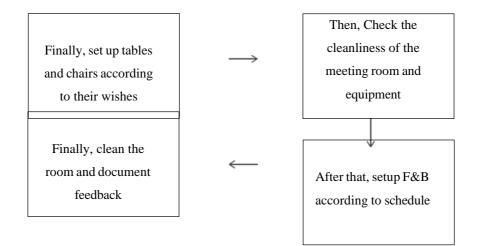
Figures 3.1 Procedure of Handle Breakfast



Figures 3.2 Procedure of Handle Breakfast

b. Arrangement of meeting rooms (if there is a reservation)

This is usually done when someone reserves a meeting room for school, business, farewell, birthday and meeting events. In this case we have to set up tables and chairs according to their wishes, usually in the form of a ballroom, classroom, theater, U-shape etc. Check the cleanliness of the meeting room and equipment (projector, sound system), setup F&B (coffee break, lunch box, mineral water, snacks) according to schedule. During the meeting standby for coffee/tea refills and also handling guest needs. Then after the event is over, clean the room and document feedback.



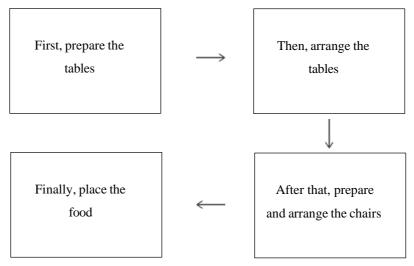
Figures 3.3 Procedure of Arragement of Meeting Room



Figures 3.4 Procedure of Arragement of Meeting Rooms

c. Handle lunch (if any)

When someone orders lunch at a restaurant, we have to prepare and arrange the tables, chairs and place the food they ordered on their lunch table.



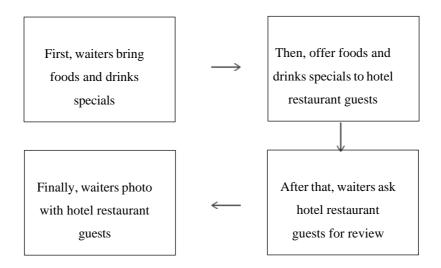
Figures 3.5 Procedure of Handle Lunch



Figures 3.6 Procedure of Handle Lunch

d. Pass a round

Mobile service performed by waiters carrying trays of specialty food/soft drinks to guests.



Figures 3.7 Procedure of Pass a Round

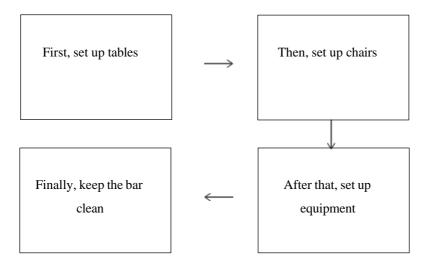




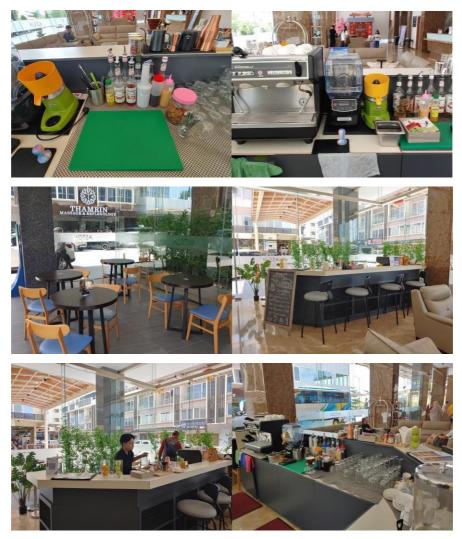
Figures 3.8 Procedure of Pass a Round

e. Open city coffee

Set up tables, chairs and equipment and keep the bar clean.



Figures 3.9 Procedure of Open City Coffee



Figures 3.10 Procedure of Open City Coffee

3.3 Obstacles and Solution

There are several obstacles and solutions during the internship:

3.3.1 Obstacles

There are several obstacles encountered during the internship in the FBS department, namely :

- 1. Having to be fast, precise, and friendly at the same time.
- 2. Sometimes having to handle more than one guest or table at the same time.
- 3. The work environment can feel tense during peak hours.

3.3.2 Solution

The solution that can be taken to deal with obstacles during the internship process is.

