

CHAPTER 1

INTRODUCTION

1.1 Background of Internship

Internship is a job training process, so that students have experience and know about the world of work before they enter, then they will already know and channel the knowledge they gain into the world of work.

The State Polytechnic of Bengkalis is one of the vocational higher education institutions that we believe is located on Bengkalis Island, on street Bathin Alam, Sungai Alam, which was founded in 2000. The State Polytechnic of Bengkalis has 8 departments, namely Naval Engineering, Mechanical Engineering, Electrical Engineering, Civil Engineering, Business Administration, Information Engineering, Languages, and Maritime Affairs. Each department has its own competencies that are needed in the world of work. Graduation requirements are final internship and internship reports. Internships are carried out after State Polytechnic of Bengkalis students have completed a minimum of 6 semesters of study. Internship activities can be carried out at any company, which can provide experience providing useful lessons for students, one of which is an internship at a hotel.

Based on the above, the author conveys, that the author, as a 6th semester language student at the state polytechnic of Bengkalis, did an internship for around 5 months, the author chose the opportunity to do an internship at the Aston Nagoya City Hotel, the reason was because he wanted to gain experience working in a hotel.

In this case, learning during lectures is closely related to the field of hospitality. Based on this, the author hopes that the experience gained can be helpful and applied in the world of work later. On January 20 -May 23 2025 the author did an internship. The author was placed in Food and Beverage Service Department.

1.2 Purpose of Internship

1. To find out the types of jobs available at the Aston Nagoya City Hotel
2. To find out the rules at Aston Nagoya City Hotel
3. Looking up for experience working in a hotel

1.3 Significance of the Internship

This section explains 3 important aspects, namely for internships, State Polytechnic of Bengkalis and companies.

1.3.1 Significance for the Internship

- a. Through this program, interns can learn how to work well, be disciplined and beresponsible.
- b. Through this program, interns can learn things related to the world of work, which can help them become professional people.
- c. Through this program, interns can channel the knowledge gained in lectures into the world of work.

1.3.2 Significance for the State polytechnic of Bengkalis

- a. Internships help Polytechnics to prepare participants to enter the world of work.
- b. Internships also help polytechnics to display good qualities before entering the world of work. And also help teach and impart knowledge to internships.

1.3.3 Significance for the Company

- a. The internship program allows Aston City Hotel to look for someone who can build a good, positive image for the hotel.
- b. This internship gave me the opportunity to develop my skills and knowledge in F&B Service, so that I can be a valuable asset to the company in the future.