

# **CHAPTER I**

## **INTRODUCTION**

### **1.1 Background of Apprenticeship**

Bengkalis State Polytechnic is a state polytechnic located in Riau province. The Bengkalis State Polytechnic campus in Bengkalis, Riau, Indonesia was established in early 2000 by the Bengkalis Regency Government, through the Gema Bahari Foundation. At the beginning of its establishment, Bengkalis state polytechnic was named Bengkalis Shipping Polytechnic, offering three main fields of study: Ship Electrical Engineering, Ship Building Engineering, and Ship Mechanical Engineering. Over time, Shipping Polytechnic of Bengkalis underwent an identity transformation into Polytechnic of Bengkalis, becoming part of the administrative domain of Bangun Insani Foundation Bengkalis. This change was also followed by the addition of five study programs, including: Shipbuilding Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, and Business Management.

Bengkalis state polytechnic admitted new students for the first batch in July 2001. Politeknik Bengkalis launched two new study programs in 2006, namely Business English and Informatics Engineering. In 2008, the Bengkalis Polytechnic requested support from Bangun Insani Foundation Bengkalis, the Bengkalis Regency Government, and the Bengkalis Regency Regional People's Representative Council to propose an increase in status from a Private College to a State College. In 2009, Bengkalis state polytechnic, Bangun Insani Foundation Bengkalis, and the Bengkalis Regency Government submitted a proposal to the Ministry of National Education through the Directorate General of Higher Education to improve its status from Private College to a State College.

The Minister of Education and Culture of the Republic of Indonesia inaugurated Bengkalis State Polytechnic on December 26, 2011. Bengkalis State Polytechnic launched two new study programs in 2013: D4 (Production and Maintenance Mechanical Engineering and Electrical Engineering) and D2.

One of the study programs available at Bengkalis State Polytechnic is International Business Administration. Economic and business studies are part of this study program. During the learning process, students are introduced to the business world from a domestic and international scope. Starting from handling letters, administration, secretarial, office, export and import, entrepreneurship, taxation, accounting, banking to management to prepare students to be ready to work. Students of the International Business Administration study program must be ready to take part in practical work both in state-owned companies and private companies.

Practical work is a place for student learning to get to know the real scope in the world of work. Students can look for companies that are suitable in their respective fields. When doing practical work, students must be able to apply the knowledge they have learned. Practical work is carried out when students are in the 8th semester or final semester and must pass in the previous semester. With practical work students can add knowledge, skills, knowledge and experience which will later be applied when working.

In the practical work programme, especially the 8th semester international business administration study programme, practical work is carried out for 4 months by choosing the desired company according to ability. The practical work coordinator also provides advice and choices of the best practical work places for students. After deliberating, the author finally decided to do practical work in the financial sector, namely banking at PT Bank Negara Indonesia, Main Branch Office, Pekanbaru.

PT Bank Negara Indonesia (Persero), Tbk (hereinafter referred to as 'BNI' or 'Bank') was originally established in Indonesia as the central bank under the name 'Bank Negara Indonesia' based on Government Regulation in Lieu of Law No. 2 of 1946 dated 5 July 1946. Furthermore, based on Law No. 17 of 1968, BNI was designated as 'Bank Negara Indonesia 1946', and its status became a State-Owned Commercial Bank. Furthermore, BNI's role as a Bank mandated to improve the people's economy and participate in national development was confirmed by Law No. 17 of 1968 concerning Bank Negara Indonesia 1946.

BNI is the first state-owned bank to become a public company after listing its shares on the Jakarta Stock Exchange and Surabaya Stock Exchange in 1996. To strengthen its financial structure and competitiveness in the national banking industry, BNI conducted a number of corporate actions, including the recapitalisation process by the Government in 1999, divestment of Government shares in 2007, and a limited public offering in 2010.

## **1.2 Purposes of the Apprenticeship**

Internship or Practical Work (KP) is one of the activities for Bengkalis State Polytechnic students in completing their studies. To achieve the expected results, it is necessary to know the objectives of practical work, which are as follows:

1. To find out the job description at PT Bank Negara Indonesia, Tbk main branch office pekanbaru.
2. To find out the work system and work procedures at PT Bank Negara Indonesia, Tbk main branch office pekanbaru.
3. To find out the place and time of practical work at PT Bank Negara Indonesia, Tbk main branch office pekanbaru.
4. To determine the type and description of activities at PT Bank Negara Indonesia, Tbk Main Branch Office pekanbaru.
5. To find out the obstacles and solutions during practical work.

## **1.3 Significances of the Apprenticeship**

Practical work basically has good benefits for students, companies where practical work and for universities. The benefits of practical work are as follows:

### **1.3.1 For the Student**

1. Students get the opportunity to apply the knowledge gained during the lecture optimally in the company's work environment.
2. Students can gain a better understanding of the world of work.
3. Students get the opportunity to measure their abilities, expertise, and skills in a company.
4. Students get the opportunity to work together in teams that have different

characters in solving problems.

1.3.2 For the Company

1. There is good cooperation between State Polytechnic of Bengkalis and PT Bank Negara Indonesia.
2. Increase the productivity of PT Bank Negara Indonesia for the presence of practical work students at State Polytechnic of Bengkalis.
3. The company gets a positive image from the community for the practical work program for students, especially Bengkalis State Polytechnic students.

1.3.3 For the State Polytechnic of Bengkalis

1. Building good relations and cooperation between the State Polytechnic of Bengkalis and PT Bank Negara Indonesia to be used as a venue for future street vendors and in recruiting new employees later.
2. Become a place to improve vocational education programs in an effort to raise the best graduates according to the wishes of the company.
3. To find out the academic and practical skills that have been learned during the learning process at the Bengkalis State Polytechnic while carrying out practical work at PT Bank Negara Indonesia Tbk.