- 1. Keep smiling and maintain eye contact, positive body language will help maintain a friendly impression even under pressure.
- 2. Time management and prioritization, decide which tables should be served first, for example guests who have been waiting for a long time or are ready to order.
- Good team coordination,don't hesitate to ask your coworkers for help. Mutual backup will speed up workflow and prevent mistakes.
- 4. Briefing before peak hours, hold a short briefing to divide roles, equalize perceptions, and encourage the team to be ready.

3.4 Place Of Apprenticeship

The internship began on January 20, 2025 until May 23, 2024 which took place at Aston Nagoya City Hotel Jln imam bonjol, nagoya thamrin city complex, building 3, lubuk baja batam city, Riau Islands. Practical work began on January 20, 2025 until May 23, 2024 which took place at Aston Nagoya City Hotel Jln imam bonjol, nagoya thamrin city complex, building 3, lubuk baja batam city, Riau Islands. During the practical work the author was placed in the Food and Beverage Service (FBS) department. The company's provisions regarding the schedule or time of practical work are as follows:

No	Day	Working Hours
1	Monday-Sunday	07.00-16.00
2	Tuesday	Holiday

3.5 Kind and Description of the Activity

Table 3.2	Daily Activities of	January 20 th -	26 th 2025:
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No	Day/date	Activity	Place
1	Monday, January 20 th 2025	Introduction of the archipelago, aston hotel, the work to be done, department, mentors, jobdesk, etc	Shiso Restaurant
2	Tuesday, January 21 th 2025	Greeter (welcomed guests at the restaurant and asked for the guest's room number)	Shiso Restaurant
3	Wednesday, January 22 th 2025	Greeter (welcomed guests at the restaurant and asked for the guest's room number)	Shiso Restaurant
4	Thursday, January 23 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
5	Friday, January 24 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, January 25 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, January 26 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor), team briefing	Shiso Restaurant

No	Day/date	Activity	Place
1	Monday, January 27 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, January 29 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, January 30 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, January 31 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, February 01 st 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, February 02 nd 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.3 Daily Activities of January 27th - February 02nd 2025:

No	Day/date	Activity	Place
1	Monday, February 03 rd 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, February 05 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
4	Thursday, February 06 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, February 07 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, February 08 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, February 09 th 2025	Breakfast & Lunch handling (cleaning the guest table, pass a round, guest review, set up table lunch, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.4 Daily Activities of February 03rd - 09th 2025:

No	Day/date	Activity	Place
1	Monday, February 10 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, February 12 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
4	Thursday, February 13 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, February 14 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, February 15 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, February 16 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.5 Daily Activities of February 10th - 16th 2025:

No	Day/date	Activity	Place
1	Monday, February 17 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, February 19 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
4	Thursday, February 20 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, February 21 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, February 22 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, February 23 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.6 Daily Activities of February 17th - 23th 2025:

No	Day/date	Activity	Place	
1	Monday, February 24 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
	DAY OFF			
3	Wednesday, February 26 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant	
4	Thursday, February 27 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
5	Friday, February 28 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
6	Saturday, March 01 st 2025	Breakfast & Lunch handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
7	Sunday, March 02 nd 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	

Table 3.7 Daily Activities of February 24th - March 02nd 2025:

Table 3.8 Daily Activities of	March 03 rd - 09 th 2025:
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No	Day/date	Activity	Place		
1	Monday, March 03 rd 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant		
	DAY OFF				
3	Wednesday, March 05 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant		
4	Thursday, March 06 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant		
5	Friday, March 07 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant		
6	Saturday, March 08 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant		
7	Sunday, March 09 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant		

No	Day/date	Activity	Place	
1	Monday, March 10 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
	DAY OFF			
3	Wednesday, March 12 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant	
4	Thursday, March 13 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
5	Friday, March 14 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
6	Saturday, March 15 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
7	Sunday, March 16 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	

Table 3.9. Daily Activities of March 10th - 16th 2025:

No	Day/date	Activity	Place
1	Monday, March 17 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, March 19 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, March 20 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, March 21 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, March 22 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, March 23 th 2025	Breakfast & Lunch handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

No	Day/date	Activity	Place	
1	Monday, March 24 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
	DAY OFF			
3	Wednesday, March 26 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
4	Thursday, March 27 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
5	Friday, March 28 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
6	Saturday, March 29 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	
7	Sunday, March 30 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant	

Table 3.11 Daily Activities of March 24th - 30th 2025:

