

CREW CHANGE MANAGEMENT PROCESS TO THE NUMBER OF CREW AVAILABILITY BY PT PELAYARAN NASIONAL SANTAN PRIMA BAHARI

Name Cadet : Muhammad Khairur Rozikin

Number Cadet : 8303221256

Advisor : Nur Rahmani S.E., M.Si

Abstract

The problems in this final assignment are how to implement crew change, what are the factors supporting productivity and motivation, and what are the obstacles faced in implementing crew change at PT Pelayaran Nasional Santan Prima Bahari. This final assignment aims to determine the implementation of crew change, to determine the factors supporting productivity and motivation, and to determine the obstacles faced in implementing crew change at PT Pelayaran Nasional Santan Prima Bahari. This research was conducted from February to July 2025 at PT Santan Prima Bahari. The methods used were observation, interviews, and documentation. The data analysis used qualitatively, which is explained descriptively in this study, is the implementation of crew change, productivity and motivation, obstacles to implementing crew change. From the results of this study, the implementation of crew change or crew change is a process that must be carried out in a structured manner and according to procedures. Supporting factors The productivity and work motivation of the crew are greatly influenced by several main factors, namely work motivation itself, exemplary leadership, discipline, and crew competence. Obstacles faced in implementing crew change are often triggered by certificate of expired that hamper transportation and activities at the port, as well as the lack of complete and valid document preparation..

Keywords: Stages, Implementation, Crew Change, Productivity, Motivation.