

CHAPTER I

INTRODUCTION

1.1 Background of the Apprenticeship

The increasingly rapid development of science and technology in the era of globalization requires the availability of quality, competent, and adaptable human resources to change. Today's industrial world requires not only a workforce that has theoretical knowledge, but also practical skills and work experience that are in accordance with the needs of the field. Therefore, an effort is needed to connect the world of education with the world of industry so that the gap between the two can be minimized.

Universities as educational institutions have an important role in preparing students to be ready to face the world of work. One form of implementation of these efforts is through internship programs or practical work. This program is designed to provide opportunities for students to directly understand the working conditions in the field, as well as apply the knowledge that has been gained during the lecture period into real skills.

Through the internship program, students can develop various potentials, both in terms of technicians and non-technicians. Students will learn about the work process in the industry, improve communication skills, build work ethics, and train skills in solving problems effectively. In addition, this program also provides valuable experience that can be a provision in facing competition in the world of work. Thus, the implementation of the internship program is expected to be able to produce graduates who are not only academically superior, but also have high skills and work readiness in accordance with industry needs.

Students participate in internship programs a way to gain first-hand insight into what it's like to work in an organization/Company. Students can broaden their horizons about the world of work and gain new perspectives and experiences through internship programs. In addition, internships can help students to be ready to enter the world of work Fadly Admad Fakhrezy, (2024).

Field Work Practice (PKL) is one of the curricular activities that are part of the course at the Bengkalis State Polytechnic. In general, this activity aims to improve the abilities and performance of students, especially in the field of technology and practical skills through direct involvement in activities in industry and offices. Through the implementation of specific street vendors, students are expected to be able to gain work experience in the industrial world, starting from the planning, management, to implementation stages in certain work units. The achievement of these goals is ultimately directed to form professional students, with extensive mastery of skills and knowledge, especially in the field of International Business Administration.

Student internship experience is the experience that students get when doing work practice or internship at an institution or company according to the time agreed with the industry. Internship experience can help students to develop skills, insights, and relationships, Setiowati and Santoso, (2025)

The main purpose of an internship at PT. Sinar Putra Dumai is to develop technical knowledge and skills relevant to the field of study, especially in the fields of Port loading and unloading, warehousing services, and logistics supply chain. During the internship, participants had the opportunity to understand directly the Company's operational processes, starting from handling daily operational cash recording, note verification, and making small financial reports at the branch level.

With their competencies, graduates of the Bachelor of Applied International Business Administration at the Bengkalis State Polytechnic are expected to be able to apply their knowledge and skills optimally in the world of work. In addition, the Bengkalis State Polytechnic also continues to strive to improve the quality of students through collaboration with the Company in organizing training. This aims to realize graduates who are ready to work to create harmony between the world of education and the world of industry.

1.2 Puposes of the Apprenticeship

Work Practice (PK) is one of the activities that must be followed by Bengkalis State Polytechnic students as part of completing their studies. In general, the

implementation of work practice aims to see the relationship between the technical skills (hard skills) acquired during lectures and the activities carried out in the Warehouse of PT. Sinar Putra Dumai. To achieve the expected results, it is important to understand the objectives of organizing the Work Practice, which are as follows:

1. Understand the duties, responsibilities, and work procedures related to administrative activities at PT. Sinar Putra Dumai.
2. Understand document management and data processing activities, such as Bon Tally recording, Delivery Order (DO) recapitulation, and other administrative documents.
3. Gain knowledge of software and supporting tools used in administrative activities, especially Accurate 5 and Microsoft Office.
4. Understand the transaction process, management of financial documents, and administrative recapitulation procedures that support the company's operational activities.
5. Develop practical skills and professional experience in supporting administrative and financial activities in logistics and warehousing companies.

1.3 Significance of the Apprenticeship

The internship program that was carried out was very useful for various parties, such as students, companies, and the Bengkalis State Polytechnic.

1. For Students

Internship activities at PT. Sinar Putra Dumai provides significant benefits for students, especially in applying the knowledge that has been gained during lectures into the real world of work. Students gain hands-on experience and handle various administrative and operational activities of the Warehouse, such as transaction recording, document management, and data archiving. Thus, this internship program is able to increase students' readiness both mentally and technically in facing the professional world after completing Education.

2. For Company

For the Company, the internship program provides benefits in the form of additional manpower that can help the implementation of daily operations and administration, especially in the cashier and warehouse administration. In addition,

through internship activities, the Company plays an active role in improving the quality of human resources in Indonesia.

3. For State Polytechnic of Bengkalis

For the Bengkalis State Polytechnic, the student internship program at PT. Sinar Putra Dumai is an important means of connecting the theories taught in college with real practice in the field. Through this activity, educational institutions can ensure that the curriculum implemented is in line with the needs of the industrial world. Thus, this internship program creates a mutually beneficial synergy between the world of Education and the world of industry.