No	Day/date	Activity	Place
1	Monday, March 31 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, April 02nd 2025Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)		Shiso Restaurant
4	Thursday, April 03 rd 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, April 04 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, April 05 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, April 06 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.12 Daily Activities of March 31th - April 06th 2025:

No	Day/date	Activity	Place
1	Monday, April 07 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, April 09 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, April 10 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, April 11 th 2025	Breakfast handling (cleaning the guest	
6	Saturday, April 12 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, April 13 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.13 Daily Activities of April 07th - 13th 2025:

No	Day/date	Activity	Place
1	Monday, April 14 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, April 16 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, April 17 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, April 18th 2025Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)		Shiso Restaurant
6	Saturday, April 19 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, April 20 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.14 Daily Activities of April 14th - 20th 2025:

No	Day/date	Activity	Place
1	Monday, April 21 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, April 23 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, April 24 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, April 25 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, April 26 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, April 27 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.15 Daily Activities of April 21th - 27th 2025:

No	Day/date	Activity	Place
1	Monday, April 28 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
		DAY OFF	
3	Wednesday, April 30 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, May 01 st 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	
5	Friday, May 02 nd 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, May 03 rd 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, May 04 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.16 Daily Activities of April 28th - May 04th 2025:

No	Day/date	Activity	Place
1	Monday, May 05 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, May 07 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, May 08 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, May 09 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, May 10 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, May 11 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

Table 3.17 Daily Activities of May 05th - 11th 2025:

Table 3.18 Daily A	Activities of May	12 th - 18 th 2025:
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No	Day/date	Activity	Place
1	Monday, May 12 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, May 14 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, May 15 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, May 16 th 2025	Breakfast handling (cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
6	Saturday, May 17 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
7	Sunday, May 18 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

No	Day/date	Activity	Place
1	Monday, May 19 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
		DAY OFF	
3	Wednesday, May 21 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place)	Shiso Restaurant
4	Thursday, May 22 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant
5	Friday, May 23 th 2025	Breakfast handling (cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor)	Shiso Restaurant

CHAPTER IV CONCLUSION AND SUGGESTION

4.1 Conclusion

Based on the objectives of the internship that has been carried out at Aston Nagoya City Hotel, it can be concluded:

- Knowledge about types of work increased. Through internship activities, the author gained a clearer understanding of the various types of work in hotels, especially in the Food and Beverage Service department, such as handling breakfast, preparing meeting rooms, serving lunch, as well as pass around and open city coffee services.
- 2. Understanding hotel work rules and culture. The author also gained insight into the work rules that apply in the hotel environment, including time discipline, service standards, and professional work ethics that must be maintained in every work situation.
- 3. Valuable work experience. During the internship, the author experienced firsthand the dynamics of the working world, learned to deal with various working conditions, and interacted directly with hotel guests and internal teams. This is a very useful provision for entering the real world of work in the future.

4.2 Suggestions

Based on the experience during the internship, the author provides the following suggestions:

1. Suggestions for company

Must prioritize health, safety, and become more familiar with the interns so that the interns do not hesitate to ask question and gain knowledge.

- 2 Suggestion for students
 - a. Learn the basics of work and work ethics in hotels before starting an internship.
 - b. Make the most of the internship period to gain experience and work skills.
 - c. Obey the rules that apply at the internship site to build a professional attitude.
- 3. Suggestion for D3 English Study Program
 - a. Study and deepen the knowledge in the apprentice field because it has the potential to determine the future career.
 - b. The world of business is not that easy to reach and experience, so it requires persistence in studying tis field.
 - c. If there is a desire to deepen the knowledge, it must be prepared to lose time.

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hotel

APPENDICES

Appendix 1 : Internship Acceptance Letter



Batam, January 11, 2025

No :0171/ANCH/HRD/I/2025 Perihal : Konfirmasi Penerimaan Program Magang

Kepada Yth. Politeknik Negeri Bengkalis U.p Pak Doris

Dengan hormat,

Berdasarkan hasil seleksi yang telah kami lakukan terhadap Mahasiswa - Mahasiswi Politeknik Negeri Bengkalis dengan senang hati kami menginformasikan bahwa Mahasiwa -Mahasiswi berikut telah diterima untuk mengikuti program magang di Aston Nagoya City Hotel pada 20 Januari 2025 - 23 Mei 2025. Berdasarkan hasil seleksi, kami percaya bahwa Mahasiswa-Mahasiswi berikut akan memberikan kontribusi yang positif dan memperoleh pengalaman berharga selama masa magang di perusahaan kami.

