

CHAPTER I INTRODUCTION

1.1 Background of the Apprenticeship

Practical work is a practical or simulation work that is an important bridge to connect academic theory with the reality of the world of work. The program is designed to provide students with practical experience, allowing them to apply the knowledge gained in the classroom to solve concrete business and communication problems.

For students taking the English Major for Business and Professional Communication, practical work is a golden opportunity to practice their communication skills in a professional context while deepening their understanding of business ethics and industry dynamics. Through Practical Work, students not only strengthen their knowledge base but also equip themselves with invaluable practical skills, preparing them to face the challenges of the professional world after graduation.

More than just a compulsory course, Practical Work is a way to strategically improve in preparing for a future career. In a real work environment, students will hone fundamental soft skills such as work ethic, effective communication, problem-solving, and teamwork, all of which are highly sought after by the Company. This practical experience gives them a competitive edge in the job market, where many companies prefer candidates who have proven work skills and practical experience. In addition, Practical Work opens up valuable opportunities to build professional networks. Relationships formed with mentors, and colleagues in the industry can lead to job recommendations, collaborations, and various career opportunities in the future. therefore, Practical Work is an important step in the transition from academia to professional success.

The Bengkalis State Polytechnic was established in 2001. Since 2001 until now, Bengkalis State Polytechnic is a Diploma III (D-III) and Applied Bachelor (D-IV) educational institution which has 8 Departments and 19 Study Programs, namely Marine Engineering, Mechanical Engineering, Electrical Engineering,

Civil Engineering, Commercial Administration, Informatics Engineering, Language, and Maritime. From various departments at the Bengkalis State Polytechnic, Industrial Visits (KI) and Practical Work (KP) were carried out in the field. The Diploma 4 English for Business and Professional Communication study program is one of the study programs in the English Department that requires students to participate in field practice work in Government and Private Institutions for 4 months.

In its implementation, this Practical Work was carried out in one of the Indonesian State-owned companies engaged in the oil and gas sector. PT Kilang Pertamina International RU II Production Sungai Pakning is one of the refineries managed by Refinery Unit II Dumai. Because it is in accordance with the courses studied during lectures in the English study program for Business and Professional Communication, namely about business and communication.

The Practical Work was carried out for 4 months, starting from July 21, 2025 to November 21, 2025, located at PT Kilang Pertamina International RU II Production Sungai Pakning, precisely at the Main Office in the Non-Physical Security Sector. Security Non - Physical (Closed Security) is a part of security that works by managing information and analyzing data to prevent security problems arising from AGHT (Threats, Disruptions, Obstacles, and Challenges).

As a company committed to social responsibility, PT Kilang Pertamina International RU II Production Sungai Pakning runs various programs in the fields of health, environment, economy, and education. One of the leading programs in the environmental field is the 2025 Environment Day Mangrove Clean-up and Planting which was carried out at Roro Port Sungai Selari Sungai Pakning, Bukit Batu District, Saturday (21/06/2025), with this program we can instill a more caring, more aware, and more responsible attitude towards nature and the surrounding environment.

Based on this background, as a student of the English Study Program for Business and Professional Communication, he carried out Practical Work at PT Kilang Pertamina International RU II Production Sungai Pakning. This program is expected to be a valuable experience in developing professional competencies in

the field of Business Communication and supporting the achievement of educational goals at the Bengkalis State Polytechnic. The implementation of Practical Work activities and the preparation of reports at Pertamina are graduation requirements from the English Study Program for Business and Professional Communication, so the author compiled a report entitled "PT Kilang Pertamina International RU II Production Sungai Pakning in the Field of Non-Physical Security" so that it can be useful for writers and readers.

1.2 Purpose of the Apprenticeship

Practical Work is a learning activity that provides opportunities for students to apply knowledge from campus to the real world of work. Through this activity, students can gain experience, insight, and skills in the industrial field. The objectives of the implementation of Practical Work for Bengkalis State Polytechnic students at PT Kilang Pertamina International RU II Production Sungai Pakning are as follows :

- a. Providing experience to the author in facing real-world work challenges in the environment of PT Kilang Pertamina International RU II Production Sungai Pakning
- b. Develop technical skills and social interaction, such as time management, communication, teamwork, and professional responsibilities while carrying out Practical Work activities.
- c. Applying academic knowledge to real work situations.
- d. Improve the author's understanding of the company's culture, and operational strategies implemented at PT Kilang Pertamina International RU II Production Sungai Pakning
- e. Understand Non-Physical security practices to support the smooth operation of the company.

1.3 The Importance of the Apprenticeship

1. For Students :
 - a. Students gain real experience in the world of work so that they understand how to work in the field.
 - b. Practical work is one of the academic requirements to complete lectures.
 - c. Students can get to know the responsibilities, culture, and work environment firsthand.
 - d. Students can apply the knowledge that has been learned on campus while adding new knowledge from practical work.
2. For the Bengkalis State Polytechnic :
 - a. Building good cooperation between campuses and agencies
 - b. It is the basis for evaluation to adjust the curriculum to the needs of the industry.
 - c. Improving the quality of graduates to be better prepared for the world of work.
3. For Companies :
 - a. The company receives manpower assistance that can support operational activities.
 - b. Showing the company's concern for the world of education through student development.
 - c. Opening opportunities for companies to get to know competent prospective workers.