Berikut list Mahasiwa-Mahasiwi yang lolos pada Seleksi gelombang I :

Vo	Nama	Department
1	M. Luthfi Kamal	FB Service
2	Dewi Maharani	Finance

Kami mengharapkan Mahasiwa-Mahasiswi tersebut untuk melengkapi dokumen administrasi yang diperlukan sebelum memulai program magang, dan harap konfirmasikan kembali waktu kehadiran pada tanggal yang telah disepakati. Jika memiliki pertanyaan lebih lanjut atau membutuhkan informasi tambahan, jangan ragu untuk menghubungi kami.

Terima kasih atas perhatian dan kerja samanya.

Hormat,kami,

Hamdi Musyaffa Human Resources Officer

*Catatan : untuk proses magang/PKL dengan Aston Nagoya City Hotel hanya dapat menghubungi nomor (+62 896-5718-5659) Hamdi musyaffa

JI Imam Bonjol Komplek Nagoya Thamin City, Gedung 3 Lubuk Baja Kota Batam 29444 0778 210 2888 nagoya.astonhotelsinternational.com batamnagoyainfo@astonhotelsinternational.com

LEMBAR PENILAIAN MAGANG OLEH INDUSTRI/PERUSAHAAN (Aston Nagoya City Hotel)

: M. Luthfi Kamal
: 5203221158
: D3 Bahasa Inggris
: Politeknik Negeri Bengkalis

No	Aspek yang dinilai	Bobot Persentase	Nilai Diberikan	Nilai Akhir
1.	Kedisiplinan	20%	96	19.2
2.	Pelaksanaan Tanggung jawab	25%	95	23,75
3.	Penyesuaian diri	10%	95	9.5
4.	Hasil kerja	30%	97	29,1
5.	Perilaku secara umum	15%	97	14,55
Tota	al Jumlah (1+2+3+4+5)	100%		96.1 A

- Keterangan:

 A
 : Istimewa (81-100)

 B+
 : Sangat Baik (71-80)

 B
 : Baik (66-70)

 C+
 : Cukup Baik (61-65)

 C
 : Cukup (56-60)

 D
 : Kurang (41-55)

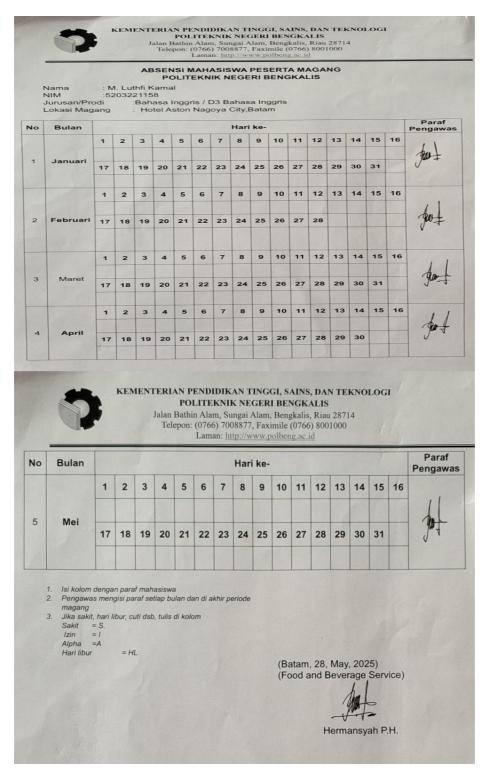
 E
 : Sangat Kurang (0-40)

Hermansyah P.H. Food and Beverage Service

Catatan:

Batam, 2	28 Mei 2025			

Appendix 3 : List of Attendance



Appendix 4 : Internship Letter



SURAT KETERANGAN 0171/ANCH/HRD//2025

Yang bertanda tangan di bawah ini menerangkan bahwa:

Nama : M. Luthfi Kamal Tempat/ Tgl. Lahir : Pekanbaru./ 18 Agustus 2004 Alamat : Jl,Haji sirat,Kembung Luar,Kec.Bantan,Kab.Bengkalis,Riau

Telah melakukan Kerja Praktek pada perusahaan kami, ASTON NAGOYA CITY HOTEL sejak tanggal 20 Januari sampai dengan 23 Mei 2025 sebagai tenaga Kerja Praktek (KP).

Selama bekerja di perusahaan kami, yang bersangkutan telah menunjukkan ketekunan dan kesungguhan bekerja dengan baik.

Surat keterangan ini diberikan untuk dipergunakan sebagaimana mestinya. Demikian agar yang berkepentingan maklum.

Batam, 23 Mei 2025



JI Imam Bonjol Komplek Nagoya Thamrin City, Gedung 3 Lubuk Baja Kota Batam 29444 0778 210 2888 nagoya.astonhotelsinternational.com batamnagoyainfo@astonhotelsinternational.com



Appendix 5 : Internship Certificate

Appendix 6: Daily Activity Internship

Daily Activity Internship Program

Day : Monday Date : January 20th, 2025

No	Job Description	Supervisor	Signature
1	Introduction	Hermansyah P.H	- And-

Work Result	Description
	Introduction of the archipelago, aston hotel, the work to be done, department, mentors, jobdesk, etc

Day Date

: Tuesday : January 21st, 2025

No	Job Description	Supervisor	Signature
1	Greeter	Hermansyah P.H	the second

Work Result	Description
	Welcomed guests at the restaurant and asked for the guest's room number

: Wednesday : January 22nd, 2025 Day Date

No	Job Description	Supervisor	Signature
1	Greeter	Hermansyah P.H	And -

Work Result	Description
	Welcomed guests at the restaurant and asked for the guest's room number

Day Date

: Thursday : January 23^{rd,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : January 24^{th,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : January 25^{th,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : January 26^{th,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : January 27^{th,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : January 28^{th,} 2025

No	Job Description	Supervisor	Signature
Day off			

- : Wednesday : January 29nd, 2025 Day Date

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : January 30^{rd,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	AL-

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : January 31^{th,} 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	A

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : February 01st 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : February 02nd 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor, team briefing

Internship Program

Daily Activity

Day : Monday Date : February 03rd 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Internship Program

Day Date

: **Tuesday** : February 04th 2025

No	Job Description	Supervisor	Signature
Day off			

Day off

- : Wednesday : February 05th 2025 Day Date

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : February 06th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Friday Date : February 07th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : February 08th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : February 09th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And-

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor, team briefing

Day : Monday Date : February 10th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, cleaning egg station,, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : February 11th 2025

No	Job Description	Supervisor	Signature
Day off			

- : Wednesday : February 12th 2025 Day Date

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day

: Thursday : February 13th 2025 Date

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	A -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, open city coffee, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : February 14th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor, briefing team

Day : Saturday Date : February 15th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Sunday Date : February 16th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, open city coffee, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : February 17th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Tuesday Date : February 18th 2025

No	Job Description	Supervisor	Signature
Day off			

- : Wednesday : February 19th 2025 Day Date

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	Jak-

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, open city coffee, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : February 20th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	- And-

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, arrangement of meeting room, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : February 21th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : February 22th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, arrangement of meeting room, polishing tableware, stocking and arranging tableware into place, check floor

Day : Sunday Date : February 23th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor, team briefing

Daily Activity

Internship Program

Day : Monday Date : February 24th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Tuesday Date : February 25th 2025

No	Job Description	Supervisor	Signature
Day off			

: Wednesday : February 26th 2025 Day Date

No	Job Description	Supervisor	Signature
1	Breakfast & Lunch Handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, set up table lunch, polishing tableware, stocking and arranging tableware into place

Day

: Thursday : February 27th 2025 Date

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : February 28th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Saturday Date : March 01st 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Sunday Date : March 02nd 2025

No	Job Description	Supervisor	Signature
1	Breakfast & Lunch Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, set up table, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : March 03rd 2025

No	Job Description	Supervisor	Signature
1	Breakfast & Lunch Handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, set up table lunch, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : March 04th 2025

No	Job Description	Supervisor	Signature
Day off			

Day off

Day : Wednesday Date : March 05th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	part-

Work Result	Description
 Priyo wahyu Winarto ***** 3 menit lalu Baru Layanan nya bagus, Makanan nya enak banget, fresh, lezat pasti nya 4 1 pasti bakalan balik lagi kesini *** @luthfi Selengkapnya 1 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
 Icha Yusliza **** * 4 menit lalu Baru Makanannya Enak Poll -Lutfhi Selengkapnya 1 	

Day Date

: Thursday : March 06th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
Karnia Mentari : 3 ulasan : ★★★★★ 1 hari lalu Baru Bisnis Keluarga : Makan siang di restaurant aston Thamrin city sangat memuaskan. Pelayanan mas Luthfi jg baik. Thankyou Selengkapnya Image: Selengkapnya	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
 Novita Angel ***** 1 hari lalu Baru Bisnis Teman Pelayanan dari waiter an Luthfi memberikan kesan yang baik dan gercep dalam menyiapkan hal yang diperlukan Selengkapnya 1 	

Day : Friday Date : March 07th 2025

No	Job Description	Supervisor	Signature
1	Breakfast & Lunch Handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, closing, set up table lunch, polishing tableware, stocking and arranging tableware into place, check floor

Day : Saturday Date : March 08th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
Julia Chen : ★★★★★ 1 hari lalu Baru Makanan di hotel Aston Nagoya Thamrin enak2 ,pelayanan juga ramah salah satunya adalah Luthfi. Terimakasih Selengkapnya	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor
rahma diyah 1 foto ★★★★★ 1 hari lalu Baru Luthfi Lezatosss untuk menu dan citarasanya Selengkapnya	

Day : Sunday Date : March 09th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
Informasi Umum Harga Ulasan Tentang ****** 3 menit lalu Baru Layanan nya bagus, Makanan nya enak banget, fresh, lezat pasti nya 4 4 pasti bakalan balik lagi kesini *** @luthfi Selengkapnya ** 1	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor, team briefing
 Icha Yusliza ★★★★ 4 menit lalu Baru Makanannya Enak Poll -Lutfhi Selengkapnya 1 	
 image: diana anggerainy image: diana anggerainy image: diana anggerainy image: diana anggerainy Semua makannanya enak pollill Baru Semua makannanya enak pollill tapi paling bestttt Dagingnya nyaaa enak pollillill @lutfhi abangnya juga ganteng kwkw Selengkapnya image: diana anggerainy image: diana anggerainy<	

Day : Monday Date : March 10th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : March 11th 2025

No	Job Description	Supervisor	Signature		
Day off					

Day : Wednesday Date : March 12th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place , check floor

Day Date

: Thursday : March 13th 2025

No	Job Description	Supervisor	Signature
1	Breakfast & Lunch Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, closing, set up table lunch, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : March 14th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	part-

Work Result	Description
	Cleaning the guest table, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Saturday Date : March 15th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Sunday Date : March 16th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Monday Date : March 17th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	A

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : March 18th 2025

No	Job Description	Supervisor	Signature	
	Day off			

: Wednesday Day Date

Date	: March	19 th	202

No	Job Description	Supervisor	Signature
1	Breakfat Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : March 20th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : March 21th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : March 22th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : March 23th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : March 24th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Tuesday Date : March 25th 2025

No	Job Description	Supervisor	Signature
Day off			
	,		

Day : Wednesday Date : March 26th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : March 27th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	A -

Work Result	Description
 ^C ⊆ google.com/search?cli€ + 32 : ^C ⊆ Aung Zaya ¹ ulasan ^C ⊆ Aung Zaya ¹ ulasan ^C ⊆ Aung Zaya ^C ⊆ Aung Zaya ^C ⊆ Aung Zaya ^C ⊆ Cong Zaya	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Kamar Nice room Sorotan hotel Harga terbaik	

Day : Friday Date : March 28th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ▲ Construction of the second search?clie ▲ Construction of the second search?clie ▲ Construction of the search?clie <	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : March 29th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	

Work Result	Description
 Image: Source of the second se	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : March 30th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ¹ 25 google.com/search?clit + 32 ★ May Yan Lee Local Guide · 19 ulasan · 14 foto ★ ★ ★ ★ sebulan lalu Liburan Keluarga Stay is ok Morning breakfast coffee served by Lufthi was good 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Kamar: 3/5 Layanan: 3/5 Lokasi: 3/5 Sorotan hotel Harga terbaik	
Lihat terjemahan (Indonesia)	

Day : Monday Date : March 31th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, briefing team

Internship Program

Day : Tuesday Date : April 01st 2025

No	Job Description	Supervisor	Signature
Day off			

Day off

- : Wednesday : April 02nd 2025 Day
- Date

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	And -

Work Result		Description
 Contraction Contrac	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : April 03rd 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	A -

Work Result	Description
 Google.com/search?clie + ☑ : Melda Murti 1 ulasan : ***** sebulan lalu Liburan Semua bagus, makanan juga enak terima kasih Cherokee lutfi. Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Tekan lama untuk memberikan reaksi 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : April 04th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result			Description	
 Google.com/search?clie + Tam Helmi 1 ulasan ***** sebulan lalu Makanannya mantap lutfi Tekan lama untuk memberikan reaksi 	33	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place	

Day : Saturday Date : April 05th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 C 25 google.com/search?clie + 22 : C 0 Dzulaigha Hasan 2 ulasan · 3 foto ★★★★★ sebulan lalu Liburan Teman The room is very cozy and nice Food for breskfast has a very wide range. Lots of choice and taste very good. Our cute waiter Luthfi is very polite and helpful. Overall A 4 5 Layanan: 4/5 Lokasi: 4/5 Lihat terjemahan (Indonesia) Y 1 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : April 06th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Sorotan hotel Mewah	

Day : Monday Date : April 07th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
 Google.com/search?clit +	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Internship Program

Day : Tuesday Date : April 08th 2025

No	Job Description	Supervisor	Signature		
Day off					

Day off	

Day : Wednesday Date : April 09th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, briefing team

Day Date

: Thursday : April 10th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ^{So} google.com/search?clie + □ ^{So} : ^{So} google.com/search?clie + □ ^{So} : ^{So} google.com/search?clie + □ ^{So} : ^{So} google.com/search?clie + □ ^{So} : ^{So} google.com/search?clie + □ ^{So} : ^{So} google.com/search?clie + □ ^{So} : ^{So} : ^{So} :	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : April 11th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 Google.com/search?clif + 2	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : April 12th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ^S google.com/search?clie + I ^S Google.com/search?clie + I I I<!--</td--><td>Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place</td>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : April 13th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result			Description
	32	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
← I lca Fachriza 4 ulasan		:	
★★★★★ sebulan lalu			
pelayanannya bagus,kamarnya nyamai enak,dan staff ramah. terima kasih ma dan mas luthfi			
Kamar: 5/5 Layanan: 5/5 Lokasi	: 5/5		
💙 Tekan lama untuk memberikan reaksi			

Day : Monday Date : April 14th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Internship Program

Day : Tuesday Date : April 15th 2025

No	Job Description	Supervisor	Signature
Day off			

I	Day off

: Wednesday April 16th 2025 Day Date

Date	: April	16 th	2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	A

Work Result		Description
 ▲ Source activation of the second search?clie ▲ Source activation of the search?clie	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : April 17th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 Work Result 	Description Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : April 18th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
 ▲ Source google.com/search?clit ▲ Sourc	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : April 19th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 Constant series of the series	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : April 20th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ▲ Se google.com/search?clie + 3 ★ Siregar 3 ulasan ★ Sebulan lalu Liburan Keluarga Pelayanan dr mas lutfi dan mas aris serta lainnya sangat baik Makanan enak hotel bersih nyaman dan dingin. Kamar: 4/5 Layanan: 5/5 Lokasi: 4/5 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Sorotan hotel Tenang	
♡ Tekan lama untuk memberikan reaksi	

Day : Monday Date : April 21th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
ი ია google.com/search?cliε + ფ	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
← C Choco Loco 3 ulasan	:	
★★★★★ sebulan lalu		
Makanannya lengkap dan enak enak semua. Pelayanannya juga ramah. Terimakasih mas luthfi dan tim		
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5		
♥ ♥ 1		

Internship Program

Day : Tuesday Date : April 22th 2025

No	Job Description	Supervisor	Signature	
Day off				

Day off	

Day : Wednesday Date : April 23th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : April 24th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	- And-

Work Result	Description
 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : April 25th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
 	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Breakfast was great Luthfi was very attentive and polite.		
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5		
Lihat terjemahan (Indonesia)		
🎔 Tekan lama untuk memberikan reaksi		

Day : Saturday Date : April 26th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : April 27th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
	ł	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
← 🧊 Sibarani Eva 1 ulasan	:	and arranging tableware into place
★★★★ 4 minggu lalu Endul, bersihh, rapi bngt		
Thanks Lutfi dan Elisya		
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5		
igoplus Tekan lama untuk memberikan reaksi		

Day : Monday Date : April 28th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 ^c google.com/search?cliℓ + 32 ^c ^c r ramdhan azhari ³ ulasan · 1 foto ^c ^c r ramdhan azhari ³ ulasan · 1 foto ^c ^c	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
great! Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Sorotan hotel Mewah, Pemandangan yang indah, Tenang, Berteknologi tinggi Lihat terjemahan (Indonesia)	

Internship Program

Day : Tuesday Date : April 29th 2025

No	Job Description	Supervisor	Signature	
Day off				

Day off	

: Wednesday April 30th 2025 Day Date

Date	: April 30 th	20

No	Job Description	Supervisor	Signature
1	Breakfat Handling	Hermansyah P.H	And -

Work Result	Description
 Google.com/search?clie +	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : May 01st 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	- And-

Work Result	Description
r	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : May 02nd 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
 ▲ s google.com/search?clie ★ alasan 2 foto ★★★★★ 4 minggu lalu great servis at restoran luthfi poached eggs watery coffee awesome nisa sul arfan dila very nice people Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Lihat terjemahan (Indonesia) ▲ 1 	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : May 03rd 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
← Key Voon Yee : 3 ulasan · 14 foto	
★★★★ 3 minggu lalu Baru	
Liburan Teman	
Everbody love the kopi tarik here! Luthfi and	
others are superz friendly with good service!	

Day : Sunday Date : May 04th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : May 05th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result		Description
	:	Cleaning the guest table, pass a round, guest
← 🥡 candise marselina 1 ulasan	:	review, closing, polishing tableware, stocking and arranging tableware into place
★★★★★ 3 minggu lalu Baru Liburan Teman		
food service and kind person luthfi		
Kamar: 3/5 Layanan: 5/5 Lokasi: 5/5		
Sorotan hotel Harga terbaik		
Lihat terjemahan (Indonesia)		
🗙 Tekan lama untuk memberikan reaksi		

Internship Program

Day : Tuesday Date : May 06th 2025

No	Job Description	Supervisor	Signature	
Day off				

Day off	

Day : Wednesday Date : May 07th 2025

No	Job Description	Supervisor	Signature
1	Breakfast Handling	Hermansyah P.H	Ja-

Work Result	Description
1110925連动路	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Kamar: 5/5 Layanan: 5/5 Lokasi: 5/5 Sorotan hotel Pemandangan yang indah Lihat terjemahan (Indonesia)	
Y Tekan lama untuk memberikan reaksi	

Day Date

: Thursday : May 08th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	AL-

Work Result		Description
 Google.com/search?clie + 32 金養捏 4 ulasan ****** 3 minggu lalu Baru Luthfi Good service and kind Kamar: 4/5 Layanan: 4/5 Lokasi: 4/5 Lihat terjemahan (Indonesia) Y Tekan lama untuk memberikan reaksi 	:	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : May 09th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : May 10th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	Ja-

Work Result	Description
 C 25 google.com/search?clit + 22 : C 20 google.com/	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Sunday Date : May 11th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : May 12th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	- And-

Work Result	Description
 A and a second search?clie A and a second search?clie	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
🎔 Tekan lama untuk memberikan reaksi	

Internship Program

Day : Tuesday Date : May 13th 2025

No	Job Description	Supervisor	Signature
Day off			

Day off	

: Wednesday Day Date

Date : May 14 th 2023

No	Job Description	Supervisor	Signature
1	Greeter	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day Date

: Thursday : May 15th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 Google.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : Coogle.com/search?clie + ② : :	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Friday Date : May 16th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Saturday Date : May 17th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place
Harga terbaik	
🎔 Tekan lama untuk memberikan reaksi	

Day : Sunday Date : May 18th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Day : Monday Date : May 19th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	- And-

Work Result	Description
 ✓ W Inda Rozalia 8 ulasan ★★★★★ 3 minggu lalu Baru Lutfi dan Elisya memberikan pelayanan yg baik. Makanan yg disajikan jg enak. Tidak memberikan rating ke rooms karena tidak menginap. Terus tingkatkan ya Layanan: 5/5 Lokasi: 5/5 ✓ Tekan lama untuk memberikan reaksi 	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place

Internship Program

Day : Tuesday Date : May 20th 2025

No	Job Description	Supervisor	Signature
Day off			

Day off	

Day Date

: Thursday : May 21th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
 fadil idris 1 ulasan 1 ulasan <	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Friday Date : May 22th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor

Day : Saturday Date : May 23th 2025

No	Job Description	Supervisor	Signature
1	Breakfast handling	Hermansyah P.H	And -

Work Result	Description
<image/>	Cleaning the guest table, pass a round, guest review, closing, polishing tableware, stocking and arranging tableware into place, check floor